

F275.3 S 553

Systems Cost Engineering

Program Affordability Management and Cost Control

DALE SHERMON





GOWER

© Dale Shermon 2009

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise without the prior permission of the publisher.

All trademarks are the property of their respective owners.

Dale Shermon has asserted his moral right under the Copyright, Designs and Patents Act, 1988, to be identified as the author of this work.

Published by Gower Publishing Limited Wey Court East Union Road Farnham Surrey, GU9 7PT England

Ashgate Publishing Company Suite 420 101 Cherry Street Burlington, VT 05401-4405 USA

www.gowerpublishing.com

British Library Cataloguing in Publication Data

Shermon, Dale.

Systems cost engineering: program affordability management and cost control.

1. Systems engineering--Cost control--Mathematical models.

2. Parameter estimation. 3. Value analysis (Cost control)--Mathematical models.

I. Title

658.1'552'015118-dc22

ISBN: 978-0-566-08861-2

Library of Congress Cataloging-in-Publication Data

Shermon, Dale.

Systems cost engineering: program affordability, management, and cost control / by Dale Shermon.

p. cm.

Includes bibliographical references and index.

ISBN 978-0-566-08861-2

1. Systems engineering--Costs. 2. Systems engineering--Management. I. Title.

TA168.S44153 2009 658.15'52--dc22

2009005471



Systems Cost Engineering

Foreword

By Tony DeMarco

President, PRICE Systems

I am an entrepreneur, but my academic training was in mathematics and computer science, not business or accounting. One day I sat down with a pencil and a blue-lined paper pad (I could not find my graph paper) to craft a formula to determine the amount of near liquid cash we had to meet our operating needs. I laboured over income statements and balance sheets for a day before I found an equation that I knew would work. Proud of my accomplishment, I showed this financial revelation to our accountant. He promptly told me that it was the formula for Working Capital found in every beginners accounting text book. I learnt; there were better ways to have spent my day.

Program Affordability Management is the set of coordinated activities that determine whether or not an organization will be able to bear the cost of a program over the course of its life. It takes leadership, discipline and people armed with effective methods and tools to practise Program Affordability Management successfully. Great tools alone will not keep programs affordable. Tools must be applied as part of a credible process if estimates and analyses are to be accepted. We want people to be successful with the tools and solutions they use, so this book is a collection of methods with proven success.

Consider the needs of your organization and challenge people 'why are we not performing these activities?' Don't reinvent the wheel or accounting equations, learn from others. Familiarize yourself with this book's contents and keep it by your side. Your days will be more productive.

Acknowledgements

This book was inspired during work on more than 25 years of conference and symposium papers written by customers and consultants on the applications of parametric cost models.

The inspiration to compile a book came from Dale Shermon, but the contents have been gathered from the team of consultants at PRICE Systems with a collective Cost Engineering practical knowledge in excess of 300 years.

Therefore, acknowledgement is extended to the following team who assisted in writing this book:

Didier Barrault - France

Bill Mathis - USA

Anthony DeMarco – USA

Jeff Murphy - USA

Ron Dias – USA

Kevin McKeel - USA

Fabian Eilingsfeld – Germany

Arlene Minkiewicz - USA

Bruce Fad - USA

Iim Otte – USA

Pascal Gendrot – France

Peter Pizzutillo – USA

Bob Green - USA

Shamraz Razzaq – UK

Grahame Jones – UK

Larry Reagan – USA

Zach Jasnoff - USA

David Seaver – USA

Robert Kennedy - USA

Dale Shermon – UK

John Long - USA

Pete Stanley – USA

Emmanuel Mary – France

Georges Teologlou – France

'The team is greater than the sum of its parts.'

Glossary

Calibration

The process of tuning a commercial parametric model to an individual organization by producing the productivity metrics of historical projects.

Commercial Off the Shelf (COTS)

Referring to items which are purchased or built to licence or to the design of a customer. They can be either software or hardware items.

Manufacturing Complexity

An empirical factor comprising the technology implicit in a product and the productivity of its manufacturer. Most easily perceived as a normalized cost density in a hardware parametric model.

Organizational Breakdown Structure (OBS) This is a formal arrangement of

This is a formal arrangement of resources (labour and non-labour) which will need to be consumed or used to ensure successful completion of the project.

Organizational Productivity

The calibration factor for a software parametric model which represented the efficiency or productivity of an organization in software projects.

Product Breakdown Structure (PBS)

This is a formal arrangement of technologies or software which will need to be acquired or built to ensure successful completion of the project.

Program

An alternative description of a project taking into account all its facets including the budget and schedule.

Programme

A software code used to make computers perform a useful function.

Work Breakdown Structure (WBS)

This is a formal arrangement of activities or tasks which will need to be conducted to ensure successful completion of the project.

Contents

List of Figures List of Tables Foreword Acknowledgeme	nts	vii xi xiii xv
Glossary		xvii
Chapter 1	Introduction	1
Chapter 2	How to Appreciate Parametrics	5
Chapter 3	How to Estimate Using Parametrics	23
Chapter 4	How to Prepare Bids Faster with Fewer Resources	31
Chapter 5	How to Prepare a Focused Business Plan	41
Chapter 6	How to Validate Quotations from Suppliers	49
Chapter 7	How to Manage a Program Effectively	57
Chapter 8	How to Achieve Accuracy in Cost Engineering	71
Chapter 9	How to Accomplish Quality Assurance	85
Chapter 10	How to Estimate Through Life	105
Chapter 11	How to Estimate Technology Maturity	111
Chapter 12	How to Assess Software	127
Chapter 13	How to Analyse Risk and Uncertainty	141

Chapter 14	How to Influence Project Strategy	159
Chapter 15	How to Consider Technology Insertion	181
Chapter 16	How to Develop Cost-effective Alternatives	195
Chapter 17	How to Tackle the System of Systems Challenge	207
Chapter 18	How to Create Home-grown Parametric Models	221
Chapter 19	How to Successfully Conduct Life-Cycle Costing	241
Chapter 20	How to Accomplish Knowledge Retention	253
Chapter 21	How to Present the Results	265
Chapter 22	How to Adopt Parametrics	273
Chapter 23	The History of Parametrics	291
Index		301

List of Figures

1.1	Program Affordability Management (PAM)	2
1.2	Example of documentation structure	3
2.1	The advantage of parametrics	6
2.2	Parametric model example	6
2.3	Enterprise applications	7
2.4	Example parametric cost model – Product Breakdown	
	Structure (PBS), Cost Drivers and outputs	9
2.5	Normalized cost as a function of weight and complexity	12
2.6	Manufacturing Complexity attributes	14
2.7	Simple representation of a parametric hardware model	16
2.8	Determining an average Manufacturing Complexity	17
2.9	Estimating with the average Manufacturing Complexity	18
2.10	SUM formula in Excel	19
2.11	TrueAnalyst from PRICE Systems open architecture with	
	visibility of CERs	20
3.1	First step – estimating	24
3.2	Second step – first level parameters	25
3.3	Third step – second level calculator inputs	26
3.4	Run the model and outputs	27
3.5	Elements in a parametric model	29
4.1	Rapid estimating with parametrics	32
4.2	Iterative proposal preparation process	33
4.3	Modelling schedule penalties	35
4.4	Comparison of Suppliers A and B	37
4.5	Example parametric questionnaire	38
5.1	Productivity analysis compared to average industry	43
5.2	Productivity tracking	45
5.3	Product cut-away	46
5.4	Missile PBS	47
6.1	Establishing a complexity for a family of technologies	50

6.2	Looking for explanations in the design or requirements	50
6.3	Example supply chain	53
6.4	Closing the cost engineering and procurement loop	54
7.1	Definition of a Control Account	58
7.2	The time, cost, performance triangle	59
7.3	Integrated EVM and estimating system	62
7.4	Predictive EVM integration	64
7.5	Initial baseline estimate	65
7.6	Progress at seven months	66
7.7	Predictive EVM prediction	67
8.1	Calibration	74
8.2	Results of calibration	75
8.3	Identifying technology families	76
8.4	Fifty calibrated structural items	78
8.5	Organizational calibration	81
9.1	Multiple estimating methods	86
9.2	Compounding errors in estimating	90
9.3	PBS detail and accuracy	91
9.4	Fighter aircraft Historical Trend Analysis	94
9.5	Client/Server Administration screen by PRICE Systems	98
9.6	Client/Server security	99
9.7	Computer Aided Design (CAD) and parametric estimating	
	integration	102
10.1	Through Life Estimating methodologies	107
10.2	Integration of different estimating methods	108
10.3	The desired outcome of Through Life Estimating	109
11.1	The Technology Readiness Level (TRL) scale	112
11.2	Engineering Complexity Calculator	115
11.3	TRL versus Engineering Complexity	116
11.4	Technology Maturity model	119
11.5	Technology Historical Trend Analysis (HTA)	120
11.6	TRL phases	120
11.7	Progressive refinement and merger of technology and	
	research	121
11.8	TRL Product Breakdown Structure (PBS)	122
11.9	MS-Excel link calculating the number and type of prototypes	123
11.10	Sample results for schedule demonstration	126
12.1	Software size	128
12.2	Sample inheritance tree	135
12.3	Use Case calculator	137

12.4	Simple retail system	138
13.1	Cause and effect diagram	143
13.2	Consequences of risk	144
13.3	The risk process	145
13.4	Probability Impact Grid (PIG)	148
13.5	The four steps of risk methodology	151
13.6	Example risk analysis inputs	152
13.7	Risk analysis correlation across the PBS	153
13.8	Risk output	154
13.9	Defining optimistic and pessimistic values	155
13.10	Results of analysis	156
14.1	Multinational projects	165
14.2	Technology maturity related to acquisition	166
14.3	Schedule cost penalties	168
14.4	Relative relationship to program phases	169
14.5	Continuous production or split production	170
14.6	Batch quantities	171
14.7	Benefits from cost improvement curves	172
14.8	Benefits of the quantity allocated to the appropriate project	172
14.9	Life Cycle Cost capability of parametric models	173
14.10	Possible hardware life-cycle maintenance concept	175
14.11	Extrapolation of military aircraft radio technology	176
14.12	Top level technology insertion program	177
14.13	Time-phased expenditure	178
15.1	Acquisition and procurement definitions	182
15.2	UAV options	185
15.3	Option 1 – hardware and software PBS	186
15.4	Option 0 – degrees of technology insertion	187
15.5	Option 1 – degrees of technology insertion	188
15.6	Possible technical architecture of receptive and non-receptive	
	systems	189
15.7	Historical Trend Analysis	190
15.8	Comparison of Options 0 and 1 cost profiles	192
16.1	The top level process	197
16.2	Trade studies process	200
16.3	Performance driven gas turbine complexity calculator	201
16.4	Trade study considerations	204
16.5	Enterprise integration	205
17.1	System of equipments	208
17.2	System of Systems project structure	209

17.3	Lead System Integrator (LSI) and primes	214
18.1	Through Life Modelling capability	224
18.2	Parametric cost modelling	225
18.3	Catalogue cost research	226
18.4	Example of a cost model database and an indication of its	
	coverage	227
18.5	Multi-colinearity	230
18.6	Weight equation determines T ₁	231
18.7	Residual (normalized history less prediction) versus	
	In-Service Date	232
18.8	Considering technology impact on systems of the same	
	weight	233
18.9	Combined effect of the three hypotheses	234
18.10	Demand and schedule	235
18.11	Non-recurring development costs	236
18.12	TrueAnalyst – equation visibility	237
18.13	Model testing	238
18.14	Non-cost performance validation	240
19.1	The example questionnaire	249
19.2	The questionnaire	250
19.3	Questionnaire process	251
20.1	Security	257
20.2	Aircraft carriers retrieved	261
20.3	Analysis of aircraft carriers	262
21.1	Derivation of the estimate	267
21.2	The data centre problem	269
21.3	Graphical presentation of cost-versus-benefit analysis	270
21.4	Constant cost or constant performance	271
22.1	User requirements database	275
22.2	RACI matrix	286
22.3	Example client/server configuration	288
23.1	Frank Freiman – founder of parametrics	294
23.2	The Freiman Curve	295
23.3	Commercial software parametric models	297
23.4	Commercial hardware parametric models	298

List of Tables

8.1	Example of calibrated accuracy	72
8.2	Average complexity values for families of technologies	76
8.3	Reference range per family of technology	77
8.4	Comparison of calibrated and calculated complexities	79
8.5	Analysis of accuracy relative to accuracy definitions	80
11.1	Number of prototypes	124
11.2	New design	125
11.3	Engineering Complexity	125
13.1	Risk identification techniques	146
13.2	Top risks	157
19.1	Advantages and disadvantages of data gathering methods	245
21.1	Data centre problem	270
22.1	Dealing with reactions to change	274

Introduction

Cost Engineering requires the fusion of three elements: processes, cost models and skilled people. When these three elements are combined efficiently, a capability is achieved that will profoundly influence the projects that an organization embarks upon. When these elements are realized in the organization, then cost estimating naturally leads to project control, which enables the development of corporate knowledge and the re-use of what has been learned in the cost estimates of the future.

Program Affordability Management (PAM) (see Figure 1.1) is a seamless union of these elements that results in what we call True Program Success. How do we know when we have achieved True Program Success? When we can confidently say, no program will ever:

- be conceived without a credible analysis of alternatives;
- be initiated with insufficient funding because of inaccurate initial estimates and inaccurate quantification of the risks;
- be deterred from its mission because of lack of credible cost analysis within the program's management;
- be deterred from its mission because of lack of integration between Earned Value Management and Cost Estimating and Analysis;
- be deterred from its mission because knowledge of cost and productivity metrics is not being shared among program teams and with other programs;
- be deterred from its mission because of surprise cost overruns and schedule delays.