ACCOUDTING IDEORMATION SYSTEMS

Seventh Edition

Romney + Steinbart + Cushing

ACCOUNTING INFORMATION Seventh Edition SYSTEMS

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To Our Wives and Families for Their Support and Encouragement

Preface

T he seventh edition of Accounting Information Systems has been revised extensively to provide students with the knowledge and skills they need to pursue successful careers in accounting. The text reflects how information technology (IT) is altering the nature of accounting. Specifically, we discuss how such developments as the Internet, EDI, data bases, and artificial intelligence are fundamentally transforming the way that organizations perform their business activities. We also explain how these IT developments are changing the way that businesses account for the results of those activities.

In addition to technology-driven changes, companies are responding to the increasingly competitive business environment by reexamining every internal activity in an effort to reap the most value at the least cost. As a result, accountants are being asked to do more than just report the results of past activities. As such, they must take a more proactive role in both providing and interpreting financial and nonfinancial information about the organization's activities. Therefore, throughout this text we discuss how accountants can improve the design and functioning of the accounting information system so that it truly adds value to the organization. For example, each cycle chapter uses data modeling to illustrate how accounting information systems can effectively integrate internally generated financial and nonfinancial data about organizational activities with other, externally generated data (e.g., customer credit ratings and satisfaction).

In summary, every chapter in this seventh edition has been rewritten to help students better understand the following key concepts:

- · The business activities performed in the five major business cycles
- The collection and processing of data about those business activities
- The use of the latest IT developments to improve the efficiency and effectiveness of business activities
- The development, implementation, and maintenance of accounting information systems (AIS)
- Internal control objectives and the effects of IT on these objectives
- Fundamental concepts of data base technology and its effect on AIS
- The design of an AIS to provide the information needed to make key decisions in each business cycle

MAJOR CHANGES IN THE SEVENTH EDITION

A new co-author, Paul John Steinbart, Ernst & Young Distinguished Professor of Accounting at Saint Louis University, has been added to the seventh edition of this book. Every chapter has been extensively rewritten, and students will find the text easier to read. The whole text has been reexamined with a view to tightening the exposition and presenting every concept in as clear and straightforward a manner as possible. As a result, this edition is leaner and shorter than the previous edition. Many new real-world examples using familiar companies such as Levi Strauss, Harley-Davidson, and JC Penney have been added to each chapter to stimulate student interest. As with previous revisions, numerous changes have been made to reflect recent developments in the practice and teaching of accounting information systems. At the same time, successful features introduced in previous editions, such as the focus boxes, have been retained.

New Features Two new chapters have been added to the seventh edition. Chapter 2 presents an overview of AIS topics, illustrated in the context of a simple manual system. This coverage is especially useful if the curriculum has been changed so that the AIS course is now the first class accounting majors take after Principles. Chapter 6 discusses data modeling and the design of data base AIS. This chapter illustrates how data base technology (covered in Chapter 5) can be used to design an AIS that more fully meets the information needs of managers.

Nine other chapters have been substantially revised. Chapter 5, which covers data base technology, now includes detailed coverage of how to use query languages to extract financial information from a data base AIS. The material on the systems development process, which was previously spread out over four chapters, has been reorganized into three chapters that group related topics together. Chapter 10 introduces the systems development life cycle and discusses systems analysis and business process reengineering. Chapter 11 covers the remaining steps in the systems development life cycle, assuming that any new programs will be developed in-house. Chapter 12 then discusses alternatives to in-house development of software. The five cycle chapters (17–21) have been completely rewritten to include a discussion of the effects of data bases on the design and functioning of AIS.

The remaining 10 chapters have also been rewritten and updated to reflect current developments in information technology and accounting applications. For example, Chapter 9 on data communication systems has been updated to include coverage of the Internet and the World Wide Web. Numerous realworld examples, featuring both large and small companies in a variety of industries, have been added to each chapter to highlight and reinforce key concepts. In addition, questions have been added to each focus box so that these realworld applications can also be used as in-class discussion cases. Each chapter now also includes a short multiple-choice quiz, with corresponding answers provided at the end of the chapter. Students can use the quiz to test their understanding of the main topics in the chapter.

A fifth comprehensive case has been added to the appendix. As in the previous edition, each case contains a list of requirements that correspond to specific chapters. This organization allows the instructor to tailor the case requirements to his or her choice of course objectives and topical coverage.

Continuing Features

Each chapter begins with an integrative case, based on one of three fictional companies, that introduces the chapter's key concepts and topics. This case is integrated throughout the chapter, and a description of how the issues are resolved is provided in the summary and case conclusion.

We continue to include one to three focus boxes in each chapter. The focus boxes are summaries of articles describing how specific companies are using the latest IT developments to improve their AIS.

Each chapter continues to have at least two end-of-chapter cases. One is a stand-alone case. The other is the AnyCompany case, which provides students with the opportunity to apply their knowledge to the specific problems and challenges faced by a business in their local area. The AnyCompany case also gives students the chance to practice their written and oral communication skills in a realistic setting. The requirements for each AnyCompany case are tailored to the topics covered in each particular chapter. These suggested requirements are too extensive to permit assignment of multiple AnyCompany cases in one semester. Instead, we encourage instructors to select the case(s) with requirements that most closely match their course objectives. Alternatively, instructors can choose selected requirements from several chapters to create a customized term project that reflects the topics they stress in their course.

The end-of-chapter material is designed to help students develop and test their knowledge. It includes both new and revised discussion questions, problems, and cases that integrate material from various parts of the chapter. Many problems were developed from reports in current periodicals and reflect the challenges faced by actual companies. In addition, we continue to include a number of problems selected from the various professional examinations, including the CPA, CMA, CIA, and SMAC exams.

The text contains hundreds of figures, diagrams, flowcharts, tables, and photographs that are new or have been revised specifically for this edition. At the end of the book is an extensive bibliography, organized by chapter. This list contains references to the real-world examples used in each chapter and provides students with a starting point for further research on topics of interest. Finally, the comprehensive glossary at the back of the book has been extensively revised.

AN OVERVIEW Part One, "Conceptual Foundations of Accounting Information Systems," consists of six chapters that present the underlying concepts fundamental to an OF THE understanding of AIS. Chapter 1 introduces basic terminology and discusses SEVENTH how AIS can add value to an organization. Chapter 2 provides an overview of **EDITION** AIS in a manual setting. This information helps students to understand what an accounting information system does; as they read the remainder of the book, The Introductory they see how advances in information technology affect the manner in which Chapters those functions are performed. Chapter 3 covers systems development and documentation techniques, focusing primarily on data flow diagrams and flowcharts. Chapter 4 discusses transaction processing in automated systems, presenting basic information processing and data storage concepts. Chapter 5 introduces students to data bases, with a particular emphasis on the relational

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data model and query languages. Chapter 6 is new, covering data modeling and demonstrating how traditional financial statements and managerial reports can be derived from a data base AIS.

InformationThe objective of Part Two, "The Technology of Accounting InformationTechnologySystems," is to provide students with the knowledge they need to understand
and appreciate how changes in IT affect the design and operation of AIS. The
three chapters in this section focus on the technology used to design and oper-
ate computer-based AIS. Chapter 7 reviews hardware and software. Chapter 8
covers personal computers from an end-user focus. Chapter 9 discusses the role
of telecommunications in AIS. All of these chapters reflect the latest develop-
ments in IT. The multitude of real-world examples in this section will help stu-
dents see how IT affects the design and operation of an AIS.

The SystemsThe material in Part Three, "The Systems Development Process," has been
reorganized into three chapters. Chapter 10 introduces the systems develop-
ment life cycle and discusses the introductory steps of this process (feasibility
analysis and planning, systems analysis, and business process reengineering).
Particular emphasis is placed on the behavioral ramifications of change.
Chapter 11 covers the remaining stages of the systems development life cycle
(design, implementation, and operation) and emphasizes the interrelationships
among each phase. Chapter 12 discusses alternative approaches (e.g., proto-
typing, outsourcing, and purchasing software) to developing new AIS. Many
new real-world examples are included in all three of these chapters to enable
students to understand the accountant's role in the systems development
process.

Control andPart Four, "Control and Audit of Accounting Information Systems," consists ofAudit ofFour, "Control and Audit of Accounting Information Systems."AccountingInformationInformationFour, "Control and Audit of Accounting Information Systems."SystemsPart Four, "Control and Audit of Accounting Information Systems."Control and Audit of Accounting Information SystemsPart Four, "Control and Audit of Accounting Information Systems."AccountingPart Four, "Control and Audit of Accounting Information Systems."Acco

Part Five, "Accounting Information Systems Applications," consists of five Accounting chapters that integrate the material presented in the first four parts of the Information book. Each of the five chapters focuses on one business cycle. Some material Systems previously presented in separate chapters in the sixth edition has been con-Applications solidated in one chapter so that students can more clearly see the interrelationships between various business activities. Chapter 17 covers the revenue cycle, including sales, billing, accounts receivable, and cash receipts (thus combining material that was presented in Chapters 16 and 20 in the sixth edition). Chapter 18 covers the expenditure cycle, including purchases, receiving, accounts payable, and cash disbursements (thus combining material that had been presented in Chapters 17 and 20 in the sixth edition). Chapter 19 covers the production cycle, with a special focus on the implications of recent cost accounting developments, such as activity-based costing, for the design of the production cycle information system. Chapter 20 discusses the human resources management (HRM)/payroll cycle and explores the ways in which these two systems can be integrated. Chapter 21 focuses on the general ledger and reporting cycle.

All five chapters have been rewritten to reflect the three basic functions performed by the AIS: (1) efficient transaction processing, (2) provision of adequate internal controls to safeguard assets (including data), and (3) preparation of information useful for effective decision making. Both batch and on-line processing systems are presented. In addition, a data model for each cycle is described. As in the sixth edition, the role of information technology in providing a competitive advantage is stressed and numerous real-world examples are incorporated throughout these five chapters.

INSTRUCTIONAL Our objective in preparing this textbook has been to simplify the teaching of AIS by enabling instructors to concentrate on classroom presentation and discussion, rather than on locating, assembling, and distributing teaching materials. As further support, a number of supplementary materials are also available free of charge to adopters of the text.

An Instructor's Manual/Test Bank/Transparency Masters is available to instructors who adopt this textbook. The first of its four sections presents sample syllabi that represent various approaches to teaching AIS as either a one-semester or a one-quarter course. The second section consists of outlines and lecture notes for each of the 21 text chapters. There is a one-page outline of each chapter, suitable for reproduction as a transparency. The teaching notes include references that link key figures and problems to chapter topics and, where appropriate, suggestions for alternative lecture topics and readings. The third section consists of a test bank (also available on a 3.5-inch diskette in IBM format) containing approximately 1500 objective questions, along with suggested answers. The final section of the Instructor's Manual contains more than 100 transparency masters of key tables and figures that appear in the textbook.

A separate *Solutions Manual* is also available to those instructors who adopt this book. It provides suggested solutions to the discussion questions, problems, and cases that appear at the end of each chapter. These guidelines facilitate the process of choosing which end-of-chapter exercises to assign as homework. Suggested solutions to the five cases that appear in the text appendix are also presented.

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We wish to express our appreciation to Professor Bill Cummings of Northern Illinois University for preparing the *Instructor's Manual* and *Test Bank* to accompany this edition. We also thank Dr. Martha M. Eining of the University of Utah and Dr. Carol F. Venable of San Diego State University for preparing the comprehensive cases included in this edition.

We appreciate the help of Linda Veteto of Brigham Young University in typing and preparing the various drafts of the book and the *Solutions Manual*. Finally, we are grateful to Iris Vessey for her contributions to the problem material.

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Paul John Steinbart St. Louis, Missouri

Barry E. Cushing Salt Lake City, Utah

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