# COMMUNITY ORGANIZATION

# TRADITIONAL PRINCIPLES

AND

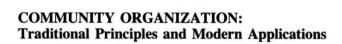
MODERN APPLICATIONS

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## **DEDICATION**

This book is dedicated to those pioneers in health education who took theory and knowledge from the classroom and stimulated change by supporting and encouraging involvement of the community in resolving locally defined health problems. Those early pioneers drew from their experiences to incorporate application of theories about community action into their writings and classroom instruction.

This book is also dedicated to our families who are our first loves and who continue to inspire our professional labors. They stimulate humility when we have vision of grandeur and lift our spirits when we despair.

### **FOREWORD**

This volume, *Community Organization: Traditional Principles and Modern Practices*, is a highly valuable tool for the academic world, both students and professors, as well as for practitioners. It is pertinent whether the practitioner is in the general community or in a specialized segment of the community, such as the school, the university, or the workplace.

The articles from the well-known scholars and authors move across the spectrum from basic community theory to its application. The editors have selected prominent health educators who are professionals of special note and have worked in the specialty of their choice. Each contribution indicates that knowledge in depth.

While this collection is intended as a textbook, it reads, at times, like a novel that shares vignettes and scenes from several countries and communities. Each chapter is based on sound public-health education theory, often providing insights into the theory itself.

The editors are highly qualified health professionals who are committed to the education of young persons in the health education and health promotion fields. The book should appeal to those who are learning about the complex health world of today, as well as to those already in the field—locally, nationally, and internationally.

Read — Learn — Enjoy

Ruth F. Richards, M.A., M.P.H. Los Angeles, California

#### **PREFACE**

The purpose of this book of readings on community organization is to consider both the practical and philosophical aspects of community-based, social-action theories, models, constructs, and perceptions. The authors of the articles were selected because of their knowledge in specific areas of community work. The articles represent a range of ideas and content, designed to stimulate thinking about how change can be effected in a community. While no effort was made to present an opposing view for each issue discussed, the editors acknowledge the fact that contrasting viewpoints may have been previously published.

In a survey conducted by the editors it was found there is disagreement and/or confusion about various terms related to communitybased social action. Definitions for community organization, community development, and community participation were offered for review and reaction. Reaction ranged from endorsement of the definitions presented to recommendations for substituting distinctly different definitions for those presented. Some responders used previously published, theoretical works to support their positions. while others cited only personal experiences as the bases for their views. The editors report the variety in attitudes as a point of discussion and believe differences will continue to exist due to the range of disciplines that contribute to community-based, social action theories, models, constructs and perceptions. The editors, while interested in definitions and issues in our profession, did not design this book as a review of theories. Rather, they chose to focus most heavily on the practical applications for accomplishing community-based social action. Authors were chosen primarily on the basis of their experience in applying theories, models, constructs or organized perceptions about community action.

The editors can easily point to successes reported by those involved in a variety of

community-based, social-action projects and programs. Success stories, or at least the belief that community organization theories work, range from the international arena to the local level. The American Heart Association had the headline "Community Organization is the Heart of Tomorrow" in its Winter, 1987 issue of American Heart News. The Tennessee Valley Authority (TVA) has long been recognized as a model for regional development. Visitors continue to travel from around the world to consult with community development specialists in TVA. Vincent. Clearie and Schluchter reported in a 1987 issue of JAMA on a successful project for reducing adolescent pregnancy through school and community-based education. Forty years earlier, Elizabeth Lovell reported similar information in an 1947 issue of High School Journal in an article titled: "Programs Begin with People." Communitybased social action programs have been reported in every corner of our planet for many decades. Yet there are those, including highly educated professionals, who see their community-based social-action successes as innovative and original.

Finally, the editors believe there has been a lack of health related textbooks focusing on community-based social action published in recent years. We have attempted to fill this void. There may be disagreement with the views expressed by various authors and perhaps with the editors, but our desire is that both the positive and negative comments this book evokes will lead to a better understanding of community-based social action related to human health needs and issues. Certainly the problems of poverty, race relations, changing family patterns, teenage pregnancy, life threatening sexually transmitted diseases, widespread drug abuse, and others are of sufficient social, physical and emotional importance to warrant our best thinking and community-based approaches to find solutions.

This book is organized into five major chapters. The Introduction of Chapter I explores somme of the past successes using community organization methods and how change is being effected today using a variety of constructs. It is followed by the Chapter One which contains articles on concepts, theories and perspectives. Chapter Two contains articles which illustrate broad patterns of application. More focused patterns of applications are presented in Chapter Three. Some of these articles give very practical measures for accomplishing change. Chapter Four contains part of the Tennessee Valley story. TVA is a regional development unlike anything else which has occurred in the world. Volumes could be written about the changes brought about by TVA. Chapter Five discusses teaching and training methods and resources for community organization. Newer applications using microcomputers are included. This final chapter gives information for community needs assessment.

The editors are deeply indebted to the authors who have contributed to this book. We thank our publisher and text editor Dr. Jay Robert Reese for his many helpful suggestions and long months of editorial work and revising of the articles. A special thanks goes to Ms. Rosie King, graduate student during the compilation of the first draft, for her many hours of proof reading. Finally, this work would have been impossible without the competent work performed by Ms. Janet Decker and Ms. Martha Sams. Their many hours of typing and patient tolerance of requests by the editors is gratefully appreciated.

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#### 1

### INTRODUCTION I

Some confusion about the commonalities and distinctions among the terms community organization, community development, community reform, and community participation continues to be evident among professional health educators. The fact that past confusion existed as regards distinctions between community organization and community development was made evident in a community development seminar held at the University of North Carolina, Chapel Hill, in 1963. Howard M. Fitts, Jr., in a presentation titled "Definitions of Community Development: A Problem of Semantics," noted that there were two basic points of confusion. The first was the fact that some persons and groups of persons used community organization to describe a process that others would label community development. The second point of confusion was the fact that persons and groups, all with credentials in social change fields, derived different meanings or interpretations from the same words.

The editors of this book surveyed fifty instructors of courses on social change, which were being offered in institutions of higher education, to determine whether or not those instructors agreed with particular definitions of the terms community organization, community development, and community participation. Those surveyed were also asked whether or not these were merely alternate terms for the same process. A slight majority of the respondents, fifty-five percent, agreed with the definitions presented in the questionnaire and expressed the viewpoint that each of the three terms was discrete. However, forty-five percent of the respondents indicated preference for alternate definitions or stated that the three terms were actually alternate terms for the same process. Among the alternate definitions offered, each was slightly different from the others. Perhaps we should take the advice of Edward G. McGavran (1963) who proclaimed, "Let us not get confused with terminology and semantics; let us stay with basic concepts and philosophy. Public health is a distinctive profession with distinctive skills, a distinctive body of knowledge and competence."

Of primary importance is the need to recognize that social change processes have evolved through the experiences of educators, social workers, social scientists, charity organizers, and similar professionals while helping people find ways to resolve their problems as a community. When people within a community have clarified their needs, organized themselves and amassed adequate resources, they have been highly successful in resolving a variety of problems including those related to health and health care services.

In the first article in Chapter I the Allens identify elements of a culture which correlate positively with program development. They use a retrospective study of culture change to identify three characteristics which they label **enabling factors**. Those factors—a sense of community, a positive culture, and a shared vision—appear to make desired and sustained behavior change both possible and likely to occur. Therefore, they advance the proposition that culture change efforts should include the development of the core enabling factors.

Edward G. McGavran (1963) postulated the proposition that public health is the art and science of community diagnosis and treatment—viewing the community as the patient. William Byrd, author of the second article, draws upon McGavran's postulate and explores it at length. He concludes that a social change professional cannot stimulate desired community organization and development when the patient is not adequately diagnosed. Byrd draws upon many years of community work to provide insight into the application of the philosophy he shares with many who were influenced by McGavran.

Some concepts of community are explored by Florence Fiori, the third author in Chapter I. Health planning is used to look at the role of government in the delivery of health services. Several acts or programs are used to illustrate federally supported efforts to encourage community organization.

Lawrence Green, author of the fourth article, explores community participation in national and international health policies. The author contends that "of all the concepts, models, paradigms, and frameworks that might compete for the status of a theory in health education and health promotion, none would likely muster more consensus than the principle of participation." Although the principle has not been systematized it serves to explain a wide range of behavioral change phenomena in health. Participation has been linked to health education from the beginnings of the World Health Organization. This qualitative analysis of the theory of participation found its expression in national and international health policies which follow a pattern over time within countries and in World Health Organization policy. The author maintains that a bias exists for putting the theory of participation in more formal terms. It is concluded that the theoretical formulation of the principle of participation lends itself to more formal experimental testing.

William Cissell, Rosemary King, and Robert Patton examine in the fifth article the concept of community reform as a social change process. Substandard housing, poor water quality, inadequate waste disposal systems, environmental pollution problems, limited access, or lack of it, to health care facilities and services, excessive exposure to safety hazards, and high disease rates are iniquities that stimulate community reform. Determinants of change are identified and discussed. Needs assessment is examined with emphasis on the community survey. The organizer uses findings from the needs assessment to help the community set priorities among various problems and concerns. Leadership has to be cultivated by matching roles in the community reformation activities with the areas in which individuals have strong interests. Guides exist to assist with the selection of community organization leaders. Self-help groups, communication, networking and evaluation are also important aspects of community reform movements, as well.

Ray Biggerstaff in the sixth article presents a discussion of leadership. The characteristics of effective leadership and the styles of leadership are presented. The author contends that a leader must have