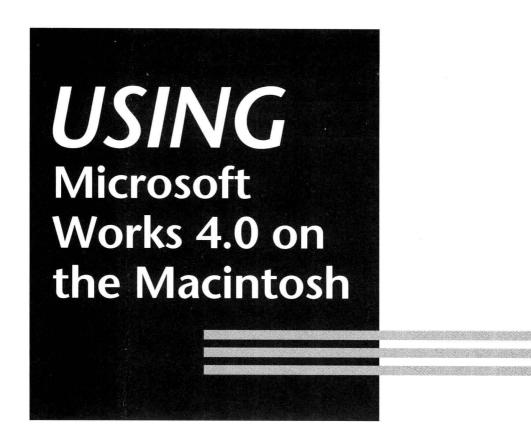


MICROSOFT WORKS 4.0 ON THE MACINTOSH

PHYLLIS YASUDA

VIVIAN FREDERICK

WITH JUDY YAMADA AND ANN KODA



Phyllis Yasuda Vivian Frederick with Judy Yamada and Ann Koda



McGRAW-HILL San Francisco, California

Using Microsoft Works 4.0 on the Macintosh

Copyright © 1995 by McGraw-Hill, Inc. All rights reserved. Printed in the United States of America. Except as permitted by the United States Copyright Act of 1976, no part of this publication may be reproduced or distributed in any form or by any means, or stored in a database or retrieval system, without the prior written permission of the publisher.

2 3 4 5 6 7 8 9 QPD QPD 9 0 9 8 7

ISBN 0-07-072280-3

Sponsoring Editor: Roger Howell Production Supervisor: Natalie Durbin Project Manager: Graphics West Interior Design: Graphics West Cover Design: Tom Trujillo

Quebecor Printing/Dubuque was printer and binder.

Library of Congress Catalog Card Number 94-074266

Information has been obtained by McGraw-Hill from sources believed to be reliable. However, because of the possibility of human or mechanical error by our sources, McGraw-Hill does not guarantee the accuracy, adequacy, or completeness of any information and is not responsible for any errors or omissions or the results obtained from use of such information.



This book is printed on acid-free paper.

PRFFACE

Using Microsoft Works 4.0 on the Macintosh is a hands-on, comprehensive tutorial designed to introduce Microsoft Works 4.0 to students of varying backgrounds. With an encouraging and gentle approach, this text assumes some experience with the Macintosh but little or none with Microsoft Works software. Appendix A briefly reviews basic Macintosh skills needed to complete the tutorials using Systems 7.0 and 7.5. Each chapter contains one or more activities that lead students through the creation and alteration of documents using this powerful software's numerous features.

FEATURES OF THIS BOOK

Comprehensive, Hands-on Introduction—covers commonly used features of the word processing, spreadsheet, database, and draw modules of Microsoft Works 4.0 software. Appendix B discusses the features of the Works Communications module.

Step-by-Step Tutorials—instructions for action appear in blue type, screen displays monitor student progress, exercises build gradually upon themselves, and section headings provide quick, convenient reference.

Real-Life Applications—exercises are built around a business scenario. Students create and edit documents for The Fun Factory, a retail toy store.

Student Reinforcement—learning objectives, chapter summaries, and end-of-chapter review questions and exercises reinforce and support each chapter's lessons. Answers to review questions are given in the back of the book.

A comprehensive *Instructor's Manual* includes teaching hints and sample solutions to all end-of-chapter exercises. The manual also contains a data disk that provides all practice files that students need to complete the exercises. Preview the "README" file before using the disk.

HINTS FOR GETTING THE MOST FROM THIS TEXT

Read ahead! Read each section before you begin to follow its instructions. Experience has shown that students who read only as they go along miss the action taking place on the screen—and with any computer, that's half the fun! Reading computer screens is also the best way to learn to use any computer program.

Take your time as you progress through the activities, and review the material frequently. The original document will remain intact on your data disk until you save over it. Save any changes you make in a file with a new name, and you can start over again whenever you wish.

Feel free to experiment with the various operations of Works after you have completed each chapter. Try not to worry about making mistakes. In fact, we've found that people learn more from making mistakes, trying to figure out what went wrong, and then making the necessary corrections. So don't hesitate to jump right in!

If you get stuck, try one of these methods:

- Browse through the various options displayed on the menu; experienced computer users often learn a new program this way.
- Use the built-in Help facility.

- Ask your classmates or instructor.
- Read the manufacturer's manual, Microsoft Works 4.0 User's Guide, which accompanies Microsoft Works 4.0 software. (Note: The goal of this book is to teach you enough to get started with Microsoft Works 4.0. It is not designed to replace the manual.)

Above all, enjoy your experience with using the computer to become more productive.

BRIEF CONTENTS

Preface xiii

| CHAPTER 1 | You, Your Macintosh, and Works 4.0 1 |
|------------|--------------------------------------|
| CHAPTER 2 | Word Processing 1 13 |
| CHAPTER 3 | Word Processing 2 33 |
| CHAPTER 4 | Word Processing 3 54 |
| CHAPTER 5 | Word Processing 4 65 |
| CHAPTER 6 | Spreadsheet 1 77 |
| CHAPTER 7 | Spreadsheet 2 98 |
| CHAPTER 8 | Spreadsheet 3 116 |
| CHAPTER 9 | Spreadsheet 4 137 |
| CHAPTER 10 | Database 1 153 |
| CHAPTER 11 | Database 2 174 |
| CHAPTER 12 | Database 3 189 |
| CHAPTER 13 | Database 4 204 |
| CHAPTER 14 | Drawing 212 |
| CHAPTER 15 | Integration 1 235 |
| CHAPTER 16 | Integration 2 257 |
| | APPENDIX A—Meeting the Macintosh 277 |
| | APPENDIX B—Communications 302 |
| | Glossary 306 |
| | Answers to Review Questions 314 |
| | Index 316 |
| | |

DETAILED CONTENTS

Preface xiii

≡ CHAPTER 1 You, Your Macintosh, and Works 4.0 1

Objectives Before You Start System Requirements 1 How to Use This Book What is Works 4.0? Using Microsoft Help Navigation Buttons Scroll Bars Hypertext and Glossary Words How to Use Help Balloon Help 10 The Menu Bar 10 Using Bookmarks Annotating a Help Topic Finishing Up 11 Summary 11 Review Questions 12 Exercises 12

≡ CHAPTER 2 Word Processing 1 13

Objectives 13 Introduction 13 What is Word Processing? Setting the Scene 14 Getting Started 14 Opening a File 15 **Inserting Text** 17 Centering Text 17 **Deleting Lines** 20 Changing Fonts and Sizes Using the Undo Option Moving Text 23 Saving a File Under a Different Name Using Print Preview 26 Using Page Setup and Printing a File 27 Closing a File and Quitting Works Summary 30 Review Questions 31 Exercises 31

≡ CHAPTER 3 Word Processing 2 33

Objectives 33
Setting the Scene 33
Getting Started 33
Understanding the Ruler 33

Changing the Indent Markers Using the Toolbar 41 Changing Text Thoughout a Document 43 Setting the Scene 45 Indents and Margins Using Word Count 49 49 Using Headers and Footers with Tabs Finishing Up 51 Summary 51 Review Questions 51 Exercises 52

≡ CHAPTER 4 Word Processing 3 54

Objectives 54
Setting the Scene 54
Getting Started 54
Typing the Letter 55
Using the Spell Checker 56
Using the Thesaurus 59
Another Look at Page Setup 61
Finishing Up 62
Summary 62
Review Questions 63
Exercises 63

≡ CHAPTER 5 Word Processing 4 65

Objectives 65 Setting the Scene 65 Getting Started 65 Using Keyboard Shortcuts 65 Creating Stationery 67 Using the Tool Palette 68 Another Look at Tab Stops 68 Paragraph Formats 68 Footnotes 69 Inserting Page Breaks 72 Changing Defaults 74 Footnote Numbers 74 Changing Fonts Finishing Up 75 Summary 76 Review Questions 76 Exercises 76

≡ CHAPTER 6 Spreadsheet 1 77

Objectives 77
What are Spreadsheets? 77
Setting the Scene 78
Getting Started 78
The Spreadsheet Toolbar 79
Identifying Elements 80

Understanding Cell Contents 80 Moving Around 81 Using the Find Option Selecting Spreadsheet Parts 83 Inserting Rows and Columns Typing into Cells 86 Clearing Cells Using Formulas Using a Function 90 Clearing Columns and Rows 91 Formatting Values Playing "What If?" Finishing Up 95 Summary 96 Review Questions Exercises 97

≡ CHAPTER 7 Spreadsheet 2 98

Objectives 98 98 Setting the Scene Getting Started 98 Moving Cells 99 Inserting a New Column Copying By Using Fill Down Using Autosum 102 Copying Formulas Using Fill Right Absolute and Relative References 103 Changing Formula 104 Formatting Values 105 Formatting Labels 108 Printing Cell Formulas Printing Spreadsheets Horizontally Using Headers and Footers 112 Finishing Up 113 Summary 114 Review Questions 114 Exercises 114

≡ CHAPTER 8 Spreadsheet 3 116

Objectives 116 Setting the Scene 116 Creating a New File 117 Using Insert Function 120 Completing the Spreadsheet Determining Spreadsheet Margins 123 Finishing the Project 124 Setting the Scene Moving Cell Content 126 Reviewing Formulas 127 Using the IF Function 128 Using Cell Notes 130

Formatting Blocks of Text 131
Protecting Cells 132
Finishing Up 133
Summary 134
Review Questions 134
Exercises 135

≡ CHAPTER 9 Spreadsheet 4 137

Objectives 137 Setting the Scene 137 Getting Started 137 Using Keyboard Shortcuts 137 Creating Stationery Sorting a File 139 Manual Calculation 140 Dividing Windows into Panes Freezing Titles 142 142 Setting Page Breaks Changing Default Settings Works 4.0 Chart Types Creating a Chart 144 Moving and Modifying Charts 146 Using Touch Up 147 Defining a New Chart 148 Formatting the Pie Chart Saving and Printing Charts 150 Finishing Up 151 Summary 151 Review Questions 152 Exercise 152

≡ CHAPTER 10 Database 1 153

Objectives 153 Database Background 153 Introducing the Works Database 154 Views 154 **Forms** 154 Setting the Scene 155 Getting Started 155 The List View 158 The Data View 160 Using Filters to Select Records 161 Adding a Record to the Database 164 Sorting a Database 165 Adding New Fields to Records Searching the Database Printing from the Database 170 Finishing Up 171 Summary 171 Review Questions 172 Exercises 172

≡ CHAPTER 11 Database 2 174

Objectives 174 Setting the Scene 174 Getting Started 174 Creating a Form 175 Changing Field Size and Location 177 Entering New Data 178 Changing Column Size 181 Multi-Level Sorting 181 Saving the Database Creating Labels 182 Finishing Up 186 Summary 186 Review Questions 187 Exercises 187

≡ CHAPTER 12 Database 3 189

Objectives 189 Setting the Scene 189 Getting Started 190 Understanding a Calculated Field 191 Creating a Calculated Field Using the Database's IF Function 194 Changing a Field Name 195 Creating a Report 196 Formatting the Report 198 Saving the Report 201 Finishing Up 201 Summary 201 Review Questions 202 Exercises 202

≡ CHAPTER 13 Database 4 204

Objectives 204 Setting the Scene 204 Getting Started 204 **Database Keyboard Shortcuts** 204 Using the Tool Palette 205 Clicking to Switch Views 206 Copying Information 206 Copying a Record 206 Copying a Single Entry 206 Copying with Fill Down 207 Copying a File Format 207 Dividing a List Window 208 Aligning Database Fields 208 Using the Address Book 209 Using the Calendar 209 Finishing Up 210 Summary 210 Review Questions 210 Exercise 211

≡ CHAPTER 14 Drawing 212

Objectives 212 Introduction 212 Setting the Scene 213 Getting Started 213 The Draw Tool Icons 214 Drawing Shapes and Lines Correcting Draw Objects **Drawing Filled Objects** 222 Typing and Placing Text **Grouping Objects** 225 Finishing Up the Map 226 Setting the Scene 226 Creating Blocks Correcting Paint Objects 228 Copying the Blocks 229 229 Adding Patterns and Text Finishing Up 233 Summary 233 Review Questions 233 Exercises 234

≡ CHAPTER 15 Integration 1 235

Objectives 235 Introduction 235 Setting the Scene 235 Getting Started 237 Understanding Macros 238 Creating the Macro 238 Using a Macro 241 Opening Files from the Form Letter Creating the Merge Document Merging Spreadsheet Data 246 Reformatting the Letter Selecting the Letter Recipients Saving and Printing Merged Documents 253 Finishing Up 253 254 Summary Review Questions 254 Exercises 254

≡ CHAPTER 16 Integration 2 257

Objectives 257
Setting the Scene 257
Getting Started 257
Editing Text 260
Inserting a PICT Drawing 262
Adding Pages 264
Creating Story Frames 265
Centering a Two Column Heading 267
Linking Story Frames 268
Pasting into Story Frames 268

Manually Linking Columns 270
Spell Checking and Formatting 271
Inserting Artwork 273
Creating the Footer 274
Suppressing Page One Numbering 275
Finishing Up 275
Summary 276
Review Questions 276
Exercise 276

APPENDIX A—Meeting the Macintosh 277
APPENDIX B—Communications 302
Glossary 306
Answers to Review Questions 314
Index 316

You, Your Macintosh, and Works 4.0



OBJECTIVES

When you finish this chapter you will be able to

- identify the minimum Macintosh configuration for running Works 4.0
- understand how to use this book
- recognize the special symbols used in this book
- list the modules contained in Works 4.0
- understand the components of the Works 4.0 Startup dialog box
- use the on-line Help system in Works 4.0

BEFORE YOU START

This book assumes that you have a working knowledge of the Macintosh computer. If you feel the need to review the Macintosh, Appendix A contains a short introduction to the Macintosh using System 7 or higher. You should be able to

- start the computer
- select commands from the menu bar
- use the operating system version installed on your computer
- use the mouse to point, click, double click, and drag
- scroll windows horizontally and vertically
- format and copy a floppy disk
- launch Works 4.0
- exit an application and shut down the computer

SYSTEM REQUIREMENTS

This book is based on the assumption that you will be working on a Macintosh computer with one internal hard disk and one internal floppy disk drive. If your computer configuration does not conform to that assumption, the instructions will need to be adapted.

You will need the following:

- A Macintosh computer (using a 68020 or higher processor) with mouse, keyboard, hard disk, and internal floppy disk drive
- System 7 or higher installed on the hard disk
- Microsoft Works 4.0 installed on the hard disk (It requires 16 megabytes of disk space for a complete installation and 5 megabytes for minimum installation)
- A minimum of 4 megabytes of RAM in your computer for running Works 4.0 (The Power Macintosh version requires a minimum of 10 megabytes RAM for installation)
- A printer
- Access to the practice files that go with this book is required before beginning Chapter 2. A data disk containing those files is packaged with the Instructor's Manual given to every instructor who adopts this book. Your instructor may decide to store the practice files on a hard disk accessible to all students, or may simply give each student a copy of the data disk. The instructions in this book assume that you have your own copy of the data disk. The "Backing up the Data Disk" section of Appendix A includes directions for creating a data disk for use with this text.

HOW TO USE THIS BOOK

This book consists of a series of hands-on activities, designed around a central scenario, that introduce you to the features of Works 4.0. The most effective way to use this book is to read each chapter before attempting the step-by-step instructions using your computer. That way you will know what to expect and can concentrate on what's happening on the computer screen while you are doing the activities. The text includes both explanatory material and hands-on lessons. A mouse icon precedes all hands-on activities. Often, the explanatory material is interspersed throughout the lessons. The lessons consist of numbered steps that tell you each keystroke or mouse movement needed to achieve the desired result. Even if you are an inexperienced computer user, you can easily get started by simply following the explicit instructions in the lessons.

Take time to observe the computer's screen after each step to see what happens. Then compare your screen with the figures in the book. The appearance of your screen should be quite similar, if not identical, to the figures.

This book assumes a full installation of Works 4.0. If you have a minimum installation, do read the material, even though you will not be able to perform some of the sections. Those sections will be marked by the special symbol shown in the next section "Signposts to Guide You."

SIGNPOSTS TO GUIDE YOU



A mouse symbol like this one signals hands-on activities that you can do on the computer.

An arrow like this one marks the appearance of a helpful hint, important note, or reminder.

CAUTION

The caution marker alerts you to a warning that you should read carefully.



This symbol warns that the section cannot be completed with a minimum installation

Hands-on activities are highlighted to make them easy to identify. The steps are numbered, unless there is only one step. Important terms are printed in *bold italic* and are included in the glossary at the back of the book.

WHAT IS WORKS 4.0?

Works 4.0 is the latest and most powerful of an evolving integrated software package that was first introduced in 1987 and that still exists in earlier versions 1.0, 1.1, 2.0, and 3.0. It includes five different modules.

- Use the Word Processor to electronically store, edit, and manipulate text.
- Use the Database and Report Creator to store and organize data such as addresses, inventories, etc.; this module is also useful for sorting data to produce lists, reports, or forms.
- Use the Spreadsheet to arrange data and information in a matrix and perform calculations, or create a graphic view of the data by using the Charting feature.
- Use the Communications tool to send and receive information over the telephone.
- Use Draw to create, copy, and paste graphics into documents.

You can work with any one or all of these modules as you need them. You can, of course, cut and paste between modules as you will do in the integration chapters. The draw module is instantly accessible from every other module except the communications one.

In this text, you will be led through exercises using all Works 4.0 modules except for the communications module, which is covered as an appendix since many users will not have the equipment necessary to use the communications tool.

≡ IT'S YOUR TURN

It's now time to take a look at Works 4.0.



1. Launch Works 4.0.

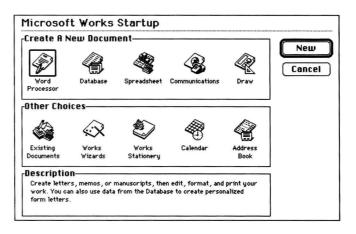
You will see a Startup *dialog box* similar to Figure 1-1.

Dialog boxes allow you to communicate with the program. A dialog box is a special kind of window that usually appears in the middle of the screen. Dialog boxes appear whenever Works needs information from you.

2. Look at the Startup dialog box (Figure 1-1).

The Microsoft Works Startup dialog box displays two rows of small pictures, called *icons*. The top row icons represent the tools you'll use. Initially, the Word Processor tool is chosen, as evidenced by the dark outline around that icon. The bottom row icons represent other options available to you (Existing Documents, WorksWizards, Works Stationery, Calendar, and Address Book). The Description box at the

FIGURE 1-1



bottom of the dialog box gives a brief explanation of the chosen icon. Notice that menus at the top of the screen are inactive when dialog boxes are present.

Because you will be opening a new word processing document for this exercise,

3. Click on the New button.

A blank word processing document displays. Different kinds of documents have different windows; however, many of the elements are the same in all windows, indicating they perform the same functions. Some of the most important elements of a window are labeled in Figure 1-2.

