

示范性高等职业教育精品规划教材

旅游与酒店管理专业

SHIFANXING GAODENG ZHIYE JIAOYU JINGPIN GUIHUA JIAOCAI
LVYOU YU JIUDIAN GUANLI ZHUANYE



旅游英语 听说教程

LISTENING AND SPEAKING OF
TOURISM ENGLISH

主 编/李承燕·王 丹
副主编/何 苗 赵 亮 张正荣



天津大学出版社
TIANJIN UNIVERSITY PRESS

旅游英语听说教程

LISTENING AND SPEAKING OF TOURISM ENGLISH

高等职业教育旅游与酒店管理专业

精品课程用书推荐

- 中国旅游地理
- 旅游政策与法规
- 旅游经济学
- 旅游市场营销
- 旅游客源国（地区）概况
- 旅游安全管理实务
- 人际关系与通用礼仪
- 旅游企业人力资源管理
- 旅游公共关系
- 全国导游基础知识
- 导游实务
- 旅游信息化管理与应用
- 酒店运营策划
- 现代饭店管理
- 餐饮服务与管理
- 酒店实用英语
- 茶艺点津
- 酒店督导与实务
- 旅游职业素质修炼
- 西餐服务与管理
- 酒店一线员工技能实训
- 会展服务与管理

- 中国旅游文化
- 旅游礼仪
- 旅游学概论
- 旅游景区服务与管理
- 旅行社经营与管理
- 中外民俗
- 客房服务与管理
- 酒店前厅服务与管理
- 旅游新概念英语1听说教程
- 旅游新概念英语2
- 旅游新概念英语3
- 旅游服务心理
- 旅游英语听说教程
- 旅游英语



策划：田 汉
执行策划：周建巍 余 婷
责任编辑：郭 婷
封面设计：红十月设计室

红十月设计室
hongshiyue@vip.sina.com

ISBN 978-7-5618-4122-8



9 787561 841228 >

定价：30.00元（含光盘）

示范性高等职业教育精品规划教材
旅游与酒店管理专业

旅游英语听说教程

Listening and Speaking of Tourism English

主 编 李承燕 王 丹
副主编 何 苗 赵 亮 张正荣
参 编 张红云 李晓梅 孙 政 盛 夏
陈 婧 宋克莉 郑 芳 袁小梅

图书在版编目(CIP)数据

旅游英语听说教程/李承燕,王丹主编. —天津:天津大学出版社,2011.8

示范性高等职业教育精品规划教材.

ISBN 978-7-5618-4122-8

I. ①旅… II. ①李…②王… III. ①旅游-英语-听说教学-高等职业教育-教材 IV. ①H319.9

中国版本图书馆 CIP 数据核字(2011)第 180454 号

出版发行 天津大学出版社
出 版 人 杨欢
地 址 天津市卫津路 92 号天津大学内(邮编:300072)
网 址 www.tjup.com
电 话 发行部:022-27403647 邮购部:022-27402742
印 刷 河北省昌黎县第一印刷厂
经 销 全国各地新华书店
开 本 185mm × 260mm
印 张 10.5
字 数 301 千
版 次 2011 年 8 月第 1 版
印 次 2011 年 8 月第 1 次
定 价 30.00 元(含光盘)

凡购本书,如有缺页、倒页、脱页等质量问题,烦请向我社发行部门联系调换

版权所有 侵权必究

丛书编委会名单

(排名不分先后)

主 任	谢 苏	薛兵旺	余远国	李啟金
	陈杰峰	雷国营		
执行主编	韩 鹏	金丽娟	赵 序	王明强
	曹菊枝	刘小红	周晓梅	曹艳芬
	卢丽蓉	韦燕生	李 敏	万 雯
	彭淑清	杜海忆	鄢向荣	夏绍兵
	胡志国	李龙星	易元红	胡 柳
	彭国平	陈吉瑞	江 波	郭学英
	李承燕	侯明贤	李 萍	张菊芳
	袁 露	王少蓉	曹明红	易红燕
	李萍娥	陈江美	祝碧青	吴尊华
	谭远景	吴小苹	吴明清	余 杨
	蒋永业	卢静怡	李远慧	梁 颖
	刘晓芬			

前言

Preface

近年来,我国蓬勃发展的旅游业对旅游人才的培养提出了更高的要求,高职院校旅游英语的教学日益受到重视,因而市面上出现了多种旅游英语听说类的教材,对学生全面掌握旅游英语起到了积极作用。

然而,这些教材的课程体系和内容程度不同地存在一些问题。

1. 理论篇幅过多,课文枯燥乏味,缺乏趣味性,而且对高职学生岗位能力需求的内容和教学时数的安排不太合理,没有突出技能性和应用性的基本知识。
2. 句型、知识点的前后重复给教学带来极大的不便。
3. 单元和单元之间、课文与对话之间的衔接不够。
4. 内容过时,这对飞速发展的旅游业来说无疑是很严重的不足之处。

本书在编写过程中努力解决了上述问题,以培养实用型、高技能型旅游管理者及导游人才为目的,同时又体现高职教育地方特色。

1. 本书以实用为主,介绍了湖北省的旅游景点,为学生参加英语导游证面试准备了较齐全的资料。
2. 编者曾从事过英语导游工作,在本书编写时将大量一手资料运用于听说练习中,这对学生今后的工作是非常有帮助的。
3. 本书语言技能训练形式多样,能激发学生的学习兴趣。

本书根据旅游六要素将内容分为行(transportation)、住(lodging)、食(eating)、游(tour)、购(shopping)及娱(entertainment)6部分,每部分3单元,共18个单元。本书通俗易懂,书后附有阅读文章汉语译文,可供教师教学或学生自学使用。

本书由从事旅游英语教学一线工作的老师共同编写,编写人员如下:武汉船舶职业技术学院王丹(Part 1 第1单元)、武汉商业服务学院张红云(Part 1 第2和第3单元)、湖北三峡职业技术学院李承燕(Part 2 第4和第5单元)、湖北三峡职业技术学院何苗(Part 2 第6单元,Part 3 第7单元)、十堰职业技术学院张正荣(Part 3 第8单元)、十堰职业技术学院李晓梅(Part 3 第9单元)、武汉民政职业技术学院赵亮(Part 4 第10和第

11 单元)、武汉民政职业技术学院孙政 (Part 4 第 12 单元)、湖北三峡职业技术学院盛夏 (Part 5 第 13 单元)、湖北三峡职业技术学院陈婧 (Part 5 第 14 单元)、恩施职业技术学院宋克莉 (Part 5 第 15 单元)、湖北工业大学商贸学院郑芳 (Part 6 第 16 和第 17 单元)、湖北青年职业学院袁小梅 (Part 6 第 18 单元)。李承燕负责总体设计和大纲编写。李承燕、王丹、何苗负责书稿的审定。

由于编者水平有限,书中难免有不妥之处,敬请同行专家及广大读者不吝指正。

编者

2011 年 4 月



目 录 Contents

Part 1 Transportation

Unit 1 By Plane	2
Unit 2 By Train	9
Unit 3 By Ship	16

Part 2 Lodging

Unit 4 Front Desk	26
Unit 5 Housekeeping	34
Unit 6 Health and Recreation	42

Part 3 Eating

Unit 7 Chinese Food	50
Unit 8 Western Food	57
Unit 9 Bar	65

Part 4 Tour

Unit 10 Tour of Museum	74
Unit 11 Tour of Historical Site	81
Unit 12 Tour of Natural Beauty	89

Part 5 Shopping

Unit 13 Buying Souvenir	96
Unit 14 Buying Food and Fruit	103
Unit 15 Buying Medicine	111

Part 6 Entertainment

Unit 16 Theater 118

Unit 17 Martial Arts 124

Unit 18 Acrobatics 131

Appendix Reading Passage Translation 140

Part 1

Transportation



Unit 1

By Plane



Learning Objectives

- How to reconfirm the air tickets.
- How to make customs clearance.
- How to handle the possible problems at the airport.
- Learn the useful words and expressions.

Section 1 Warm-up

Match the following words and expressions in Column A with their explanations in Column B.

Column A

baggage

board

airline

delay

check in

round trip

ticketing deadline

in-flight

carrier

take-off

Column B

move to a later time

report one's arrival at an airport

a journey to a place and back again

the cases, bags, boxes, etc. of a traveler

get into a ship or an aircraft

provided during a trip by plane

the beginning of a flight, when a plane rises from the ground

a vehicle or device that is used for carrying things or people upon the air

a date or time before which a ticket must be bought

a business that runs a regular service for carrying passengers and goods by air

Section 2 Oral Practice

Sample Dialogues

► Dialogue 1

C: Clerk of Airport

P: Passenger

C: Hello. This is United Airlines.
 P: I'd like to reconfirm my flight.
 C: What's your name and flight number?
 P: My name is Jerry Cheng, and the flight number is UA 003 for Los Angeles.
 C: When is it?
 P: June 10th. I'd like to make sure of the time it leaves.
 C: I can't find your name.
 P: Really?
 C: May I have your name again?
 P: Jerry Cheng.
 C: One economy class seat, is that right?
 P: Yes.
 C: Now you have been booked.
 P: Thanks a lot. What time do you start check-in?
 C: Two hours before departure time. You must check in at least one hour before.

► Dialogue 2

I: Customs Inspector	P: Passenger
----------------------	--------------

I: Your passport and declaration card, please.
 P: Here they are.
 I: Do you have anything to declare?
 P: No, I don't.
 I: Please open this bag. What are these?
 P: These are for my personal use. And these are gifts for my friends.
 I: Do you have any liquor or cigarettes?
 P: Yes, I have five bottles of whisky.
 I: You'll have to pay duty on this. Do you have any other baggage?
 P: The camera is for my personal use.
 I: Is that a new camera?
 P: No, it's an old one.
 I: May I see it, please?
 P: Of course.
 I: When did you buy it?
 P: Last year. I have a receipt of it.
 I: OK. Please give this declaration card to that officer at the exit.

New Words and Expressions

- ❖ reconfirm /'ri:kən'fə:m/ v. 再证实, 再确认
- ❖ departure /di'pɑ:tʃə/ n. 离开; 出发, 起程; 背离, 违背
- ❖ declaration /,deklə'reiʃən/ n. 宣布, 宣告; 宣言, 声明
- ❖ liquor /'likə/ n. 酒; 含酒精饮料
- ❖ cigarette /,sɪgə'ret/ n. 香烟, 纸烟
- ❖ whisky /'hwiski/ n. 威士忌酒
- ❖ Los Angeles 洛杉矶 (位于美国加州西南部)
- ❖ economy class (客机的) 经济舱位, 二等舱位

Exercises

1. Complete the following dialogues.

► Dialogue 1

L: Ms. Lin B: Mr. Brown

(Ms. Lin is sent by her company to meet Mr. Brown at the Pudong Airport.)

L: Hello, Mr. Brown.

B: Hello, Lin.

L: It's (1) _____ to see you again in Shanghai.

B: Well, I'm so glad to be able to come to this World Expo.

L: _____ (2) _____?

B: Just wonderful! Good food and good service.

L: Now, Mr. Brown, if all is ready, we'd better _____ (3) _____ for the hotel.

B: I'd like to. Let's go.

L: This way, please. Our car is in the _____ (4) _____.

B: OK... But Ms. Lin, the airport _____ (5) _____ different from what I saw last time.

L: (Laughing) Your last time was 2 years ago, right? In the past 2 years, Shanghai has speeded up the expansion project of the Pudong Airport. You'll see more _____ (6) _____ elsewhere.

B: That's why I like Shanghai immensely.

► Dialogue 2

Mrs. : Mrs. Fu Mr. : Mr. Fu C: Airline Clerk

Mrs. : Hurry up! We don't have _____ (1) _____ time left.

Mr. : Take it easy. We still have two hours.

Mrs. : Come on! This is my (2) _____ ever to take a plane. I don't want anything to go wrong.

Mr. : Let me take care of everything, all right? Now, let's go to the (3) _____ counter.

C: May I see your tickets and passports, please?

Mr. : Here they are.

C: Would you put all your (4) _____ on the scale, please?... Ah, thirty-eight kilos.

Mrs. : They are not (5) _____, are they?

C: No, they are not. We allow twenty kilos each.

Mrs. : That's (6) _____! (To her husband) What's next?

Mr. : They'll have to check our baggage.

2. Do role-playing according to the following situations.

(1) At the airport, a tour group is claiming their baggage. One of the guests finds his baggage was lost.

(2) Airport Announcer: Passengers from Bangkok to Singapore, attention please. Flight TG 928 is leaving in 15 minutes. Please have your boarding passes ready and go through Gate 2. We wish you a pleasant journey. Goodbye.

At this time, one of the passengers can't find his boarding pass.

Section 3 Listening Exercises

1. Listen to the following dialogue. Supply the missing words.

C: Clerk	T: Traveler
----------	-------------

C: Can I help you this _____, sir?

T: I'm traveling to _____.

C: OK, do you have your _____?

T: Yes, I do.

C: Would you like smoking or _____?

T: Non-smoking please.

C: This evening you're going to be traveling out _____. Your seat is 17A, non-smoking, window.

T: Thank you. Do you need to see _____?

C: No, sir. Are there any bags you'd like _____ this evening?

T: Yes please, one.

C: Are your name and address on your bag, sir?

T: Yes, they are.

C: OK, your _____ is stapled in the back of your ticket jacket. Your flight will be departing out of _____. Boarding time is 6:40 and your flight leaves at 7 o'clock.

T: Thank you very much indeed.

C: Have an enjoyable flight this evening.

2. Listen to the following dialogue. Supply the missing words in the summaries.

It is _____ (1) _____, and the traveler is at a travel agency. He wants to go on a _____ (2) _____ trip to _____ (3) _____ on _____ (4) _____ and return on _____ (5) _____. The only advance purchase available is a _____ (6) _____ advance purchase, and the only rate available is _____ (7) _____ one-way or _____ (8) _____. The ticketing deadline is set for _____ (9) _____ but he decides to pay for them _____ (10) _____.

3. Listen to the following passage. Supply the missing words.

Good afternoon, ladies and gentlemen. Welcome on board of China International Airlines Flight 2308 from Shanghai to New York. We wish you _____. The _____ time of this flight is 2:30 p. m. and the arrival time is 6:30 a. m. local time. The whole journey will be 16 hours, covering about _____. It's now 2:20 p. m. Beijing time. The plane is going to _____ in 10 minutes. Would you please extinguish your cigarettes and fasten your _____? Thank you.

Ladies and gentlemen, if you look at the card in your seat pocket, you'll find where the _____ are. In case of an _____, an oxygen mask will come down from overhead. Let me show you how to _____. For over-water emergencies, we've placed a life vest _____ your seat. Please take it out and put it on in case of emergency. (*Demonstrating*) In addition, please _____ your mobile phone and stop using your _____ such as laptop computers and CD players. Any use of electronic appliances may _____ the electronic equipment of the plane. For the safety of all passengers, please obey this rule. Thank you.

4. Listen to the following dialogue. Decide whether the following statements are true or false.

- (1) The guest wants to have an aisle seat. ()
- (2) The guest has four pieces of luggage in all. ()
- (3) The luggage is overweight. ()
- (4) The free luggage allowance is 25 kilos. ()
- (5) The overweight charge is 30 dollars per kilo. ()

Section 4 Reading Comprehension

Passage

The East Lake

Ladies and gentlemen,

Welcome to Wuhan. My name is Nancy. I am from Wuhan Travel Service. I will be your local guide during your stay in Wuhan. This is our driver, Mr. Wang. His bus number is WH02688. On behalf of our travel agency, I hope you have a nice journey here. My job is to smooth your way, care for your welfare, try my best to answer your questions, and be your guide and interpreter. I highly appreciate your understanding and cooperation.

Today we will visit the biggest city lake in China — the East Lake. The East Lake is located in the eastern suburb of Wuhan. Its total area is 87 square kilometers, of which about 33 square kilometers are water surface. With a vast expanse of water the East Lake is fringed by a zigzagging shore, so people regard it to have 99 bends and turns. The East Lake is composed of six tourist districts — Listening to the Waves, Moshan, Luohong, Falling Wild Goose, White Horse and Flute Playing Districts. We will visit the Listening to the Waves District and Moshan District.

Now we are in the Listening to the Waves District. The Listening to the Waves District is located on the west shore of the East Lake. The vast shore is planted with trees and bamboos. When the wind comes, the sounds of pine trees and waves echo each other, so the district got its name. The district consists of a lot of scenic spots and facilities, such as Listening to the Waves Chamber, Poem-chanting Pavilion and the Nine-girl Mound, etc.

You see, the Listening to the Waves Chamber is surrounded by green bamboos and pine trees. It's a good place for you to enjoy the sounds of pine trees and waves echoing each other. Have you heard that kind of sound?

Let us go to the Poem-chanting Pavilion. In front of the Poem-chanting Pavilion there is a statue. I have a question for you: do you know who he is? He is Qu Yuan, the great patriotic poet of ancient China. There is a story about the pavilion. Originally, Qu Yuan was born in Chu State (now Zigui County of Hubei Province) during the Warring States Period. Due to his talent, he was offered a high rank by the king of the Chu State. He worked loyally for the Chu State and was concerned about common people's life. He devoted all of his energy to his country. Unfortunately, the king of the Chu State was deceived by traitor and never believed in him. What was worse, the king sent him into exile. Hence he had no opportunities to realize his political dream, but the fate of the Chu State was on his mind. When he heard the news that the Chu State was conquered by