SEX TRAFFICKING, MILITARY CONTRACTORS, AND ONE WOMAN'S FIGHT FOR JUSTICE



SOON TO BE A MAJOR MOTION PICTURE

KATHRYN BOLKOVAC WITH CARI LYNN

SEX TRAFFICKING, MILITARY CONTRACTORS, AND ONE WOMAN'S FIGHT FOR JUSTICE







Copyright © Kathryn Bolkovac and Cari Lynn, 2011.

All rights reserved.

First published in 2011 by PALGRAVE MACMILLAN®

in the United States—a division of St. Martin's Press LLC,

175 Fifth Avenue, New York, NY 10010.

Where this book is distributed in the UK, Europe and the rest of the world, this is by Palgrave Macmillan, a division of Macmillan Publishers Limited, registered in England, company number 785998, of Houndmills, Basingstoke, Hampshire RG21 6XS.

Palgrave Macmillan is the global academic imprint of the above companies and has companies and representatives throughout the world.

Palgrave® and Macmillan® are registered trademarks in the United States, the United Kingdom, Europe and other countries.

All photos have been provided by Kathryn Bolkovac and are printed with permission.

ISBN: 978-0-230-10802-8

Library of Congress Cataloging-in-Publication Data

Bolkovac, Kathryn.

The whistleblower: sex trafficking, military contractors, and one woman's fight for justice / Kathryn Bolkovac with Cari Lynn. p. cm.

ISBN 978-0-230-10802-8

1. Whistle blowing—Bosnia and Hercegovina. 2. Whistle blowing— United States. 3. Human trafficking—Bosnia and Hercegovina. 4. Private military companies—Bosnia and Hercegovina. 5. Bolkovac, Kathryn. I. Lynn, Cari. II. Title.

2010023196

HD60.5.B54B65 2010

364.15—dc22

A catalogue record of the book is available from the British Library.

Design by Newgen Imaging Systems (P) Ltd., Chennai, India.

Design by Newgen imaging systems (1) Ltd., Che

First edition: January 2011

10 9 8 7 6 5 4 3 2 1

Printed in the United States of America.

waged the battle in my effort to expose the truth. I could not have done this without their advice and support. I would like to thank Ms. Madeleine Rees, for her courage in speaking the truth regarding highly inappropriate actions that were being undertaken by UN officials, DynCorp employees, and other internationals within the mission. She provided insight and information that was invaluable to winning my case. My IPTF colleagues Bo Andreasson and Thor Arnason for their long lasting friendship and humor when lighthearted moments were few.

I am grateful to *The Whistleblower* movie team, especially director/writer Larysa Kondracki and writer Eilis Kirwan, who had the tenacity to show up at my doorstep one day several years ago asking permission to interview me and, along with Christina Piovesan and Amy Kaufman, the perseverance to make a movie. My special thanks to actress Rachel Weisz for her commitment to get this story told.

I must acknowledge the Lincoln Police Department for the support and training that guided me through many trials. International organizations, including the Project on Government Oversight, and Human Rights Watch investigator and attorney Martina Vandenburg, whose due diligence and oversight into government waste, fraud, and abuse is ongoing. My agent Carol Mann and attorney Josh Sandler. Thank you also to Palgrave Macmillan and my editor, Alessandra Bastagli, for giving me the opportunity to tell my story.

Most importantly, thanks to my husband and partner, Jan G. H. van der Velde, my children, Jake Vollertsen, Sarah Kramer, and Erin May, and my parents, Alfred and Sylvia Bolkovac. Their many years of love and patience in understanding this real-life drama was not something they should have had to undertake, but they supported me along every step of the journey.



Map of Bosnia and Herzegovina, 2002. Courtesy of Central Intelligence Agency

#### AUTHOR'S NOTE AND ACKNOWLEDGMENTS

■his is a true story, my story. In telling it, I collaborated with a co-writer, Cari Lynn, whom I would like to thank. The writing process has included our drawing from an extensive array of official documents, reports, notes, transcripts, tape recordings, witness statements, personal interviews, emails, publications, news articles, BBC documentaries, and the lengthy decision by the tribunal that heard my case in the United Kingdom. Sources of the documents include the United Nations, the U.S. Department of State, the U.S. Department of Justice, DynCorp, Human Rights Watch, local Bosnian police authorities, and various other international organizations. In writing the book, we also relied on numerous books and journal articles on military contractors and human trafficking. Where there was no tape recording or published account of a conversation or situation I was involved in, I have reconstructed the events and dialogue to the best of my recollection. In certain cases, I have changed people's names and identifying characteristics. I have also utilized some composites, wherein I combined common characteristics and circumstances and attributed these to individual characters, especially with regard to trafficking victims.

It is important for me to thank my solicitor, Karen Bailey, and barrister, Stephanie Harrison, of the UK, who skillfully and doggedly

#### **CONTENTS**

Aut	hor's Note and Acknowledgments	V1
Мар		viii
	Prologue (April 2001)	1
1	Running from Something (November 1998–June 1999)	11
2	Stop the Threat (The Early Years-June 1999)	17
3	Cops for Hire (April–June 1999)	25
4	Sarajevo (June 1999)	33
5	"Accidents" Happen (June-September 1999)	43
6	Zenica (October-December 1999)	63
7	At the Florida (January–April 2000)	75
8	The Gender Desk (April–July 2000)	89
9	No Incidents (July-August 2000)	103
10	Education of a Lifetime (August-September 2000)	113
11	Ladies of the Evening (October 2000)	121
12	"Thinking with Our Hearts" (October 2000)	129
13	Backlash (November 2000)	137
14	The Prijedor Raids (November-December 2000)	145
15	Distaste (December 2000-March 2001)	151
16	Time Sheets (April 2001)	159
17	Going to the Press (April 2001)	171
18	The Khaki Duffel Bag (April 2001–April 2002)	179
19	Tribunal (April 22–23, 2002)	197
20	Verdict (June 2002–May 2003)	207
21	Zero Tolerance (May 2003–2010)	219
Notes		231
Index		235

### PROLOGUE (April 2001)

"I need to speak with the ambassador."

My palm was sweating as I gripped the receiver. After being transferred around the switchboard, I finally had one of the ambassador's assistants on the line. I was using the phone of a Swedish friend and colleague, Lotta, who for the past few nights had graciously given me her house keys and made up the couch because I had been too rattled to stay at my own place.

"May I ask what this is regarding?" the assistant asked.

"I'm an American. My name is Kathryn Bolkovac. He'll know who I am."

"I'm sorry, but Ambassador Miller is scheduled to be boarding a flight now. May I have him phone you on Monday?"

Monday? No, I was reaching out to the American embassy in Bosnia-Herzegovina because I was in need of assistance—now. "Please," I said, "it's an emergency."

There was a pause on the line, and I was certain she could hear the quivering in my voice. It was my personal source of pride that I had spent my entire police career clear-headed and tough under pressure, but my situation was dire.

"All right," she said, "let me see if I can patch you through to his mobile."

After numerous clicks, there was the sudden rushing sound of wind and propellers. A voice shouted above the noise. "This is Tom Miller."

"Ambassador Miller, this is Kathryn Bolkovac—"

"Sorry, I can't hear you. Can you speak up?"

I raised my voice. "This is Kathryn Bolkovac. As you know, I've been terminated by DynCorp—"

"I'm on a tarmac, could you please speak louder?"

I yelled into the phone, "I've been terminated by DynCorp and was told the State Department pulled my contract and that you were a part of this decision."

Through the noise, he shouted that he was not privy to any such decision.

Was DynCorp once again passing the buck, this time trying to use the U.S. ambassador as its fall guy? But I continued, at the top of my lungs, "I have been threatened by my superiors at DynCorp—"

The roar of the propellers grew even louder. "I'm sorry," he interrupted, "but I can barely hear you at all, and I need to get on a plane. Call my secretary and make an appointment for next week, okay? We'll meet next week, okay? Thank you."

The noise silenced as the phone went dead. My own voice echoed in my ears and in the quiet of the tiny rented house. I must have been absentmindedly pacing, for I was entangled in the old-fashioned, wiry phone cord still commonplace in residences in Sarajevo. I spun myself from the cord, like I used to do as a kid. *You're really on your own now*, *Bolkovac*, I thought.

All I could do at this point was put everything I owned in my car and get out. I had my most vital belonging with me: a khaki Eddie Bauer duffel bag. The bag had started this journey as an innocent carry-on, packed with a travel pillow and an extra sweater. Now it was filled with incriminating evidence I had collected over the past two years. Evidence that could implicate personnel of one of the most powerful corporations in the world—funded by billions of

U.S. taxpayer dollars—with involvement in one of the most profitable and licentious forms of organized crime.

I locked up Lotta's house and slid the key under the front door, then hurried to my parked car. The previous year, I had used the very attractive discount offered to United Nations employees to buy a royal blue Mercedes in Sarajevo. It was cheaper than a Chevy would be back in the States, and I loved this car. But now it was on my list of things I was wary of. Back when I was a new recruit, a station commander had warned me that car accidents happen in this country all the time—I had rolled my eyes at his air-quoted "accidents," knowing he was prone to drama. Recently, however, my subconscious had dug this conversation back up, and the words replayed in my mind. I locked the duffel bag in the trunk and turned the ignition.

The engine started with its typical hum, and I sank into the seat, momentarily relieved. As much as I did not want to set foot back in my own house, I could not leave without collecting some things, specifically a box of letters from my children. For two years my teenagers hand-wrote letters to me, and I would be damned if I was run out of the country without those. I had made difficult choices as a mother, but thinking about the letters from my children gave me a spark of determination, reminding me how proud the family had been when I started on this mission, how optimistic we were about all the good, meaningful work I was going to do and how much of a difference I could make.

I drove through the city, passing the tall wrought-iron gates of the American embassy, the Stars and Stripes proudly snapping in the breeze. Not long ago, I had lingered at those gates, telling jokes with the Marines standing guard before being welcomed inside to mingle with diplomats and eat ice cream sundaes from a McDonald's tent set up on the terrace. Now, for the first time, I understood what it must be like to be a person without a country. I had used that phrase

many times in my human rights work, to describe the young women who had gone through hell and back only to be denied reentrance to their home countries because of ridiculous technicalities and gaping holes in the law. "Original passport confiscated. Denied reissuance. Status: without a country" was a verdict I had written time and time again in my reports before having to hand my paperwork, along with the frightened young women, over to the International Organization for Migration (IOM).

I pulled up in the gravel drive of my accommodations (this was what everyone on the mission called our rentals; no one ever referred to their place as "home"), a quaint farmhouse that I rented from a young Serbian landlady named Branca. She had grown up in this house but, after her father died, Branca had squeezed into the small guesthouse around back along with her entire extended family. The rent we internationals paid was her family's primary income. I occupied the first floor, and an oak staircase led to my roommate's quarters, although he had taken leave back to the United States for health reasons. I had chosen this house for its location on Vrelo Bosne, the Central Park of Sarajevo.

At the source of the river Bosna, the Vrelo (which means "spring" in Serbo-Croatian) had picture-postcard views in every direction, with waterfalls and still pools framed by snow-capped mountains rising up in the hazy distance. On weekends, I would stroll for hours down paths shaded by a canopy of trees, past horse-drawn carriages clip-clopping along, and over footbridges with pebble-covered streams gurgling beneath my feet. You could see people from all walks of life in the park: foreigners who had money would dine at the outdoor cafes, locals would bring a bag from the market to make a picnic in the grass, and the kerchief-wrapped Roma would beg and linger until they were chased away. It was near effortless to lose yourself in the landscape, completely forgetting what part of the world you were in. That is, until you stumbled

PROLOGUE 5

upon the red-and-white tape and BEWARE signs, reminding you that this peaceful park had been part of the front lines and that the surrounding hills were still riddled with landmines.

As I approached the front door of my accomodations, my stomach churned, and I prepared myself to find the place turned upside down. I pushed open the door.

The place wasn't ransacked. It was cozy and clean, just the way I had left it. I steadied myself. Fear is one thing, but first my car, then the apartment—was I becoming paranoid? Paranoia for a cop is like a tremor for a surgeon.

Ridding the notion from my head, I pulled down my suitcase from the top of the closet and emptied the bureau drawers, including the bundle of letters from my children. I did not have much in the way of clothes to pack since I had worn the International Police Task Force uniform—blue khakis, button-down top—every day. I threw in socks and underwear, my gym clothes, a couple pairs of jeans, some sweatshirts, and the long black dress I had worn once, to the Fourth of July party at the embassy. I already had turned in the rest of my gear: flak jacket; emergency evacuation bag; blue helmet; and leather utility belt, which was basically a holster for a Maglite since we were not authorized to carry a gun on this UN peacekeeping mission.

I took a quick glance around to see if there was anything I had missed. Branca's mother's collections were everywhere—little figurines, carved relics, trinkets—all displayed on hand-crocheted doilies. "Knicky-knacky, ticky-tacky" is how my own mother would have described the style. But in Bosnia these objects were not garage-sale fare; they signified that the family had enough money to acquire possessions. When Branca's mother had learned I was Catholic, she scanned her collection and ceremoniously chose a tiny brass crucifix, pressing it into my palm and saying it was mine to keep. For her, it was a great source of pride to have belongings that were not only decorative but were nice enough to gift.

Although I was not a particularly religious person, I knew my Hail Marys and Our Fathers and had kept the brass crucifix on my nightstand. I slid it into my pocket and zipped shut my suitcase, leaving behind some khaki pants and a pair of black Army boots, knowing Branca's teenage nephew would appreciate them; besides, I much preferred my Rocky Mountain boots from the police force back home.

As I turned to leave, I spotted a patch of royal blue peeking out from under the bed: my beret, the universal symbol of a UN peacekeeping mission. Apparently I had forgotten to turn it in. I plucked it up and slipped it into my bag.

Just then I heard a car pull up on the gravel driveway. Instinctively, I shut off the light. A car door slammed and a heavy-footed clomping of boots approached. A sharp knock hit the front door.

My right hand slid down my hip. For a decade I had carried a gun there, and it was force of habit to reach for it—only to be reminded that I was unarmed. I glanced around, looking for something to use to defend myself. My closest weapon was a half-finished bottle of gin. I gripped the bottle's neck and stole some glances through the lace curtains of the window. I could see a man's broad back in a blue shirt—possibly a UN uniform. He turned, and I made out a familiar profile. The man was my Icelandic colleague and friend, Thor.

I hurried to the door. "I'm so glad—" I began.

Thor raised an index finger to his lips. Silence. His jaw was clenched and his eyes were steely. I had never seen him look this intense, which was saying a lot for a normally serious Viking. He stepped in and, seeing my suitcase, grabbed it and motioned for me to follow him. I tucked the bottle of gin under my arm, suspecting it might still come in handy.

Thor's white truck, a Land Rover with black UN letters on each side, was in the driveway, and two of his British colleagues from the

PROLOGUE 7

Organized Crime Unit, who were also his roommates, were waiting in the backseat. I knew the men, Ian and Bob, from many Saturday nights sitting around in someone's living room with several bottles of wine and a couple of guitars. But now they had their military faces on too, both dead serious.

"Get in," Thor said.

"My car—" I protested, thinking of my duffel bag.

"We need to talk," Thor said firmly. "In my car."

I looked to Ian and Bob, then back to Thor. I had not been staying at my place—how had they known to find me here at this moment? My head said it was okay to trust them, but my feet stayed planted.

Of the three, I knew Thor best; we had become fast friends after traveling together to Hungary for the International Law Enforcement Academy conference. In Budapest, we had had the idea to take a city bus around to sightsee, which was going fine until the bus came to a halt and the lights went off, and we realized we had missed the last stop and were back at the bus barn. The driver refused to take us anywhere else, so after a good laugh we had to hoof it back to the hotel. Then there was the time Thor and I were in the market and I realized I had left my wallet at a vendor's stand. Without a second's hesitation, Thor bolted like an Olympic sprinter through the crowd to rescue my wallet—and he did.

"Kathy," Thor said, jolting me from my thousand-yard stare. "Are you okay?"

Barely. I was near mental and physical exhaustion. My fingertips brushed against the outline of the crucifix in my pocket, and I made a quick promise that when I made it out of Bosnia I would go straight to the confessional. Deciding that I needed to trust these men, I slid into the passenger seat of Thor's car.

"We overheard some chatter at Main HQ," Thor began. "Kathy, we think your phone has been bugged and likely your apartment too. We have reason to believe you're in danger."

Oddly, the first emotion that came to me was relief: I was not alone in sensing possible danger. My mind quickly defaulted to my kids—all the phone conversations we had had; could they be in danger too? Good thing I had kept my maiden name; my children would be much harder to trace with a different last name. Besides, all three lived in different cities, with two in college and the youngest at home with her dad. Thor's voice filtered into my thoughts, and I forced myself to focus. "I know you're planning to leave the country soon," he said, "but you need to stay with us in the meantime, for safety."

"I was going to leave straight from here," I said.

Ian spoke up from the backseat. "You of all people know what goes on after dark on those desolate roads, and that's your only way out. We can't let you leave until sunrise."

I turned to look at them squarely. "What exactly did you hear?"

The three men glanced at each other as if trying to determine how much they could, or should, reveal. Finally Thor said, "Significant chatter, implying bodily harm."

We decided I would stay at their house for the night and leave first thing in the morning. Bob and I got in my car and followed Thor's UN truck to their villa on the northern edge of the city. When we arrived, Thor jumped out, hoisted open a wooden garage door, and motioned me in. We unloaded my bags and then I stepped back to watch as Ian sprinkled a thick coat of baby powder over the ground all around my car.

I spent the night staring at the ceiling, thinking back on the events of my past two years with DynCorp, a billion-dollar Goliath. As a police officer certified in forensic science, I was contracted to work on human rights abuses. When I was promoted to UN Headquarters to oversee all cases of domestic abuse, sexual assault, and human trafficking throughout Bosnia, my case files started disappearing on a routine basis from the Internal Affairs office. Files upon files of

evidence we human rights officers, and even local Bosnian police, had collected never saw the light of day: victim statements, license plate numbers, identifying badges, names, tattoos, and even instant photographs. All of it gone. Except, of course, for the copies I had in my Eddie Bauer duffel bag.

I thought of Lotta, who was in her early thirties. She was in Bosnia as a member of the Swedish police force and was simultaneously finishing her master's thesis. We had bonded after she lodged a formal complaint against an American DynCorp contractor who would show up at Main HQ flaunting a suspiciously young foreign girl on his arm. No investigation into whether the girl was a minor—let alone a trafficking victim—was ever initiated, and the only thing to result from Lotta's complaint was that she and I became friends. I hated to think I may have put Lotta in danger, but she was a very smart, capable woman, with a lot of access and know-how. Besides, her mission time was nearly up, and she was almost as anxious to get out as I was.

Sunlight could not come fast enough, and finally the house began to stir. Ian made me a thermos of coffee and packed up some food, while Thor checked the garage for footprints in the powder.

When he gave the go-ahead, I started up my car. He trailed me several miles outside of Sarajevo to make sure I was not being followed, then waved me on. On that day in April 2001, I drove nonstop out of the country. I may have been forced out, but this was not over. DynCorp, global leader in the business of military strategy, nation rebuilding, world security, and counterintelligence, had underestimated one thing: a forty-year-old, divorced mom from Lincoln, Nebraska.