Cambridge English Skills

# SEWITTING With answers

**Graham Palmer** 



CAMBRIDG



Graham Palmer





#### 图书在版编目(CIP)数据

剑桥实境英语 = Cambridge Real English Skills. 写作.2/(英)帕默(Palmer, G.)编著. —西安: 西安交通大学出版社,2009.6

书名原文: Cambridge English Skills Real Writing 2 with answers and Audio CD ISBN 978-7-5605-3143-4

I. 剑··· Ⅲ. 英语—听说教学—自学参考资料 Ⅳ. H31

中国版本图书馆 CIP 数据核字 (2009) 第 094871 号

版权登记: 陕版出图字 25 - 2009 - 0051

This is a reprint edition of the following title published by Cambridge University Press:

ISBN 978-0-521-70186-0 Cambridge English Skills Real Writing 2 with answers and Audio CD

© Cambridge University Press 2008

This reprint edition for the People's Republic of China (excluding Hong Kong, Macau and Taiwan) is published by arrangement with the Press Syndicate of the University of Cambridge, Cambridge, United Kingdom.

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书 名 剑桥实境英语。写作 2

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出版发行 西安交通大学出版社

电 话 (029)82668357 82667874(发行部)

(029)82668315 82669096(总编办)

读者信箱 xjtupress@126.com

印 刷 北京朝阳新艺印刷有限公司

字 数 157 千

开 本 850×1168 1/16

印 张 7

版 次 2009年6月第1版 2009年6月第1次印刷

书 号 ISBN 978-7-5605-3143-4/H・924

定 价 35.00元

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# Map of the book

	Unit number	Title	Topic	How to
	1	Buy it online	Shopping	<ul><li>complete an online order form correctly</li><li>spell plurals correctly</li></ul>
	2	Book it online	Plane tickets and car hire	<ul> <li>complete online booking forms correctly</li> <li>predict what information a booking form will ask for</li> </ul>
	3	Complete this, please!	Travelling	<ul> <li>complete travel forms correctly</li> <li>indicate your preference on forms</li> <li>spell /eɪ/ words correctly</li> </ul>
31	4	I'll be arriving on Friday	Hotels	<ul> <li>enquire about accommodation</li> <li>confirm accommodation bookings</li> <li>use as, since and so to link reasons and results</li> </ul>
Social and Travel	5	Don't forget to feed the fish!	Living with other people	<ul> <li>write instructions for a housemate, guest or friend</li> <li>use sequencers (<i>First, Then, Next,</i> etc.)</li> <li>show how two important steps are linked by using before or after</li> <li>link similar things using and, also, too / as well and as well as</li> </ul>
	6	how r u?	Using mobile phones and computers	<ul><li>write personal SMS (text messages)</li><li>edit for essential information</li><li>write IM (instant messages)</li></ul>
	7	Missing you	Using letters and email to keep in touch	<ul> <li>write personal letters and email</li> <li>write your own news, ask for other people's news and comment on it</li> <li>use apostrophes correctly</li> </ul>
	8	Jo's blogs	Using the Internet	<ul> <li>write a personal blog</li> <li>add comments to a blog</li> <li>write headings</li> <li>write for a specific reader</li> </ul>

	Unit number	Title	Topic	How to
	9	What can I do?	Making study arrangements	<ul> <li>listen and take notes about study arrangements</li> <li>link positive and negative comments</li> <li>complete feedback forms</li> </ul>
	10	Taking notes	Learning in a study centre	<ul> <li>make notes from the Internet, books and magazines</li> <li>check new sources of information for opinions and facts</li> <li>use symbols and abbreviations to make short, easy-to-understand notes</li> </ul>
	11	My story	Creative writing	<ul> <li>write a personal story</li> <li>add symbolism to give a story extra meaning</li> <li>use time sequencers (<i>Later / Then / Afterwards</i>, etc.) to show when things happened in a story</li> </ul>
Study	12	How it works	Processes and technology	<ul> <li>describe a business or scientific process</li> <li>use present simple passive forms</li> <li>link ideas and thoughts in complete pieces of writing</li> </ul>
Work and Study	13	I'm going to talk about	Music	<ul> <li>plan a presentation</li> <li>write notes for a presentation</li> <li>write slides for a presentation</li> </ul>
-	14	Urgent!	In the office	<ul> <li>complete an order form correctly</li> <li>note special requests</li> <li>use ditto marks (") appropriately</li> <li>use some spelling patterns for words that contain silent consonants</li> </ul>
	15	Thank you for your letter	Business letters and email	<ul> <li>reply to an enquiry</li> <li>find and correct punctuation mistakes and capital letters</li> <li>find and correct common spelling mistakes</li> <li>choose the best way to learn spellings you regularly get wrong</li> </ul>
	16	Can you make the 17th?	Meetings	<ul> <li>write emails inviting people to a meeting</li> <li>write emails to confirm arrangements</li> <li>order information logically in an email</li> <li>check that your language is appropriate for the reader</li> </ul>

### Acknowledgements

This book is dedicated to Mary Mantell and her love of Mickey.

#### The author would like to thank:

Noirin Burke, Martine Walsh, Roslyn Henderson, Caroline Thiriau, Jane Coates and Hazel Meek for their vision, patience and tireless work; and Karen, James and Isobel for hugs and understanding.

The author and publishers are grateful to the following reviewers for their valuable insights and suggestions:

Vanessa Boutefeu, Portugal lan Chisholm, UK Helen Cocking, UK Stephanie Dimond-Bayir, UK Philip Dover, Cambodia Professor Peter Gray, Japan Jean Greenwood, UK Sharon Hartle, Italy Duncan Hindmarch, UK Rania Khalil Jabr, Egypt Hanna Kijowska, Poland Marc Sheffner, Japan Wayne Trotman, Turkey Tadeusz Z Wolanski, Poland

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Kathy Baxendale pp. 11, 22, 44, 58, 66l; Paco Cavero pp. 39, 42, 55, 78, 81; Mark Duffin pp. 12t, 13, 15, 30m, 32r, 59, 61, 66r, 74, 75; Stuart Holmes pp. 34, 37, 54, 62; Kamae Design pp. 28, 68; Katie Mac pp. 26, 27l, 30t, 46r; Laura Martinez pp. 14, 18, 19, 46l; Julian Mosedale pp. 12b, 24, 27r, 32l, 45r, 72, 93b; lan West pp. 28t, 30b, 45l, 51, 73, 77, 93t

Text design and page make-up: Kamae Design, Oxford

Cover design: Kamae Design, Oxford

Cover photo: © Getty

Picture research: Hilary Luckcock

# Introduction To the student

#### Who is Real Writing 2 for?

You can use this book if you are a student at pre-intermediate level and you want to improve your English writing. You can use the book alone without a teacher or you can use it in a classroom with the teacher.

#### How will Real Writing 2 help me with my writing?

Real Writing 2 contains everyday writing tasks. These include writing email and letters and filling in forms. It is designed to help you with the writing you will need to do when visiting or living in an English-speaking country.

The exercises in each unit help you develop useful skills such as planning, thinking about the reader and checking your work. It is designed to help you with writing you will need to do when communicating in English at home or when visiting another country.

#### How is Real Writing 2 organized?

The book has 16 units and is divided into two sections:

- Units 1–8 social and travel situations
- Units 9–16 work and study situations

#### Every unit has:

- Get ready to write: to introduce you to the topic of the unit
- Extra practice: an extra exercise for more practice
- Can-do checklist: to help you think about what you learnt in the unit

#### Most units also have:

- Did you know?: extra information about vocabulary, different cultures or the topic of the unit
- Focus on: to help you study useful grammar or vocabulary
- Learning tip: to help you improve your learning
- Class bonus: an exercise you can do with other students or friends

After each section there is a review unit. The reviews help you practise the skills you learn in each section.

At the back of the book you can find:

- Appendices: contain more ideas on how to improve your writing and lists of *Useful language*.
- Audioscript: includes everything that you can hear on the MP3 and gives information about the nationalities of the speakers.
- Answer key: gives correct answers and possible answers for exercises that have more than one answer. It also gives sample answers for some exercises.

#### How can I use Real Writing 2?

The units at the end of the book are more difficult than the units at the beginning of the book. However, you do not need to do the units in order. It is better to choose the units that are most interesting for you and to do them in the order you prefer.

There are many different ways you can use this book. We suggest you work in this way:

- Identify what areas, you want to focus on by using the Contents list and/or the What can I improve? questions in Appendix 2. These questions will direct you to the units that will be most useful to you.
- Go to Appendix 1: Useful language and look at the wordlist for the unit you want to do. You can use a dictionary to help you understand the words.
- Use the Get ready to write section of each unit to help you understand the context.
- Complete the other sections of the unit. At the end of each section check your answers with your teacher or at the back of the book.
- Try to do the listening exercises without looking at the Audioscript. You can read the Audioscript after you finish the exercises.
- If your answers are not correct, study the section again to see where you made mistakes.
- When you have completed the *Write* exercise use the *Check* questions to correct your writing. You can also use the *Check your writing* checklist in *Appendix 3*
- If you want to do more work on this topic, do the Extra practice activity.
- At the end of the unit, think about what you learnt and complete the *Can-do checklist*.

# Introduction To the teacher

#### What is Cambridge English Skills?

Real Writing 2 is one of 12 books in the Cambridge English Skills series. The series also contains Real Reading and Real Listening & Speaking books and offers skills training to students from elementary to advanced level. All the books are available in with-answers edition.

Level	Book	Author
	Real Reading 1 with answers	Liz Driscoll
Elementary CEF: A2 Cambridge ESOL: KET NQF Skills for life: Entry 2	Real Writing 1 with answers and MP3	Graham Palmer
temarenti qui marti cib cil bir	Real Listening & Speaking 1 with answers and MP3	Miles Craven
adrigues your supplies	Real Reading 2 with answers	Liz Driscoll
Pre-intermediate CEF: B1 Cambridge ESOL: PET NQF Skills for life: Entry 3	Real Writing 2 with answers and MP3	Graham Palmer
	Real Listening & Speaking 2 with answers and MP3	Sally Logan & Craig Thaine
Intermediate to	Real Reading 3 with answers	Liz Driscoll
upper-intermediate CEF: B2 Cambridge ESOL: FCE	Real Writing 3 with answers and MP3	Roger Gower
NQF Skills for life: Level 1	Real Listening & Speaking 3 with answers and MP3	Miles Craven
o this ease do the Cate	Real Reading 4 with answers	Liz Driscoll
Advanced CEF: C1 Cambridge ESOL: CAE NQF Skills for life: Level 2	Real Writing 4 with answers and MP3	Simon Haines
	Real Listening & Speaking 4 with answers and MP3	Miles Craven

#### Where are the teacher's notes?

The series is accompanied by a dedicated website containing detailed teaching notes and extension ideas for every unit of every book. Please visit www.cambridge.org/englishskills to access the *Cambridge English Skills* teacher's notes.

#### What are the main aims of Real Writing 2?

- To help students develop writing skills in accordance with the ALTE (Association of Language Testers in Europe) Can-do statements. These statements describe what language users can typically do at different levels and in different contexts. Visit www.alte.org for further information.
- To encourage autonomous learning by focusing on learner training.

#### What are the key features of Real Writing 2?

- It is aimed at pre-intermediate learners of English at level B1 of the Council of Europe's CEFR (Common European Framework of Reference for Languages).
- It contains 16 four-page units, divided into two sections: Social and Travel and Work and Study.
- Real Writing 2 units contain:
  - Get ready to write warm-up exercises to get students thinking about the topic
  - Focus on exercises which provide contextualized practice in particular grammar or vocabulary areas
  - Learning tips which give students advice on how to improve their writing and their learning
  - Did you know? boxes which provide notes on cultural or linguistic differences between English-speaking countries, or factual information on the topic of the unit
  - Class bonus communication activities for pairwork and group work so you can adapt the material to suit your class
  - Extra practice activities which give students a chance to put into practice the skills learnt and find out more information about the topic for themselves
  - Can-do checklists at the end of every unit to encourage students to think about what they have learnt
- There are two review units to practise skills that have been introduced in the units.
- It can be used as self-study material, in class, or as supplementary homework material.
- Real Writing 2 has an international feel and contains a range of native and non-native English accents.

### What is the best way to use *Real Writing 2* in the classroom?

The book is designed so that the units may be used in any order, although the more difficult units naturally appear near the end of the book, in the Work and Study section.

You can consult the unit-by-unit teacher's notes at www. cambridge.org/englishskills for detailed teaching ideas. However, broadly speaking, different parts of the book can be approached in the following ways:

- Useful language: You can use the Useful language lists in Appendix 1 to preteach or revise the vocabulary from the unit you are working on.
- Get ready to write: It is a good idea to use this section as an introduction to the topic. Students can work on these exercises in pairs or groups. Many of the exercises require students to answer questions about their personal experience. These questions can be used as prompts for discussion. Some exercises contain a problem-solving element that students can work on together. Other exercises aim to clarify key vocabulary in the unit. You can present these vocabulary items directly to students.
- Learning tips: You can ask students to read and discuss these in an open class situation. An alternative approach is for you to create a series of discussion questions associated with the Learning tip. Students can discuss their ideas in pairs or small groups followed by open-class feedback. The Learning tip acts as a reflective learning tool to help promote learner autonomy.
- Class bonuses: The material in these activities aims to provide freer practice. You can set these up carefully, then take the role of observer during the activity so that students carry out the task freely.
- Extra practice: These activities can be set as homework or out-of-class projects for your students. Alternatively, students can do some activities in pairs during class time.
- Can-do checklists: Refer to these at the beginning of a lesson to explain to students what the lesson will cover, and again at the end so that students can evaluate their learning for themselves.
- Appendices: You may find it useful to refer your students to the Check your writing and Check your mistakes sections. Students can use these as general checklists to help them with their writing.

# Unit 1 Buy it online



#### Get ready to

#### write

- Have you ever bought anything on the Internet? If you have, what types of things have you bought?
- Write three pieces of information that an online store might ask for.
  - a your phone number
    b
- Maria Sigala is 25 and enjoys travelling. Choose the best present for her from the online store opposite.





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# Completing an online order form

#### Look at an example

One of Maria's friends, Aiko, has decided to order her a present from the online store above. This is what she ordered

- 1 Look at Screen 1 and find an expression that means Do you want to pay now?
- 2 Look at Screen 2 and find an expression that means Type it again.

#### Screen 1



#### Screen 2



3 Look at Screen 3 and find the expressions or words that mean:

a the address where things will

a the address where things will be sent

b not necessary

- c the address where your credit card bills are sent
- 4 Why do you think Aiko has chosen to send the solar battery charger by airmail? Circle the best answer.
  - a She is sending it to a different country.
  - b The postage does not cost very much.
  - c It is a present.
- 5 Where do you type the information below? Write the green number from the billing address.
  - a your phone number
  - b your apartment/house number and street

#### Learning tip

When you come across two similar or confusing words, make them easier to remember by drawing pictures, for example:





billing address
Bills tell you how much money
you must pay.

#### Screen 3

	e://www.myonlinestore.com/shipping		<b>* * *</b>	
Shipping ac	ddress			
First name	Maria	Last name	Sigala	
Address 1	Via Capella 27			
*Address 2				*Optional
City/Town	Verona		ane A ne	oket Str
Zip/Postcode	37122	forfalls		
Country	Italy			
Phone	0039045595765			
<b>Shipping op</b> Surface mail	the same as the billing	address? • No	he codin	wher this make the same
<b>Shipping op</b> Surface mail Airmail	otions		he credit	wherm S
<b>Shipping op</b> Surface mail	otions		nbeno ed	mber in S
Shipping op Surface mail Airmail	otions		Watanabe	rao sedan
<b>Shipping op</b> Surface mail Airmail	otions Pess	• No	nho ordin	
Shipping op Surface mail Airmail Billing addr	ress Aiko	• No	nho ordin	*Optional
Shipping op Surface mail Airmail Billing addr First name Address 1	Pess Aiko 7-21-14 Soshigaya	• No	nho ordin	
Shipping op Surface mail Airmail Billing addr First name Address 1 3*Address 2	Aiko 7-21-14 Soshigaya Setagaya-ku	• No	nho ordin	
Shipping op Surface mail Airmail Billing addr First name Address 1	Aiko 7-21-14 Soshigaya Setagaya-ku Tokyo	• No	nho ordin	

#### Did you know ...?

Addresses are written differently in different parts of the world. For example:

UK/US
Person's name
House number + street
City
Postcode/zip code

Japan Postcode City

Area + building number Person's name Italy

Person's name Street + house number

Postcode City

#### Unit Buy it online

6 Look at Screen 4 and the credit card below. Where can you find this information on the credit card? Write one letter in each box. Screen 4

- 1 type of card C
- 2 card number
- 3 cardholder's name
- 4 expiry date
- 7 Look at Screen 4 again and find the abbreviation (short form) for number.
- 8 What is different about the Card number in Screen 4 compared with the number on the credit card?





### Focus on ... spelling plurals

Aiko is returning some things to *My online store* because they are not the things she ordered.

#### Returns and Exchanges form

Description	Reason for return
Remote control toy car	I didn't order this. I ordered two DVDs.
Blue dress	I ordered two green dresses, not a blue one.

# Singular Plural One DVD → Two DVDs One dress → Two dresses

- 1 Make these nouns plural.
  - a book b box c bike d toy bus e watch f TV g computer
- 2 <u>Underline</u> the nouns in this catalogue description.

This diary is ideal for the busy businessman or woman. Now you can buy two diaries for the price of one!

3 Look: diary → diaries. Make these nouns plural.
a university b story c city d memory e baby

#### Plan

Maria is very friendly with a family who live in Egypt. They live at 5 El Gezira El Wosta Street, Apartment 6, 1511, Zamalek, Cairo. Their telephone number is 002027372481. The family has a son called Mahmoud Boutaleb who is six years old. He likes football and playing games with his friends.



- 9 Read the information in the box above and answer these questions.
  - a What city does Mahmoud live in?
  - b What area does he live in?
  - c What's his postcode?
- 10 Look at the 'Perfect birthday gifts' from the online store on page 10 again. Choose a good present for Maria to buy Mahmoud for his birthday.

#### Write

11 Complete this online form for Maria. Use information from the exercises you have already done in this unit.



#### Check

- Have you completed all the necessary boxes?
- Have you chosen a shipping option?
- Have you completed the payment details?
- Have you removed all spaces in the telephone number and credit card number?

#### E tra practice

- Go online and visit an international gift store.
- Search for a birthday present for your teacher or an Englishspeaking friend.
- Add it to your cart and then go to the checkout.
- As you complete each screen, print it out.
- Do NOT complete payment details online! Print out the screen and write in your details.
   Use Aiko Watanabe's credit card details from page 12.
- Ask your friend or teacher to check the forms you printed out and tell you whether they like the present you chose for them!

12 Use information from Maria's credit card to complete this part of the online form.

	tp://www.myonlinestore.com/payment	* D C	٩
Payment n	method	innenes describition	to minued in
Type of card:	Card No.	Cardholder's Name	Expiration Date



### \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

#### Can-do checklist

Tick what you can do.

I can complete an online order form correctly.

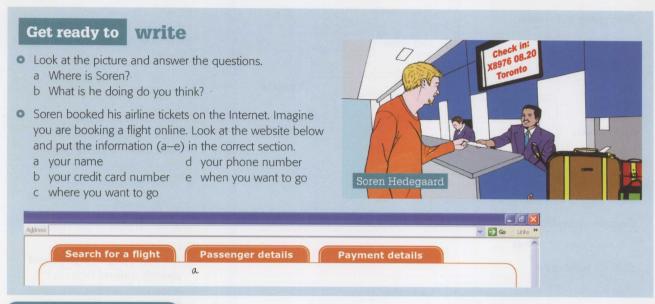
I can spell plurals correctly.

Can do

Need more practice

# Umit2 Book it online





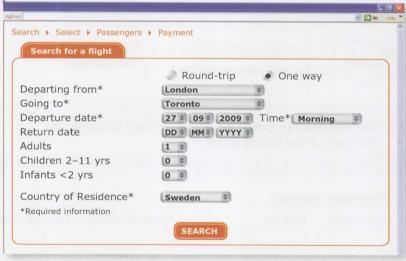
go to Useful language p. 82

# Completing online booking forms

#### Look at an example

- 1 Soren is Swedish. He was on holiday in the UK when he booked his flight to Canada. This is the first part of the online form that he completed. Look at Screen 1 and answer these questions.
  - a When is Soren going to Canada?
  - b Is Soren planning to return to London?
  - c Is anybody travelling with him?
  - d How do you know which information it is necessary to complete?
  - e Look at the return date. What do DD, MM and YYYY mean?

Screen 1



Screen 2



- 2 Look at Screen 2 and answer the questions.
  - a What time does flight X8976 arrive in Toronto?
  - b Which flight has Soren chosen?
- 3 Look at Screen 3 and write down where on the form (1–8) you can make a choice from a list.
- 4 Look at Screen 3 again and decide if these statements are true (T) or false (F).
  - a A pre-flight phone number is the number the airline can phone you on before the flight.
  - b A destination phone number is your home phone number. \_\_\_\_\_
- 5 Soren has made some mistakes on the payment part of the online form (Screen 4). Match the error numbers 1–4 to the error explanations a–d below.

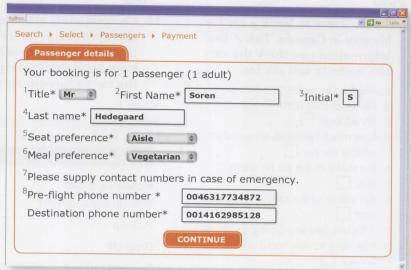


#### Did you know ...?

Some words and expressions are different in British English and American English. Here are some words and expressions in this book that are often different in the UK and the US.

US UK
zip code post code
expiration date expiry date
billing address invoice address

#### Screen 3



#### Screen 4

Card type*	Card number*	Expiry date*
AmEx	4787197217567	<b>2980</b>
Title* Mr	Initials*	<b>∆</b> (2) Last name* Hedegaard
Credit card in	voice address	
	nt number/street *	Utlandagatan 28
City/town*		Gothenburg
Postal/zip code	*	41280
Country *		Sweden
*I have read an	nd accept the fare r	ules and conditions. $\Lambda(3)$
		_(,)
Receint	alcot will be increased	Please provide an email address to
	ket will be issued.	read provide all ciliali address to
	end your e-ticket.	
An electronic tic		ail.com

△ Erro	r! the you below.	
a Pleas	read and accept the terms and conditions. 3	
b The e	opiry date you entered has passed.	
c Your	tle, initials and last name must be entered.	
d Your	email address is invalid or incorrect.	

#### Plan

- 6 Soren wants to book a car for his stay in Canada. Tick ✓ the information you think the carhire website will ask for.
  - a the date he wants to collect the car  $\checkmark$
  - b his credit card number
  - c his address
  - d how much he wants to spend on renting the car
  - e the make of the car he wants to
  - f the colour of the car he wants to
  - g if he has had any driving accidents
  - h how long he has had a driving licence
- 7 Write one other piece of information you think the website will ask for.
- 8 Look at the list (a-h) in Exercise 6. Put each piece of information (a-h) under the correct heading on the website.



- 9 Write one choice that you think the form will ask him to make.
- 10 Below are five words from a car-hire website. Match the words on the left with their definitions on the right.
  - a economy 1 collect b standard 2 cheap
  - c premium 3 return
    d pick up 4 expensive
    e drop off 5 normal

- Write
- 11 Complete this online car-rental form for Soren (Screens 1, 2 and 3). He does not mind what type of car he has but would prefer a cheap one with satellite navigation. Use information from his flight booking form to help you. He wants to return the car to Toronto airport at midday on 11 October.

