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ACCOUNTABILITY THROUGH PUBLIC OPINION

From Inertia to Public Action

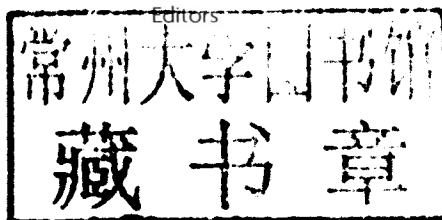
Sina Odugbemi and Taeku Lee, Editors

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Editors



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Acknowledgments

This book contains a compilation of contributions to a workshop in November 2007, “Generating Genuine Demand with Social Accountability Mechanisms,” held in Paris, France, as well as specially commissioned articles and case studies from experts from development practice and academia. We would like to thank all contributors to this book and to the workshop, without whose effort this book would not have been possible. The participants in the workshop are listed in the appendixes, and all deserve our gratitude for a fruitful and successful exploration of this topic. We also appreciate the insights shared by the World Bank chairs and discussants at the November 2007 workshop: Lilia Burunciuc, André Herzog, Paolo Mefalopulos, Paul D. Mitchell, Karen Sirker, and Caby Verzosa.

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We hope that this book will make a contribution to development policy and practice regarding the accountability of governments toward their citizens. We

dedicate this book to the citizens of developing countries who stand up to their governments to demand responsiveness and better services, and who will be helped in their efforts, we hope, by the insights that we gather in this volume.

We also wish to acknowledge that we were unable to take in as much of the groundbreaking work in this rich field as we would have liked. In particular, owing to unanticipated administrative hurdles, we were unable to include two projects that were originally planned for in this volume: Jonathan Fox's study of accountability in two antipoverty projects in Mexico and Macartan Humphreys, William A. Masters, and Martin Sandbu's study of an experimental exercise in deliberative democracy in São Tomé and Príncipe.* We urge interested readers to go beyond this volume to learn about these projects and discover the many, many others that are in print or in progress.

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Note

- * Humphreys, Macartan, William A. Masters, and Martin E. Sandbu, 2006, "The Role of Leaders in Democratic Deliberations: Results from a Field Experiment in São Tomé and Príncipe," *World Politics* 58 (4): 583–622; Fox, Jonathan, 2007, "Accountability Politics," *Oxford Scholarship Online Monographs*, pp. 243–87.

Abbreviations

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|---------|--|
| ADOPEM | Asociación Dominicana para el Desarrollo de la Mujer |
| ANC | African National Congress |
| ATI | access to information |
| BATF | Bangalore Agenda Task Force |
| BDA | Bangalore Development Authority |
| BoA | Board of Approvals |
| CABA | Ciudad Autónoma de Buenos Aires |
| CCT | conditional cash transfer |
| CDCA | Conselho dos Direitos da Criança e do Adolescente |
| CEBRAP | Centro Brasileiro de Análise e Planejamento |
| CEM | Centro de Estudos da Metrópole |
| CI | Consumers International |
| CLC | Community Law Centre–Durban |
| CommGAP | Communication for Governance and Accountability Program |
| CPC | community promotion committees |
| CPP | Centre for Public Participation |
| CRC | citizen report card |
| CSC | Civil Service Commission |
| CSC | community score card |
| CSO | civil society organization |
| CVs | <i>comités de vigilancia</i> |
| DAR | Department of Administrative Reforms |
| DFID | Department for International Development, U.K. |
| DPLG | Department of Provincial and Local Government |
| EU | European Union |
| FAO | Food and Agriculture Organization (UN) |
| FSLD | Foundation for Support of Local Democracy |
| FUNCAD | Fundo do Conselho Municipal dos Direitos da Criança e do Adolescente |

| | |
|---------|---|
| GAD | Grupo Acción por la Democracia |
| G-Watch | Government Watch |
| HAM | Haute Autorité des Médias |
| ICT | information and communication technology |
| IDB | Inter-American Development Bank |
| ILO | International Labour Organization |
| IT | information and technology |
| JMCC | Jerusalem Media and Communications Center |
| LHC | local health council |
| LHR | Lawyers for Human Rights |
| MKSS | Mazdoor Kisan Shakti Sangathan |
| MP | member of parliament |
| NAC | National Advisory Council |
| NCEP | National Civic Education Program |
| NCT | National Capital Territory |
| NGO | nongovernmental organization |
| NIPILAR | National Institute for Public Interest Law and Research |
| NREGA | National Rural Employment Guarantee Act |
| OECD | Organisation for Economic Co-operation and Development |
| OP | Orçamento Participativo |
| PAC | Public Affairs Centre |
| PAF | Public Affairs Foundation |
| PB | participatory budgeting |
| PC | Participación Ciudadana |
| PEN | Poder Ejecutivo Nacional |
| PETS | public expenditure tracking survey |
| PNA | Palestinian National Authority |
| PSU | primary sampling unit |
| PT | Partido dos Trabalhadores |
| RSM | Radio Santa María |
| RTI | right to information |
| SA | social accountability |
| SAMs | social accountability mechanisms |
| SEZ | special economic zone |
| SIDA | Swedish International Development Cooperation Agency |
| SIDE | Secretaría de Inteligencia del Estado |
| SMS | short message service |
| SSIP | small-scale independent provider |
| SUS | Sistema Único de Saude |
| TBA | Trains of Buenos Aires |
| TIB | Transparency International |
| UBA | University of Buenos Aires |
| UMTS | universal mobile telecommunications service |