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To my family:

Lynn, Amanda, and Emerson

Thanks for your support and patience while yet another edition was completed. This book has become a full-time job.

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Scott Mueller is president of Mueller Technical Research, an international personal computer research and corporate training firm. Since 1982, MTR has specialized in the industry's most accurate and effective corporate technical training seminars, maintaining a client list that includes Fortune 500 companies, the U.S. and foreign governments, major software and hardware corporations, as well as PC enthusiasts and entrepreneurs. He has logged millions of miles presenting his seminars to thousands of PC professionals throughout North and South America, Europe, and Australia.

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Thanks in advance—your comments will help us to continue publishing the best books available on computer topics in today's market.

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