Software Engineering Reviews and Audits

Boyd L. Summers



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Preface

I have worked in systems engineering, software development, software configuration management, software testing, and software quality assurance organizations for more than 30 years. My experience in these selected fields has been somewhat different from that of most people. I always wanted to experience the software disciplines required in each area of expertise. I know that many individuals or groups reading this book will be surprised to know that successful software engineering reviews and audits are beneficial to the success of software industries and military and aerospace programs. The commercial software world can benefit from this book by helping companies realize that they can succeed in this crazy and sometimes confusing software market and by being aware that effective reviews and audits for software will help them to be more successful.

I attended college and majored in business management with an emphasis in information systems, production and operations management, quantitative analysis methods, statistical analysis, computer science, and application programming. During this time, I worked for an aerospace company and began my journey into software development as a senior systems analyst. I dove into software requirements, software design, code and unit testing, configuration control, software builds, software deliveries, and providing software documentation supporting each area of expertise. I have been involved in performing numerous software engineering reviews and audits to ensure compliance with contractual requirements.

In leading multiple software engineering development teams, I continually tackled complex technical challenges to ensure that system/software engineering problems were addressed and resolved. The main objective of the technical leadership role for software design teams, through the use of common software tools for both UNIX* and Windows* platforms, was to ensure that common software tools were institutionalized. In order to establish and implement common software tools, the necessary capabilities must be provided for teams to learn from other software groups using similar software tools and processes. Adapting these new and proven tools will decrease the software build flow times from days to hours, so teams can be more responsive to customer needs, issues, and concerns. Software metrics should be provided weekly and monthly to senior management

for problems and software build time evaluations to ensure that issues are addressed and resolved. The software tasks for engineering reviews and audits performed during the development lifecycle prior to deliveries and formal audits will improve quality and execution.

Aerospace programs present challenges for personnel working in key technical roles. An example is a replacement of key multiplexer computer systems for the United States Air Force (USAF). Technical software issues are addressed and coordinated daily for the customer. Software teams are directed to capture software baselines and ensure that engineering reviews and audits for software have been performed for installations of new software baselines during test and integration activities.

My career culminated with moving to numerous military and aerospace programs and being involved in the Capability Maturity Model Integration* (CMMI*) activities for systems engineering and software development. I supported and participated in CMMI audit teams and performed CMMI appraisals to certify military and aerospace software programs for accomplishing Level 2 and Level 5 ratings for capability certifications.

SUMMARY

Before software, military, and aerospace programs implement software engineering reviews and audits, it is important to understand the software development lifecycle. Chapters are included that define methods for systems engineering, software design, software quality assurance, software configuration management, and software suppliers/subcontractors. The intent of this book is to ensure that software engineering reviews and audits are conducted and performed incrementally in software development schedules. The implementation of review and audit disciplines will benefit software companies and military and aerospace programs and ensure that formal audits (i.e., FAI, FCA, and PCA) are successful the first time.

Acknowledgments

In the last 30 years of working and gaining experience in software industries and military and aerospace programs, I have been motivated to write a book related to the understanding the importance of performing effective software engineering reviews and audits. My career as a software engineer has included designing, controlling, building, installing, and validating software, which is my passion. Before a company for which I work delivers software to its customers, both in the United States and internationally, I feel a sense of accomplishment that my software has successfully passed critical software reviews and major formal audits. The experience I gained working in multiple data centers for commercial banking, Hercules Aerospace, Mini-System software contractors, and the Boeing Company for 30 years has given me the knowledge of numerous software process improvement activities. It is outstanding to work with the software teams with which I am associated. Senior management and software managers have always been a support to me, and I greatly appreciate their guidance. This book has been on my mind for 30 years, due to seeing the good and the bad of performing effective software engineering reviews and audits.

My acknowledgments go to all the second-level software managers I've worked with for allowing me to excel in the commercial software world and military and aerospace programs. In my early years, and with the support of my wife and family, I received the Outstanding Young Man of America Award and achieved a Bachelor of Science (BS) in business management with an emphasis on computer science while attending Weber State University. Thank you to my lovely wife, for her support and patience with me throughout these past 34 years.

After college the Hercules Aerospace Division employed me as a senior software designer. The software team I worked with gave me insight to the software development environment. I will never forget when my first software manager told me to go work for Boeing and sharpen my software skills. I was soon employed by the Boeing Company in the Software Configuration Management (SCM) organization supporting the B2 and F-22 Raptor programs. The software manager and leads were instrumental in my areas of expertise for advancement in the Boeing Company. Special recognition goes to the Boeing software managers in Denver, Colorado,

for allowing me the opportunity to expand my skills in CMMI, software design, software configuration management, and software quality assurance methods. The F-22 Raptor and Airborne Early Warning & Control (AEW&C) software managers are an inspiration and have given me the opportunity to organize and establish software configuration management teams. Currently I am a software engineer for supporting quality assurance activities and provide software expertise to the F-22 Raptor Air Vehicle System (AVS) and AEW&C programs.

Examples or outlines are made available in the appendices to show how software plans could be defined and documented. Just think about this! Important software lifecycle disciplines are defined and discussed all through this book.

Let's get started!

Boyd Lambert Summers *Maple Valley, Washington*

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