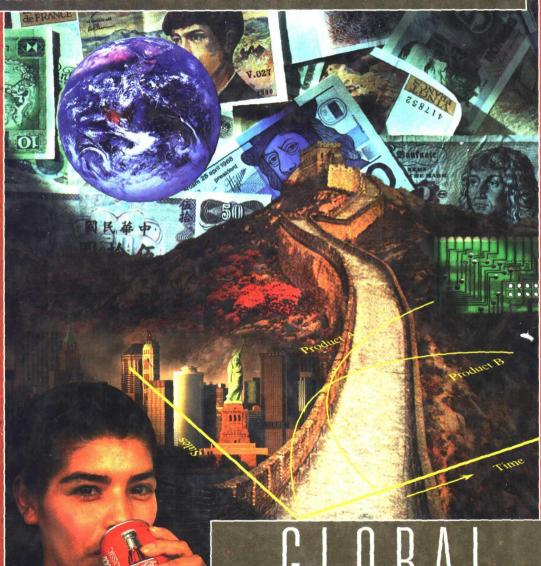
CZINKOTA RONKAINEN MOFFETT MOYNIHAN



GLOBAL BUSINESS

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PREFACE

Global Business is designed specifically as an introductory international text for use at the undergraduate level. Its comprehensive coverage of the subject also makes it appropriate for use in MBA programs.

From the outset, it was intended that *Global Business* would be both an improvement and simplification of the array of international business texts now available but still be rigorous and demanding enough to satisfy the professional integrity of the instructor.

The ever-growing cultural diversity of students attending U.S. colleges and universities has also influenced the development of this text. These students not only bring to the classroom a richness in cultural backgrounds but also exhibit a wide range of learning experiences. The authors of *Global Business* are sensitive to these conditions and to the educational opportunities they present to instructors.

Coverage

The text emphasizes global consideration of the international activities of small and medium-sized firms as well as those of large multinational corporations. It presents a balanced coverage of the subject matter that one would expect from authors with extensive business, consulting, writing, and teaching experience. Important topics only marginally or rarely discussed in most international business texts are given more-than-adequate exposition; these include physical distribution (logistics), countertrade, north-south economic integration, the development of international management talent, and future career roles for women in global business.

Organization

Global Business contains 15 streamlined chapters, which translates into one chapter per week for the traditional 15-week semester. Five parts of two to four chapters each organize the text to flow logically from introductory material to the international environment to marketing and financial considerations in an international marketplace.

Up-to-Date Research

Extra effort has been made to provide extensive current research information. Chapter notes are augmented by lists of relevant recommended readings. These resources enable the instructor and the student to incorporate additional information where it is useful and desirable. The data are current through April 1994.

Dramatic Illustrations

The text contains many dramatic illustrations to help the student understand complex concepts, such as the global integration of manufacturing and marketing of the Ford Global Car Program in Chapter 1 and the logistical solutions presented by the use of third-generation shipping vessels and related equipment in Chapter 13.

Cultural Sensitivity

Global Business is sensitive to the diverse cultural backgrounds of students. For example, Global Perspective 8.2 highlights the Mexican celebration of "the Day of the Dead" with quotations from the renowned Mexican poet, Octavio Paz. In a similar manner the appendix to Chapter 5 focuses on Latin American economic integration.

In-Depth Tables and Figures

Many of the tables and figures have been specifically designed and developed to enhance student understanding of the text material.

Marginal Glossary

An extensive marginal glossary makes it easier for students to define and understand key terms. An end-of-the-book glossary contains all key terms and definitions in a convenient alphabetical form.

Cases and Video Support

The text is supported by twelve cases, eight of which are accompanied by a supporting video case. Challenging questions for each case encourage in-depth discussions of the material covered in chapter and allow students to apply their knowledge.

Maps

To increase the geographic literacy of students, the text contains excellent maps that provide the instructor with the means to demonstrate concepts visually, such as political blocs, socioeconomic variables, and transportation routes.

Contemporary Realism

Each chapter offers a number of Global Perspective and Learning Experience boxes that highlight actual contemporary business situations. Global Perspectives can be used to reinforce chapter examples, or as mini-cases. As such, they will assist the instructor in stimulating class discussion and aid the student in understanding and absorbing the text material. Learning Experiences feature discussions of recent and critical events in international business.

Simplified Language

Throughout the text every effort has been made to present complex ideas in easy-to-understand language, with the aim of making *Global Business* very reader-friendly.

COMPREHENSIVE LEARNING PACKAGE

Instructor's Manual and Test Bank

The text is accompanied by an *Instructor's Manual* designed to provide in-depth assistance to the professor. For each chapter of the text, the manual provides suggestions for teaching, questions for discussion, an overview of the chapter's

PREFACE xi

objectives, and answers to all end-of-chapter Review and Discussion Questions. Answers are provided for all the questions that follow the end-of-part cases. Video teaching notes are provided for each video case that appears in the text. In addition, an annotated list of suggested films and videos is provided as an extra resource. The *Test Bank* portion of the manual provides over 700 questions with a wide range of incisive true/false, multiple choice, short answer, and essay questions for each chapter.

Computerized Test Bank and RequesTest

All the questions in the printed Test Bank are available on computer diskette in DOS, Windows, and Macintosh-compatible form. Adopters also can request customized tests with Dryden's special service, RequesTest, by simply calling the toll-free number, 1-800-447-9457. Dryden will compile test questions according to a requestor's criteria and then either mail or fax the test master to the user within 48 hours.

Study Guide

A complete *Study Guide*, written by Charles W. Beem of Bucks County Community College, is available to students. The *Study Guide* contains application exercises, self-test questions, vocabulary review questions, mini-cases, and a set of mapping exercises to help students learn and reinforce basic geography principles while emphasizing the information learned from the text. This *Study Guide* is designed to enable students to obtain the maximum benefit from the course.

Acetate Package

A package of 102 transparency acetates, which features text art and maps, is available. The acetates are accompanied by detailed teaching notes that include summaries of key concepts.

Videos

New and re-edited videos are available to accompany Global Business. The video package features segments from the PBS Adam Smith series and popular Dryden videos such as McDonald's in Moscow and Lakewood Forest Products. Each of the eight segments provides video support for the cases in the text.

Laser Disc

All line art illustrations (graphs, tables, and figures) from both *Global Business* and *International Marketing* will be available to professors on laser disc. The laser disc enables the professor to easily project and discuss any illustration for the class to view.

Acknowledgments

We are grateful to a number of reviewers for their imaginative comments and criticisms and for showing us how to get it even more right:

xii PREFACE

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Michael R. Czinkota Ilkka A. Ronkainen Michael H. Moffett Eugene O. Moynihan October 1994

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BRIEF CONTENTS

PART 1	Introduction to International Business Theory and Practice							
	Chapter 1	The International Business Imperative	2					
	Chapter 2	The Theory of International Trade and Investment	26					
PART 2	The Intern	national Economic Environment and Institutions	57					
	Chapter 3	The International Economic Activity of the Nation: The Balance of Payments	58					
	Chapter 4	Foreign Exchange, International Financial Markets, and the International Monetary System	82					
	Chapter 5	Economic Integration and Emerging Market Economies	110					
	Chapter 6	National Trade and Investment Policies	148					
PART 3	Environme Business C	ental Consideration in International	183					
	Chapter 7	Politics and Laws						
	Chapter 8	The Cultural Challenge	184 212					
	Chapter 9	Organization, Management, and Control of	212					
	-	International Operations	236					
PART 4	Internation	nal Marketing	289					
	Chapter 10	International Business and Marketing Research	290					
	Chapter 11	International Business Entry	320					
	Chapter 12	The Marketing Mix for Products and Services	350					
	Chapter 13	Physical Distribution	386					
PART 5	Internation	nal Finance and the Future	425					
	Chapter 14	International Finance Management	426					
	Chapter 15	The Future	460					

CONTENTS

PART 1 Introduction to International Business Theory and Practice

l	The International Business Imperative	2	2	The Theory of International Trade	
	Why Study International Business?	3		and Investment	26
	Activities That Define International Business	7		The Age of Mercantilism	27
	Global Linkages Today	14		Classical Trade Theory	28
	The Current U.S. Trade Positions	16		Factor Proportions Trade Theory	36
	The U.S. Merchandise Trade Deficit	19		International Investment and Product	
	The U.S. Merchandise Trade Surplus	20		Cycle Theory	39
	Trading Partners	21		The New Trade Theory	42
	Structure of the Book	23		The Theory of International Investment	45
	Summary	23		Summary	48
	Learning Experience: The Importance of International Trade and Investment	3		Learning Experience: The North American Free Trade Agreement	27
	Global Perspective 1.1: The Ford Global Car Program	11		Global Perspective 2.1: Who's Bashing Whom: Trade Conflicts in High-Technology Industries	43
	Global Perspective 1.2: Coal Investment Produces Trees	14		Global Perspective 2.2: Open for Offers	47
	Global Perspective 1.3: New Markets Become		Pa	rt 1 Cases	51
	New Suppliers	15		America for Sale	51
	Global Perspective 1.4: The Sweet Taste of Success	18		Video Case: Music: America's Booming Export	54

PART 2 The International Economic Environment and Institutions

3	The International Economic Activity of the Nation: The Balance of Payments	58		Global Perspective 3.1: Bilateral Trade and Investment: The United States and Japan	73
	Fundamental of Balance of Payments Accounting	60	4	Foreign Exchange, International	
	BOP Accounting: Double-Entry Bookkeeping			Financial Markets, and the	
	The Current Account	62		International Monetary System	82
	The Capital Account	68		The Purpose of Exchange Rates	83
	Net Errors and Omissions	74		What a Currency Is Worth	84
	Official Reserves Account	74		The Laws of One Price	85
	The Balance of Payments in Total Summary			The Foreign Exchange Market	86
				Foreign Currency Market Structure	86
	Learning Experience: U.S. Excels in Service	. •		Market Size and Composition	87
	Productivity Poll	59		Exchange Rate Quotations and Terminology	87

				CONTENTS	xix
	Types of Foreign Exchange Transactions	91		Global Perspective 5.9: Privatization Sweeps	
	Fixed and Floating Foreign Exchange Rates	92		the Globe	140
	Floating Exchange Rates, 1973-Present	95		Chapter Appendix: Economic Integration in	
	European Exchange Rates: The			the Americas	144
	Monetary System	98		Latin American Integration Association	144
	Exchange Rates, Interest Rates, and	404		Central American Common Market	144
	Economic Policy	101		Caribbean Community and Common Market	144
	International Money Markets The Debt Crisis and Currency Earnings	103		Southern Cone Common Market Andean Common Market	144 147
	Summary	104 105		Andean Common Market	147
	Learning Experience: It Pays to Be Jailed	103			
	in Switzerland	83	6	National Trade and	
			Ü	Investment Policies	148
5	Economic Integration and Emerging			Rationale and Goals of Trade and	
	Market Economies	110		Investment Policies	149
	Levels of Economic Integration	112		Global Developments since World War II	151
	Arguments Surrounding Economic Integration	114		Changes in the Global Policy Environment	152
	The European Union	116		Policy Responses to Changing Conditions	160
	Economic Integration in the Americas	121		Summary	167
	Other Economic Alliances in the Americas	123		Learning Experience: A Rover is a Rover is	
	Emerging Market Economies	130		a Rover	149
	The Demise of the Socialist System	131		Global Perspective 6.1: Green Reach	154
	Summary	141		Global Perspective 6.2: North versus South at the Earth Summit	404
	Learning Experience: A World of Trading Blocs	111		Global Perspective 6.3: Buy American: The Job	161
	Global Perspective 5.1: Labor Pains of Integration	116		You Save May Be Your Own	163
	Global Perspective 5.2: What Is Jam?	119		Global Perspective 6.4: Import and Investment	,,,,
	Global Perspective 5.3: Preparing for EMU	120		Promotion in Japan	167
	Global Perspective 5.4: A New Cooperative	120		·	
	Effort for the Pacific Century	125			
	Global Perspective 5.5: When a Foe Becomes		Pa	rt 2 Cases	170
	a Friend	126		Video Case: Foreign Currency Traders	171
	Global Perspective 5.6: Consumer Orientation			Video Case: North American Free	
	in China	135		Trade Agreement	174
	Global Perspective 5.7: Education Is Key to Market Success	400		One Afternoon at the United States International	470
		136		Trade Commission	176
	Global Perspective 5.8: Russia's Top Scientists Work for U.S. Firms	139		Video Case: Poland's Dramatic Gamble: From Marx to Markets	180
				maix to mainoto	
			RT 3		
	Environmental Considerati	on in l	inter	rnational Business Operations	
7	Politics and Laws	184		Principal Accounting Differences	
	The Home-Country Perspective	185		across Countries	199
	Host Country Political and Legal Environment	190		International Taxation	204
	International Relations and Laws	198		Labor Law	208
	Accounting and Tax Laws	199		Legal Forms of Business Organization	208

	Summary	209	9	Organization, Management, and	4
	Learning Experience: The Use of			Control of International Operations	236
	Economic Sanctions	185		Organizating the International Enterprise	238
	Learning Experience: The Law in Singapore	195		Organizational Structure	238
	Global Perspective 7.1: Two Air Disasters, Two			The Multinational Corporation	248
	Cultures, Two Remedies	196		Foreign Direct Investment	253
	Global Perspective 7.2: The Prophet of Profit:	200		Managing Managers	260
	British Accounting Practices	200		Managing Labor Personnel	265
	Global Perspective 7.3: The Father of Accounting: Luca Pacioli Who?	201		Control	269
	Global Perspective 7.4: All the	201		Summary	272
	President's Taxmen	205		Learning Experience: When Going Global Means "Move 'Em Out"	237
8	The Cultural Challenge	212		Global Perspective 9.1: Ford's Centers of Excellence	249
	Culture Defined	214		Global Perspective 9.2: The	249
	The Elements of Culture	215		Stateless Corporation	251
	The Training Challenge	228		Global Perspective 9.3: From Gung Ho	
	Summary	233		to Uh-Oh	259
	Learning Experience: Business Is Business around the World, or Is It?	213		Global Perspective 9.4: The Hunt for the Global Manager	261
	Global Perspective 8.1: An American Park in Paris	216		Global Perspective 9.5: Labor's Blueprint for Unified Europe	267
	Global Perspective 8.2: Dia de los Muertos: Day of the Dead	220	Par	rt 3 Cases	278
	Global Perspective 8.3: Bad Chemistry	225		Establishing an Overseas Law Office	278
	Global Perspective 8.4: Learning the Strange			IKEA: "It's a Big Country:	
	Foreign Ways	250		Someone Has to Furnish It"	281
	Global Perspective 8.5: Culture Shock at Home?			Video Case:	_3,
	Working for a Foreign Boss?	251		Charting a Course in a Global Economy	285

PART 4 International Marketing

10	International Business and Marketing Research	290		Chapter Appendix A: Sources of Secondary Data	313
	Recognizing the Need for International Research	292		Chapter Appendix B: Descriptions of Selected U.S. Government	
	Target-Market Selection	292	-	Publications and Services	317
	Conducting Research	299			
	Conducting Primary Research	304	11	International Business Entry	320
	Summary	310 xperience 291		The Role of Management	321
	Learning Experience			Reasons to Go Abroad	322
	Global Perspective 10.1: Economic Intelligence from the CIA?	300		Methods of Entering International Markets International Intermediaries International Facilitators	326 340
	Global Perspective 10.2: Creative Research	303			343
	Global Perspective 10.3: Advice from Kissinger Associates			Summary	
					345