

EDP

Controls and Auditing

FOURTH EDITION

W. THOMAS PORTER

WILLIAM E. PERRY

EDP: CONTROLS AND AUDITING

Fourth Edition

W. THOMAS PORTER

Touche Ross & Co.

WILLIAM E. PERRY

William E. Perry Enterprises, Inc.



Kent Publishing Company

A Division of Wadsworth, Inc., Boston, Massachusetts

Senior Editor: John B. McHugh
Production Editor: Marianne L'Abbate
Interior and Cover Designer: Carol Rose
Production Coordinator: Linda Siegrist
Cover Photo: Edith G. Haun/Stock, Boston

Kent Publishing Company
A Division of Wadsworth, Inc.

© 1984 by Wadsworth, Inc., 10 Davis Drive, Belmont, California 94002. All rights reserved. No part of this book may be reproduced, stored in a retrieval system, or transcribed, in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the prior written permission of the publisher, Kent Publishing Company, 20 Park Plaza, Boston, Massachusetts 02116.

Printed in the United States of America

1 2 3 4 5 6 7 8 9 — 88 87 86 85 84

Library of Congress Cataloging in Publication Data

Porter, W. Thomas.

EDP: controls and auditing.

Bibliography: p.

Includes index.

1. Electronic data processing departments—Auditing.

I. Perry, William E. II. Title. III. Title: EDP:
controls and auditing.

HF5548.35.P67 1984 657'.45'02854 83-25540

ISBN 0-534-03062-9

EDP: CONTROLS AND AUDITING

PREFACE

We have incorporated material to make the audit process described in the fourth edition of this book consistent with that recommended by the American Institute of Certified Public Accountants. We added a chapter on audit and control of computer crime (Chapter 14); expanded the material on controls; incorporated the concept of risk in Chapter 4, and then expanded and explained the relationship of the auditor and risk; and added a chapter giving the CPA examination questions on EDP auditing for the past several years. In addition, end-of-chapter problems and cases were added and revised as deemed appropriate.

Chapter 1 is an examination of the auditing function and the impact of EDP on the auditor's role. In Chapter 2, we discuss information systems design to provide perspective to auditors in designing and evaluating computerized controls. We describe flowcharting conventions and techniques for audit purposes in Chapter 3.

Standards recently introduced by the American Institute of Certified Public Accountants, the greater reliance on computer systems, and the Foreign Corrupt Practices Act have significantly emphasized the importance of controls in organizations. We introduce this concept in Chapter 4 with a discussion on risks in a computerized business environment. The chapter explains the relationship between risk and control, and the means by which control can reduce risk. Chapter 5 expands the concepts of control and relates it to an automated business environment. Chapter 6 deals with organizational controls, documentation, and operating practices. In Chapter 7 we discuss how application controls are designed, and in Chapter 8 we discuss processing con-

trols as they relate to input, computer updating, and output phases of processing applications.

While the entire book is directed toward the evaluation of controls and data in an automated application, the EDP audit process is described in detail in Chapter 9. The evaluation of internal control in EDP systems—with a review of organizational aspects and operating practices, and a detailed review of accounting applications in EDP systems—is described. The testing of EDP systems, both with and without the use of the computer, is also discussed. In Chapter 10 we examine the development and use of computer audit programs for performing auditing tasks, with the inclusion of the use of audit software packages. The case studies presented in Chapters 9, 10, and 15 support the theoretical framework of the book and guide the practitioner in the methods of using the computer in auditing.

In Chapter 11, we discuss the problems and peculiarities of auditing client records that are produced by outside service centers. The audit approach is discussed to evaluate both the service center processing systems and the accounting files. Chapter 12 is a discussion of the control requirements and problems confronting the auditor who is involved in auditing applications using on-line data base systems. In Chapter 13, we talk about the advanced audit techniques for EDP applications and when these techniques should be utilized.

Chapter 14 is designed to address the new and increasing problem of computer crime, and to help the auditor understand the techniques being used to defraud and abuse computer systems. How to counter those strategies with computer crime audit techniques is presented. Chapter 16 presents new questions on EDP auditing from the CPA exam. Previous chapters have included some of the older CPA questions. With the increasing emphasis on EDP auditing, however, this chapter will help the CPA candidate prepare for EDP auditing related topics. The appendixes include a documentation standards manual, an EDP control questionnaire used to evaluate EDP systems, a case study used to test data in testing batch EDP systems, a list of audit software packages, a case study on the use of test data in on-line systems, a glossary, and a bibliography.

Although this book is written primarily from the viewpoint of the auditor, much of the material is equally valid for use by data processing people. Systems designers will likely be interested in the chapters on controls and on the use of the computer in auditing, which will enable them to acquire an understanding and appreciation of the auditor's role in evaluating EDP systems. This book is designed primarily for persons who have a basic knowledge of electronic data processing and auditing concepts and techniques.

Most of the case studies that are presented have been used in colleges and universities throughout the country—many of them have been used in continuing education programs for audit and data processing professionals conducted by the authors over the past twenty years. All case studies have been selected for their interest and educational value. They can be used as foun-

dations for class discussion rather than as illustrations of either correct or incorrect handling of audit problems—there are no right answers! The educational value of these studies is derived from the practice that the student or practitioner receives in analyzing audit problems in EDP situations.

The authors would like to extend appreciation to the following reviewers for their helpful evaluations and suggestions: Stephen D. Harlan, Jr., Peat, Marwick, Mitchell & Co.; Robert Dickens, Duke University; John Myers, Indiana University; Donald R. Wood, William C. Mair, and Kent Yarnall, all of Touche Ross & Co. Much of the material that has been added to the fourth edition has been developed by or under the auspices of federal agencies, particularly the National Bureau of Standards. The authors are appreciative of the excellent work fostered by the National Bureau of Standards, and are pleased to incorporate that work in this edition.

W. Thomas Porter
William E. Perry

CONTENTS

Chapter 1 EDP Attributes and Auditing 3

The Computerized Business Environment 3

Impetus for New Audit Methods 4

Auditing and Auditors 7

Impact of EDP on Auditing and Control 9

Environmental Changes 10 Processing Changes 11 The Increase of
Computerized Crime 12

Categories of Computers 13

Microcomputers 15 Minicomputers 16

Requirements and Opportunities for Auditors 18

Summary 19

Problems 21

Chapter 2 Obtaining and Using Information 25

Need for Information 26

Information Management 27

Generation of Information 29 Receipt of Information 29 Use of
Information 30

Data Versus Information 30

Data Within a Computer System	33
Information Resource Management (IRM)	39
The Organization and IRM	40
Establishment of a Data Administrator	41
Segmentation of the Accounting Process	42
Changes Occurring in Technology	44
Speech Filing	44
Electronic Mail and Storage	44
Image Storage	45
On-Line Reports, Analysis, Graphics	45
Retail Data Bases	45
Variety and Convenience of Access	45
Cable TV Extensions	45
One-Stop Processing	46
General Forces Stimulating Change	46
The New Manager's World of 2000	47
Summary	48
Problems	48

Chapter 3 Defining and Flowcharting Systems 51

Organizations' Purposes and Objectives	52
Systems Accomplish Objectives	52
Understanding Systems	54
Why Flowcharting?	55
Flowcharting Symbols	55
Symbol Use in Flowcharting	58
Illustrations of Symbol Use	63
Flowcharting Conventions for Auditors	67
Total Systems Concept and Flowcharting: An Illustration	67
Flowcharting Conventions Illustrated	71
Illustration of Order-Transmission Phases	74
Program Flowcharts	80
Automatic Flowcharting	82
HIPO	82
Structured Systems Design and Programming	82
Summary	84
Problems	85

Chapter 4 Risks in a Computerized Business Environment 97

Explanation of Risk	98
Risks Generated by Computer Technology	100
Risks Unique to or Increased in a Computerized Environment	100
Improper Use of Technology	101
Repetition of Errors	102
Cascading of Errors	102
Illogical Processing	103
Inability to Translate User Needs into Technical Requirements	103
Inability to Control Technology	103

Incorrect Entry of Data 104 Concentration of Data 104 Inability to React Quickly 105 Inability to Substantiate Processing 106 Concentration of Responsibilities 106 Erroneous or Falsified Input Data 107 Misuse by Authorized End Users 107 Uncontrolled System Access 108 Ineffective Security Practices for the Application 109 Procedural Errors at the EDP Facility 109 Program Errors 111 Operating System Flaws 112 Communications System Failure 113

Determining the Magnitude of the Risk 114

Annual Loss Expectation Example 115 Selecting Remedial Measures 117

Summary 120

Problems 121

Case 122

The Daylight Division of Universal Industries 122

Chapter 5 Controls in an EDP Environment

125

Control Requirements, Objectives, and Responsibilities 126

Role of the Board of Directors 127 Role of Operating Management 127

Role of the Internal Auditor 128 Role of the Independent Auditor 128

Internal Controls—The State of the Art 129

Control Classifications 132

Accounting Control 132 Administrative Control 132

How Controls Work 133

Controls in an EDP Environment 136

Areas of Control 138

Impact of Automation on Control 140

Placing Reliance on Control 145

Summary 145

Problems 146

Chapter 6 General Controls

149

Importance of EDP General Controls 150

Organization and Control 152

Organizational Controls 153

Centralization 153 Concentration 153 Need for Segregation of Duties 154 An Illustration of Organizational Controls 154 How Segregation Is Achieved in Automated Systems 157 Inadequate Segregation 158

Organizational Control: A Checklist Summary 158

Organization of an EDP Department 158

Systems and Programming Controls	160
Review and Approval of New Systems	161
Program Testing Procedures	161
Program Change Procedures	162
Documentation	163
Operations Controls	164
Control Function	165
Operating Practices	165
Migration of Control	173
Segmentation of Application Systems	174
Overview of a Data Base Environment	175
Data Base Management Approach	178
Data Base Administration Function	178
Providing the Proper Tools to the Users	179
Data Definition	179
Redefinition	180
Creation	180
Retirement	180
Integrity	180
Quality Control	181
Performance Monitoring	181
Training of Personnel	182
Utilization of Data Base Management Systems	182
Characteristics of Data Base Management System	182
Technological Impacts of Data Base	183
Overview of an Operating System	184
Overview of a Communication System	185
Overview of a Security System	188
Problems	189
Case	197
Data Base Recovery Case Study	197

Chapter 7 Application Control Design **201**

The System Development Process	202
Requirements Definition Phase	203
Development Phase	204
Installation/Integration/Conversion/Testing Phase	205
Operational Phase	205
Maintenance and Modification Phase	205
Users of Information	206
Uses—Considerations/Processes Used in the Development of Systems	207
Application Control Objectives	208
Preventive Controls	209
Detective Controls	210
Corrective Controls	210
Application Control Cycle	210
Control Design Case Study	213
Causes of Exposures	214
Determining the Effectiveness and Efficiency of Controls	215
Determining If Controls Are Adequate	218

Application Control Considerations 219

Transaction Cycles 219 Cost Versus Benefit of Controls 221 Government Regulations 221

Summary 221**Problems 221****Cases 222**

Data Base Risks: ABC Corporation 222 Data Base Risks: XYZ Corporation 222

Chapter 8 Application Control Review**227****The Process of Designing Controls 228****Transaction Origination Controls 229****Data Processing Transaction Entry Controls 231**

Source-Data Authorization 232 Data Conversion 232 Source-Data Preparation 232 Turnaround Documents 233 Prenumbered Forms 233

Data Communication Controls 233

Data Transmission 233 Control Register 234 Other Communications Controls 234 Computer Processing Controls 235

Data Storage and Retrieval Controls 237

File Labeling 237 Computer Updating of Files 239 Audit Trails 240 Data Base Controls 241

Output Processing Controls 242

Output Handling 243 On-Time Delivery of Reports 243 Exercise 1 243 Exercise 2 247 Exercise 3 249 Exercise 4 253

Summary 253**Problems 255****Cases 262**

Collateral Deposit 262 Collateral Withdrawal 263 Manual Versus Computerized Systems 264

Chapter 9 EDP Audit Process**273****The Effect of EDP on the Audit Process 274****Auditing EDP Applications 275**

Step 1—Preliminary Phase of the Review 275 Step 2—Preliminary Review Assessment 281 Step 3—Completion of Review of General Controls 285 Step 4—Completion of Review of Application Controls 290 Step 5—Com-

pletion and Assessment of Review 299 Step 6—Tests of Compliance 299
Step 7—Evaluation of Accounting Controls 307

Evaluation of System: A Summary 308

Problems 308

Cases 311

Olympia Manufacturing Company 311 Briand Kitchen Aids 322

Chapter 10 Evaluation of Records Produced by EDP Systems 331

Uses of Computer Programs in Auditing 332

Testing Extensions and Footings 332 Summarizing Data and Performing
Analyses 333 Examining Records for Quality 333 Selecting and Printing
Confirmations 333 Selecting and Printing Audit Samples 333 Comparing
the Same Data Maintained in Separate Files 333 Comparing Audit Data
with Company Records 334

Obtaining a Computer-Audit Program 334

Programs Written by the Client 334 Writing an Audit Program 334
Generalized Audit Programs 335

Using Audit Software Packages 336

Case Study Using Audit Software 337

Testing Data for Reliability 350

Regular Users of Computer Data 350 Third Parties 351 Suppliers of In-
put Data 351 EDP Department Personnel 352 Common Sense
Tests 352 Comparison Tests 352

Summary 353

Problems 354

Chapter 11 Auditing Records Produced by Service Centers 359

Nature of Service Centers 360

Organization of Service Centers 360 Operations 362 Responsibilities and
Controls 362 User Controls 363

Audit Approach 364

Service Center Processing of Statistical Data 364 Service Center Processing
of Financial Data 364

System Evaluation 365

Review of the System 365 Tests of Compliance 369 Evaluation of
Controls 370

Use of Computer Audit Programs	370
Problems	371
Case	371
Payroll for Grocery Stores	371

Chapter 12 Auditing Data Systems

379

Data Systems	380
New and Increased Risks	382
Assignment of Responsibilities	382
Multiple Users Using a Data Base	382
Concurrent Update of a Single Data Element	383
Balancing Data in a Data Base	383
Maintaining an Adequate Audit Trail	383
Accessibility of Data	383
Communications Technology	383
Accounting Cutoff	384
Control Requirements	384
Environmental Controls	384
Recovery Controls	385
Message and Terminal Controls	386
Data Base Controls	387
Processing Controls	388
How to Audit a Data System	388
Resources	391
Exposures	392
Safeguards	393
Evaluation of Controls	397
Summary	398
Problems	398
Cases	400
Establishing the Data Base Administration Function	400
Reviewing Controls in the Data Base	400
Data Integrity Testing	401

Chapter 13 Advanced Auditing Techniques

403

Advanced EDP Systems Characteristics	404
Telecommunications	405
Data Integration	405
Automatic Transaction Initiation	405
Temporary Audit Trail	406
Implications of Advanced EDP Systems	406
Characteristics of EDP Auditing	407
Purpose of Technique	407
Data Used	407
Capability Supplied	408
Advanced Audit Techniques	408
Auditing Planning and Management Techniques	414
Testing Computer Application Program Controls Techniques	415
Integrated Test Facility	416
Parallel Simulation	417
Selecting and Monitoring of Data Processing Transactions Techniques	418
Verification	420
Analysis of Computer	

Programs Techniques 421 Computer Service Center Techniques 422 Ap-
plication System Development Techniques 424

Summary 425

Problems 426

Case 426

Automatic Inventory Replenishment 426

Chapter 14 Audit and Control of Computer Crime 429

Definition of Computer-Related Crime 430

Classification of Computer-Related Crime 432

History of Computer-Related Crime 433

Computer-Related Crime Methods and Detection 435

Data Diddling 436 Trojan Horse 438 Salami Techniques 439

Superzapping 443 Trap Doors 444 Logic Bombs 446 Asynchronous

Attacks 447 Scavenging 448 Data Leakage 449 Piggybacking and

Impersonation 451 Wire Tapping 452 Simulation and Modeling 454

Summary 454

Problems 455

Chapter 15 Case Study 459

Background Information 460

Understanding the System 461

Major Processing and Control Features 461 Potential Errors 465 Case
Study Commentary 465

Evaluation of System Controls 466

Summary of Controls 468 Tests of Controls 469 Case Study
Commentary 469

Substantive Audit Procedures 469

Use of Computer: A Summary 477

Chapter 16 CPA Examination Questions on EDP Auditing (1977–1982) 479

Technical Questions 479

Control-Oriented Questions 481

EDP Auditing Methods Questions 485

EDP-Oriented Questions 489

EDP Audit Problems 491

Appendix A Documentation Standards Manual for a Medium-Sized Installation 499

Systems Documentation 499

Purpose and Preparation 499 Checklist of Contents 500

Program Documentation 504

Scope 504 Checklist 504

Run Book Documentation 507

Scope 507 Checklist 508

Appendix B EDP Controls Questionnaire 511

Appendix C Test-Data Case Study 529

Summary of Labor-Recording System 529

Audit Approach 530

Tests of Labor Recording 531

Tests of Payroll Processing 532

Appendix D Audit Software 535

Appendix E Savings and Loan Association Case Study 537

Description of the Data Processing System 537

Savings Account Processing Reports 537 Mortgage Loan, Collection Loan,
and Passbook Loan Processing Reports 538

Planning and Conducting the Audit 538

Testing Approach 540

Report on Service Center 542

Appendix F Glossary 543

Appendix G Bibliography 565

Index 569

EDP: CONTROLS AND AUDITING