



# Model-Based Requirements Engineering

Jon Holt, Simon A. Perry and Mike Brownsword

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# Model-Based Requirements Engineering

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This book is dedicated to Jude, Eliza and Roo.

JDH

To Hannah, Austin, Jacob, Isabella, Beatrice, Grace and Lillian. With love from Uncle Jolly.

SAP

To my wonderful wife, Jean.

**MJB** 

## Acknowledgement

Wise men talk because they have something to say. Fools talk because they have to say something.

Plato

As I write more books I find that the list of people who should be acknowledged grows longer, whilst the list of people that I actually mention becomes shorter.

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Jon Holt, July 2011

There have been many people who have contributed to the ideas captured in this book and Jon has done an excellent job of naming the most influential. Rather than adding to this list, I would like to say a big thank you to all who have attended training courses that I have been lucky enough to deliver and who have challenged,

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Simon A. Perry, July 2011

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Mike Brownsword, July 2011

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## Chapter 1

## Introduction

What you want and what you get are two different things.

Christine Holt

### 1.1 Introduction to requirements

The whole area of requirements is one that is fraught with conflicts, misunderstandings and many contradictory views and opinions.

It is widely acknowledged that getting the requirements 'right' is crucial to the success of any project or to realising any form of successful system, but what exactly is meant by this?

It is clear that a good understanding of requirements is important, so why do so few people actually apply any sort of rigour to their requirements engineering activities?

This section discusses these two issues at a high level by looking at exactly what we mean by 'requirements' and 'requirements engineering' and then looking at some key concepts that are required to ensure good requirements and rigorous requirements engineering activities.

### 1.1.1 The need for requirements engineering

To understand the requirements for a system, it is not enough to simply state the needs of a group of users, but it is necessary to *engineer* the requirements of all relevant stakeholders.

'Requirements engineering', therefore, is the discipline that enables this understanding and is important for a number of reasons:

- Systems approach. All systems approaches identify a need to understand the
  requirements properly. This relates to all types of systems whether they are
  technical, social, financial etc.
- Quality. There are many definitions of quality, but the two that are considered
  here are from the International Standards Organisation (ISO) [1]. This first
  definition, which is arguably the most common definition of quality used in the
  world, is 'fitness for purpose'. Fitness for purpose means that the system does
  what it is supposed to do or, to put it another way, the system satisfies its

- original requirements. The second definition that is cited here is 'conformance to requirements' no explanation needed.
- Requirements drive the project. Every aspect of the project should be traceable
  back to the source requirements. The requirements should drive everything that
  is done in the project, and if they are not, then some serious questions need to
  be asked.
- Benchmark for acceptance. Acceptance testing the tests that provide the customer with the confidence that the system is fit for purpose are based solely on requirements. Acceptance tests are not based on the design or the implementation techniques that are applied (unless they are constraints) but are based entirely on the requirements set for the system. Therefore, if the requirements are not fully understood, how on earth can the final system be accepted?
- For increased confidence. One of the least tangible, yet most powerful benefits of applying an effective systems approach is one of confidence. When the requirements of the system are understood, the system can be demonstrated and accepted. When the requirements are understood, they can be agreed by the customer somewhere in the initial, or conceptual, stage of a project. This confidence refers to the confidence of both the customer and the supplier sides of the relationships. In other words, the confidence of all the stakeholders will be increased. Although difficult to measure, confidence is an immensely valuable attribute for any relationship.

The points raised here make the case for understanding requirements. To understand the requirements, it is necessary to engineer them, and this gives rise to the discipline known as 'requirements engineering'. An effective approach to requirements engineering will result in a concise, consistent and lucid definition of the requirements of any system and will yield the following benefits:

- Increased probability of optimum solution. If the requirements for any system
  are unknown or badly defined, then there is no way that the system under
  development can meet them. There is also no way that the system can be
  validated, as validation is based solely on the requirements.
- Full traceability. It is important that any aspect of the system can be traced
  back to its source requirement(s). Not only is traceability essential for effective
  verification and validation of the system, but it is also a crucial part of quality
  assurance.
- Requirements that are independent of the solution. A good set of requirements should be independent of any specific solution. In the real world, this is rarely completely achievable, as there will almost always be some aspect of the requirements where the solution, part of the solution or the technology used by the solution has already been decided. When and where this does occur, such requirements are considered to be 'constraints' because they will limit, in some way, how that requirement may be realised. In some cases this may refer to a solution or partial solution. In others, there may be a quality constraint, such as meeting a particular standard or following a specific process. Otherwise, the