The Everyday Impact of Economic Reform in China

Management change, enterprise performance and daily life

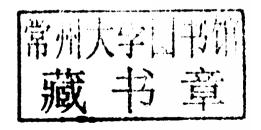
Ying Zhu, Michael Webber and John Benson



The Everyday Impact of Economic Reform in China

Management change, enterprise performance and daily life

Ying Zhu, Michael Webber and John Benson





First published 2010 by Routledge 2 Park Square, Milton Park, Abingdon, Oxon, OX14 4RN

Simultaneously published in the USA and Canada by Routledge 270 Madison Avenue, New York, NY 10016

Routledge is an imprint of the Taylor & Francis Group, an informa business

© 2010 Ying Zhu, Michael Webber and John Benson

Typeset in Times New Roman by Book Now Ltd, London Printed and bound in Great Britain by the MPG Books Group in the UK

All rights reserved. No part of this book may be reprinted or reproduced or utilised in any form or by any electronic, mechanical, or other means, now known or hereafter invented, including photocopying and recording, or in any information storage or retrieval system, without permission in writing from the publishers.

All authors contributed equally to the research and writing of the book.

British Library Cataloguing in Publication Data

A catalogue record for this book is available from the British Library

Library of Congress Cataloging in Publication Data Zhu, Ying, Ph. D.

The everyday impact of economic reform in China: management change, economic performance and daily life / Ying Zhu, Michael Webber and

p. cm. — (Routledge studies in the growth economies of Asia)
Includes bibliographical references and index.

1. China—Economic policy—2000—2. China—Economic conditions—2000—3. China—Social conditions—2000—4. Industrial

management—China. 5. Business enterprises—China. 6. Working class—China. I. Webber, Michael John. II. Benson, John. III. Title.

HC427.95.Z473 2010 330.951—dc22 2009048291

ISBN10: 0-415-42841-6 (hbk) ISBN10: 0-203-85091-2 (ebk)

ISBN13: 978-0-415-42841-5 (hbk) ISBN13: 978-0-203-85091-6 (ebk)

The Everyday Impact of Economic Reform in China

During the past 30 years, China has undergone extensive economic reform, replacing the government's administration of enterprises with increasing levels of market-oriented enterprise autonomy. At the heart of the reform are changes in the employment relationship, where state control has been superseded by market relationships. These reforms have had far-reaching implications for many aspects of everyday life in Chinese society. This book appraises the impact of the economic reforms on the employment relationship and, in turn, examines the effects on individual workers and their families, including salaries, working conditions and satisfaction, job security and disparities based on location, gender, age, skill, position and migrant status. In particular, it focuses on how changes in the employment relationship have affected the livelihood strategies of households. It explores the changing human resource management practices and employment relations in different types of enterprises: including state-owned enterprises, foreign-owned enterprises and domestic private enterprises; throughout different industries. focusing especially on textiles, clothing and footwear and the electronics industry: and in different regions and cities within China (Beijing, Haerbin, Lanzhou, Hangzhou, Wuhan and Kunming). Overall, this book provides a detailed account of the everyday implications of economic reform for individuals and families in China

Ying Zhu is Associate Professor in the Department of Management and Marketing, University of Melbourne. He is the co-editor of *Trade Unions in Asia*; Unemployment in Asia; and Management in Transitional Economies: From the Berlin Wall to the Great Wall of China (all published by Routledge).

Michael Webber is Professorial Fellow in the School of Resource Management and Geography, University of Melbourne, Australia. He is the co-editor of China's Transition to a Global Economy and co-author of Global Restructuring: the Australian Experience.

John Benson is Professor and Head of the School of Management at the University of South Australia. His most recent publications include (as co-editor) Unemployment in Asia; Asian Business: Women and Management; and Trade Unions in Asia (all published by Routledge).

Authors

Ying Zhu is Associate Professor and the Director of the Master of Human Resource Management in the Department of Management and Marketing, the University of Melbourne. He was educated at Beijing University and after completing an International Economics degree held the post of Economist and Research Fellow in the Research Office of Shenzhen Special Economic Zone Development Company. He later completed a PhD at the University of Melbourne. His teaching and research interests include international human resource management, international business, economic development in East Asia, and the political economy of globalization. He has published extensively on the topics of international human resource management, employment relations in Asia, labour law and regulations in Asia, and economic development in Asia.

Michael Webber is Professorial Fellow, School of Resource Management and Geography at the University of Melbourne. After undergraduate and graduate training at Cambridge University and the Australian National University, he has held positions in departments of geography at the ANU, McMaster University and the University of Melbourne; and visiting positions at the universities of Cincinnati, Bristol, Sydney, Minnesota, UCLA and Monash. An economic geographer, Michael's research combines formal social theory and large scale, surveybased empirical methods to identify how people's working lives are affected by international political and social processes. He has a subsidiary interest in environment and development. His recent research is about the economic and geographic transformation of modern China; the emergence of markets for water in China; the emergence of the global economy; the role of the state in industrial development in East Asia; and the restructuring of industries in Australia. He has published 13 books and over 100 academic papers. Michael has consulted to government departments, trade unions and non-government organizations and is a Fellow of the Academy of Social Sciences in Australia.

John Benson is Professor and Head of the School of Management at the University of South Australia. Prior to taking up his present appointment, John was Professor and Chair of the Graduate School of International Business at the University of Tsukuba, Japan after having spent many years in the Department of

xvi Authors

Management, University of Melbourne, Australia. His major research interests are Japanese management and unions, the restructuring of Chinese and Vietnamese industry, outsourcing and knowledge work. John has published numerous papers and monographs and his most recent edited monographs are *Unemployment in Asia* (Routledge: London, 2005) with Associate Professor Ying Zhu, *Women in Asian Management* (Routledge: London, 2006) with Dr Vimolwan Yukongdi, and *Trade Unions in Asia* (Routledge: London, 2008) with Associate Professor Ying Zhu.

Preface

During the past 30 years, China has undergone extensive economic reform to replace government administration of enterprises with increasing levels of market-oriented enterprise autonomy. At the heart of the reform are changes in the employment relationship, which has replaced state control with market relationships. This economic reform raises important questions not only about the way enterprise managers have responded but also about the impact on workers and their families. In particular we aim to address the question: how has management reform affected the enterprise, the quality of working life and the livelihood strategies of households? Within socialist economies concepts of recruitment and selection, redundancies, collective bargaining and unemployment were irrelevant as the state controlled the appointment and payment of workers. Many aspects of human resource management and employment relations have now changed; a variety of enterprise ownership forms have emerged, a fledgling labour market has developed, and workers are now at the mercy of the market. This has placed considerable pressure on workers, their enterprises and their families. Two sectors that represent many of these issues are textiles, clothing and footwear, and the electronic industries - the two industries that will form the basis of this study.

The underlying goal of this book is to extend previous research on management in China by tracing the impact of the economic reforms on human resource management and employment relations and, in turn, explore how these affect enterprise performance, the quality of working life, and households and families. Using the various literature on the management of labour and on the relations between restructuring/transition the book seeks to integrate the literature and to locate the study of China within the main currents of Western discourse, while recognizing the location-specific aspects of the research site. In undertaking this work, the book focuses on various types of enterprises (different categories of enterprise have different characteristic modes of labour management), various cities (reform and marketization have proceeded at different paces in different parts of the country), and specific industries (human resource management and employment relations reform may have proceeded differently in different industries). Three types of enterprise are examined: state-owned enterprises (representing the pre-reform system that is being forced to change), foreign-owned

xviii Preface

enterprises and domestic private enterprises (representing the new forces in the market economy). We conducted interviews in six regions in China (Beijing, Haerbin, Lanzhou, Hangzhou, Wuhan and Kunming) so as to cover a range of political, economic and social environments. The two industrial sectors had different use of technology, level of capital investment, and types of skills required which meant that human resource management and employment relations may also be different in these sectors.

Ying Zhu, Michael Webber and John Benson
October 2009

Acknowledgements

We would first and foremost like to thank the managers and workers who participated in this study. Without their patience and understanding this book would not have been possible. We would also like to acknowledge and thank the China Industrial Relations Institute in Beijing who conducted the interviews so thoroughly and assisted us in a multitude of tasks. The research was funded through an Australian Research Council Discovery Grant which made possible a more detailed and in-depth study than otherwise would have been the case. We would like to thank the editors of the Asian Pacific Business Review for allowing us to publish a revised version of the paper 'Intangible management and enterprise success in the Chinese transitional economy' which appears as Chapter 5 in this book. Finally, but not least, we would like to thank the University of Melbourne and the University of South Australia for their ongoing support of the project.

Abbreviations

ACFTU All China Federation of Trade Unions

CCP Chinese Communist Party

CMRS Contract Management Responsibility System

COE Collectively owned enterprise
DPE Domestic-private enterprise
ER Employment relations
FDI Foreign direct investment
FIE Foreign-invested enterprise
GDP Gross Domestic Product

HR Human resources

HRM Human resource management
JV Joint-venture enterprises
MES Modern Enterprise System

MOLSS Ministry of Labour and Social Security

RMB Renminbi – the official Chinese currency with the yuan being the

principal unit. 1 yuan is equal to 0.146 (USD), 0.175 (AUD) and

0.087 (GBP) as at 10 August 2009

SEZ Special Economic Zone SOE State-owned enterprise

TCF Textile, clothing and footwear WTO World Trade Organization

Routledge Studies in the Growth Economies of Asia

1 The Changing Capital Markets of East Asia

Edited by Ky Cao

2 Financial Reform in China Edited by On Kit Tam

3 Women and Industrialization in Asia

Edited by Susan Horton

4 Japan's Trade Policy Action or reaction? Yumiko Mikanagi

5 The Japanese Election System Three analytical perspectives Junichiro Wada

6 The Economics of the Latecomers
Catching-up, technology transfer and
institutions in Germany, Japan and
South Korea
Jang-Sup Shin

7 Industrialization in Malaysia
Import substitution and infant industry
performance
Rokiah Alavi

8 Economic Development in Twentieth-Century East Asia The international context Edited by Aiko Ikeo

9 The Politics of Economic
Development in Indonesia
Contending perspectives
Edited by Ian Chalmers and Vedi R.
Hadiz

10 Studies in the Economic History of the Pacific Rim Edited by Sally M. Miller, A.J.H.

Latham and Dennis O. Flynn

11 Workers and the State in New

11 Workers and the State in New Order Indonesia Vedi R. Hadiz 12 The Japanese Foreign Exchange Market

Beate Reszat

13 Exchange Rate Policies in Emerging Asian Countries

Edited by Stefan Collignon, Jean Pisani-Ferry and Yung Chul Park

14 Chinese Firms and Technology in the Reform Era Yizheng Shi

15 Japanese Views on Economic Development

> Diverse paths to the market Kenichi Ohno and Izumi Ohno

16 Technological Capabilities and Export Success in Asia Edited by Dieter Ernst, Tom Ganiatsos and Lynn Mytelka

17 Trade and Investment in China

The European experience

Edited by Roger Strange, Jim Slater
and Limin Wang

18 Technology and Innovation in Japan

Policy and management for the 21st century Edited by Martin Hemmert and Christian Oherländer

19 Trade Policy Issues in Asian Development Prema-chandra Athukorala

20 Economic Integration in the Asia Pacific Region
Ippei Yamazawa

21 Japan's War Economy Edited by Erich Pauer

22 Industrial Technology Development in Malaysia

Industry and firm studies Edited by Jomo K.S., Greg Felker and Rajah Rasiah

23 Technology, Competitiveness and the State

Malaysia's industrial technology policies

Edited by Jomo K.S. and Greg Felker

24 Corporatism and Korean

Capitalism

Edited by Dennis L. McNamara

25 Japanese Science

Samuel Coleman

26 Capital and Labour in Japan

The functions of two factor markets
Toshiaki Tachibanaki and Atsuhiro
Taki

27 Asia Pacific Dynamism 1550-2000

Edited by A.J.H. Latham and Heita Kawakatsu

28 The Political Economy of Development and Environment in

Jae-Yong Chung and Richard J. Kirkby

29 Japanese Economics and Economists since 1945

Edited by Aiko Ikeo

30 China's Entry into the World Trade Organisation

Edited by Peter Drysdale and Ligang Song

31 Hong Kong as an International Financial Centre

Emergence and development 1945–1965 Catherine R. Schenk

32 Impediments to Trade in Services:

Measurement and Policy Implication

Edited by Christoper Findlay and Tony Warren

33 The Japanese Industrial Economy

Late development and cultural

lan Inkster

34 China and the Long March to Global Trade

The accession of China to the World Trade Organization Edited by Alan S. Alexandroff, Sylvia Ostry and Rafael Gomez

35 Capitalist Development and

Economism in East Asia
The rise of Hong Kong, Singapore,
Taiwan, and South Korea

Kui-Wai Li

36 Women and Work in Globalizing

Edited by Dong-Sook S. Gills and Nicola Piper

37 Financial Markets and Policies in East Asia

Gordon de Brouwer

38 Developmentalism and Dependency in Southeast Asia

The case of the automotive industry Jason P. Abbott

39 Law and Labour Market

Regulation in East Asia
Edited by Sean Cooney, Tim Lindsey,

Richard Mitchell and Ying Zhu

40 The Economy of the Philippines

Elites, inequalities and economic restructuring

Peter Krinks

41 China's Third Economic

Transformation

The rise of the private economy

Edited by Ross Garnaut and Ligang

Song

42 The Vietnamese Economy

Awakening the dormant dragon

Edited by Binh Tran-Nam and Chi Do

Pham

- 43 Restructuring Korea Inc.

 Jang-Sup Shin and Ha-Joon Chang
- 44 Development and Structural
 Change in the Asia-Pacific
 Globalising miracles or end of a
 model?
 Edited by Martin Andersson and
 Christer Gunnarsson
- 45 State Collaboration and
 Development Strategies in China
 The case of the China-Singapore
 Suzhou Industrial Park (1992-2002)
 Alexius Pereira
- 46 Capital and Knowledge in Asia
 Changing power relations
 Edited by Heidi Dahles and Otto van
 den Muijzenberg
- 47 Southeast Asian Paper Tigers? From miracle to debacle and beyond Edited by Jomo K.S.
- 48 Manufacturing Competitiveness in Asia

 How internationally competitive national firms and industries developed in East Asia

 Edited by Jomo K.S.
- 49 The Korean Economy at the Crossroads

 Edited by MoonJoong Tcha and Chung-Sok Suh
- 50 Ethnic Business
 Chinese capitalism in Southeast Asia
 Edited by Jomo K.S. and Brian C.
 Folk
- 51 Exchange Rate Regimes in East Asia

Edited by Gordon de Brouwer and Masahiro Kawai

52 Financial Governance in East Asia Policy dialogue, surveillance and cooperation Edited by Gordon de Brouwer and Yunjong Wang

- 53 Designing Financial Systems in East Asia and Japan Edited by Joseph P.H. Fan, Masaharu
- Hanazaki and Juro Teranishi

 54 State Competence and Economic
- 54 State Competence and Economic Growth in Japan Yoshiro Miwa
- 55 Understanding Japanese Saving Does population aging matter?

 Robert Dekle
- 56 The Rise and Fall of the East Asian Growth System, 1951–2000 International competitiveness and rapid economic growth Xiaoming Huang
- 57 Service Industries and Asia-Pacific Cities

 New development trajectories

 Edited by P.W. Daniels, K.C. Ho and T.A. Hutton
- 58 Unemployment in Asia
 Edited by John Benson and Ying Zhu
- 59 Risk Management and Innovation in Japan, Britain and the USA Edited by Ruth Taplin
- 60 Japan's Development Aid to China
 The long-running foreign policy of
 engagement
 Tsukasa Takamine
- 61 Chinese Capitalism and the Modernist Vision Satyananda J. Gabriel
- 62 Japanese Telecommunications

 Edited by Ruth Taplin and Masako

 Wakui
- 63 East Asia, Globalization and the New Economy F. Gerard Adams
- 64 China as a World Factory
 Edited by Kevin Honglin Zhang

65 China's State Owned Enterprise Reforms

An industrial and CEO approach

Juan Antonio Fernandez and Leila

Fernandez-Stembridge

66 China and India

A tale of two economies Dilip K. Das

67 Innovation and Business Partnering in Japan, Europe and the United States

Edited by Ruth Taplin

68 Asian Informal Workers

Global risks local protection Santosh Mehrotra and Mario Biggeri

69 The Rise of the Corporate Economy in Southeast Asia

Rajeswary Ampalavanar Brown

70 The Singapore Economy

An econometric perspective
Tilak Abeyshinge and Keen Meng
Choy

71 A Basket Currency for Asia

Edited by Takatoshi Ito

72 Private Enterprises and China's

Economic Development

Edited by Shuanglin Lin and

Xiaodong Zhu

73 The Korean Developmental State

From dirigisme to neo-liberalism

74 Accelerating Japan's Economic Growth

Resolving Japan's growth controversy Edited by F. Gerard Adams, Lawrence R. Klein, Yuzo Kumasaka and Akihiko Shinozaki

75 China's Emergent Political Economy

Capitalism in the dragon's lair Edited by Christopher A. McNally

76 The Political Economy of the SARS Epidemic

The impact on human resources in East Asia

Grace O.M. Lee and Malcolm Warner

77 India's Emerging Financial Market

A flow of funds model Tomoe Moore

78 Outsourcing and Human Resource Management

An international survey Edited by Ruth Taplin

79 Globalization, Labor Markets and Inequality in India

Dipak Mazumdar and Sandip Sarkar

80 Globalization and the Indian Economy

Roadmap to a convertible rupee Satyendra S. Nayak

81 Economic Cooperation between

Singapore and India
An alliance in the making
Faizal Yahya

82 The United States and the Malaysian Economy

Shakila Yacob

83 Banking Reform in Southeast Asia

The region's decisive decade

Malcolm Cook

84 Trade Unions in Asia

An economic and sociological analysis

Edited by John Benson and Ying Zhu

85 Trade Liberalisation and Regional Disparity in Pakistan

Muhammad Shoaib Butt and Jayatilleke S. Bandara

86 Financial Development and Economic Growth in Malaysia

James Ang

87 Intellectual Property and the New Japanese Global Economy Ruth Taplin

88 Laggards and Leaders in Labour Market Reform

Comparing Japan and Australia Edited by Jenny Corbett, Anne Daly, Hisakazu Matsushige and Dehne Taylor

89 Institutions for Economic Reform in Asia

Edited by Philippa Dee

90 Southeast Asia's Credit Revolution From moneylenders to microfinance Aditya Goenka and David Henley

91 Economic Reform and Employment Relations in Vietnam Ngan Thuy Collins

92 The Future of Asian Trade and Growth

Economic development with the emergence of China Linda Yueh

93 Business Practices in Southeast Asia An interdisciplinary analysis of Theravada Buddhist countries Scott A. Hipsher

94 Responsible Development Vulnerable democracies, hunger and inequality Omar Noman

95 The Everyday Impact of Economic Reform in China

Management change, enterprise performance and daily life Ying Zhu, Michael Webber and John Benson

Contents

	List of illustrations	Xi
	Authors	xv
	Preface	xvii
	Acknowledgements	xix
	List of abbreviations	xxi
1	Introduction	1
2	Economic reform and its industrial and social impact	9
3	Management, workers and conditions of employment	30
4	Worker representation and emerging roles for trade unions	64
5	Enterprise performance and intangible management	82
6	Market-oriented economic reform and the quality	
J	of working life	106
7	Work, households and livelihoods	136
8	Economic reform and its impact on management,	
	enterprises and workers	168
	Bibliography	180
	Index	188

Illustrations

Tables

1.1	The profile of the six case study cities, 2004–05	
	financial year	5
2.1	National economic development since 1978	16
2.2	Economic, legal and social reform, 1978-present	29
3.1	Management mechanisms and systems in Chinese	
	enterprises, 2003	31
3.2	Means of recruiting new workers	32
3.3	Workers' means of obtaining job – present and previous job	33
	Dealing with skill shortages	34
3.5	Key selection criteria used in recruitment	34
3.6	Methods used in recruitment	35
3.7	Types of training – enterprises	37
3.8	Types of training – workers (mean hours spent on training)	38
3.9	Workers - who conducts performance appraisal?	40
3.10	Criteria used in performance appraisals	41
3.11	Major criteria used in promotion	42
3.12	Workers' perceptions of their participation in important	
	decisions	43
3.13	Means of reducing employment	45
3.14	Average wages by selected sectors per annum	50
3.15	Average wage levels per annum in manufacturing by	
	enterprise type	50
3.16	Annual income by occupation	51
3.17	Annual income range by industry and enterprise type	52
3.18	Components of income by occupation	53
3.19	Key criteria in determining wage levels	54
3.20	Insurance payments	54
21	Enterprise-funded worker benefits	55