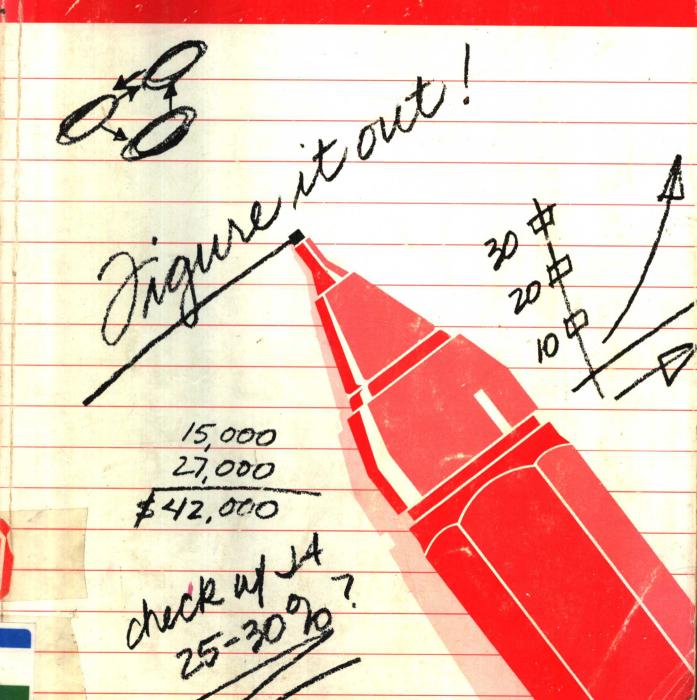
# Learning Through Problem Solving



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# LEARNING through PROBLEM SOLVING

**Contributing Editors** 

Daniel K. Apple Steven W. Beyerlein Mark A. Schlesinger

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Teamwork Cooperative Learning The Good Learner

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## **Preface**

#### What's the Problem?

Business, government, and education require employees who excel as:

- 1. Ouick Learners
- 2 Critical Thinkers
- 3. Problem Solvers
- 4. Communicators
- 5. Professionals Knowledgeable in their Field
- 6. Team Players
- 7. Self Starters
- 8 Creative Thinkers

It has been argued that society in general requires excellence in these areas. This is especially true when people are responsible for choosing their leaders and influencing them

# **Higher Education's Role**

The above attributes have become important goals of higher education. Unfortunately, it cannot be assumed that students possess these attributes when they enter college. In fact, critics of higher education contend that many college graduates have only minimal development of their abilities in these areas. Skills should be introduced early to teach students how to learn, but curricula for this purpose have not been abundant in higher education. This course meets the challenge of introducing problem solving and critical thinking through a series of learning exercises based on our learning process model, discussed in Chapter 1. The course also provides a foundation for implementing problem solving in all areas of the curriculum. Faculty have found this curriculum creates excitement about learning because the students explore how to solve real problems.

# **Premise**

Our premise is that learning is most effective when students can confront a problem that needs to be solved. A related premise is that to be a good problem solver, one must learn new concepts-hence, the title of this book, Learning through Problem Solving.

#### Overview of This Book

This book consists of 21 chapters. Each chapter is designed to be a self-contained learning and problem solving activity lasting one to three hours. The course is best implemented in a problem solving lab with 10 computers. However, courses based on material in this book have also proven effective in a variety of settings, from large lecture halls to individual self-study. Each chapter takes student teams through a discovery process. The process, based on our learning process model, applies learning exercises to over 150 concepts. Students read about concepts, ask and respond to critical thinking questions, and perform exercises requiring them to transfer concepts to new situations. At the completion of our learning cycle, students can tackle one or more problem solving projects in or out of the classroom. Students are expected to present verbal and/or written accounts of their solutions

# **Outcomes of Using This Book**

This book is a resource to help students:

- 1. Learn faster and better by understanding and modeling the learning process, strengthening learning skills, building self confidence, practicing self-assessment, and mastering a set of core concepts.
- 2. Improve critical thinking and creativity by discovering and modeling concepts, asking questions, and clarifying understanding.
- 3. Develop a problem solving methodology by identifying, defining, and understanding problems and then modeling, validating, and documenting their solution
- 4. Improve communication skills by working together (using "cooperative" or "collaborative" learning), giving presentations, maintaining a journal, and writing reports.
- 5. Examine personal values and leadership qualities as they relate to group problem solving, citizenship in college, and preparation for life beyond college.

#### Who Can Benefit?

This book was designed for seven different settings:

- 1. Freshman Seminar
- 2. Introduction to Business
- 3. Introduction to Engineering
- 4. Introduction to Computer Science (Computer Literacy)

- 5. Introduction Computer Information Systems
- 6. Freshman Science Lab Courses (e.g., Chemistry and Physics)
- 7. Mathematics (Basic Math through Calculus)

In addition, many colleges and high schools have courses whose principle focus is the enhancement of problem solving skills. In several respects this book grew out of such courses, and it remains connected to its roots. This in no way defines the limits of what is possible in using this book. While the problems posed in this course are by necessity specific, and tend to relate to the subject areas listed above, the problem solving approach presented here can be applied to situations and concepts limited only by your imagination. In sum, we intend this book to benefit teachers and students who have a stake in extending problem solving across the curriculum.

= do. We look forward to hearing about the experiences of teachers and students who use this book. You can write to us at:

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# **About the Authors**

In Chapter Order

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**Dana Yarak** is a writer, consultant, and designer who resides in Chicago. Mr. Yarak's upcoming book explores the educational system and will map out priorities for the future expenditure of our educational dollars.

# **Acknowledgements**

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# LEARNING TO LEARN

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Solving Problems: From Mystery to Mastery

Chapter One familiarizes you with the concepts and learning processes central to this book. We first identify and discuss the concepts that we will explore. Next, we offer models and exercises to help you learn these concepts. Finally, we encourage you to develop skill with these new tools through problem solving projects. The authors of subsequent chapters also adopt this format.

# **CONCEPTS**

Learning. We define learning as the application of concepts, information, and skills to new situations to form new concepts.

Learning Skills. Learning skills are things you must do well to learn more effectively. This book will help you acquire and gain confidence in using many learning skills.

Life Long Learning. We learn throughout our lives, not just when we are young or in school. It is up to us to choose when and how to apply our learning skills to new situations.

**Concept.** A concept is an idea that represents a set of relationships. It can be modeled, explored, and used as a building block for future learning and problem solving.

Model. A model is a representation of something. Models can help us to understand and use that something.

**Learning Process.** Learning is a process. This book gives you a model of the learning process that should help you learn more effectively.

**Critical Thinking.** When we think critically, we explore ideas by identifying important issues. This book and your instructor will help you to ask the questions that can help you think more critically.

**Self Assessment.** Self assessment occurs when we think critically about our own learning process.

**Discovery.** Discovery (or inquiry) is a very effective means of learning. Most people discover more when they ask their own questions and seek their own answers. A partner or your instructor can help in this process.

**Teamwork.** A team is a group of people actively cooperating in an organized way to achieve a goal. You can use teamwork to help you learn faster and to make learning more fun

# **CONVERSATION WITH DAN, STEVE, AND MARK**

Learning. We defined learning as "the application of concepts, information, and skills to new situations to form new concepts." The crux of this definition is that learning involves change. Some changes are easy; other changes are very difficult; and so it is with learning. Here is an example of learning that illustrates this kind of change.

Three-year-old Jeffrey knew the concept of truck: a large vehicle that traveled on roads. He also knew the concept of plane: a vehicle that flew in the air. One day, Jeffrey and his parents were meeting relatives at the airport. As he watched a 747 taxi down the runway he exclaimed, "Truck!" and pointed joyfully. In a matter of moments Jeffrey's "truck" lifted into the air. Eyes wide, Jeffrey yelled, "Plane! Plane!" and smiled at the discovery of a new concept. (Our thanks to George Spiro for this story.)

Jeffrey started with two incomplete concepts. First he observed, and linked what he saw to his concept of truck. Then he observed a new situation and arrived at a new concept of plane. In addition to observation skills, he used several others we shall discuss below. Jeffrey's experience is a good model of what learning is all about.

Learning Skills. Figure 1-1 presents a list of skills and tools which you can use to become a better learner. These are broken down into eight categories. This isn't a psychologist's taxonomic breakdown, but it is a reasonable list of "skills for life" you will need to use in college and later in life.

大大ななからり たとなっとり たたなかったり Life Long Learning. What once was a nice-sounding phrase in adult education catalogs is now an essential demand made on everyone by a constantly changing society. The fact is, a small percentage of what you will learn in your lifetime takes place in college. What's more, much of what you will need to know ten years from now cannot be predicted. New technology continues to generate new challenges as well as new concepts to be understood.

The aim of this book is to give you an opportunity to improve the way you learn, think, and solve problems. This will involve acquiring and practicing new skills. Consider your effort as an investment that will multiply itself many times over as you use these tools to increase your capacity to learn and to solve problems for the rest of your life. Sure, it takes some work, but it can also be quite enjoyable! And something that you're going to be doing the rest of your life should be enjoyable, don't you agree?

Concept. We said earlier that a concept is "an idea that represents a set of relationships." We learn concepts from birth, and without them everything we perceive would be unassociated "data." Little Jeffrey at the airport already knew that something with certain attributes was a truck. In this sense, a concept is a kind of shorthand. The concept of "truck" substitutes for having to say "a large vehicle that travels on the ground." Note that concepts don't simply come to you. As a learner, you create new concepts. If you don't do this, you won't learn.

Model. We describe a model as a representation of something. In Figure 1-1, we have presented a model of learning skills and tools in eight categories. The Gross National Product (GNP) is a model of our national economic productivity. Grades are one way to represent or model your performance in a class. (Whether these examples accurately reflect the qualities they are supposed to represent is another story, worthy of some critical thinking!)

Learning to Learn 3

#### OBTAINING AND ORGANIZING INFORMATION

Listening Reading Observing Feeling Categorizing

#### CONCEPTUAL LEARNING SKILLS

Modeling concepts Articulating concepts 2020 (2020) Thinking systemically

Generalizing Visualizing concepts

#### LEARNING TOOLS

Math tools Prediction Estimation .... Vocabulary Computer tools

#### **THINKING**

Thinking critically (asking key questions) Thinking quickly Analyzing (breaking things into components) 300 Synthesizing (putting concepts together) Modeling Remembering

Figure 1-1 Learning Skills and Tools