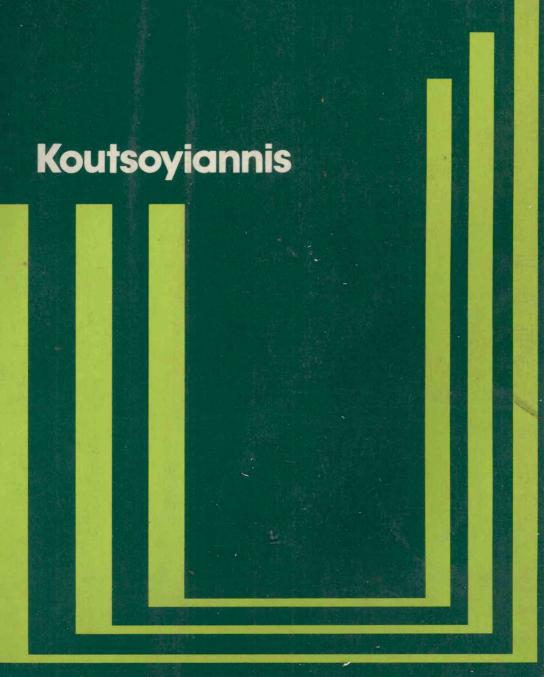
## Non-Price Decisions

The Firm in a Modern Context



# NON-PRICE DECISIONS THE FIRM IN A MODERN CONTEXT

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### **Preface**

This book is the sequel to *Modern Microeconomics*. It is designed for undergraduate microeconomic courses and theory of the firm courses, as *an extension* of the material covered in the traditional micro textbooks.

The last thirty years have seen major changes in the economic environment and the competitive behaviour of firms. (1) Oligopoly has become the main market structure in the industrialised Western countries. (2) Non-price competition (product style, and advertising—selling strategy) has become more important than price competition. (3) Growth has become the main goal of large corporations. Firms adopt complex growth strategies, including investment in the domestic market, conglomerate mergers and takeovers, and foreign direct investment, which gives them the status of a multinational. (4) Fast technological progress, the rising power of labour unions, increasing government regulation and socio-political developments have all increased business risk and uncertainty. (5) Monetary and financial developments as well as tax regulations have induced firms to adopt complex financing strategies to implement their operating and investment-growth plans.

These developments have demonstrated the obsolescence of the traditional microeconomic textbooks, in which most of the exposition is devoted to price competition in largely irrelevant market structures, oligopoly is treated as an appendage, non-price competition is rarely mentioned, and growth strategy is completely ignored.

The developments in microeconomic theory over the last three decades have been impressive. Economic theorists have developed new models and techniques in their attempt to provide an adequate explanation of the new conditions and the changed pattern of competition. However, most of these developments have not found their way into textbooks, or have been compartmentalised in different areas of economics, marketing, business, management science and accounting, with the result that students do not have a chance to become aware of the interrelationships of the production, selling, investment-growth and financing activities of the firm.

The price strategy, the product strategy and the advertising strategy are the main means for implementing the growth strategy of the firm. In turn, the

XX Preface

operating and growth activities of the firm require funds. The financing decisions affect the cost of capital to the firm, which is a widely used criterion in investment-growth decisions. Thus the operating decisions (price, product, selling strategy), the investment-growth decisions and the financing decisions of the firm are closely interrelated. Yet no attempt has been made to present the various decisions of the firm in an integrated framework simultaneously.

This intermediate textbook is the first to focus on non-price competition and on the growth-investment strategy of firms as core topics. Furthermore, it is the first textbook which adopts an 'interdisciplinary' approach which stresses the interdependence of the various decisions of the firm.

Decisions of firms are grouped in three categories:

- (1) Operating decisions: price-quantity; product style; advertising-selling tactics.
- (2) Growth decisions: expansion and diversification by investment in the domestic market; mergers and takeovers; investment in foreign markets.
- (3) Financing decisions: long-term financing with use of debt; retained earnings; issue of new stock.

Pricing decisions are analysed exhaustively in *Modern Microeconomics*. The other decisions are analysed in this volume. About half the book is devoted to the analysis of the growth-investment strategy of firms. A quarter is devoted to non-price competition (product style and advertising—selling strategy) and the remainder examines the financing decisions of the firm,

The book is divided into four parts. Part One includes an analysis of the non-price competition strategies of the firm. Part Two and Part Four examine in detail the investment-growth policy of the firm, while Part Three discusses the financing decisions of the firm.

In Part One (Chapters 1 and 2) we examine the two most important aspects of non-price competition. In Chapter 1 we analyse the product strategy of the firm. Several alternative hypotheses of 'optimal' product decision are presented in detail. Some applications of these models are also discussed. Finally, the effects of the product behaviour of firms are critically evaluated. In Chapter 2 we examine the selling strategy of the firm, with particular emphasis on the advertising decision. We begin with some models pertaining to explain the advertising decision of the firm. A large part of this chapter is devoted to the effects of advertising on the firm's profitability, on consumer demand and on resource allocation. A survey of the empirical work in this field shows that there is very little convincing evidence behind the impressive theoretical literature on the subject of advertising.

In Parts Two and Four we examine the investment-growth decision of the firm. These are probably the most important sections of the book, given the growth-seeking attitude of managers, the intense merger activity, the continuing takeover raids and the phenomenal expansion of multinationals over the last three decades.

Preface xxi

In Part Two (Chapters 3-7) we discuss the various ways in which a firm can grow. In Chapter 3 we introduce some basic concepts of valuation theory which underlie the discussion of the remaining chapters. We also present (in an appendix) the elementary theory of portfolio selection under certainty. This explains the rationale of the substitution of the goal of owner-shareholder wealth maximisation for the traditional goal of profit maximisation in most of the literature on the investment decision. In Chapter 4 we examine the investment of firms under certainty. (The analysis of the investment decision under uncertainty is postponed until the last two chapters of the book, because it requires the knowledge of topics such as the optimal capital structure, the optimal dividend-retention policy and the cost of capital to the firm.) In Chapter 5 we develop alternative theories of mergers and takeovers. We also survey the extensive empirical work done on the causes and the effects of mergers and takeovers. In Chapter 6 we consider various issues arising from the decision of the firm to integrate vertically its operations. In this respect the most important decision relates to the determination of the transfer price: that is, the price that a producing division of the firm will charge to other (buying) divisions, so that the profit of the firm as a whole is maximised. Another crucial decision of a vertically integrated firm is the decision to close down a particular (producing or buying) division, if its operation does not contribute to the over-all profitability of the firm. This chapter concludes with a brief discussion of the effects of vertical integration on the degree of competition and on resource allocation. In Chapter 7 we examine the firm's decision to grow by investing directly in a foreign country, and what this means for competition. We first present several hypotheses about the motives of foreign direct investment. We next discuss the economic effects of foreign subsidiaries in host countries. A brief survey of the empirical work in this field reveals that more research is needed before a satisfactory theory of 'the decision to go abroad' is developed.

Part Three (Chapters 8-10) of the book includes an analysis of the financing policy of the firm. We concentrate on the issues of the long-term financing of the operations of the firm. These relate to the securing of money capital for the firm's investment projects. As we mentioned earlier, there are three long-term sources of funds: issues of stocks, issues of bonds, and retained profits. The firm has to decide in what proportions to use these sources, so as to minimise its cost of capital or attain other goals. In Chapter 8 we first present several theories relating to the optimal capital structure of the firm as measured by its debtequity ratio. We then examine how a firm in practice can determine a capital structure suitable for its particular purposes. In Chapter 9 we examine alternative theories of the optimal dividend-retention policy of the firm, as well as how firms take dividend decisions in practice. Both chapters include a survey of the most important empirical studies in this area, so that the student gets some idea of what evidence we have about the competing hypotheses regarding the financing decisions. In Chapter 10 we discuss the cost of capital to the firm and we use it to derive the supply-of-funds schedule of the firm (which is essential in investment

xxii Preface

decisions). Numerical examples are used to illustrate the estimation of the cost of capital and the derivation of the supply-of-funds schedule in practice.

In Part Four (Chapters 11 and 12) we examine how decisions are taken under risk and uncertainty. Although we focus on the investment decision, the criteria and principles developed can be extended to other decisions of the firm under risk and uncertainty. This is probably the most challenging part of the book: the firm, in formulating (planning) its investment-growth strategy, must take into account uncertainty. The techniques that have been developed for dealing with uncertainty are often presented in mathematical form, which makes them appear more difficult than they really are. In order to keep the analysis at a level which is accessible to the non-mathematically inclined student, we have proceeded gradually. In Chapter 11 we use mainly a diagrammatic approach to present the most important traditional methods of evaluating investment proposals, such as the method of risk-adjusted discount rates, the 'certainty-equivalents' model, and the 'weighted average cost of capital' approach. The chapter concludes with a brief discussion of various criteria which are used commonly in various areas of economics (such as cost-benefit analysis, public finance and welfare economics) for the evaluation of investment projects under uncertainty. In Chapter 12 we present some modern sophisticated techniques which involve the analysis of the investment decision within a portfolio framework. Particular attention is given to the 'mean-variance' model and to the 'capital asset pricing model' (CAPM), which are considered as 'the theoretically most appropriate approaches' to the investment decision. These modern techniques are gaining wide support by theorists, and are increasingly being used in practice by the large corporations, which are aware that growth is the most important way for increasing their competitive power.

The book is written at an *intermediate level*. We have adopted the verbal method of presenting the material, with extensive use of diagrams to illustrate the verbal exposition. Mathematical proofs and derivations are presented in a smaller size of type so as not to interrupt the main theme.

One of the unique features of the book is that each theoretical topic is followed by a survey of the main empirical studies in the field. Thus the student is not simply exposed to alternative theoretical structures, but rather he is also given the opportunity to judge how far each of these structures (hypotheses) is substantiated by empirical evidence. The more technical discussion of these sections, however, can be skipped by the non-interested reader without loss of continuity.

The book is designed for undergraduate general micro-theory courses, as a continuation of the material covered in the traditional textbooks. The book can also be used as the basic text in undergraduate or postgraduate specialised courses dealing with the theory of the firm or the theory of managerial finance. In addition, the book can be particularly useful to students of Business Schools and Management Science Departments, because of its viewing of the firm in a wider

Preface xxiii

context, and because of the empirical evidence included in most chapters which indicates 'empty boxes' and areas for further applied research.

The contents of this book provide the material for professional academics to expand and modernise the structure of courses on microeconomic theory and on the theory of the firm. This will spare students boring repetition of the same material in various years of their studies and equip them with better tools and models for analysing the real industrial world. The orientation of the book is towards understanding the behaviour of growth-seeking managers, and the intense merger activity, the aggressive takeover movement and the phenomenal expansion of multinationals in recent years.

It is hoped that the book will help the dissemination of the impressive developments of microeconomic theory over the last three decades, and enable students to analyse and understand better the changed pattern of competition and the new economic conditions of the modern industrial world.

I would like to express my thanks to Robert Kerton, who was very helpful and contributed many insights and ideas to various parts of the book. I am greatly indebted to Eric Kirzner, whose clear and incisive criticisms and suggestions have improved the presentation of Chapters 8–12 considerably. Lionel Needleman, Wayne Thirsk and Stanley Kardasz also made many helpful suggestions on particular sections of the book.

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Waterloo, Ontario October 1980 A. KOUTSOYIANNIS

## Contents

REI	FACE			xix
			PART ONE	
		PR	ODUCT AND ADVERTISING DECISIONS	
	INTRO	DU	CTION	2
1.	PRODU	JCT	AS A MARKET WEAPON	5
	I.	Def	initions and Historical Notes	5
		A.	Relationship of 'Product' with Other Policy Variables	5
		B.	'Product' as a Multidimensional Variable	7
		C.	The Literature on Product Competition	9
		D.	Types of Quality Variation or Product Competition	10
			(i) Vertical quality variation	11
			(ii) Horizontal quality variation	11
			(iii) Innovational quality variation	11
	II.	Mo	dels of Product Competition in the 'Neoclassical' Theory	
		of t	he Firm	12
		A.	A Model of Vertical Quality Competition with Profit	
			Maximisation	12
			(i) Assumptions of the model	12
			(ii) Short-run equilibrium	13
			(iii) Long-run equilibrium	18
		В.	A Model of Horizontal Quality Competition	20
			(i) Assumptions of the model	20
			(ii) Short-run equilibrium	22
			(iii) Long-run equilibrium	25
	III.	Mar	nagerial Models of Product Competition	27
		A.		27
		В.	Vertical Quality Competition with Aggressive Sales	
			Maximisation: a Model of Cut-throat Product Competition	
		C.	A Model of Aggressive Horizontal Competition	30

viii Contents

	IV.		ne Remarks on Maximising Models of Product Competition	33
	V.	A B	Sehavioural Model of Product Strategy	35
		A.	Determinants of the Degree of Involvement of Top	
			Management in the Strategic Decisions	38
		В.	Types of Strategic Change (or Growth)	39
		C.	Stages of Strategic (Product) Change	41
		D.	Critique of Ansoff's Behavioural Model	43
	VI.	Det	erminants of Product Variation	44
		A.	Factors related to the Demand for the Product	44
		В.	Factors related to the Production of the Commodity	45
		C.	Factors related to the Internal Structure of the Firm	46
		D.	Factors related to the Environment of the Firm	46
	VII.	Eff	ects of Product Variation on Market Conduct and	
		Per	formance	47
		A.	Product Competition and Quality Standards	47
		В.	Product Diversity and Technical Progress	48
		C.	Product Diversity and Consumers' Expenditure	48
		D.	Product Variation and Industry Concentration	48
		E.	Product Variation and Competition	49
		F.	Product Variation and Price Competition	49
		G.	Product Variation and Economies of Scale	50
2.	THE	ADV.	ERTISING DECISION OF THE FIRM	
	I.	Int	roductory Remarks	51
		A.	Advertising as a Weapon of Competition	5]
		В.	Advertising Expenditures	52
		C.	Advertising by Media	53
		D.	Advertising Expenditures by Product	56
	II.	Ma	rginalistic, Profit-Maximising Models of the Advertising	
		Dec	cision	58
		A.	A Simple Model of the Advertising Decision	59
			Mathematical presentation of the simple advertising	
			model	6.
			Advertising as a rule of thumb	6.
		B.	Buchanan's Advertising—Price Model	67
			Short-run equilibrium in Buchanan's model	68
			The shape and position of the AAOC curve	7:
			The shape and position of the AAOR curve	73
			The relationship between the AAOC and AAOR curves	74
			The marginal curves in Buchanan's model	75
			Long-run equilibrium in Buchanan's model	7
			Critique of Buchanan's model	78
		C.	A Note on Advertising as an Investment	79

	D. The Dorfman-Steiner Mathematical Version of the	
	Price—Advertising Model	80
	E. A 'Generalised' Model, with Price, Style-Variety and	
	Advertising Simultaneously Determined	84
	F. Schmalensee's Model of Oligopoly Advertising	86
III.	A Managerialist Model of Advertising: The Baumol-Hawkins-	
	Bushnell-Kafoglis Static Model	90
	A. A Diagrammatic Presentation of the Model	90
	The basic assumptions of the static model	90
	Equilibrium of the firm	91
	B. A Mathematical Presentation of Baumol's Model	92
IV.	A Model of Advertising Barriers: Williamson's Model of	
	Advertising as an Entry-prevention Strategy	99
	A. The Equilibrium Conditions	99
	B. The 'Tools' of the Model	100
	(i) The 'line-constraint'	100
	(ii) Isoquants on the price—advertising space	101
	C. The Equilibrium of the Firm	106
	The set of feasible solutions: the shape and position	
	of isoprofit curves	107
V.	Distributed-lag Models of the Advertising Decision: Nerlove's	
	Stock-adjustment Hypothesis and Koyck's Geometric Lag	113
VI.	Empirical Studies of the Advertising Decision	115
	A. Melrose's Study	116
	B. Schmalensee's Study	117
	C. Bass's Study	117
	D. Bass and Parsons's Study	118
VII.	Effects of Advertising	118
	A. Advertising and Concentration	119
	B. Advertising, Barriers to Entry, and Profitability	122
	C. Advertising and Prices	128
	D. Advertising as a Subsidy to the Mass Communications	133
	Media	
	E. Advertising and the Quality of Products	134
	F. Advertising and Innovation	134
	G. Excessive Advertising and the Waste of Resources	135
	H. Advertising and Consumer Demand	137
	(i) Industry studies	138
	(ii) Firm and brand studies	141
	(iii) Product studies	143
	I. Advertising and Consumers' Sovereignty	144
	J. Advertising and Social Priorities	145
	K. Advertising and Interdependence of Consumers' Utility	146

X Contents

#### **PART TWO**

#### THE GROWTH DECISION OF THE FIRM

	INTR	ODUCTION	150
3.	BASI	C CONCEPTS IN VALUATION THEORY	155
	I.	The Goal of Maximisation of the Value of the Firm	155
		A. The Rationale of the Maximisation of the Value of the	
		Firm	155
		B. Profit Maximisation versus Market Value of Equity	
		Maximisation	157
	И.	Basic Concepts in Valuation Theory	157
		A. Compound Value (or Future Value or Terminal Value)	158
		B. Present Value (Discounting)	159
		(i) Present value of a future amount of money	159
		(ii) Present value of a stream of earnings	160
		(iii) Present value of an annuity	160
		(iv) Present value of an infinite stream of earnings	161
		(v) Present value of a perpetuity	162
		C. Relation between Present Value and Compound	
		(or Future) Value	163
		D. Estimating Compound Rates or Discount Rates	163
		(i) Compound rates	163
		(ii) Discount rates	164
		E. Yield (or Internal Rate of Return)	164
		F. Certainty and the 'Time Value of Money'	166
		G. Risk and its Measurement	166
		(i) The probability distribution of an uncertain stream	
		of earnings	166
		(ii) Business risk and its measurement	168
		(iii) Financial risk and its measurement	174
	III.	Stock Valuation Models	176
		A. The General Dividends Model	176
		B. The Constant Dividend Stream Model	179
		C. The Constant Growth (or the Gordon-Shapiro)	
		Model of Valuation	180
		D. General Growth Models	181
		E. A Note on the Determinants of the Discount Rate $k_e$	181
	Append	•	
		(Intertemporal Allocation of Income or Resources)	182
		A. Portfolio Selection by Individuals	183
		Assumptions	183
		The indifference map of the investor	183

Contents xi

			The investor's opportunity locus  Extension of the certainty model of portfolio selection	185
			to a t-period time horizon	189
		В.	Optimal Portfolio Selection by Firms under Certainty	191
			The single-owner firm	191
			The multi-owner corporation	195
App	endix 3	3.2	Mathematical Tables	199
	Table		Compound Value of \$1 (CVIF)	200
	Table	2	Present Value of \$1 (PVIF)	202
	Table	3	Compound Value of an Annuity of \$1	204
	Table	4	Present Value of an Annuity of \$1	206
4.	THE I	NVI	ESTMENT DECISION OF THE FIRM UNDER	
	CERT	AIN	TY	208
	I.	Ту	pes of Investment	209
		A.		209
		В.		209
		C.	· J	210
		D.		210
	II.		e Investment Decision Using the Internal Rate of Return	
		Αŗ	oproach (or the Marginal Efficiency of Investment)	210
		Α.	· ·	210
		В.	The Supply-of-Funds Schedule of the Firm	214
		C.	The Investment Decision on the Basis of the IRR	215
	III.		e Investment Decision using the Net Present Value (NPV)	
			iterion	216
	IV.	Α	Comparison of the IRR and NPV Approaches	219
		Α.	,	219
		В.		222
		C.	Multiple Internal Rates of Return	224
	V.	Th	e Payback Method for Investment Decisions	227
5.	GROWTH BY MERGER AND TAKEOVER			229
	I.	Int	troduction	229
		A.		229
		В.	Distinction between Mergers and Takeovers	229
		C.	Historical Notes: Merger Waves	230
	II.	Me	ergers and the Profit-maximisation Hypothesis	231
		A.		233
			(i) Increase in market power	233
			(ii) Economies of scale and expected earnings	236
		_	(iii) Fast growth and expected earnings, $\bar{X}$	238
		B.	Tax Effects on the Merged Firm	238

xii Contents

		C.	Effects of Mergers on Risk and on Investors' Discount	
			Rate	239
		D.	Effects from Increased Debt Capacity	242
	III.	Mer	gers and the Valuation-Discrepancies Hypothesis	243
		A.	Manipulative Effects of Expectations of Investors	244
		В.	Valuation Discrepancies of Expected Earnings	246
		C.	Differences in the Discount Rates of Stockholders of	
		٠.	Acquiring and Acquired Firms	248
	IV.	Mei	rgers and the Growth-maximisation Hypothesis: Mueller's	
			del of Conglomerate Mergers	249
	V.		pirical Evidence	255
		Α.	Studies of the Profitability of Mergers	256
		В.	Gort's Test of the Valuation-Discrepancies Theory of	_
			Merger	262
			(i) The test of the 'valuation-discrepancies' hypothesis	262
			(ii) The test of the 'monopoly-power' hypothesis	264
			(iii) The test of the 'economies-of-scale' hypothesis	265
		C.	Studies of the Characteristics of Acquired versus	
		٠.	Non-Acquired Firms	267
			(i) Kuehn's study	268
			(ii) Singh's study	271
		D.	and the contract of the contra	
		Δ.	Competing Hypotheses	275
6.	GROV	HTV	BY VERTICAL INTEGRATION	278
	I.	Bas	ic Concepts and Definitions	278
		A.	Types of Vertical Integration	278
		B.	Measures of Vertical Integration	279
	II.	The	e Determinants of the Decision to Grow by Vertical	
		Int	egration	280
		A.	Economies of Vertical Integration	280
		В.	Reduction of Uncertainty in Input Markets	281
		C.	Reduction of Uncertainty in the Product Market	282
		D.	Attaining Monopoly Power in the Product Market	282
		E.	Attaining Monopoly Power in Input Markets	282
		F.	Creation or Intensification of Barriers to Entry	283
	III.	The	eory of Transfer Pricing	284
		A.	Model 1: There is no External Market for the Intermediate	
			Product of the Firm, which has only One Final-Product	
			Division	285
			(i) Assumptions	285
			(ii) The transfer price is set by the final-product division	288
			(iii) The transfer price is set by the producing division	289

Contents xiii

		B. Model 2: There is no External Market for the Intermediate	
		Product, which is Sold to Two Final-Product Divisions with	
		Interdependent Demands	291
		C. Model 3: There is a Perfectly Competitive External	
		Market for the Intermediate Product of the Firm	296
		D. Model 4: There is an Imperfectly Competitive External	
		Market for the Intermediate Product of the Firm	298
	IV.	The Decision to Close Down a Particular Division	302
		A. Abandonment of a Final-Product Division	302
		B. Partial or Complete Abandonment of the Supplier	
		Division	304
	V.	Effects of Vertical Integration	305
		A. Vertical Integration, Market Foreclosure and Concentra-	
		tion	305
		B. Vertical Integration and Entry Barriers	306
		(i) Product differentiation	306
		(ii) Absolute cost advantage	306
		(iii) Absolute capital requirements	307
		(iv) Scale barrier	,307
			308
		D. Vertical Integration and Pricing Behaviour	308
7.	GROV	VTH BY FOREIGN DIRECT INVESTMENT: THE	
		SION TO INVEST ABROAD	310
	I.	Introduction	310
		A. Types of Foreign Direct Investment	310
		B. Alternatives to Foreign Direct Investment	311
	II.	Causes of Foreign Direct Investment	312
		A. Preliminary Remarks	312
		B. Causes of Horizontal Foreign Investment	314
		(i) The 'specific-advantage' hypothesis	314
		(ii) The 'capital-abundance' hypothesis	316
		(iii) The 'research and development' hypothesis	317
		(iv) The 'barriers to entry' hypothesis	318
		(v) The 'tariff' hypothesis	318
		(vi) The 'lower production costs' hypothesis	320
		(vii) The 'foreign government inducements' hypothesis	321
		(viii) The 'multinational fad' hypothesis	322
		(ix) Vernon's 'product-cycle' hypothesis	322
		(x) Richardson's generalised model of foreign direct	
		investment	328
		C. Causes of Vertical Foreign Investment	347
		(i) Economic factors influencing vertical foreign	,
		investment	347

xiv Contents

		(ii) Richardson's model for vertical integration by foreign direct investment	240
	III.	Economic Effects of Foreign Direct Investment	349 351
	111.	A. Benefits to the Host Country	351
		(i) Corporate income tax	352
		(ii) Improvement in the skills of the labour force	352
		(iii) Increase in the productivity of factor resources	353
		(iv) Improvement in the allocation of resources	354
		(v) Speeding-up of technical progress	354
		B. Market Structure and Market Conduct	356
	IV.	Empirical Evidence	359
		A. Studies of the Characteristics of the Firms which Under-	
		take Foreign Direct Investment	360
		B. Studies of the Causes of Foreign Direct Investment	361
		C. Tests of the 'Product-Cycle' Hypothesis	363
		D. Studies of the Effects of Foreign Direct Investment	365
		PART THREE	
		THE FINANCING DECISIONS OF THE FIRM	
	INTR	ODUCTION	370
8.	THE	CAPITAL STRUCTURE OF THE FIRM: THE LEVERAGE	
	DECL	SION	372
	I.	The Capital Structure of Firms Under the Assumption that	
		the Goal of Managers is Stockholder-Wealth Maximisation	373
		A. Durand's Valuation Hypotheses	376
		(i) The net income (NI) approach	377
		(ii) The net operating income (NOI) approach	377
		B. The 'Traditionalist' Approach	378
		(i) The Modigliani and Miller summary of the	
		traditionalist view	379
		(ii) Solomon's 'revised traditionalist approach' to	
		valuation	380
		C. The Modigliani-Miller Approach Without Taxes	381
		D. The Modigliani-Miller Hypothesis With Corporate Taxes	390
	II.	A Managerial Theory of Capital Structure	395
	III.	The Leverage Decision in Practice	396
		A. EPS-EBIT Analysis	397
		B. Cash-Flow Analysis	399
	IV.	Factors Determining the Capital Structure	400
	V.	Empirical Evidence on the Leverage Decision	404
		A. Weston's Study	404
		B. Barges's Study	405

Contents

		C. Wippern's Study	406
		D. The Modigliani-Miller 1966 Study	409
		E. A Test of the Managerial Theory of Capital Structure	411
9.	THE I	DIVIDEND-RETENTION DECISION OF THE FIRM	414
	I.	Theories of the Dividend-Retention Decision when the Goal	
		of the Firm is Stockholder-Wealth Maximisation	415
		A. The Modigliani-Miller 'Dividend-Irrelevancy' Hypothesis	415
		(i) A model with all-equity firms	417
		(ii) A 'generalised model' with debt and equity financing	420
		B. Market Imperfections and the Modigliani—Miller Model	423
		(i) Heterogeneous expectations of investors	423
		(ii) Tax effects	424
		(iii) Transactions costs and uncertainty of capital gains	426
		(iv) Flotations costs	427
		C. Myron Gordon's 'Increasing Discount Rates' Hypothesis	428
		D. The 'Preference for Current Income' Hypothesis	429
		E. The 'Informational Content of Dividends' Hypothesis	429
		F. The 'Traditionalist' Theory of the Dividend Decision	430
		G. The 'Residual Theory' of Dividends	432
	II.	A Managerial Theory of the Dividend-Retention Decision:	
		The 'Managerial Job-Security' Hypothesis	436
	III.	The Determinants of the Dividend Policy of the Firm	438
	IV.	Empirical Evidence on the Determinants of the Dividend-	
		Payout Decision	442
		A. The Modigliani—Miller 1966 Study	442
		B. Gordon's Study of the Dividend Effect	443
		C. The Study of Friend and Puckett	445
		D. Brigham's and Gordon's 'Joint-Test' Study	452
		E. A Test of the Managerial Theory of the Dividend Decision	455
10.	THE (	COST OF CAPITAL TO THE FIRM	458
	I.	The Cost of the Different Sources of Funds	460
		A. The Conventional Method of Estimating the Cost of	
		Capital for Specific Sources of Funds	460
		(i) The cost of debt $(k_d)$	460
		(ii) Cost of new common stock or cost of equity	
		capital $(k_e)$	463
		(iii) Cost of retained earnings $(k_R)$	466
		B. An Alternative Method for Estimating the Cost of	
		Specific Sources of Funds	469
		(i) Definitions and relationships	469
		(ii) The cost of pure equity financing of a levered firm	
		$(C_F)$	472