

# COMMERCIALIZATION OF INNOVATIVE TECHNOLOGIES

Bringing Good Ideas to the Marketplace

C. Joseph Touhill Gregory J. Touhill Thomas A. O'Riordan

AIChE 100

F403.6 1722

# COMMERCIALIZATION OF INNOVATIVE TECHNOLOGIES

# Bringing Good Ideas to the Marketplace

C. JOSEPH TOUHILL

Touhill Technology Management Corporation

**GREGORY J. TOUHILL** 

United States Air Force

THOMAS A. O'RIORDAN

The Raytheon Company



AIChE®





A JOHN WILEY & SONS, INC., PUBLICATION

Copyright © 2008 by John Wiley & Sons, Inc. All rights reserved.

Published by John Wiley & Sons, Inc., Hoboken, New Jersey. Published simultaneously in Canada.

No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, scanning, or otherwise, except as permitted under Section 107 or 108 of the 1976 United States Copyright Act, without either the prior written permission of the Publisher, or authorization through payment of the appropriate per-copy fee to the Copyright Clearance Center, Inc., 222 Rosewood Drive, Danvers, MA 01923, (978) 750-8400, fax (978) 750-4470, or on the web at www.copyright.com. Requests to the Publisher for permission should be addressed to the Permissions Department, John Wiley & Sons, Inc., 111 River Street, Hoboken, NJ 07030, (201) 748-6011, fax (201) 748-6008, or online at http://www.wiley.com/go/permission.

Limit of Liability/Disclaimer of Warranty: While the publisher and author have used their best efforts in preparing this book, they make no representations or warranties with respect to the accuracy or completeness of the contents of this book and specifically disclaim any implied warranties of merchantability or fitness for a particular purpose. No warranty may be created or extended by sales representatives or written sales materials. The advice and strategies contained herein may not be suitable for your situation. You should consult with a professional where appropriate. Neither the publisher nor author shall be liable for any loss of profit or any other commercial damages, including but not limited to special, incidental, consequential, or other damages.

For general information on our other products and services or for technical support, please contact our Customer Care Department within the United States at (800) 762-2974, outside the United States at (317) 572-3993 or fax (317) 572-4002.

Wiley also publishes its books in a variety of electronic formats. Some content that appears in print may not be available in electronic formats. For more information about Wiley products, visit our web site at www.wiley.com.

### Library of Congress Cataloging-in-Publication Data:

Touhill, C. J., 1938-

 $Commercialization\ of\ innovative\ technologies: bringing\ good\ ideas\ to\ the\ marketplace\ /\ C.\ Joseph\ Touhill,\ Gregory\ J.\ Touhill,\ Thomas\ A.\ O'Riordan.$ 

p. cm.

ISBN 978-0-470-23007-7 (cloth)

1. Technological innovations. I. Touhill, Gregory J. II. O'Riordan, Thomas A. III. Title. T173.8.T68 2008

658.5'77—dc22

2007030013

Printed in the United States of America

# COMMERCIALIZATION OF INNOVATIVE TECHNOLOGIES

With regard to errors in general, either falling under the denomination of mental, typographical, or accidental, we are conscious of being able to point out a greater number than any critic whatever.

Encyclopaedia Britannica, 1771 edition

此为试读,需要完整PDF请访问: www.ertongbook.com



### **FOREWORD**

I have known Joe Touhill since we were college classmates in the class of 1960 at Rensselaer Polytechnic Institute. The characteristics that impressed me most about Joe were his eagerness to take on a challenge, his common sense, and his ability to size up an issue and then lay out a logical plan for resolution. Most important, then and now, is his ability to follow through to a conclusion. Joe and coauthors, Greg Touhill and Tom O'Riordan, have produced a book that is focused on one of the most exciting and rewarding challenges of our time: *commercialization of innovative technologies*. Economists pretty much agree that innovation on a commercially attractive basis is one of the key economic drivers of our capitalist system. This means having an atmosphere that promotes innovation, with appropriate rewards and incentives flourishing freely. Our system is based on the premise that incentives really do work!

Entrepreneurship is a popular and growing topic in the business world today. There is a buzz about it. The topic is red hot and is a rapidly emerging course of study on most technology and business school campuses. You cannot pick up a business magazine without finding an article on innovation. Furthermore, it is one of the key metrics that analysts look at in rating an organization. How efficient organizations—research, business, government, military and educational—are in utilizing resources to develop innovation is a crucial question. The authors have educational backgrounds in engineering and the sciences with subsequent business training and experience. They have had genuine exposure and responsibility in the world of development on a results-oriented and profitable basis.

The book hammers on the concept of the *innovation team* and its importance to a consistent and repetitive commercialization process. It identifies the players, their characteristics, how to deal with their idiosyncrasies and what to expect as the commercialization process moves ahead. The book brings all the touchy topics into play: compensation and incentives as well as recognition, rewards, and celebration. The maestro (entrepreneur) inevitably is leading an orchestra of highly strung talented individuals. Embarking on a development process without a realistic understanding of these points is foolishness and costly.

The Wall Street Journal suggests that the overwhelming number of innovative ideas since the end of World War II have been commercialized by U.S. citizens. The book suggests that this is changing. Intuitively, we know that creativity is not the sole province of the USA. Because of improvements in global communications, we are seeing global teams put together for the development of ideas. Much of this team building is to take advantage of lower costs in different parts of the world. The innovation team of the future will be looking for the best ideas no matter where they come from. Global teams that we are beginning to see develop is a perfect lead into the topic that this book features uniquely—the innovation team—and understanding how important this concept is.

The book will not turn a poor idea into a profitable one. But it will ensure that attentive readers get a good commonsense strategy in place for identifying, funding, and developing truly good ideas. Of equal if not greater importance, the book will lead you to set up a screening system so that you can quickly identify ideas that do not fit into your strategy and goal profile. If you come away from reading the book with only one idea—the concept that early elimination of time-wasters is crucial to success on a consistent basis—reading it will have been worthwhile. Time really is precious, and things are moving at an ever-accelerating pace. The book takes you through all the steps in sufficient and understandable detail for ease of implementation. It will help you to avoid wasting time and bring discipline to the creative process. Although this may seem like a contradiction in terms, what is business really, if not the application of discipline? The tension between creativity and discipline is discussed candidly. Healthy solutions can only come about with awareness and knowledge. Good things do not happen by accident.

The book does not shy away from difficult questions such as "Can entrepreneurship be taught"? Addressing difficult questions is a hallmark of this book. Anyone who has been through the commercialization process will recognize immediately that the authors have been there. There is considerable benefit to be derived from their experience. The book is

proactive about looking at things that did not go well. How else do we learn if not from our mistakes?

The book is recommended for both students and practitioners (investors, inventors, entrepreneurs, and managers). It will serve as a text for students and as a comprehensive resource for practitioners: those trying to bring innovative ideas to market on a commercially sound basis. The table of contents will serve nicely to direct you to those parts of the process in which you have the most interest.

ROBERT B. SHEH

Managing Partner Alta Group, LLC Redondo Beach, CA

## **ACKNOWLEDGMENTS**

Many people and career experiences helped us in writing this book, and it would be a very long acknowledgment indeed if we attempted to identify them all. Thus, at the risk of missing those who truly were influential in guiding our effort, we will thank only a few for their direct intervention and contributions to this endeavor.

Dr. Herbert M. Clark, professor emeritus of physical and nuclear chemistry at Rensselaer Polytechnic Institute, encouraged us in writing this book, challenged us to make it thoughtful and insightful, dispensed considerable wisdom in the process, and as the author of several books, provided us with sound advice on the mechanics of publication.

Dr. Gary F. Bennett, professor emeritus of biochemical engineering at the University of Toledo, wisely guided us to appropriate people at the American Institute of Chemical Engineers (AIChE) who helped us to get the book published.

Dr. Richard D. Siegel, environmental consultant, also a friend and colleague from AIChE, gave us important insights that were valuable in getting ready for publication.

Dr. Kenneth L. Mulholland, president of Kenneth Mulholland & Associates, Inc., and author of *Identification of Cleaner Production Improvement Opportunities*, provided beneficial information related to his favorable experience in publishing his book through the AIChE–Wiley affiliation.

Stephen M. Touhill, vice president of Clearspring Technologies, Inc., was especially helpful in his review of Chapter 3, and in providing insights into the evolution of emerging high-technology startups.

The U.S. Central Command Air Forces (USCENTAF) team, which was awarded the 2006 U.S. Air Force Science and Engineering Achievement

### xviii ACKNOWLEDGMENTS

Award for the work cited in Chapter 17, is recognized for its outstanding efforts under very trying conditions. We would like to single out the following officers for their special contributions: Colonel Marty Edmonds, Squadron Leader Patrick Del Guidice, and Major Robert Sylvester.

### **Disclaimers**

The views in this book expressed by coauthor Gregory J. Touhill are his alone and are neither endorsed by nor necessarily reflect those of the U.S. Department of Defense or the U.S. Air Force. Similarly, the views of coauthor Thomas A. O'Riordan are his alone and are neither endorsed by nor necessarily reflect those of the Raytheon Company.

# **CONTENTS**

Acknowledgments xvi
1 Establishing Perspective
<ul> <li>1.1 Organization of the Book, 4</li> <li>1.2 The Importance of Viewpoint, 5</li> <li>1.2.1 The Inventor/Innovator, 9</li> <li>1.2.2 The Investor, 17</li> <li>1.2.3 The Technologist, 23</li> <li>1.2.4 The Entrepreneur, 29</li> <li>1.2.5 Managing Innovation Team Interactions, 33</li> <li>1.3 The Importance of Flexibility, 34</li> <li>1.3.1 Timing Is Everything, 34</li> <li>1.3.2 The Importance of Determining "Prime Time", 37</li> <li>1.3.3 Expanding the Innovation Team, 38</li> <li>1.3.4 Determining How Much Money Is Needed, 39</li> <li>1.3.5 Maintaining a Reasonable Pace of Progress, 40</li> <li>1.3.6 Knowing the Customer, 41</li> <li>1.4 Can Entrepreneurship Be Taught?, 41</li> <li>1.4.1 The Difference Between Talent and Skill, 41</li> <li>1.4.2 Entrepreneurship Programs at Major Universities, 42</li> <li>1.4.3 Corporate Research and Development Programs, 56</li> <li>1.5 Key Points, 57</li> </ul>

2	Our Perspective	59
	<ul> <li>2.1 Strategy Development, 60 2.1.1 Rules for Investing, 61 2.1.2 Areas of Interest, 62 2.1.3 Risk, 68 2.1.4 Flexibility, 70 2.1.5 Experience of Others, 71</li> <li>2.2 Technology Assessment, 71 2.2.1 Discovery, 72 2.2.2 Evaluation, 72</li> <li>2.3 Technology Development, 73</li> <li>2.4 Technology Management, 74</li> <li>2.5 Key Points, 75</li> </ul>	
3	Developing an Endgame	77
	<ul> <li>3.1 Alternative Endgames, 77</li> <li>3.1.1 Growing a Company to Maturity, 78</li> <li>3.1.2 Growing a Company to a Target Point, 80</li> <li>3.1.3 Selling a Patent or Trade Secret, 83</li> <li>3.1.4 Licensing a Patent or Trade Secret, 83</li> <li>3.1.5 Developing a Technology, Then Selling the Patent or License, 84</li> <li>3.2 Using Acquisition to Fill In Holes, 85</li> <li>3.3 Showstoppers, 85</li> <li>3.4 Endgame Objective Realized—Sort of, 87</li> <li>3.5 What's a Widget, 89</li> <li>3.6 Making It Work, 94</li> <li>3.6.1 Building a Team, 94</li> <li>3.6.2 Establishing Milestones, 94</li> <li>3.6.3 Evaluating Progress, 94</li> <li>3.6.4 Making Decisions, 95</li> <li>3.6.5 Planning the Celebration, 95</li> <li>3.7 Key Points, 96</li> </ul>	
4	Finding Ideas	97
	<ul><li>4.1 If You Have Money, Ideas Find You, 97</li><li>4.1.1 Using a Quick-Screening Technique, 99</li><li>4.1.2 Doing the Homework, 100</li><li>4.1.3 Having a Network, 100</li></ul>	

	4.1.4 Having a Referral System and Getting Rewarded	
4.2	for It, 101 Ideas Must Be Consistent with the Overall Plan, 102	
	4.2.1 Buffets Cause Overeating, 103	
	4.2.2 Making a Quick Estimate of Cost and How	
	Long It Will Take, 103	
4.2	4.2.3 Remembering to Consult the Budget, 103	
4.3	Inventors/Innovators Must Be Prepared to Give Up	
	Equity, 104	
	4.3.1 Structuring the Agreement, 104 4.3.2 Assuming Success, 105	
	4.3.3 Engendering Cooperation, 105	
4.4	Key Points, 105	
Inve	sting in Ideas	107
5.1	Beware of Eye-Popping Projections, 107	
	Remember This Is Risk Capital; Only a Percentage of	
	Ideas Pay Off, 108	
5.3	Structure the Payoff When the Ship Docks, Not When	
	It Sails, 109	
	Bet on People with Proven Track Records, 110	
	Take Care in Assembling the Investment Group, 111	
5.0	Key Points, 113	
Asse	ssing Ideas	115
	The Assessment Process, 115	
0.1	6.1.1 Strategic, Administrative, and Legal Issues, 116	
	6.1.2 Technical Issues, 117	
	6.1.3 Marketing and Commercialization Issues, 120	
6.2	The Need for Exclusive Rights, 121	
	Technological Assessments Are Easy; Marketing and	
	Business Assessments Are Difficult, 122	
6.4	Ideas That Are 10 Percent Better Aren't Good	
( =	Enough, 123	
0.5	Not Skimping on Time or Money When a Great Idea	
6.6	Shows Up, 124 Tapping the Full Resources of the Team Before	
0.0	Moving Ahead, 124	
6.7	Moving Ahead with Development, Then Revising the	
	Plan, 125	
6.8	Key Points 126	

5

6

7	Paying for and Controlling Ideas	127
	<ul> <li>7.1 Buyer and Seller Wish Lists, 128</li> <li>7.1.1 Buyer Wish List, 128</li> <li>7.1.2 Seller Wish List, 130</li> <li>7.2 Using Wish Lists to Reach Agreement, 131</li> <li>7.3 Is Buying the Company a Good Thing?, 131</li> <li>7.4 Intellectual Property: The Most Valuable Asset, 132</li> <li>7.5 Paying with Future Profits Whenever Possible, 132</li> <li>7.6 Key Points, 133</li> </ul>	
8	Developing Ideas	135
	<ul> <li>8.1 Remember: This Is Business, Not Research, 136</li> <li>8.2 Maintaining Control of Development Efforts, 137</li> <li>8.3 The Goal of Development Is the Basis of Design, 137</li> <li>8.4 The Importance of Feasibility Studies, 140</li> <li>8.5 The Value and Meaning of Estimates, 141</li> <li>8.6 Knowing When to Celebrate and When to Cry, 142</li> <li>8.7 Key Points, 143</li> </ul>	
9	Designing and Building Technology	145
	<ul> <li>9.1 This Is Where the Spending of Real Money Begins, 146</li> <li>9.2 Simple Designs Are the Most Elegant, 147</li> <li>9.3 The Design Technology Should Be as Good as the Technology Designed, 148</li> <li>9.4 The Manufacturing System Should Be Built to Be Flexible, 149</li> <li>9.5 Key Points, 152</li> </ul>	
10	<b>Demonstrating Technology</b>	155
	<ul><li>10.1 Nobody Wants to Be the First to Use a New Technology, 155</li><li>10.2 Everbody Wants All the Details on How Our System Works (Free of Charge), 158</li></ul>	
	10.3 A Demonstration Deserves Something in Return, 158	
	10.4 When a Showcase Demonstration Works, Invite Everybody in the World to Come and See It (and Not Before), 159	
	10.5 How Many Demonstrations Are Enough?, 161	
	10.6 Key Points, 162	

11	Standardizing Technology	165
	11.1 Custom Suits Take Longer to Make and Are More Expensive, 166	
	11.2 Standard Designs Are Cheaper and Easier to Operate (and Fix), 169	
	11.3 Modularize Where Possible, 170	
	<ul><li>11.4 Cooperate with Suppliers and Partners, 171</li><li>11.5 Key Points, 172</li></ul>	
12	Packaging Technology	175
	<ul><li>12.1 Overcome the Stigma of Being First, 175</li><li>12.2 Determine What Needs to Be Done to Make Technology Appealing, 178</li></ul>	
	12.3 The Art of Being Cool, 179	
	<ul><li>12.4 Protect Our Proprietary Rights Aggressively, 180</li><li>12.5 Key Points, 181</li></ul>	
13	Applying Technology	183
	<ul> <li>13.1 Off-the-Rack Suits Require Alterations, 183</li> <li>13.2 Alterations and Options Always Cost Money, 184</li> <li>13.3 Make Technical Support Easy and Accessible, 185</li> <li>13.4 Good Service Generates More Business, 186</li> <li>13.5 Key Points, 187</li> </ul>	
14	Marketing and Selling Technology	189
	14.1 The Difference Between Marketing and Selling, 189	
	<ul><li>14.2 Selling Value, Not Cost, 190</li><li>14.3 Don't Waste Time with People Who Aren't Serious, 192</li></ul>	
	14.4 The Importance of Market Share, 193	
	14.5 Marketing Tools, 193	
	<ul><li>14.6 Measuring Performance, 194</li><li>14.7 Technology Quotas and Retention Requirements Are a</li></ul>	
	Must, 196	
	14.8 Key Points, 197	
15	Tracking Technology	199
	15.1 Make Certain the Buyer Is Applying the Technology Correctly, 199	

xii	CONTENTS

	15.2 How About It If We Operate Your System for You?, 202 15.3 Publicize Success, 204 15.4 Know When to Move On, 205 15.5 Key Points, 205	
16	Monitoring Technology	207
	<ul><li>16.1 Make Sure We Are Collecting All Revenue That Is</li><li>Due to Us, and Devise a System to Make It Happen, 207</li><li>16.2 Arrange for Visitors to Have Free Access to Customer</li></ul>	
	Sites, 209 16.3 Obtain Access to Operating Data, 210 16.4 Key Points, 212	
17	Improving Technology	213
	<ul><li>17.1 Figure Out Ways to Make the Innovation Better, 214</li><li>17.2 String Technologies Together to Form Integrated Systems, 215</li></ul>	
	17.3 Using Technology to Innovatively Transform the Battlefield: RIPRNET, 216	
	<ul><li>17.4 Close Air Support a Phone Call Away, 224</li><li>17.5 Remember That the Most Efficient Sale Is to a Repeat Customer, 227</li></ul>	
	17.6 Often It Is Much Easier to Increase Profit Margins on Existing Technology Than to Start from Scratch, 228	
	17.7 Key Points, 228	
18	<b>Building on Success and Learning from Failure</b>	231
	<ul> <li>18.1 "Chase Them to the River", 231</li> <li>18.2 Investing in Improvements, 233</li> <li>18.3 Identifying New Opportunities, 234</li> <li>18.4 Everybody Makes Mistakes, but the Biggest One Is Not Learning from Them, 235</li> <li>18.5 Key Points, 236</li> </ul>	
Bib	liography	239
Index		241