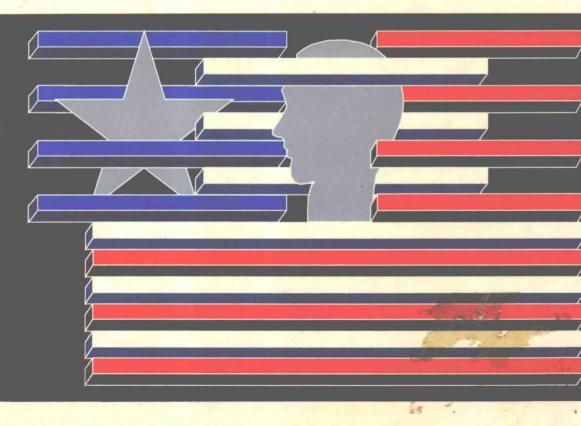
Craig Allen Smith

Political Communication



POLITICAL COMMUNICATION

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To Stephie, my most vocal constituent, as she heads for kindergarten.

PREFACE

"Politics is talk," they say, and "they" are largely correct. Somewhere along the way our ancestors discovered how to resolve their disagreements through the use of words rather than with clubs. Gradually these ancestors moved from head-bashing to club-waving, then to verbal threats that evoked memories of the club, and, in just the last few centuries, to verbal agreements.

Without communication, politics would have no legitimate authorities, no laws, no collective identities, no legislative deliberations, no judicial interpretations, no sense of historic precedent, no diplomacy, no projected budgets, no bureaucracies, no political advertising, no speeches, no nominating conventions, no news, no public affairs programs, no press conferences, no promises, and no deceptions. Otherwise, politics would be largely the same.

How then shall we define politics, communication, and political communication? *Politics* is the process of orienting a community by reconciling diverse interests and power relationships. *Communication* is the process of negotiating understanding through interpretation and characterization of the symbolic world. *Political communication* is the process of negotiating a community orientation through the interpretation and characterization of interests, of power relationships, and of the community's role in the world. *Things get done through politics, and politics gets done through communication*.

As a field of study, political communication is a sapling; but the sapling has deep roots. Aristotle thought it necessary to write both the *Politics* and the *Rhetoric* to explain the nature of community. Centuries later, Machiavelli advised *The Prince* about power and communication. In this century, political scientist Harold Lasswell defined the study of "politics" and "communication" as necessarily interdependent: the political question "Who gets what, when, and

how" implicitly demands consideration of "Who says what in which channel to whom with what effect?" (Lasswell 1948, 1958)

This book offers a framework for understanding political communication. The framework is illustrated with historical examples; but, it is not a survey of "Great Moments in Political Talk" for reasons that will become clear. A theory of political communication is advanced in Part One and subsequently employed in Part Two to explain such political phenomena as political journalism, social movements, election campaigns, congressional deliberation, the presidency, the judiciary, and foreign policy rhetoric. An Appendix covers quantitative and qualitative research methods appropriate for studying political communication so that serious students can undertake term projects that go beyond the usual library searches.

The theoretical framework advanced here emphasizes the interpretive processes through which each of us makes sense of the political world and the political communities we create to help enlighten ourselves and everyone else. It is not a book about political oratory, commercials, or debates, or about elites manipulating the minds of the helpless masses. Rather, it is a book about people who, in the course of their otherwise busy lives try to govern one of the most powerful and influential nations the world has ever seen.

Our political leaders are chosen by us and their records reflect our priorities. They try to deliver what we say we want, even if we do not really like it when we get it; and they justify what they do in terms of our requests. Only when political officials believe that their constituents can both judge complex policy questions and see through smokescreens will the quality of political communication improve. The framers of the Constitution created a system of separate national institutions with shared powers. This system is balanced against an assortment of state governments whose powers are similarly shared. And, all of this is bound together with the notion of popular sovereignty. This book was written to improve the nature of political communication in America by sharpening our faculties for understanding it.

There are four underlying theoretical propositions to this book:

- 1. Each of us understands the world through our *personal interpretive processes*, which include motivating, symbolizing, preferencing, and reasoning.
- 2. Our appraisals of the world lead us toward relationships with others. Among these relationships are political communities built on *social interpretive structures*. These social structures evolve as a result of the following: shared motivating processes

- produce power, shared symbolizing produces language, shared preferencing produces ideology, and shared reasoning produces logic.
- 3. Each political community struggles for the right to define the world for others, and that temporarily dominant groups define and distribute resources and sanctions.
- 4. Clues to the evolutionary political processes, their communities, and their progress can be found in political messages and in the differential reactions of audiences.

These theoretical propositions are grounded in twentieth-century American social science literature. There will be time to synthesize individual research reports later. The pressing need right now, I believe, is for a theoretical framework that synthesizes the ideas of pioneers like Abraham Maslow, Milton Rokeach, Kenneth Burke, Paul Lazarsfeld, William Schutz, James MacGregor Burns, Victor Turner, Marshall McLuhan, and Richard Neustadt with those of people like Ernest Bormann, Charles Stewart, Dan Nimmo, David Zarefsky, Roderick Hart, Theodore Windt, Jeffrey Tulis, Kathleen Jamieson, and many others.

The book's orientation toward interpreted reality means that it will draw upon the political lessons of our culture. This includes, of course, both purposefully political acts like the Civil War, the Nixon–Kennedy Debates, and the 1988 presidential campaign, as well as unintentionally political acts like the Three Mile Island nuclear accident. But it also includes political lessons from the popular culture at large, including fictional depictions of history, heroes, values, political processes, and our adversaries. This is critically important in contemporary America when our accepted realities are a composite of real and fictional depictions, as when viewers watched "real" Democratic presidential candidate Bruce Babbitt and a "fictional" HBO candidate called Tanner stroll through a Washington park comparing their 1988 presidential campaigns. Politics is talk, but is talk communication? That will be the subject of Part One.

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Someone once said that many of Jimmy Carter's troubles as president stemmed from his tendency to thank the people whose advice he actually took. Undaunted by his example, I will do the same.

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Part 1 A THEORY OF POLITICAL COMMUNICATION

You communicate to cope with the world. Through communication you establish your personal identity, establish relationships, influence behavior, and interpret things and actions. In a world of people, you could neither manage nor monitor influence in your social relationships without communication.

Politicians spend so much time "talking" rather than "acting," precisely because *talk is action*. Especially in the political realm, we communicate with others to cope better with them, with our differences, and with the world around us. Murray Edelman suggested that politics is essentially a spectator sport in which you root for "your side" even if you lack a direct interest in the contest or a clear grasp of the teams (1964). In a similar vein, Dan Nimmo and James Combs noted the melodramatic quality of political news as continuing episodes of moral conflict (1983).

Political communication is not only government communication. When you watch the news, read a political bumper sticker, laugh at a political wisecrack, reflect on conflicting political arguments, or denounce something as unfair, you engage in political communication. To understand why this is so, you first need to understand the nature of human communication. Only then can you knowledgeably turn to the uses of communication in political activity.

Paradigms in Communication

People have been trying to understand human communication for centuries, with varying results. We have used, and largely discarded, three views of communication. Each view, or *paradigm*, framed theorizing and research for many years and, therefore, influenced conceptions of political communication (Kuhn 1970).

Many people assumed that human communication worked like a machine. This mechanistic paradigm relied on a simple stimulus-response notion of cause. It assumed that when A spoke, B understood and agreed (Fisher 1978). This paradigm was sometimes called the "bullet model" (or "hypodermic model") because it assumed that speakers shot messages at targets or injected information into their listeners' minds. This paradigm provided a warehouse of misleading metaphors: sender, receiver, encoding and decoding, channel, communication breakdowns, the "same wavelength," feedback, target audience, and message. Although this paradigm works intuitively, it could never adequately explain why different individuals respond differently to the same message. Change Condition to respond

Theorists first modified the mechanistic paradigm to account for *individual differences*, such as personality, beliefs, values, and attitudes. If we could psychoanalyze an audience, they theorized, communication could still be studied mechanistically. This revision produced both an escape clause for mechanistic theory (experiments failed because of undiscovered differences among listeners) and an avalanche of psychological attitude-change studies.

Indeed, the psychological research led some theorists to conclude that the mechanistic assumptions were unnecessary. If mechanistic theory required knowledge of countless psychological variables, they reasoned, it would be better to conceive of communication as individuals creating meaning from the available stimuli. The <u>intrapersonal paradigm</u> held that communication was an intrapersonal process; whether people heard news from source A, B, or C, or experienced it firsthand, they would filter it through their personality type, values, knowledge, beliefs, and attitudes to render it meaningful (Fisher 1978).

The intrapersonal paradigm required the development of attitude surveys and statistical techniques to measure people's thoughts. But it assumed that (1) questionnaire responses accurately reflect thoughts and feelings and that (2) thoughts and feelings are consistent across time, situations, and relationships. Communication studies employing these techniques therefore proved problematic.

One problem with both the mechanistic and intrapersonal paradigms surfaced in a 1940 election survey in Erie County, Pennsylvania. Columbia University researchers found midway through the campaign that people conversed with their neighbors and coworkers. *The People's Choice* (Lazarsfeld, Berelson, and Gaudet 1948) sug-

gested that information might pass from the mass media to opinion leaders and from them to other citizens. This two-step flow of communication undercut the mechanistic sender/receiver paradigm apart from intrapersonal factors. The mechanistic and intrapersonal paradigms were challenged by a social paradigm, in which group affiliation and patterns of association seemed to affect communication. Unfortunately, research testing the two-step flow proved inconclusive, and researchers were compelled to suggest a four-step flow and later an "n-step flow" (Katz and Lazarsfeld 1955). They had discovered that group affiliation is related to communication. but they were able neither to predict nor to control those influences.

In short, these three paradigms contributed significantly but imperfectly to our understanding of communication. The mechanistic paradigm saw interdependent humans, but it underestimated individual differences and reference groups. The intrapersonal paradigm highlighted the role of individuality, but it underestimated both group affiliation and the interdependence of communicators. Finally, the social paradigm emphasized the role of group norms and aspirations, but it undervalued the factors leading individuals to create and sustain those groups in the first place.

Note that each paradigm reflected the state of available knowledge and research tools and stimulated the very research that eventually undermined its own assumptions. That is the nature of scientific inquiry (Kuhn 1970). Without these early studies, communication theory and research could not have advanced. The need to test our ideas should highlight the importance of conducting theoretically based research. Two related paradigms currently in vogue enable us to pull together the more useful elements of the three early paradigms.

The Symbolic interactionist paradigm traced to George Herbert Mead's lectures at the University of Chicago (1934)—assumes that your behavior depends on your interpretation of your environment. That interpretation need not be "correct," it need only seem reasonable to you at the moment of action. Your interpretation of the environment evolves through communication in accordance with your access to depictions of the environment and your perception of related experiences. Throughout this process, communication simultaneously guides, and is guided by, your interpretations of self, role, situation, other, and culture (Wood 1984).

Because interdependent individuals anticipate and influence one another, messages are merely tokens in the negotiation of understanding. Indeed, communication simultaneously conveys relational information along with substance. Their interactions lead people to behave differently in different situations and relationships. In short, symbolic interaction holds that you use symbols and relationships to comprehend the world and your roles in it.

Systems theory is more than most people infer from the everyday use of the word "system." Systems are goal-seeking entities comprised of interdependent components engaging in processes that transform inputs into outputs. The existence and behavior of any system is profoundly influenced by its subsystems' performance of assigned functions and by its own functional role in the suprasystem of which it is a part. But input does not equal output because the processes actively transform their inputs. Systems are governed by the natural tendency toward disorder, known as entropy, and they require maintenance. As the system fights entropy and pursues its goals, it evolves into new phases; but it can evolve in any direction at any pace (a principle called equifinality).

Relationships are the systemic structures that shape, and are shaped by, communication processes. Unlike machines, persons are ever-changing. You establish relationships to meet your needs and, when the resulting process changes your needs, you adapt your processes and relationships. Buckminster Fuller spoke for each of us when he said. "I seem to be a verb."

Symbolic interaction and systems theory mesh rather nicely. Taken together, they suggest that goal-seeking individuals use cognitive and relational processes to interpret the world and to cope with it. Symbols, relationships, culture, role, and communication are functional necessities if the individual is to transform environmental stimuli into behavioral responses, and groups of people develop shared symbolic patterns even as shared symbolic patterns define social groups. It is only through the process of human interaction that we can form the relationships and associations that create systems. And it is in relational contexts that we engage in the process of communication to fulfill our personal and social needs. Let us now try to synthesize what we know of human communication into a theoretical framework.

Chapter 1 will explain the personal interpretive processes of motivating, symbolizing, preferencing, and reasoning. Chapter 2 will examine the process by which diverse interpreting persons create political communities and shared interpretive structures, while Chapter 3 will describe the process by which these communities compete for the right to interpret life for the others. Chapter 4 will elaborate the important adaptive function performed by rhetoric.