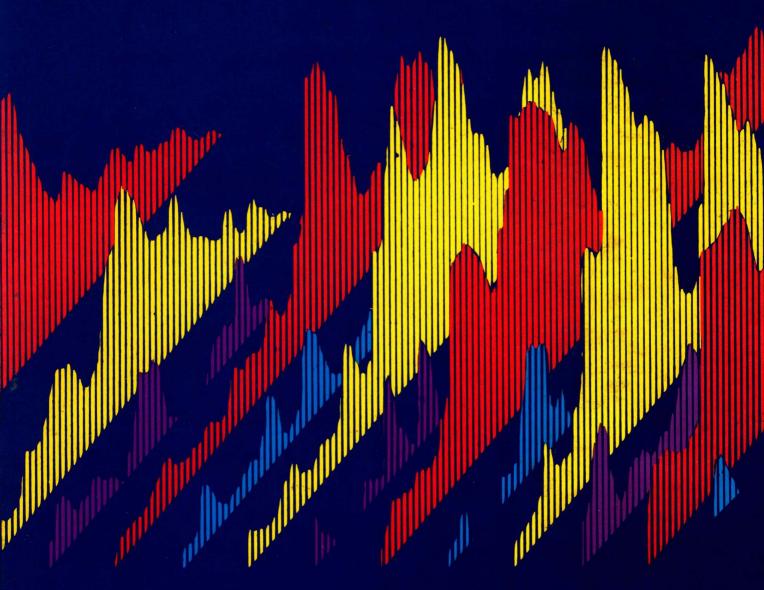
1988 Encyclopedia of Information Systems and Services

VOLUME 3: INDEXES



EIGHTH EDITION

Amy Lucas and Annette Novallo, Editors

Encyclopedia of Information Systems and Services

EIGHTH EDITION

1988

(In Three Volumes: United States Listings, International Listings, and Indexes)

An International Descriptive Guide to Approximately 4,100 Organizations, Systems, and Services Involved in the Production and Distribution of Information in Electronic Form

Including Data Base Producers and Their Products, Online Host Services and Time Sharing Companies, CD-ROM Publishers and Service Companies, Videotex/Teletext Information Services, Transactional Services, Library and Information Networks, Bibliographic Utilities, Library Management Systems, Information Retrieval Software, Mailing List Services, Fee-Based Information on Demand Services, Document Delivery Sources, Data Collection and Analysis Centers and Firms, and Related Consultants, Service Companies, Professional and Trade Associations, Publishers, and Research Activities

VOLUME 3: INDEXES

Consolidated Indexes to Material Appearing in the United States and International Listings Volumes

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Encyclopedia of Information Systems and Services

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Contents Volume 3 Indexes

These Indexes provide consolidated access to material appearing in Volumes 1 and 2 of the Encyclopedia. See "Index Notes" on page 1499 for details.

| BRIEF GUIDE TO USING THIS BOOK | inside front cover |
|--|--------------------|
| INDEX NOTES | 1499 |
| MASTER INDEX | 1505 |
| DATA BASES INDEX | |
| PUBLICATIONS INDEX | 1819 |
| SOFTWARE INDEX | |
| FUNCTION/SERVICE CLASSIFICATIONS | 1875 |
| Abstracting and Indexing | 1875 |
| Associations | |
| Community Information and Referral | |
| Computerized Searching | |
| Consultants | |
| Data Base Producers and Publishers | |
| Data Collection and Analysis | |
| Document Delivery | |
| Electronic Mail Applications | |
| Information on Demand | |
| Library and Information Networks | |
| Library Management Systems | |
| Magnetic Tape/Diskette | |
| Micrographic Applications | |
| Mailing List Services | 6 1600g |
| Online Host Services | |
| Optical Publishing Applications | |
| Personal Computer Oriented Services | |
| Photocomposition Services | |
| Research and Research Projects | |
| SDI/Current Awareness | |
| Software Producers | |
| Transactional Services | |
| Videotex/Teletext Information Services | |
| PERSONAL NAME INDEX | 1989 |
| GEOGRAPHIC INDEXES | |
| United States | |
| International | |
| SUBJECT INDEX | 2215 |

Contents Volume 3 Indexes

These Indexes provide consolidated access to material appearing in Volumes 1 and 2 of the Encyclopedia. See "Index Notes" on page 1499 for details.

| BRIEF GUIDE TO USING THIS BOOK | inside front cover |
|--|--------------------|
| INDEX NOTES | 1499 |
| MASTER INDEX | 1505 |
| DATA BASES INDEX | |
| PUBLICATIONS INDEX | 1819 |
| SOFTWARE INDEX | |
| FUNCTION/SERVICE CLASSIFICATIONS | 1875 |
| Abstracting and Indexing | 1875 |
| Associations | |
| Community Information and Referral | |
| Computerized Searching | |
| Consultants | |
| Data Base Producers and Publishers | |
| Data Collection and Analysis | |
| Document Delivery | |
| Electronic Mail Applications | |
| Information on Demand | |
| Library and Information Networks | |
| Library Management Systems | |
| Magnetic Tape/Diskette | |
| Micrographic Applications | |
| Mailing List Services | 6 1600g |
| Online Host Services | |
| Optical Publishing Applications | |
| Personal Computer Oriented Services | |
| Photocomposition Services | |
| Research and Research Projects | |
| SDI/Current Awareness | |
| Software Producers | |
| Transactional Services | |
| Videotex/Teletext Information Services | |
| PERSONAL NAME INDEX | 1989 |
| GEOGRAPHIC INDEXES | |
| United States | |
| International | |
| SUBJECT INDEX | 2215 |

INDEX NOTES

The Indexes Volume of the *Encyclopedia* provides access to the organizations, systems, products, and services described in the United States and International listings volumes through 32 indexes (24 of which are grouped in the Function/Service Classifications). The nature and scope of each of the indexes are given below. The indexes refer to listings by entry number rather than page number. References to the United States and International listings are interfiled in each index except the Geographic Indexes; the entry number range for each volume is given on the top of each right-hand page.

MASTER INDEX. An all-inclusive, one-stop listing of the organizations, systems, products, and services described in both volumes of the *Encyclopedia*. Includes name and acronymentries, arranged alphabetically, for organizations and their subdivisions and for all distinctively named systems, services, data bases, publications, software products, conferences, projects, seminars, etc. *Names listed here may appear in boldface at the beginning of the entry referred to or anywhere within the text of that entry*. U.S. government agencies are not grouped under "U.S." here as they are in the main section, but are distributed alphabetically under the specific department or agency (such as "Department of Energy"); foreign government agencies are listed under both the country name and the individual name.

DATA BASES INDEX. Machine-readable files produced by the organizations described in the *Encyclopedia*, including bibliographic, referral, full-text, numeric, statistical, online, videotex, offline, and other types of data bases. References in this index are generally made to the producing organization rather than to organizations providing online access or tape copies. In addition to actively maintained files, the index includes data bases that are no longer updated as well as those files in the process of being computerized for the first time. Data bases known by variant names and acronyms are entered under all approaches, including the names of corresponding publications if different. When there is no distinctive name for a file, it is listed under the name of the producing organization.

PUBLICATIONS INDEX. A listing of periodicals and other print and microform publications issued by the organizations described in both volumes. Among these are publications produced from computer-readable data bases (these are also listed in the Data Bases Index): user guides, search aids, and similar documentation; and newsletters, journals, and directories concerned with the information field. Listed under both full name and acronym.

SOFTWARE INDEX. Software produced or provided by organizations listed in both volumes. Generally they are for such applications as information retrieval, automatic indexing, library automation, data base management, photocomposition, statistical data base analysis, and other information work. Listed under both full name and acronym.

FUNCTION/SERVICE CLASSIFICATIONS. Classifies organizations, systems, and services into 24 main categories according to their chief functions or types of services provided. Entries appear alphabetically in all applicable categories. The classifications can be cross-checked against each other or against terms in the Subject Index to produce more specific groupings. For example, firms that both produce data bases and operate online host services may be located by comparing the Data Base Producers and Publishers group against the Online Host Services category. Similarly, bibliographic data bases in the field of agriculture can be located by comparing the Abstracting and Indexing category against the appropriate subject headings in the Subject Index. Following are descriptions of the function service classifications used. (New with this edition are Mailing List Services and Transactional Services.)

Abstracting and Indexing. Organizations whose activities include indexing, abstracting, or both. Emphasis is on organizations issuing computer-produced publications and bibliographic data bases that are publicly available.

Associations. Professional and trade associations and other membership groups with interests and programs in the information, electronic publishing, library automation, and related fields.

Community Information and Referral. Organizations using computer and micrographic technology to support the provision of referrals to human services agencies in their communities. Applications

can include computer-generated microform or hardcopy directories of agencies, online searching in response to inquiries, demographic data collection and analysis, etc.

Computerized Searching. Organizations that conduct online or batch-mode current or retrospective retrieval from computer-readable data bases. Includes organizations using publicly available data bases as well as organizations providing services from their own files only.

Consultants. Organizations and services that provide consultation, and systems analysis and design, in the fields of information provision and access.

Data Base Producers and Publishers. Organizations that create (or employ a contractor to create) computer-readable files of bibliographic or nonbibliographic information for internal use or public access. Data bases produced by these organizations are listed in the separate Data Bases Index.

Data Collection and Analysis. Organizations that collect, analyze, process, evaluate, and disseminate raw numeric data in such fields as social science, science and technology, economics, and medicine. Includes standard data reference centers, social science data archives, commercial demographic and marketing firms, government agencies, research institutes, and other organizations.

Document Delivery. Organizations that, on a demand basis, locate, retrieve, and deliver the full text of periodical articles, government documents, conference proceedings, patents, reports, and other materials required by the client. Includes organizations providing services only from their own collections as well as organizations using publicly available sources. In addition to the document suppliers, organizations offering electronic ordering facilities through which suppliers can be contacted are also listed here.

Electronic Mail Applications. Organizations whose information systems and services include capabilities allowing clients to electronically send and receive messages. (Organizations offering pure electronic mail services without providing information services fall outside the scope of this directory.)

Information on Demand. Organizations providing fee-based custom information services in client-specified subject areas using publicly available print and computerized information sources. Services provided usually include online searching; document delivery; literature compilations; library research; preparation of bibliographies, abstracts, or indexes; establishment of current awareness services; etc.

Library and Information Networks. Networks. consortia, and systems that represent cooperative efforts to share resources or provide information to a specific membership. Individual network members are not listed or referenced here.

Library Management Systems. Systems and software available for installation in a library or information center to support the management of circulation, acquisitions, catalog inquiry, administration, and similar library functions. Includes systems that are marketed by commercial firms as well as systems developed internally and maintained by libraries.

Magnetic Tape/Diskette. Organizations that make available proprietary or public information on computer tapes or diskettes for installation and use on the client's own facilities. Includes information producers that license copies of their data bases as well as service firms that package census and other public data in computer-readable form for use by clients.

Mailing List Services. Classifies those organizations that compile and maintain mailing list information on organizations and individuals and make this information available to others on Cheshire cards, pressure-sensitive labels, magnetic tapes, diskettes, and in other formats. Also covers organizations providing consulting, software, and other services in this area, including list conversion, maintenance, and management.

Micrographic Applications. Organizations whose computerized information storage and retrieval systems include micrographic applications and products. Excluded from this directory are companies solely concerned with micropublication or the manufacture and distribution of micrographic equipment.

Online Host Services. Organizations that maintain data bases and software on their computer facilities and permit clients at multiple remote locations to retrieve needed information using online terminals. Includes commercial online search services, government systems, time-sharing companies that carry data bases, videotex teletext information systems, online cataloging support services, and similar operations. Also listed in this index are the major international telecommunications networks through which computers and terminals communicate.

Optical Publishing Applications. Classifies organizations involved in such recent technologies as CD-ROM and optical discs; included are both information producers that make their products available in this form and organizations offering conversion services for publishers.

Personal Computer Oriented Services. Online services, software, library management systems, data bases, and other systems and products that are specifically designed for or actively marketed to personal computer users (often, end users).

Photocomposition Services. Covers those organizations that provide computer-assisted production of camera-ready printed materials, such as catalogs, directories, encyclopedias, indexing and abstracting publications, and manuals. This covers organizations that produce materials from in-house or client-maintained data bases, as well as organizations providing software or consulting services in this area.

Research and Research Projects. Institutes, libraries, centers, government units, and market research firms that conduct research in the information field on a continuing basis.

SDI Current Awareness. Lists organizations that report selective dissemination of information (SDI) or current awareness programs, including those based on an organization's own information resources and those that cover all available sources.

Software Producers. Organizations that produce software and make it available for use on client facilities or through time-sharing. Software applications covered by this book include information storage and retrieval, cataloging and indexing, library automation, photocomposition, statistical analysis, and other information work. The individual software programs made available by organizations appearing here are separately listed in the Software Index.

Transactional Services. Classifies those organizations whose information systems and services include capabilities which allow the user to complete transactions electronically from remote locations. Covers such transactions as shopping and ordering documents. (Organizations offering pure transactional services without providing information services fall outside the scope of this directory.)

Videotex Teletext Information Services. Organizations that provide or operate videotex/teletext information systems or services, as well as other organizations involved in the field, including consulting firms, videotex data base producers, associations, research operations, etc. Organizations listed here are also entered in other categories for which they qualify: e.g., a videotex consultant appears here and in the Consultants category.

PERSONAL NAME INDEX. Includes persons who are directors of organizations and systems described in this book as well as persons who serve as contact points for information about the systems. Personal and organizational titles are generally not included here.

GEOGRAPHIC INDEXES. The United States appears first, with entries subarranged by state and then by city. International entries follow alphabetically by country, with entries subarranged by city within country. Listings in the indexes include organization and system or service name, address, telephone number, director name, and entry number.

SUBJECT INDEX. An index to the general and specific subject interests reported by the organizations described in this book. Emphasis is on thorough indexing of subjects covered by computer-readable data bases and their print counterparts, although selected information industry service activities are also indexed here. Terms used are based on a modified Library of Congress subject heading list, including "see" and "see also" references. Entries in this index include organization and service name, followed by the entry number in parentheses.

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| | | |
| | | |
| | | |

Encyclopedia of Information Systems and Services

VOLUME 3: INDEXES

MASTER INDEX

United States Listings: 1-2800 ● International Listings: 2801-4155

```
A & HCI (Arts & Humanities Citation Index) 1094
A & RT (Adams and Rountree Technology, Inc.) 22
A & W Documentation System 3180
A-C-C-E-S-S 1034
A.C. Nielsen Company 1595, 1596
A Directory of the Government Publications of Iran 3547
A/DM & T (PTS Aerospace/Defense Markets & Technology) 1779
A/DM & T User Guide 1779
A.G.A. (American Gas Association) 94
A.G.A. GasNet 94
A.G.A. GasNet Data Bases 94
A.G.A. GasNet User's Manual 94
A.G.A. Legislative Documents 94
A.G.A. Press Releases 94
A.G.A. Publications Catalog 94
A.G.A. Regulatory Documents 94
A Guide for Young People in New York City; Help
  Yourself: 462
A Guide to European Community Grants and Loans 3184
A Guide to Searching - A SPIRES Primer 2026
A Guide to Searching ABI/INFORM ONTAP 2151
A Guide to Searching HUD USER ONLINE 2311
A Guide to Social and Health Services in New York City; How
  to Secure Help: 462
A J Seminars 47
A.JOUR 2801
A.M. Best Company 235
A.M. Best Datacenter Data Bases 235
A.M. Best Electronic Retrieval Services (AMBERS) 235
A Matter of Fact (AMOF) 1756
A Micro Handbook for Small Libraries and Media
  Centers 2102
A Model for Videotex Transaction Processing 2673
A.P.P.L.E. Co-op 149
A.P.P.L.E. Crate 149
A Public Library/Community Access Tool (APL/CAT) 583
A Short-Title Catalogue of Eighteenth Century Printed Books in
  the National Library of Medicine 2420
A Study of Active U.S. Gold Mines
A.T. Kearney, Inc. 1203
A.T.S. (Associated Technical Services, Inc.) 169
A-T Videotext 2110
A-T Videotext Data Base 2110
A Total Library Automated System (ATLAS) 598
A-V Catalog Writer 797
A-V Online 12
A World List of Serial Titles in Aquatic Sciences and
  Fisheries 4031
A/WPR (Air/Water Pollution Report) 313
AA (Analytical Abstracts) Online 3849
AA (Apicultural Abstracts) 3488
```

AACTE (American Association of Colleges for Teacher

Education) 2273

```
AAEDC (American Agricultural Economics Documentation
  Center) 2227
AALL (American Association of Law Libraries) 996
AAMSI (American Association for Medical Systems and
  Informatics) 69
AAMSI Communications Data Base 69
AAMSI Forum 69
AAMSI Membership Directory 69
AAP (Association of American Publishers) 180, 181
AAP Standard 180
AAP Standard for the Preparation and Markup of Electronic
  Manuscripts 180
AAPData 1733
AAPG/CSD Exploratory Well File 2616
AAPlanner 1733
AARP (American Association of Retired Persons) 70, 71
AARTI (Australian Art Index) 2875
AASE Australian Associated Stock Exchanges (CLIRS) 3055
AAUP (Association of American University Presses) 137, 2646
ABA (American Bar Association) 74, 75, 76
ABA (American Bar Association) Mailing List Files 76
ABA Banking Journal (NEXIS) 1356
ABA/net 74
ABA/net Data Bases 74
ABALL Software Inc. 2802
Abar Business Planning Service 3641
Abbreviations Dictionary; Acronyms, Initialisms, and 818
Abbreviations Dictionary; International Acronyms, Initialisms,
  and 818
ABC (Abstracts in BioCommerce) 2910
ABC (Advance Buyer's Checklist) Program 1077
ABC (Audit Bureau of Circulations) 197
ABC (Audit Bureau of Circulations) Data Bank 197
ABC (Automated Book Catalog, Department of
  Education) 2276
ABC (FIZ Technik) 3979
ABC Circulation Data Bank 197
ABC Circulation Data Bank Service - Audit Bureau of
  Circulations 197
ABC-CLIO 1, 2, 3, 4, 5
ABC-CLIO Data Bases 1
ABC-Clio Information Services 1
ABC-CLIO Research Guides
ABC, Inc.; Capital Cities/ 1932
ABC International 6
ABC POL SCI (Bibliography of Contents: Political Science and
  Government) 1
ABC PUBLISHING Companies 1599, 1600
ABC-SPIndex 1
ABC Star Service 6
ABC World Airways Guide 6
ABC Worldwide Hotel Guide 6
ABD (Area Business Databank) 990
ABDA (Bundesvereinigung Deutscher
```

ENCYCLOPEDIA OF INFORMATION SYSTEMS AND SERVICES, 8th Edition - 1988

| Apothekerverbande) 3309 | Base 3856 |
|--|---|
| ABDA-INTER (ABDA-Interaktionen) (DIMDI) 3330 | Abstracts on Tropical Agriculture (ATA) 3856 |
| ABDA-Interaktionen (ABDA-INTER) (DIMDI) 3330 | Abstracts on Tropical Agriculture (ATA) Data Base 3856 |
| ABDA-Pharma 3309 | ABT (Advanced Battery Technology) 1470 |
| ABDA-Pharma Drug File (FAM) 3309 | Abt Associates Inc. 7 |
| ABDA-Pharma Manufacturer's File (HER) 3309 | Abt Computer Graphics Corporation 7 |
| ABDA-Pharma Substances File (STO) 3309 | Abt Computer Graphics Corporation (ACGC) 7 |
| ABF (American Bar Foundation) 74 | Abteilung Dokumentation - Institut fur |
| ABI/INFORM 2151 | Ernahrungswissenschaft 3471 |
| ABIPC (Abstract Bulletin of the Institute of Paper | Abteilung Markt-Service - Burda GmbH 2948 |
| Chemistry) 1101 | Abteilung Oekonometrie und Datenverarbeitung - IFO-Institut |
| ABIPC; Keyword Index to 1101 ABIS (Anglo-Brazilian Information Service) 2826 | fur Wirtschaftsforschung 3415 |
| ABIX 2866 | AC (Auto-Cite) 2663 Academic American Encyclopedia 878 |
| ABLE 3976 | Academic Book Center 8 |
| ABLEDATA 1533 | Academic Book Center Data Base 8 |
| ABLEDATA Thesaurus 1533 | Academic Book Price Index; U.K. 3623 |
| ABN (Australian Bibliographic Network) 2861 | Academic Book Price Index; USA 3623 |
| ABN (Australian Bibliographic Network) Data Base 2861 | Academic Computing and Research Services - Western |
| ABN: A Bibliography 2861 | Kentucky University 2719 |
| ABN Authorities 2861 | Academic Computing Services Department - University of |
| ABN Catalog 2861 | Washington 2638 |
| ABN Catalogue 2860 | Academy Award (BASELINE) 220 |
| ABN News 2861 | Academy of Sciences of the U.S.S.R. 4018, 4019, 4020, 4021 |
| ABOA (Australian Bibliography of Agriculture) 2856 About RLG 1861 | ACAPS (Automated Credit Application Processing System) 112 |
| ABP (UK) Ltd. 3040 | ACBAS 2888 |
| ABPC (American Book Prices Current) 212 | Accelerated Learning Project - Utah Information Technology |
| ABPR (American Book Publishing Record) System 272 | Demonstration Center 2655 |
| ABPR (Weekly Record/American Book Publishing Record | Accent on Information (AOI) 9 |
| System) 272 | Accent on Information (AOI) Data Base 9 |
| Abridged Biography and Genealogy Master Index 819 | Accent on Information Progress Report 9 |
| Abridged Index Medicus 2420 | Accent on Living 9 |
| Abridged Readers' Guide to Periodical Literature 2745 | ACCENT R 1522 |
| ABS (Australian Bureau of Statistics) 2865 | Accent Special Publications 9 |
| ABS (Australian Bureau of Statistics) Data Base 2865 | Access 554, 650 |
| ABS (Australian Bureau of Statistics) Time Series Data Base (INFOBANK) 3083 | Access - Associated Information Consultants 167 ACCESS 2010 10 |
| ABS Catalogue of Publications 2865 | Access Corporation 10 |
| Absatzwirtschaft 3380 | Access Data Base 13 |
| Absatzwirtschaft (ASW) Data Bank 3380 | ACCESS Data Bases 2277 |
| Abstract Bulletin of the Institute of Paper Chemistry | Access IMS 1107 |
| (ABIPC) 1101 | Access Innovations, Inc. 11, 12 |
| Abstract Information Digest Service (AIDS) 803 | Access Publishing Company 13 |
| Abstract Journal in Earthquake Engineering 2537 | Access Reports/FOI 1457 |
| Abstract on Hygiene and Communicable Diseases 2951 | Access, The Daily News Intelligence Service 13 |
| Abstracting and Indexing Career Guide 1517 | Access to Information for Medicine (AIM) 54 |
| Abstracting and Indexing Services Directory 818 Abstracting and Indexing Services in Perspective: Miles Conrad | Access to Information Services (ATIS) Associates 14 Access to Justice: The Struggle for Human Rights in Southeast |
| Memorial Lectures 1969-1983 1517 | Asia 926 |
| Abstracting and Information Services; National Federation | Accession Book 1879 |
| of 1517 | Accession Control (Right On Programs) 1879 |
| Abstracting Service of Translations About Building 3405 | Accessoirex 3644 |
| Abstracting Society of Canada; Indexing and 3420 | Accident/Incident Reporting System (AIRS) 2460 |
| Abstracts in BioCommerce (ABC) 2910 | Accident/Incident Reporting System Data Base; Aircraft 3494 |
| Abstracts Journal (VINITI) 4021 | Accident Investigation and Prevention Section - Air Navigation |
| Abstracts Manager 1071 | Bureau - International Civil Aviation Organization 3494 |
| Abstracts of AIT Reports and Publications on Renewable Energy | Accident Investigations Data Base 2217 |
| Resources 2839 | Accident Muster File 1402 |
| Abstracts of Bulgarian Scientific Literature: Series A. Plant Breeding 2947 | Accident Record Section - Traffic Services Division - Michigan State Police 1402 |
| Abstracts of Bulgarian Scientific Literature: Series B. Animal | Accidents Navires Avec Deversements Petroliers 3286 |
| Breeding and Veterinary Medicine 2947 | ACCIS (Advisory Committee for the Co-ordination of |
| Abstracts of Entomology 246 | Information Systems) 4024 |
| Abstracts of Health Care Management Studies 2591 | ACCIS Newsletter 4024 |
| Abstracts of Mycology 246 | Account Monitor Reports 2138 |
| Abstracts of Romanian Scientific and Technical | Accountants; American Institute of Certified Public 105, 106 |
| Literature 3836 | Accountants' Index 105 |
| Abstracts of Science and Technology in Japan 3568 | Accountants Mailing List Data Base; Roman's Certified |
| Abstracts of Science & Technology Journals in the Republic of | Public 1887 |
| China 3678 Abstracts of the NSC Awarded Beasarch Barrer (Bernship of | Accounting (BRS Information Technologies) 294 |
| Abstracts of the NSC Awarded Research Papers (Republic of China) 3678 | Accounting and Reporting System; Financial 489 Accounting Database; Australian 3467 |
| Abstracts of Working Papers in Economics (AWPE) 347 | Accounting Database; Austranan 3407 Accounting Research System Data Base; National |
| Abstracts on Health Effects of Environmental Pollutants | Automated 106 |
| (HEEP) 246 | Accounting Research System; National Automated 106 |
| Abstracts on Rural Development in the Tropics | Accounts of Chemical Research 82 |
| (RURAL) 3856 | Accu-Data 15 |
| Abstracts on Rural Development in the Tropics (RURAL) Data | Accu-Weather Advanced Map Plotting System (AMPS) 15 |

VOLUME 3: INDEXES - MASTER INDEX United States Listings: 1-2800 ● International Listings: 2801-4155

Accu-Weather Data Base 15 Accu-Weather, Inc. 15 Accurate Information Service 16 ACCUTROL 2155 ACDB (Airport Characteristics Data Bank) 3495 ACE 4016 ACER (Australian Council for Educational Research) 2869 ACGC (Abt Computer Graphics Corporation) 7 ACH (Association for Computers and the Humanities) 171 ACH Newsletter 171 ACHEMA Handbook Pollution Control 3131 ACHEMA Yearbook, Chemical Engineering from A to Z 3130 Achievements and Perspectives 3492 Achievements in Science and Technology (VINITI) 4021 ACHLIS (Australian Clearing House for Library and Information Science) 3900 ACHLIS (Australian Clearing House for Library and Information Science) Data Base 3900 ACHPIRST (Australian Clearing House for Publications in Recreation Sport and Tourism) 3228 ACI Computer Services 2803 ACI International 2803 Acid Precipitation 2303 Acid Precipitation Digest 382 ACID RAIN (ESA/ĨRS) 3200 Acid Rain Abstracts 731 Acid Rain Annual Index 731 Acid Rain Data Base Acid Rain Fiche 731 Acid Rain Information Clearinghouse (ARIC) 382 Acid Rain Information System 731 Acid Rain; International Bibliography of 246 382 Ackerman (Katherine) and Associates 17 Ackerman and Warnken Seminars 17 ACLI (American Council of Life Insurance) 87 ACLU (American Civil Liberties Union) 84 ACLU Fund of the National Capital Area 84 ACLU Political Asylum Project Data Bases 84 ACM (Association for Computing Machinery) 172 ACM Guide to Computing Literature 172 ACM Transactions on Computer Systems (TOCS) 172 ACM Transactions on Database Systems (TODS) 172 ACM Transactions on Graphics (TOG) 172 ACM Transactions on Mathematical Software (TOMS) 172 ACM Transactions on Office Information Systems (TOOIS) 172 ACM Transactions on Programming Languages and Systems (TOPLAS) 172 ACOG (American College of Obstetricians and Gynecologists) 85 ACOG Information 85 ACOG Newsletter 85 ACOG Resource Center 85 ACOMPLINE 3619 ACORN 321 ACQUE 3559 ACQUEST 4079 Acquired Immune Deficiency Syndrome (AIDS) Database 2950 Acquired Intelligence, Inc. (AII) 18 ACQUIRES (Acquisitions and Reporting System) 598 Acquisitions (Utlas) 4119 Acquisitions Alert (Earthquake Engineering Research Center) 2537 Acquisitions and Bibliographic Services Branch - National Library of Canada 2979 Acquisitions and Reporting System (ACQUIRES) 598 Acquisitions Control (Right On Programs) 1879 Acquisitions in RLIN II 1862 Acquisitions Manager 1801 ACR (Applied Computer Research) 150 ACRES 224 ACRES (Agricultural Communications and Resource Evaluation Systems) 91 ACRES Washington Report Data Base 91 Acrofax Inc. 760 ACRON 2965

Acronyms and Initialisms in Health Care Administration 99 Acronyms; Computer and Telecommunications 818 Acronyms; Dictionary of New Information Technology 818 Acronyms, Initialisms, and Abbreviations Dictionary Acronyms, Initialisms, and Abbreviations Dictionary; International 818 Acronyms Related to International Development 3508 Across the Board 513 ACS (American Chemical Society) 79, 80, 81, 82, 83, 1131, 3917 ACS Directory of Graduate Research 79 ACSF (Association of French Host Centers) 2850 ACSI (Association Canadienne des Sciences de l'Information) 3007 ACSPRI (Australian Consortium for Social and Political Research Inc.) 2878 ACSPRI Newsletter 2878 ACT (Advertised Computer Technologies) 2152 ACT Computer Services Ltd. 2804 ACT 1 2152 Act I - Marketron, Inc. 1310 Act I Radio Data Base 1310 Act I Television Data Base 1310 ACT II 2152 Action for Libraries 239 Action Surveys, Inc. (ASI) 19 Actionline (Dwight's Hotline Energy Reports) 712 ACTIVATOR 527 Activity and Osmotic Coefficients of Aqueous Electrolyte Solution Data Base 2414 Activity Coefficients at Infinite Dilution 4071 ACTL File 2534 Acton Information Resources Management Ltd. 2805 ACTS 224 Acts of Assembly (Virginia State Division of Legislative Automated Systems) 2680 Actualidades 2917 Actuarial Data Base (I.P. Sharp Associates) 3875 ACU (Association of Computer Users) 183 ACUL 3595 Acumen 2806 Acurex Corporation 20 Acurex Corporation Energy and Environment Division Data Ad Day (NEXIS) 1356 Ad Guide 2646 Ad Placement Report; Hitap: Hi Tech 319 ADABAS (Adaptable Data Base System) 1980 AdaData 1152 Adam (Helen) & Associates, Inc. 21 Adams and Rountree Technology, Inc. (A & RT) 22 ADAPSO (Association of Data Processing Service Organizations) 288 ADAPSO/Broadview Index 288 ADAPT 1453 Adapt Inc. 23 Adaptable Data Base System (ADABAS) 1980 Adaptive Information Management System (ADMIN) 3116 Adaptive Library Management System (ADLIB) 3116 ADAS & SAC Advisory Publications Index 3166 ADB (Anlagendatenbank) 3305 ADC (Analytic Decisions Corporation) 147 ADCIS (Association for Development of Computer-Based Instructional Systems) 173 ADCIS Newsletter 173 ADCU (Association of Data Communications Users) 184 ADCU Newsletter 184 ADCUME ADD (American Doctoral Dissertations) 2518 ADDATA 151 Adding Screens in Structure Searching 81 Addison Public Library 24 Additives for Plastics 582 ADDR (FIZ Technik) 3979 Address Change Service for Second Class Mailers 2472 Address Information Systems; Office of - Postal Service 2472 Address-to-Coordinate (ATC) (Geographic Data Technology, Inc.) 841 Address Verification System Plus (AVS) 1018