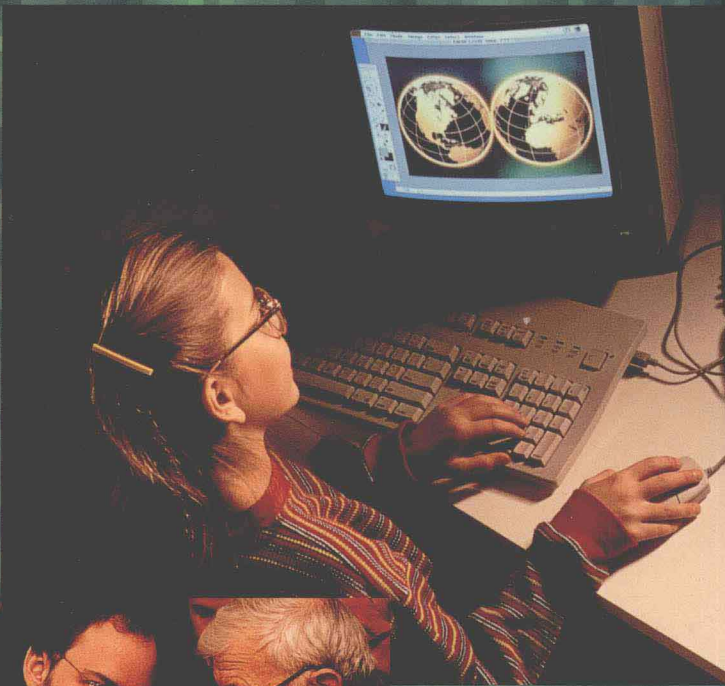


JULIA T. WOOD

Communication Mosaics

A New
**INTRODUCTION
TO THE
FIELD OF
COMMUNICATION**



Julia T. Wood

THE UNIVERSITY OF NORTH CAROLINA AT CHAPEL HILL

Communication Mosaics

*A NEW Introduction to the
Field of Communication*



Wadsworth Publishing Company

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LEARNING OBJECTIVES

To understand

1. The roles communication play in your life
2. Which skills and processes are common to different communication situations
3. How personal identity shapes views of communication and social life
4. What the themes and features of this book are



Introduction to Communication Mosaics

- Your romantic partner claims that you avoid dealing with conflict in your relationship. You know it's true, but you don't know how to communicate about conflict.
- You sense your friend feels on guard during a conversation, and you want to say something to reduce the defensiveness between you, but you don't know what to say.
- You've been invited to interview for your dream job, and getting it depends on communicating effectively in the interview. You wonder how to do that.
- While browsing on the World Wide Web you find a message that contains racist and sexist slurs. You think you should respond but aren't sure what to say.
- A group to which you belong is working on recycling programs for the community, but the group is so disorganized that it's getting nowhere. You wonder how you could participate to make discussion more efficient and orderly.
- At the end of this term your romantic partner will graduate and take a job in a city that's a thousand miles away. You're concerned about sustaining intimacy when you have to communicate across the distance.
- At work you're assigned to a team that includes people from Korea and Mexico. You aren't sure how to interpret their styles of communicating or how to interact effectively with them.
- A major political personality speaks at your campus, and you attend. You try to listen carefully, but you aren't sure how to evaluate what the speaker says.

From the moment we rise until we go to bed our days are filled with communication challenges and opportunities. Unlike some subjects you