AN INTRODUCTION TO ONLINE SEARCHING

Tze-chung Li

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Preface

This book intends to familiarize readers with online searching, stressing bibliographic searching basics. The study consists of two parts. In Part one, readers are introduced to the development of online searching, selected reference sources of which a beginner should be aware, and features of online searching and thesauri. Also in this part, types of databases, database vendors, and library management of online searching services are briefly discussed. Part two, the heart of the book, is devoted to searching basics including three manuals for DIALOG, SDC, and BRS systems with some exposure to DIALOG's Knowledge Index and BRS/After Dark services. Readers are also introduced to CompuServe, The Source, and Dow Jones searching basics and to the use of microcomputers for searching and downloading.

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All major vendors have their own searching manuals as well as simplified versions for training beginners. The manuals are compiled in such a way as to reflect a vendor's particular preference and emphasis. It is not easy for a beginner to comprehend the various systems by using manuals which differ in their format, arrangement, and approaches. The three manuals in Part two are compiled and arranged in as consistent a format and approach as possible to facilitate using and comparing the three systems. The step-by-step approach, from

simple searching to searching variations to non-subject searching, should be easily understood by readers. Also discussed are searching features and basics of CompuServe, The Source, and Dow Jones services.

The book features searching basics of major vendors of bibliographic services and information utilities. It is of particular use to those who have little or no experience in online searching. Experience in classroom teaching suggests that a reader should be able to grasp the basic searching skills of the three systems after having read the chapters on the searching basics, and having had, with pre-searching preparations, three to four hours of hands-on practice.

One of the problems in using the DIALOG, SDC, and BRS systems is the diversity in searching protocols, commands, and print format options. Even single systems lack standard and consistency in the fields of unit records and print format options. The last chapter presents the problems of diversity in searching and the need for standardization.

I am very grateful to Pauline Angione, Ann Hullihan, and Jean Caldwell and Diane I. Hoffman for the time and effort they expended to read the chapters of basic searching on SDC, DIALOG, and BRS, respectively, and for the valuable suggestions and comments they made. Of course, all the mistakes, if any, in those chapters are mine. Thanks are due to William Brace and Margaret Bush for their review and comments on parts of the work and to Mary R. Sive, Acquisitions Editor at Greenwood Press, for her valuable suggestions on the format and structure of the book. I am also indebted to the students who took or are currently taking my course in Online Searching. Their questions and class discussions contributed greatly to the refinement of the manuals. I wish to express my gratitude to Rosary College Graduate School of Library and Information Science for allowing me to use its facilities and for the free use of connect time, to Joan Bauer and Marge Scanlan for typing a portion of the manuscript, and to Sr. Florus Castle and my daughter, Rose, for their assistance in proofreading.

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Abbreviations

Note: This list does not include database commands and codes for searching.

AACR2 Anglo-American Cataloging Rules. 2nd edition

ACCT Accounting System (database)
ACS American Chemical Society

AGRICOLA AGRICultural On-Line Access (database)

AIM Abridged Index Medicus

ALA American Library Association

AMI Advertising and Marketing Intelligence (data-

base)

AMIS Account Management of Information System

ARIST Annual Review of Information Science and Tech-

nology

ARPA Advanced Research Projects Agency

ASCII American Standard Code for Information Inter-

change

BALLOTS Bibliographic Automation of Large Library Oper-

ations Using a Time-Sharing System

BIOSIS BioSciences Information Service (database)

BKS Books file in RLIN

BLAISE British Library Automated Information Service

BPS Bits per second

BRS Bibliographic Retrieval Services

BT Broader term

BULL BRS/Bulletin (database)
CA Chemical Abstracts

CAB Commonwealth Agriculture Bureau (database)
CAIN CAtaloging and INdexing System of the National

Agricultural Library (database)

CALS Computer-Assisted Literature Searching

CASSI Chemical Abstracts Service Source Index (data-

base)

CBPI Canadian Business Periodicals Index (database)
CDI Comprehensive Dissertation Index (database)—now

Dissertation Abstracts Online

CHEMNAME CA Chemical Name Dictionary (database)
CHEMSIS CHEM Singly Indexed Substances (database)

CIJE Current index to Journals in Education
CIN Chemical Industry Notes (database)

CLASS California Library Authority for Systems and Services (now Cooperative Library Agency for Sys-

tems and Services)

CROS BRS/CROS (database)

COHD Copyright Office History Document
COHM Copyright Office History Monograph

CPS Characters per second

CR Carriage Return

CRDS Chemical Reactions Documentation Service (data-

base)

CRT Cathode-ray tube

DBI Data Base Index (database)

DIMDI Deutsches Institut fer Medizinische Dokumenta-

tion und Information

EDP Electronic data processing

ERIC Educational Resources Information Center (data-

base)

GPO Government Printing Office
IAC Information Access Company

ID Identification

Information System Karlaruche INKA INSP INSPEC (database). See below.

INSPEC INformation Service in Physics, Electrotech-

nology and Control (database)

In-WATS Inward Wide Area Telephone Service

IRCS International Research Communication Service

IRS Information Retrieval Services **ISBN** International Standard Book Number ISI Institute for Scientific Information

ISO International Organization for Standardization

ISSN International Standard Serial Number LRI Legal Resource Index (database) MARC MAchine Readable Catalogue Project

MDC Mead Data Central

Medical Literature Analysis and Retrieval System **MEDLARS**

MEDLINE MEDLARS On-Line (database)

Metropolitan Reference and Research Agency METRO

MI Magazine Index (database) MRDF Machine-readable data files

NAARS National Automated Accounting Research System

(database)

NASA National Aeronautics and Space Administration NCIRS National Criminal Justice Reference Service (databasel

National Library of Medicine NLM

MNI National Newspaper Index (database)

NT Narrower term

NTIS National Technical Information Service (data-

base

NUC National Union Catalog

The New York Times Information Service NYTIS

OBAR Ohio Bar

OCLC Online Computer Library Center ONTAP ONline Training And Practice

ORBIT On-Line Retrieval of Bibliographic Information

Timeshared

PAIS Public Affairs Information Service (database)

PREM Pre-Med (database) PsycINFO Psychological Abstracts Information Service (data-

base)

PTS Predicasts Terminal System
RAM Random access memory

RASD Reference and Adult Service Division

RECON REmote CONsole
RIE Resources in Education

RLIN Research Libraries Information Network

RT Related term

SCORPIO Subject-Content-Oriented Retriever for Process-

ing Information On-Line

SDC System Development Corporation
SDI Selective Dissemination of Information

SN Scope note

SRIF School Practices Information File (database)
SSCI Social Sciences Citation Index (database)
STAIRS STorage And Information Retrieval System

TI Trade and Industry Index (database)
TWX Teletypewriter Exchange Service

UF Used for

UNISIST United Nations Information System in Science

and Technology

USPSD United States Political Science Documents (data-

base)

VDT Visual display terminal

WPI/WPIL World Patents Index/World Patents Index latest,

(database)

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Part One

Part One

Introduction

The term "online searching" refers to the use of a computer to retrieve information online from databases. A database contains machine-readable records for the purpose of information storage and retrieval. A distinction may be made between databases and data banks. Databases are bibliographical. A typical one consists of citations with or without abstracts. Data banks are non-bibliographical. They allow the user to directly retrieve data without using a primary source for further information. The difference between data banks and databases becomes, however, less distinct in practice.

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Information in the databases may be retrieved in either batch or online mode. The batch mode, also known as serial or sequential, is the predecessor of online. Data are collected and processed in a particular group or batch. The input data must be sorted and organized serially or sequentially or in some logical order before they can be processed. In contrast, the online mode features direct-access processing with a keyboard connected to the central processor and without the use of media such as punched cards. It is conducted as if the user conversed with the computer. Each takes a turn in conversation. The online processing, therefore, also called conversational or interactive.

Online systems are best suited to applications in which the computer is used to maintain large files of information and to re-