Venture Capital, ☐ Islamic Finance and SMEs

Valuation, Structuring and Monitoring Practices in India

Mansoor Durrani and Grahame Boocock



Venture Capital, Islamic Finance and SMEs

Valuation, Structuring and Monitoring Practices in India

Mansoor Durrani and Grahame Boocock





© Mansoor Durrani and Grahame Boocock 2006

All rights reserved. No reproduction, copy or transmission of this publication may be made without written permission.

No paragraph of this publication may be reproduced, copied or transmitted save with written permission or in accordance with the provisions of the Copyright, Designs and Patents Act 1988, or under the terms of any licence permitting limited copying issued by the Copyright Licensing Agency, 90 Tottenham Court Road, London W1T 4LP.

Any person who does any unauthorized act in relation to this publication may be liable to criminal prosecution and civil claims for damages.

The authors have asserted their rights to be identified as the authors of this work in accordance with the Copyright, Designs and Patents Act 1988.

First published 2006 by PALGRAVE MACMILLAN Houndmills, Basingstoke, Hampshire RG21 6XS and 175 Fifth Avenue, New York, N. Y. 10010 Companies and representatives throughout the world

PALGRAVE MACMILLAN is the global academic imprint of the Palgrave Macmillan division of St. Martin's Press, LLC and of Palgrave Macmillan Ltd. Macmillan® is a registered trademark in the United States, United Kingdom and other countries. Palgrave is a registered trademark in the European Union and other countries.

ISBN-13: 978-1-4039-3638-7 hardback ISBN-10: 1-4039-3638-2 hardback

This book is printed on paper suitable for recycling and made from fully managed and sustained forest sources.

A catalogue record for this book is available from the British Library.

Library of Congress Cataloging-in-Publication Data Durrani, Mansoor, 1965-

Venture capital, Islamic finance and SMEs: valuation, structuring and monitoring practices in India / Mansoor Durrani and Grahame Boocock.

p. cm.

Includes bibliographical references and index.

ISBN 1-4039-3638-2 (cloth)

1. Venture capital-India. 2. Small business-Finance-India. 3. Finance-Islamic countries. 4. Finance-Religious aspects-Islam. I. Boocock, Grahame, 1952-II. Title.

HG5738.D87 2006 332'.094154'0954--dc22

2005051548

10 9 8 7 6 5 4 3 2 1 15 14 13 12 11 10 09 08 07 06

Printed and bound in Great Britain by Antony Rowe Ltd, Chippenham and Eastbourne Success comes only from Allah, the Mighty, the Wise (Qur'an, 3: 126)

To those who strive to establish a just and fair economic order.

Mansoor Durrani

To Clare, Chris and Alex for their patience and understanding.

Grahame Boocock

Preface

This book grew out of the PhD studies of Mansoor Durrani, the first doctoral research ever undertaken on the subject of VC in India. Whilst working on his thesis, Mansoor met Grahame Boocock, an academic with longstanding research interests in the areas of risk capital and the financing of small and medium-sized enterprises (SMEs). Grahame had previously spent a year at University Utara Malaysia. This book represents the fruits of their collaboration at Loughborough University, a highly rated University in the East Midlands of England.

Mansoor Durrani would like to acknowledge the assistance provided by the following individuals. Thanks are due to my PhD supervisor Professor John Presley for his invaluable comments and continued guidance throughout my doctoral studies. For Professor Khurshid Ahmad (Chairman, Markfield Institute of Higher Education, UK), I just do not have words to express my gratitude. May Allah reward him for his support, encouragement and guidance. I am also grateful for the contributions of Drs. Umer Chapra and Tariqullah Khan, both of Islamic Development Bank (Jeddah), in shaping Chapter 9.

Both authors wish to acknowledge the valuable contributions of Professor Mike Wright (Director, Centre for Management Buy-out Research: University of Nottingham), and Drs. Dave Coates and Neil Doherty (both lecturers at Loughborough University Business School).

A final debt of thanks should be expressed to members of the Indian venture capital industry who gave generously of their time, despite operating under the pressures of modern business!

Currency Exchange Rates

As at 31/12	US\$/Indian Rupee	As at 31/12	UK£/Indian Rupee	
1994	31.37	1994	48.27	
1995	31.58	1995	48.62	
1996	35.60	1996	55.12	
1997	35.75	1997	57.49	
1998	43.16	1998	69.82	
1999	43.42	1999	69.46	
2000	45.90	2000	68.79	
2001	47.12	2001	68.04	
2002	48.55	2002	74.64	
2003	45.87	2003	73.11	
2004	46.31	2004	84.67	

Source: Datastream

Glossary

ACOST Advisory Council on Science and Technology

ADB Asian Development Bank

AMT Advanced Manufacturing Technology ARD American Research and Development

AVCJ Asian Venture Capital Journal
BPO Business Process Outsourcing
BVCA British Venture Capital Association
CAGR Cumulative annual growth rate
CBDT Central Board of Direct Taxes

CCPPO Cumulative convertible participating preferred ordinary

share

CEO Chief Executive Officer
CVC Corporate venture capital
DCF Discounted cash flow

DFI Development finance institution
DTI Department for Trade and Industry
EBIT Earnings before interest and taxes

EBITDA Earnings before interest, taxes and/or before depreciation

and amortization

EQ Emotional Quotient

ESOP Employee Stock Options Programme EVCA European Venture Capital Association

FDI Foreign Direct Investment GDP Gross Domestic Product GEM Growth Equity Market HBS Harvard Business School

HR Human resources

HRM Human resources management

ICICI Industrial Credit and Investment Corporation of India

IDBI Industrial Development Bank of India IFCI Industrial Finance Corporation of India

IP Intellectual property
IPO Initial Public Offering
IQ Intelligence Quotient
IRR Internal rate of return
IT Information Technology

ITMT IT, media and telecommunications
IVCA Indian Venture Capital Association
KLSE Kuala Lumpur Stock Exchange

LGS (Small Firms') Loan Guarantee Scheme

LP Limited partnership

MBA Master of Business Administration
MIT Massachusetts Institute of Technology

MoI Multiple of investment

NBFC Non-banking finance company
NEA New Enterprise Associates
NPL Non-performing loan
NPV Net present value
NRI Non-Resident Indian

NSE National Stock Exchange (of India)

OECD Organization for Economic Co-operation and Development

OTCEI Over The Counter Exchange of India

P&L Profit and loss

PBUH Peace be Upon Him
PLS profit and loss sharing
R&D Research and development
RBI Reserve Bank of India

SBA Small Business Administration

SBRC Small Business Research Centre (Cambridge University)

SEBI Securities and Exchange Board of India SIDBI Small Industries Development Bank of India

SMEs Small and medium-sized enterprises

SOE State-owned enterprise

SPSS Statistical Package for Social Sciences

SQ Spiritual Quotient SSIs Small scale industries

STPI Software Technology Parks of India

SVC Social venture capital

TDICI Technology Development and Information Company of

India

TPIC Technology Policy Implementation Committee

TQM Total quality management
TTMM Two-Tier *Mudarabah* Model
USM Unlisted Securities Market

UTI Unit Trust of India VC Venture capital

WIIG Walden International Investment Group

Contents

List of Table	es .		Xi
List of Figure	es		xii
Preface			xiii
Currency Ex	change R	ates	xiv
Glossary			xv
Chapter 1	Introd	luction	1
Chapter 2	An Int	roduction to the Small Business Sector	5
	2.1	Introduction	5
	2.2		7
	2.2.1	SMEs: employment opportunities	7
	2.2.2	SMEs: flexibility and innovation	8
	2.2.3	SMEs: internationalization	9
	2.3	Characteristics of SMEs	11
	2.4	Profiles of successful/unsuccessful SMEs	16
	2.5	Summary	19
Chapter 3	Barrie	ers to Growth in SMEs	20
•	3.1	Introduction	20
	3.2	Barriers to growth: finance-related	20
	3.3	Non-financial barriers to growth	27
	3.4	SMEs: a case for government support?	30
	3.5	Summary	33
Chapter 4	An Introduction to Venture Capital		
-	4.1	Introduction	35
	4.2	Definition of venture capital	36
	4.3	History of venture capital	37
	4.4	Evolution of contemporary venture capital	38
	4.5	The spectrum of venture capital	38
	4.5.1		39
	4.5.2	"	40
	453	Corporate venture capital	41

	4.5.4	Social venture capital	42
	4.5.5	Business angels	43
	4.6	Venture capital in established markets	44
	4.7	The dissemination of venture capital	45
	4.8	The macroeconomic impact of venture	
		capital	47
	4.9	Summary	51
Chapter 5	Ventu	re Capital: Theoretical Foundations for	
	Resea	rch	52
	5.1	Introduction	52
	5.2	Theoretical foundations of research	
		into venture capital	54
	5.2.1	Theory of the firm	54
	5.2.2	The principal-agent relationship	54
	5.2.3	Adverse selection	55
	5.2.4	Theory of contracts	56
	5.2.5	Corporate governance	58
	5.2.6	Moral hazard	59
	5.3	The venture capital investment process	59
	5.3.1	Fund raising	60
	5.3.2	Deal generation	61
	5.3.3	Initial screening	62
	5.3.4	Due diligence	62
	5.3.5	Valuation	65
	5.3.6	Approval and structuring	66
	5.3.7	Monitoring	68
	5.3.8	Exit	70
	5.4	Summary	71
Chapter 6		troduction to India: The Economy,	
	Financial System, SMEs and Venture Capital		72
	6.1	Introduction	72
	6.2	The Indian economy	72
	6.3	Financial system	77
	6.4	SMEs in India	83
	6.5	Venture capital in India	87
		History	87
	6.5.2	<u>-</u>	92
	6.5.3	Prospects	94
	6.6	Summary	97

Chapter /	venture Capital in India: The Analytical			
	Framew		98	
	7.1	Introduction	98	
	7.2	Scope of the research	100	
	7.3	Research objectives	101	
	7.3.1	The characteristics of venture capital		
		funds	102	
	7.4	Risk management strategies	102	
	7.4.1	Valuation	102	
	7.4.1.1	Valuation information	103	
	7.4.1.2	Valuation techniques	105	
	7.4.2	Structuring	107	
	7.4.2.1	Contractual covenants	108	
	7.4.2.2	Staging of investments	111	
	7.4.2.3	Choice of financial instruments	112	
	7.4.3	Monitoring	116	
	7.4.3.1	Monitoring mechanisms	116	
	7.4.3.2	Replacement of CEOs in investee		
		companies	119	
	7.4.3.3	Reasons for replacement of CEOs	120	
	7.5	Summary	120	
Chapter 8	Venture Capital in India: Research			
	Method	lology and Findings	122	
	8.1	Introduction	122	
	8.2	Descriptive profile of survey		
		participants	124	
	8.3	Investigating the propositions	131	
	8.4	Conclusions	144	
	8.4.1	Valuation	144	
	8.4.2	Structuring	145	
	8.4.3	Monitoring	146	
	8.5	Summary	146	
Chapter 9	Business Ethics and Venture Capital in Islam 148			
	9.1	Introduction	148	
	9.2	The adverse consequences of growth	149	
	9.3	An alternative view	150	
	9.4	Ethical principles in Islam	150	
	9.4 9.5	Ethical principles in Islam Business ethics in Islam	150 153	

x Contents

	9.5.3	Deceptive advertising and	
		misrepresentation	154
	9.5.4	Accurate measurement and weights	154
	9.5.5	Hoarding and destruction of surplus	
		produce	154
	9.5.6	Fair recruitment practices	155
	9.5.7	Human resource practices	155
	9.5.8	Corporate governance	155
	9.5.9	Environmental protection	156
	9.5.10	Wealth distribution	156
	9.5.11	Prohibition of interest	157
	9.6	The differentiator	158
	9.7	Venture capital and Islamic finance	159
	9.8	Towards acceptable Islamic VC	
		procedures	163
	9.8.1	Valuation	164
	9.8.2	Structuring	165
	9.9	Summary	168
Chapter 10	Conclu	sions	170
	10.1	Introduction	170
	10.2	Review of key themes	170
	10.3	Key findings of the research programme	179
	10.4	Islamic finance	181
	10.5	Implications for policy makers, SMEs/	
		entrepreneurs, finance practitioners	
		and academics	181
	10.5.1	Policy makers	181
	10.5.2	SMEs/entrepreneurs	188
	10.5.3	Venture capitalists	189
	10.5.4	Islamic finance	190
	10.5.5	Academic researchers	191
Notes			193
References			
References			196

List of Tables

Table 4.1	Annual VC Investment in Asia	47
Table 6.1	Production, Employment and Exports in the	
	Small Scale Sector	84
Table 6.2	Reasons for Closure of Small Businesses	
	(2002 survey)	85
Table 6.3	Aggregate Venture Capital Investment in India	93
Table 8.1	Survey Participants	124
Table 8.2	Stage of Investments	126
Table 8.3	Sector of Investments	128
Table 8.4	Key Characteristics of VC firms	130
Table 8.5	Sources of Information for Valuation Purposes	132
Table 8.6	Valuation Techniques used by Venture Capitalists	134
Table 8.7	Qualitative Valuation Methods used by Venture	
	Capitalists	135
Table 8.8	List of Structuring Covenants used in India	136
Table 8.9	Venture Capitalists' Preferences for the Staging	
	of Investments	138
Table 8.10	Use of a Combination of Financial Products	139
Table 8.11	Monitoring Reports used by Venture Capitalists	
	in India	141
Table 8.12	Percentage of CEOs Replaced by the Venture	
	Capitalists	142
Table 8.13	Lack of Skills Responsible for the Dismissal of	
	Investee CEOs	143
Table 9.1	Shari'ah View of Some Key Practices in Venture	
	Capital Financing	166
Table 10.1	Summary of Key Findings	179

List of Figures

Figure 4.1	Average Annual Returns on US Assets,		
	1945–1997 (%)	48	
Figure 5.1	The Venture Capital Investment Process	60	
Figure 5.2	Information Factors used in VC Decision	63	

1 Introduction

The book covers two broad areas, the small and medium-sized enterprises (SMEs) sector and the operation of the venture capital (VC) industry, and a third strand examines the potential role of Islamic VC. These topics are considered in the context of India, a nation of many contrasts and enormous economic potential. The book is underpinned by a major study of the VC sector in India. The survey was conducted in the early part of the new Millennium, and the data were supplemented by ongoing dialogue with the VC community in that country. The authors also draw upon a comprehensive literature review, as well as secondary data and information from specialist research institutions and the financial media. The material should be of interest to finance practitioners, policy makers, entrepreneurs and academics.

The structure of the book is now set out briefly. Chapters 2 and 3 describe the contribution and operations of SMEs. The SME sector provides many economic and social benefits, and its contribution is ever more important in an era of rapid technological change. However, it is a misconception to see smaller firms as scaled down versions of their larger counterparts. The sector is characterized by heterogeneity. SMEs face constraints that stem from their size in relation to other market participants. Within the population of small firms, it is acknowledged that only a minority will be 'star performers'. Firms in this category have usually managed to secure external capital hence the characteristics of the financial markets available to small firms are examined. This encompasses the banking sector, as well as a more general assessment of 'equity gaps' affecting SMEs across the world.

The growth and development of many smaller enterprises is constrained by a lack or resources hence it is no surprise that governments

choose to assist SMEs. However, the diversity of growth patterns for SMEs, and the variety of barriers faced by such firms, present problems in providing customized assistance for smaller enterprises within a coherent framework of support.

Chapter 4 introduces the concept of VC and traces its history. In modern times, VC was associated first with equity investments in the high-technology sphere. Nowadays, the VC industry covers a host of institutions, and venture capitalists differ in their approach to deal size and sector focus. The formal VC sector (the most high profile within the industry) has switched focus from start-up deals to larger, later-stage investments. A vibrant VC industry supports firms that contribute significantly to wealth creation; venture capitalists provide 'capital and consultancy'. There has been a massive expansion of VC activity from its US base, and the book outlines how governments across the globe have taken steps to encourage the growth of an indigenous VC industry.

Chapter 5 describes the VC investment process as a series of distinct stages then explores the theoretical foundations of VC financing. The key theme is agency theory, with most VC models examining the relationship between VC firm and entrepreneur(s) from the principal-agent perspective. The principal focus for past research studies has been the appraisal criteria adopted by venture capitalists. We concentrate on the valuation, structuring and monitoring of VC deals. These methods of risk mitigation are under-researched areas, and this book fills a gap in existing knowledge, especially for emerging economies.

Chapter 6 presents an overview of Indian economy to set the research programme in context. This fascinating nation has a population of around one billion people, and a land mass of around 3.3m kilometres (over 13 times the size of the UK). The largest cities are Mumbai (formerly Bombay), with 12.6m inhabitants, Kolkata (Calcutta), 11m, New Delhi, 8.4m, and Chennai (Madras), 5.4m. The urban population has expanded steadily since 1960 but over half of the population still lives in villages with fewer than 5,000 people in them, and they depend upon agriculture for a living. The contrasts between rich and poor, urban and rural, modern and traditional, agriculture and IT, and so on have to be borne in mind when considering the economic and financial systems of the nation.

The banking system in India has been subject to a modest programme of reform but Government ownership and control of the largest banking organizations have exacerbated longstanding market imperfections. The nation's capital markets have achieved global stan-

dards in trading infrastructure yet offer few opportunities for SMEs to raise capital. The Indian Government has long valued the contribution of SMEs, and Indians have never lacked the spirit of entrepreneurship. The presence of funding gaps has led the authorities to offer preferential financing for SMEs, and firms are directed to appropriate funding bodies through a large network of business support agencies. However, this official support system is not noted for its effectiveness and there is also a striking anomaly at the heart of the Government's assistance for small firms.

The VC industry has operated since the mid-1980s. Its development and current activity is described. The authors suggest that the VC sector in India will, over time, play an even more prominent role in the financial spectrum, especially if the nation secures its status as a global economic powerhouse. Nevertheless, the authors also highlight areas to be addressed before the VC market can fulfil its maximum potential.

Chapter 7 applies the issues identified in the VC literature to the Indian context to formulate a series of research questions in three under-researched areas. The authors investigate a number of propositions, eight in all, covering the valuation, structuring and monitoring of deals. The conclusions are based on the most comprehensive study ever carried out on the VC industry in India. The main research instrument is a questionnaire-based empirical survey.

In Chapter 8, the research findings are presented. The effort and resources required to gather this data should not be underestimated. Barry (1994) states that: 'Empirical research in venture capital is not easy. There are few tapes to spin. Because of that difficulty, comparatively little has been done, and the opportunity to develop results that are novel and important is great'. These comments are especially apposite in a developing nation like India. The high response rate enabled the authors to conduct basic statistical analysis on the data gathered and then to divide the sample on the basis of demographic factors; this approach allowed the authors to utilize more advanced statistical techniques (including cluster analysis and logistical regression) to present a more detailed picture of the operations of different elements of the VC sector.

In Chapter 9, Durrani discusses how business relationships built on a framework of trust and fairness could reduce agency problems and hence the need for corporate governance. This analysis is set in the context of the principles of the Islamic faith. Durrani demonstrates the striking similarities between contemporary venture