JOHN C. BUCHANAN CAROLE D. BOS with FRED I. HELLER

# How to Use VIDEO in LITIGATION

A Guide to Technology, Strategies and Techniques

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John C. Buchanan and Carole D. Bos with Fred I. Heller

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### **Dedication**

We feel as though we have just returned from a long, monumentally difficult journey. Sometimes we wondered if we would ever make it back. We've spent five years on our journey, and we know it's been hard for our families. Patience wasn't something we alone had--so did they, and we thank them for it. The results of our journey--this book--is dedicated to our families. It is especially dedicated to Jim and Sheila. They understood when the journey took longer than we expected. They cared when we were frustrated. They tried to be patient when we had to isolate ourselves from our hectic law practice. They understood that long and lonely weekends for them would be the only way we could finish our manuscript. It is because of that and our appreciation for their part in helping to make this book a reality, not just a dream, that we dedicate our work to them.

Grand Rapids, Michigan

Our special dedication, and the reason why we wrote this book, is two-fold. We believe in trial by jury. All the work we have done in this book is dedicated to the preservation of our civil jury system. It is the best in the world. Our judicial system has problems—but the problems are not caused by juries, and their elimination must never be the solution. Our problem is clogged dockets and long delays resulting in inefficient justice. We wrote this book with the hope that our work would somehow help to improve the quality of justice in this country and to speed up the trial process. We dedicate our efforts to that end.

Grand Rapids, Michigan Merrick, New York

### THE AUTHORS



JOHN C. BUCHANAN received his B.A. from Michigan State University and his law degree from the University of Michigan. He uses video extensively in his trial practice and has received large settlements and jury verdicts as a direct result. One of the first trial lawyers to use a video camera in court to project evidence, Mr. Buchanan presented "still" exhibits, such as photographs and documents, for simultaneous viewing by the witness and the jury. This novel use of the medium attracted local media attention. Mr. Buchanan lectures on the use of video applications and trial practice techniques nationally and for the Michigan Institute of Continuing Legal Education. In addition to early experimentation with day-in-the-life documentaries. he served as Chairman of the ABA's Video Equipment Committee from 1981-1983. Mr. Buchanan is a Fellow of the International Academy of Trial Lawyers and the American College of Trial Lawyers.



CAROLE D. BOS received her B.A., with high honors, from Grand Valley State College of Arts & Sciences and her law degree, cum laude, from Thomas M. Cooley Law School. Her analytical writing ability won her the distinction of Breen Scholar during her college years. Mrs. Bos uses video extensively in her trial practice with large settlements and jury verdicts as a direct result. She and her pioneering work in the legal-video area were the subject of a 1984 PBS documentary produced by New Tech Times. Her work in this field is also featured in Women Trial Attorneys in Action, a book by Janine Warsaw (Prentice-Hall, Inc., 1986). In addition to experimentation with day-in-the-life documentaries, she lectures nationally on the use of video applications in the trial process. She currently serves as a member of the Michigan State Bar Communications Committee and has been a Regional Director of the Federal Bar Association since 1984.

TOGETHER Mr. Buchanan and Mrs. Bos have been pioneers in the field of legal-video. They have co-authored several articles on the subject for various legal publications. Buchanan & Bos, P.C. is a Grand Rapids, Michigan civil trial firm emphasizing major personal injury cases and complex commercial litigation for both plaintiffs and defendants. The firm has had much success with video in both the plaintiff and defense representation.

FRED I. HELLER is a New York trial attorney who has devoted his professional career to the development and use of legal-video. He has produced over a hundred legal documentaries which have met with resounding success by the trial attorneys who have utilized his services. As a partner in the New York City lawfirm of Speiser & Krause, he achieved similar results in his own cases. He left that firm in order to devote his professional time exclusively to the production of legal documentaries. Mr. Heller has served as an expert witness on the question of admissibility of these documentaries, both for applications he has produced and as an impeachment expert on the work of others. His current professional affiliation is President of Heller Associates, Ltd., Merrick, New York.

## Acknowledgments

This book began as a small handbook for lawyers only. We had experimented with videotape in our practice and wondered why more lawyers weren't using it. We realized that the concept was too new--most lawyers either didn't realize that videotape could be used in the law at all or they didn't know how to properly use it. We decided to teach them with a book.

We spent nearly a full year just researching the subject of videotape in the law. At the beginning, we had never heard of Judge James L. McCrystal and his idea of prerecorded videotape trials. Much of our knowledge resulted after we began to work on this project. We realized how limited our own use of the medium was compared to the potential spectrum.

Our work has taken us across the country, and we have met many people who have helped us. Without them, the depth of this book would not have been possible. Most importantly, our colleague, Fred I. Heller, has helped to shape our thinking. He is an attorney who, as president of Heller Associates, Ltd., Merrick, New York, has devoted his career to legal-video. Fred has had extensive experience with many different types of legal applications, especially those where video is used as a form of demonstrative evidence: the legal documentary. He has also had much experience regarding the admissibility of tapes, both in testifying as an expert concerning videotapes produced by his company and as an impeachment expert on tapes produced by others. We have spent hundreds of hours with him--discussing philosophies, concepts, techniques, and procedures. We have changed his thinking--and he ours--on important points. You will receive the value of this collaboration. We have thought all of the issues through, and have tried to answer all the questions you might raise in response to those issues.

We also want to say thanks to Lynne Heller. Her husband has sat through soccer games, softball games, and just about everything else, with a copy of the manuscript. We thank her and the rest of the family for their patience. We have talked to court reporters and video technicians. They told us that they, too, needed guidance in this area. We talked to major manufacturing companies who wanted to learn more about effective use of video in their industries--particularly with reference to litigation. They needed guidance, too.

As a result, we had to change our initial thinking on the kind of book we would write. It had to be a book not just for lawyers and judges, but also for video technicians, court reporters, educators, manufacturers, insurers, and students. That presented us with an even more difficult task: How could we write a book on a technical subject that would be read by such varying groups of people? We never intended to use "legalese." As lawyers, we know how tedious it is to read that kind of text. We had to eliminate some of the tools lawyers prefer--like numbering the subsections. We didn't think that would be helpful for you who will study our work.

We decided to use a "novel" approach. Because this book includes so many ideas and covers the full spectrum of video in law that we know about, it should be read in its entirety. That's the only way you will fully understand the potential of this medium in the law. Acknowledging that most law books are not read from cover to cover, we decided this one had to include many hypotheticals and illustrations. We have written it like a novel, trying to explain the complicated concepts and technical jargon in straight-forward, uncomplicated English. For those of you who are used to legalese, numbered subsections, and highly technical legal analysis, we ask that you understand our objective. We felt extensive endnotes would hinder, not help, our readers' understanding; we have used them only in Chapter 15, which could not be effective without them.

Others have also pioneered in this subject, and we thank them for their work. We have read nearly everything that has been written on the subject. Our work is, therefore, not just ours, but the collective result of much thinking by others. Most notably, those individuals include Judge James L. McCrystal, Ann B. Maschari, Thomas J. Murray, Jr., Gregory P. N. Joseph, Earnest Short, Guy Kornblum, and others. Our special thanks on technical matters to Guy E. Ortileva for

his invaluable discussions and to Lee Harrison for his computergenerated animation ideas. A special thanks also to our friend and colleague, Michael F. Kelly, who worked with us in the early days of our efforts. He experimented with the concepts on some of our mutual cases and encouraged us to tackle the enormous project of writing this book.

We also want to thank all of our secretaries who have typed parts of our manuscript over the years. Many of them deserve special credit: Mary (Kay) Osbon, Debra Kovalevich, Hilda Frasier, Linda VanderStel, and especially Esther Peckover. We want to thank them for being patient with all our rewrites.

A special thanks to the Thomas M. Cooley Law School Library. They let us use important reference texts for long periods of time. That was indispensable to our research effort. Thanks also to the National Center for State Courts for similarly loaning their reference texts to us.

Our research assistants worked with us to analyze the law regarding videotape depositions. Thanks especially to our associate, Lois M. Ens. The National Research Group conducted an exhaustive study for us on the law of videoevidence--particularly Chapter 15. Our special thanks to these individuals for helping with that difficult task.

A special thanks to Williams & Works of Grand Rapids, Michigan, consulting engineers, for contributing the artist drawings. This firm provides investigative engineering services, demonstrative exhibits for lawyers, and routinely produces outstanding exhibits for our office.

Many others have helped us with this monumental labor--we thank all of them, as well. A project of this magnitude, which synthesizes a great deal of ideas and thought, is never just the product of a few individuals.

It is our sincere hope that our work will have a positive impact on the way our civil-jury system works. We have tried to present to our readers all of the ways we think video technology can help to cure some of the problems technology itself has created. Now all of us face a difficult task: to grapple with the issues and *make* the system work better.

# Contents

AC	CKNOWLEDGMENTS vii
PA	ART ONE: INTRODUCTION
1.	ON THE THRESHOLD OF TOMORROW
	The Facts Of The Case 4 The Videotaped Evidence 4 Taking A Practical Approach To Video In Litigation 10 How To Use This Book 11
PA	RT TWO: VIDEO TECHNOLOGY AND ITS USE FOR LAWYERS
2.	A TOUR THROUGH THE WORLD OF VIDEO TECHNOLOGY
	How The Video Camera Works 16 The Video Monitor Reproduces A Visual Image 18 The Video Cassette Recorder (VCR) And How It Works 20 Video Sound Systems: Vital To Successful Videography 24 How Video Lighting Enhances Picture Quality 26 Conclusion 28
3.	A VIDEO SYSTEM FOR THE TRIAL LAWYER 29
	The Mini-Portable: How To Put A Video Recording System In A Briefcase 30 What To Look For In A Video Camera 31 Selection Criteria For A Video Cassette Recorder (VCR) 33 Choosing Monitors 35 Guidelines for Selecting your Accessories: Microphones, Lights, and Tripods 36

CONTENTS xi

	A Quick Scenario For Using Your Mini-Portable System in Actual Practice 39 How to Video-Equip your Law Office for Under \$5,000 41 How to Set Up a Video Conference Room - Inexpensively 44 Your Video System Goes to Court 46 Conclusion 49
PA	ART THREE: PRESUIT INVESTIGATION AND SETTLEMENT
4.	CREATIVE USES OF VIDEO IN PREPARING YOUR CASE
	Video Client Interview 55 Video Interview With Investigating Police Officer 55 Videotaping The Vehicles 56 Video Witness Interviews 56 Videotaping The Scene 58 Videotaping Medical Reports 58 Video Of Your Client's Daily Routine 59 Video Interview With Employer 60 Putting It All Together: The Settlement Documentary 60
5.	HOW TO PREPARE A VIDEOTAPE-SETTLEMENT DOCUMENTARY
	The Concept Of Videotape-Settlement Documentaries 61 How To Make A Videotape-Settlement Documentary 62 Typical Plan For A Video-Settlement Documentary 67 The Effect Of Videotape-Settlement Documentaries 70
6.	NOT FOR PLAINTIFFS ONLY: HOW VIDEO TECHNOLOGY CAN BE USED AS A TOOL FOR THE DEFENSE
	For Manufacturing Companies: Video Can Be A Key To Reducing Staggering Legal Costs 71 Using Video as a Defense Tool 77

xii Contents

PA	RT FOUR - VIDEOTAPE DEPOSITIONS
	VIDEOTAPE DEPOSITIONS: STRATEGIC CONSIDERATIONS FOR PRESENTING A WITNESS' TESTIMONY IN COURT 83
	When To Call Your Witness - Live 85 When To Use A Color Videotape Deposition 88 When To Use A Black-And-White Videotape Deposition 94 When To Use An "Audio-Only" Deposition 98 When To Use A Stenographic Deposition 99 A Final Thought 103
	LEGAL CONSIDERATIONS INVOLVED IN TAKING VIDEOTAPE DEPOSITIONS
	The Changing View Of The Courts 106 The New Rule - Fed.R.Civ.P. 30(b)(4) 106 The Effect Of Fed.R.Civ.P. 30(b)(4) 107 Acceptance In State Jurisdictions 108 The Uniform Audio-Visual Act 109 Videotape Depositions Carried To Their Logical Extension: The Prerecorded Videotape Trial 114 A Final Note 114
9.	HOW TO PLAN THE VIDEOTAPE DEPOSITION 117
	Use A Checklist 118 Why A Videotape Deposition? 118 What Are The Legal Requirements? 119 Who Are The Participants? 119 When To Take The Deposition 122 Where To Take The Deposition 123 How To Take The Deposition 127 How Much Will The Deposition Cost? 130 Remember Kipling's Six Honest Serving Men 130
10.	HOW TO PREPARE FOR THE VIDEOTAPE DEPOSITION .133

Review Your Videotape Deposition Checklist 134 Outline Of Questions 136 CONTENTS xiii

Model Outline Of Questions 137 Assemble And Number Exhibits 143 Guidelines For Handling The Predeposition Briefing 145 The Job Is Almost Done 149	
11. HOW TO TAKE A VIDEOTAPE DEPOSITION	51
Setup And Operation Of Equipment 152 Preliminaries 156 Special Points To Observe When Recording A Videotape Deposition 159 How To Handle The Difficult Opposing Attorney 161 How To Handle A Difficult Witness 163	
12. HOW TO EDIT THE VIDEOTAPE DEPOSITION 16	55
Recommendations For Proper Editing 165 Objections Can Be Edited Out 166 Using Stenographic Depositions And Transcripts 166 Making Videotape Copies 167 Storing The Original Master 168 Discussing The Objections With The Judge 169 How The Videotape Deposition Is Edited 169	
13. DEPOSITIONS BY TELEVIDEO COMMUNICATIONS: A LOOK INTO THE FUTURE	71
PART FIVE: VIDEOEVIDENCE	
14. VIDEOEVIDENCE: HOW STRATEGISTS CAN USE IT TO EFFECTIVELY PREPARE FOR AND PRESENT CASES AT TRIAL	7
Videoevidence: What Is It? 179 Videoevidence: How To Use It 180 How You Can Use Videoevidence To Present Your Client's Damages In A Unique, Effective Way 181 Using Videoevidence To Help Prove Liability 183 Videoevidence: The Strategic Considerations 185	

xiv Contents

15.	YES, BUT CAN YOU GET IT IN?	193
	Standard Of Review For Admissibility 195 Accident Reconstruction 197 Reenactment Requirements: Strict Scrutiny 198 Illustration Requirements: Less Scrutiny 199 Experiments 200 Editing 202 Television Commercial 204 Jury View 205 Physical Therapy Session And Independent Medical Exam 206 Day-In-The-Life Videotape Of Plaintiff 208 Computer-Generated Animation 212 Notes 214	
16.	MAKING A VIDEOTAPE DOCUMENTARY	225
	The First Step: Make Sure Your Videoevidence Documentary Will Have A Persuasive Effect On The Judge And Jury 225 Making Your Own Documentary 226 Hiring A Professional Firm To Make A Documentary For You 235 New Dimensions 236	
17.	COMPUTER-GENERATED ANIMATION: A NEW DIMENSION IN DEMONSTRATIVE EVIDENCE	239
	How The Computer Animates 242 How Real-Time Simulation Allows The Court And Jury To Actually "Experience" An Event 244	
18.	APPLICATIONS OF VIDEOEVIDENCE THAT ENHANCE YOUR ABILITY TO COMMUNICATE YOUR CASE	247
	How Accident Reconstruction Can Help The Jury Understand Your Expert Witness' Testimony 248 Recording Experiments For Jury Viewing 249 Explaining Complex Scientific Theories And Phenomenon 250	

CONTENTS xv

Using Video Documentaries To Illustrate Manufacturing Or Other Processes 252 Jury Views: Taking The Jury To The Scene Of The Occurrence 253 Using Video To Illustrate Medical Procedures 253 Documentary Depositions: Conducting The Videotape Deposition On Location 255 Trial Documentaries 256	
19. GUIDELINES FOR MAKING AND USING "DAY-IN-THE-LIFE" DOCUMENTARIES	259
The Purpose Of "Day-In-The-Lifes" 259 Types Of Day-In-The-Life Documentaries 262 Guidelines For Preparing Short Programs 262 Day-Long Documentaries 264 Guidelines For Making "Day-In-The-Life" Documentaries 266 Types Of Injuries Suitable For "Day-in-the-Lifes" 269 Grounds For Impeachment: How To Defend Against A "Day-In-The-Life" 272 Evaluating The Cost Effectiveness Of Day-In-The-Life Documentaries 273	
PART SIX: PRERECORDED VIDEOTAPED TRIALS	
20. PRERECORDED VIDEOTAPED TRIALS (PRVTT): A PRACTICAL APPLICATION	277
The Traditional Trial Is Fraught With Problems 277 The Prerecorded Videotaped Trial Offers A Solution 278 The Test Case: McCall v Clemens 280 Resistance To Change 282 Objections To Prerecorded Videotaped Trials 283 Arguments In Favor Of PRVTTs 285 Additional Advantages Of Prerecorded Videotaped Trials 287 Notes 290	

xvi Contents

APPENDIX A: VIDEO EQUIPMENT FOR LAWYERS AND LEGAL APPLICATIONS						
Alabama	330		Montana	394		
Alaska	331		Nebraska	396		
Arizona	333		Nevada	396		
Arkansas	335		New Hampshire	398		
California	338		New Jersey	398		
Colorado	347		New Mexico	402		
Connecticut	349		New York	403		
Delaware	350		North Carolina	407		
District of Columbia	351		North Dakota	409		
Florida	352		Ohio	409		
Georgia	357		Oklahoma	413		
Hawaii	359		Oregon	414		
Idaho	360		Pennsylvania	416		
Illinois	361		Rhode Island	418		
Indiana	364		South Carolina	419		
Iowa	365		South Dakota	424		
Kansas	367		Tennessee	425		
Kentucky	368		Texas	426		
Louisiana	369		Utah	432		
Maine	372		Vermont	433		
Maryland	373		Virginia	434		
Massachusetts	375		Washington	438		
Michigan	381		West Virginia	440		
Minnesota	387		Wisconsin	44]		
Mississippi	389		Wyoming	443		

### **PART ONE**

# Introduction