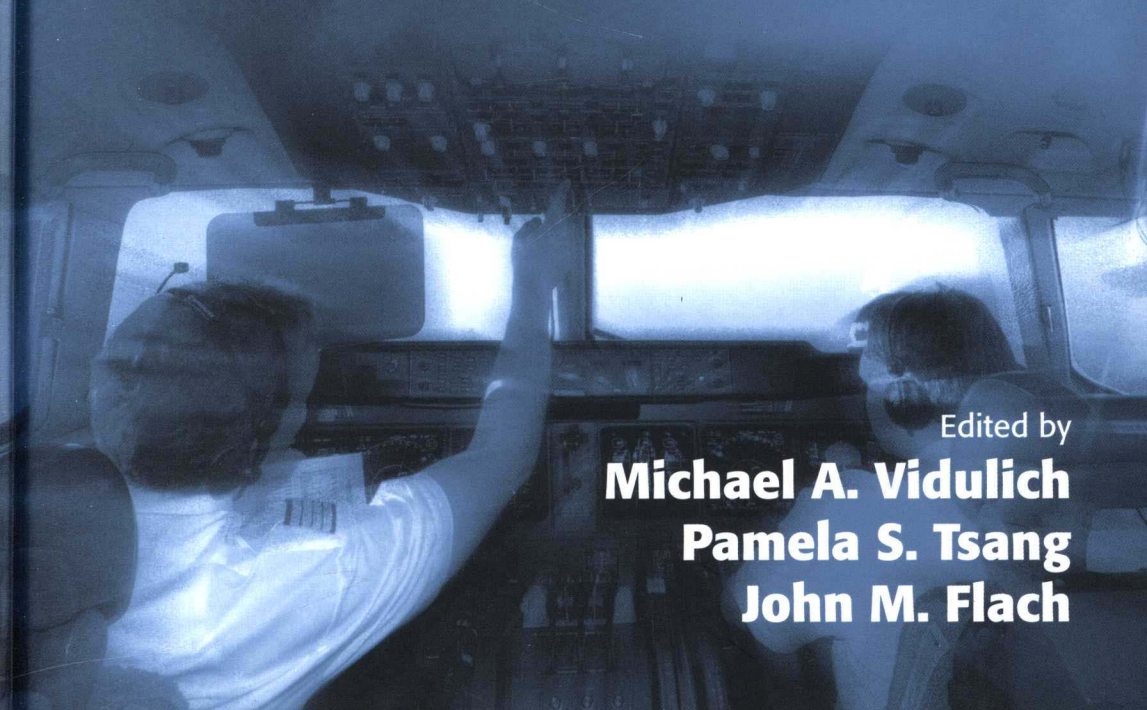


ASHGATE STUDIES IN HUMAN FACTORS FOR FLIGHT OPERATIONS



ADVANCES IN AVIATION PSYCHOLOGY VOLUME 1



Edited by
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Volume 1

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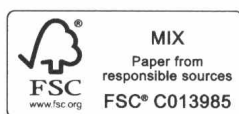
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ADVANCES IN AVIATION PSYCHOLOGY

In the spirit of
Stanley N. Roscoe, Charles E. Billings, and Earl L. Wiener

Notes on Contributors

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Wink received his Ph.D. in Industrial Organizational Psychology from Texas A&M University in 1995. He is currently the Technical Advisor for the Warfighter Readiness Research Division located at Wright Patterson AFB Ohio. He is an Air Force Research Laboratory research fellow and a fellow of the American Psychological Association. He is currently conducting research related to the integration of live and virtual training and performance environments to improve mission readiness and job proficiency. He is also leading research developing methods to monitor and routinely assess individual and team performance across live and virtual environments and evaluating game-based approaches for training, work design, and job restructuring. He maintains an active presence in the international research community through his work on various professional committees and his contributions in professional journals and forums. He is an Associate Editor for the *Journal of Military Psychology* and serves as a contributing editor and/or as a reviewer for three other professional journals and recently co-edited a handbook on work design and a textbook on skill retention and decay. His involvement with the larger psychological research community ensures that communication amongst international military, industry, and academic researchers remains consistent and of the highest quality.

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Clark received a M.Sc. degree (cum laude) in 2004 from the Delft University of Technology, Delft, The Netherlands, for the design and evaluation of a path-oriented control/display augmentation system to help pilots fly curved approach trajectories. He received his Ph.D. degree in 2009 for his work on an ecological approach to pilot terrain awareness. He is currently an assistant professor at the Control and Simulation Division, Faculty of Aerospace Engineering. His research interests include designing and evaluating ecological information for flight deck and air traffic control applications.

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Marthe is a researcher and consultant in the area of Lyon (France). She performed her Ph.D. work in Cognitive Psychology and Human Factors in the military,

at the French Armed Forces Biomedical Research Institute (IRBA, Institut de Recherche Biomédicale des Armées). There, she investigated cognitive adaptation and improvisation abilities in expert fighter pilots. She is currently involved in various research projects concerning attention, cognitive adaptation processes, interindividual differences in adaptability, and training in risky environments as well as in the arts or at school. In relation with the IRBA, she investigates training programs to increase performance in complex and stressful situations. As a consultant, she works on improving decision making and creativity for various private companies.

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Nancy is a professor of Cognitive Science and Engineering at Arizona State University and is Science Director of the Cognitive Engineering Research Institute in Mesa, AZ. She is a member-at-large of the Human Factors and Ergonomics Society's Executive Council, the chair of the National Research Council's Board on Human Systems Integration, and a member of the National Research Council's Panel on Human Factors Science at the Army Research Laboratory. She currently chairs a study panel at the National Academies of Science on the Science of Team Science. Nancy's research interests include the study of individual and team cognition and its application to the development of cognitive and knowledge engineering methodologies, sensor operator threat detection, homeland security systems, remotely-operated vehicles, healthcare systems, and emergency response systems.

Darses, Françoise

Françoise is a university professor in Cognitive Ergonomics, and heads the Action and Cognition in Operational Situations (ACSO) Department at the French Armed Forces Biomedical Research Institute (IRBA, Institut de Recherche Biomédicale des Armées). The research being conducted in this department aims to place the human factor front and center in the design of complex technological systems. The specificities of the situations faced by the military (whether they are operational or

simulated) call for cognitive-adaptation abilities at the sub-symbolic (for example, visual or auditory perception) or symbolic levels (for example, decision making). In this department, the studies conducted by Françoise are concerned with the analysis and modeling of individual and collective decision-making and problem-solving activities mediated by computers. Françoise is also Executive Director for the journal *Le Travail Humain*.

Feigh, Karen M.

Karen is an assistant professor at Georgia Tech's School of Aerospace Engineering. She holds a B.S. in Aerospace Engineering from Georgia Tech, an MPhil in Aeronautics from Cranfield University, UK, and a Ph.D. in Industrial and Systems Engineering from Georgia Tech. Karen has previously worked on fast-time air traffic simulation, conducted ethnographic studies of airline and fractional ownership operation control centers, and designed expert systems for air traffic control towers and NextGen concepts. She is also experienced in conducting human-in-the-loop experiments for concept validation. Karen's research interests include the domains of dynamic socio-technical settings, including airline operations, air transportation systems, Unmanned Aerial Vehicles (UAV) and Micro Aerial Vehicles (MAV) ground control stations, mission control centers, and command and control centers. More generally her research interests include adaptive automation design, the measurement of, and design for different cognitive states.

Flach, John M.

John received his Ph.D. (Human Experimental Psychology) from The Ohio State University in 1984. John was an assistant professor at the University of Illinois from 1984 to 1990 where he held joint appointments in the Department of Mechanical & Industrial Engineering, the Psychology Department, and the Institute of Aviation. In 1990 he joined the Psychology Department at Wright State University. He served as department chair from 2004–2013. He currently holds the rank of Professor. He teaches graduate and undergraduate courses in the areas of experimental cognitive psychology and human factors. John is interested in general issues of coordination and control in cognitive systems. Specific research topics have included visual control of locomotion, interface design, decision-making, and motor control. John is particularly interested in applications of this research in the domains of aviation, medicine, highway safety, and assistive technologies. John is a co-author (with Rich Jagacinski) of a book to introduce control theory to social scientists and also a book on interface design (with Kevin Bennett). He is also a co-editor of two books on ecological approaches to human-machine systems.

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Marie-Pierre is a Human Factors and Cognitive Psychology engineer at the French Armed Forces Biomedical Research Institute (IRBA, Institut de Recherche Biomédicale des Armées). Prior to joining the institute, she worked for 13 years in the Flight Test Center, where she was in charge of flight tests for avionic systems and of physiological protection equipment for flight crews. Her research, in the “Action and Cognition in Operational Situations” IRBA Department, focuses on cognitive adaptation and emotion regulation abilities. She studies the relationship between these abilities and aeronautical performance, particularly in complex and unforeseen situations. In addition, she has extensive experience designing training programs and teaching trainers in the field of Human Factors and Crew Resource Management (CRM). She currently co-organizes a think tank on the design of CRM training programs in France, and is the co-editor of the upcoming book: *Crew Resource Management Trainings for Risky Systems*.

Galster, Scott M.

Scott is the Chief of the Applied Neuroscience Branch, Warfighter Interface Division, Human Effectiveness Directorate, 711 Human Performance Wing at Wright-Patterson Air Force Base. Scott leads the Applied Neuroscience sub-Core Technology Competency area and is accountable for strategic planning, development, execution, and reporting of a diverse body of research and development efforts examining the applied neuroscience aspects of decision making spanning the identification of genetic factors influencing stress responses to increasing distributed team performance. As an experimental psychologist, Scott has extensive experience exploring human interaction with complex automated systems, individual and team performance in multiple domains, as well as issues surrounding the supervisory control of multiple uninhabited autonomous systems. Scott is the founder of the Sense–Assess–Augment paradigm used extensively in the Human Effectiveness Directorate to sense operator state, assess that state relative to performance, and provide focused augmentations to assure mission success. He has also worked on projects relating to contextualized adversarial behavior recognition, layered sensing, and developing measures of human–human and human–machine trust in complex environments. Scott holds a Ph.D. in Applied Experimental Psychology from The Catholic University of America (CUA) in Washington, DC, funded under a NASA Fellowship. He is a member of the Human Factors and Ergonomics Society at both the National and Local Chapter levels as well as Sigma Xi.

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Werner is an aviation psychologist at the German Air Force Institute of Aviation Medicine (former GAF Institute of Aviation Medicine) and head of the screening section. His focus of interest is on aircrew selection (development and evaluation of simulator-based tests; including mathematical modeling of psychological constructs), long-term evaluation of selection and training methods, and aircraft accident investigation. He was the project leader in the development of the Aviation Psychological Pilot Selection System/Fixed Wing (FPS/F).

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Chris is professor of Cognitive Science and Psychology at Carleton University and the Scientific Director of the Carleton University Centre for Visualization and Simulation (VSIM). Chris leads an interdisciplinary team of researchers and simulation engineers. This team bridges fundamental and applied research and is a strong advocate for cooperative efforts between academia, industry, and government agencies. Chris has over 25 years of R&D experience in simulation, cognitive engineering, human attention, workload analysis, situation awareness, experimental design, and evaluation.

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Jean-Yves is a senior officer of the French Air Forces. He has been working at the French Armed Forces Biomedical Research Institute (IRBA, Institut de Recherche Biomédicale des Armées) since 2008. There, he heads a team in charge of CRM training (training program design and training of trainers) for all governmental aeronautical units, as well as submarine personnel. He was a fighter pilot for ten years, and he took part in the Gulf War as well as in several peace-keeping operations throughout the world. More recently, he has been supervising flight units in the Air Force, in particular, flying schools, and has received training in the areas of social psychology and human factors. He has served on the French Defense Air Accident Investigation Board. In addition to his work at the IRBA, he also participates in the training of investigators for organizations involved in risky activities, and he organizes CRM training for health institutions. Currently, he co-organizes a think tank on the design of CRM training programs in France, and he is the co-editor of the upcoming book: *Crew Resource Management Trainings for Risky Systems*.

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James received his undergraduate and doctoral training at the Massachusetts Institute of Technology. His research interests concern human spatial orientation and movement control in dynamic sensory and force environments, including artificial gravity, weightless, low and high gravito-inertial, and virtual environments. He is the Riklis Professor of Physiology and Director of the Ashton Graybiel Spatial Orientation Laboratory at Brandeis University.

Leveson, Nancy G.

Nancy, of Massachusetts Institute of Technology (MIT), is a world leader in the field of system safety; a field she has worked in for the past 30 years. She has published over 200 research papers and consults extensively in many industries, including aerospace, transportation, chemical plants, nuclear power, medical devices, hospitals, oil and gas, and many others. Nancy conducts research on all aspects of system safety including design and development, operations, management, and culture. A common element throughout her work is an emphasis on applying systems thinking and sophisticated system engineering techniques to complex systems. She is author of a 1995 book, *Safeware*, and a new book, *Engineering a Safer World*, published in January 2012. In her new book, she revisits and updates the System Safety concept pioneered by 1950s aerospace engineers and presents her new “Systems-Theoretic Accident Model and Processes” (or “STAMP”) approach. STAMP’s extended model of causation creates a new approach to safety that is more effective, less expensive, and easier to use than previous techniques.

Nancy is currently a professor at MIT in the Aeronautics and Astronautics Department and the Engineering Systems Division. Previously she held faculty appointments in Computer Science at the University of Washington and the University of California. She is an elected member of the National Academy of Engineering (NAE) and has received many awards for her research and industrial work.

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Felix received his diploma degree in Engineering Computer Science in 2005 from the Technical University of Ilmenau. The main area of his study was on multimedia information and communication systems. Since 2006 he is a researcher at the Institute of Flight Systems of the University of the Bundeswehr Munich. His research is on cognitive assistant systems and adaptive automation. He developed and field tested a knowledge-based pilot assistant system for military helicopter pilots. In August 2013 he received his doctor of engineering on resource adaptive dialog management.

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Katrin is an aviation psychologist with specialization in Human Resources, having experience in training, personnel selection and Critical Incident Stress Management. She is part of the expert team responsible for German Air Force pilot selection at German Air Force Institute of Aviation Medicine. Main topics of research are performance measurement and self-regulation. In 2012, she joined Kosovo Force (KFOR) as a counselor for the military leaders.

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Kathleen is a Professor of Psychology at San Francisco State University (SFSU). She received her Ph.D. in Industrial/Organizational Psychology from University of California, Berkeley, and her training in aviation human factors at NASA Ames Research Center. Before coming to SFSU, she was a Senior Research Scientist at NASA Ames. Kathleen is a Past President of the Human Factors and Ergonomics Society, as well as the Association for Aviation Psychology. She has been conducting research in automation use and expert decision making for over 20 years. She coined the term *automation bias* to refer to errors that result from using automated aids as a heuristic replacement for vigilant information seeking and processing. Her most recent work examines operator, automation, and contextual factors that are likely to impact communications, behaviors, psychological states, decision-making capabilities, and limitations in space and aviation operations.

Mulder, Max

Max received M.Sc. and Ph.D. degrees (cum laude) in aerospace engineering from the Delft University of Technology, Delft, The Netherlands, in 1992 and 1999, respectively, for his work on the cybernetics of tunnel-in-the-sky displays. He is currently full professor and head of the Control and Simulation Division, Faculty of Aerospace Engineering, Delft University of Technology. His research interests include cybernetics and its use in modeling human perception and performance, and cognitive systems engineering and its application in the design of “ecological” human-machine interfaces.

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Alec received his MS degree in Industrial/Organizational Psychology from SFSU where he worked in the Applied Psychology Lab of Professor Kathleen Mosier. He is currently pursuing his Ph.D. in Industrial/Organizational Psychology at Clemson University. He has presented his research at American Psychological

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Christopher's research interests focus on understanding how arguably distinct cognitive systems, such as perception, attention, planning, and memory, interact to produce efficient, effective, and adaptive behavior. The key theoretical assumption underlying much of his research is that humans are *boundedly optimal*—human performance can be considered optimal when the constraints imposed on performance from the cognitive system, environment, and task are considered. Christopher uses empirical (for example, dual-task paradigms, eye tracking, and so on) and modeling techniques (for example, computational cognitive process modeling and ideal performer analyses) to research human adaptation in dynamic and non-stationary environments. Christopher obtained his Doctorate of Philosophy from the Cognitive Science Department at Rensselaer Polytechnic Institute while working with Professor Wayne D. Gray. Christopher is currently a research cognitive scientist in the Cognitive Models & Agents branch of the Human Effectiveness Directorate, Air Force Research Laboratory.

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Amy is the David S. Lewis associate professor of Cognitive Engineering in the School of Aerospace Engineering, holding a joint appointment in the School of Industrial and Systems Engineering. Amy received an SB, SM, and ScD in Aeronautics and Astronautics from MIT in 1992, 1994, and 1997, respectively. Amy has led numerous research projects sponsored by industry, National Aeronautics and Space Administration (NASA), and the Federal Aviation Administration (FAA). She has also served via Intergovernmental Personnel Act (IPA) as Director of NASA's Aviation Safety Program, responsible for planning and execution of the program, conducted at four NASA research centers and sponsoring roughly 200 research agreements, and serving on several executive committees, including the Office of Science and Technology (OSTP) Aeronautic Science and Technology Sub-committee, and the executive committees of Commercial Aviation Safety Team (CAST) and Aviation Safety Information Analysis Sharing System (ASIAS). She has published over 170 scholarly publications in conference proceedings and in scholarly journals such as *Human Factors*, *Journal of Aircraft*, and *Air Traffic Control Quarterly*. She has also won the Radio Technical Commission for Aeronautics (RTCA) William H. Jackson Award and, as part of CAST, the Collier Trophy, and the American Institute for Aeronautics and Astronautics (AIAA) has named a scholarship for her. Amy is the Editor in Chief of the *Journal of Cognitive*

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Prashanth is currently a PhD student in the Simulation Modeling and Applied Cognitive Science program at the Department of Technological Entrepreneurship and Innovation Management, Cognitive Science & Engineering Unit at Arizona State University. He is currently working as a research associate at Arizona State University. He completed his Masters in Computing Studies from Arizona State University. While completing his Master's degree he worked with Dr Nancy J Cooke in developing the synthetic task environment "CyberCog." He continues to develop CyberCog. He runs human in the loop experiments to investigate team cognition and situation awareness in the cyber defense analysis context. He develops agent-based models of cyber defense analyst teams, cyber warfare, and UAS ground control teams.

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Corinne Roumes, MD, PhD, is a professor in Human Factors at the French Military Medical Academy, in Paris. Until last October, she has been the head of the research department in charge of the cognitive and behavioral aspects of safety in military operations at Institut de Recherche Biomédicale des Armées (IRBA, France). She is currently a member of the directory board of the institute, supervising research program management and scientific knowledge transfer to military field. Her scientific domain is perception with advanced technologies in operational environment.

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Axel received his university diploma degree in Aerospace Engineering (focus on control engineering) in 1990 and his doctor of engineering (focus on aviation human factors) in 1996, both from the University of the Bundeswehr Munich (UBM). From 1995–2002 he worked in the aviation industry as a systems engineer and project manager in several research and technology projects in the fields of pilot assistant systems, mission management systems, and cockpit avionics of military aircraft. Since 2002 he is full professor of aircraft dynamics and flight guidance at the Aerospace Engineering Department of UBM and head of the Institute of Flight Systems. His research interests are in the areas of cognitive and

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Marian works as senior human factor consultant at Air Traffic Control the Netherlands. Her background is in Educational Science and Human Factors in aviation. She develops the vision and strategy of the Human Factor department on training of air traffic controllers, the future air traffic controller's role and human factors in system design. In addition, her work area involves policy development and consultancy for both the department of Human Factors and Operations. Further, she identifies and preserves the philosophy and principles of air traffic controller training, human factors, and the role of the human in the ATM system. Central to all her work are the questions of why air traffic control is complex, what characterizes controller expertise, how it can be trained for, and how complexity can be reduced by procedure and system design. In this, she is able to build a bridge between theory and operational practice. Since 2012 she has been working on her own research project next to her job at ATC the Netherlands, focusing on cognitive complexity factors in operational practice and the cognitive strategies that characterize air traffic controller expertise.

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Angelia is a Principal Human Factors Engineer and Program Manager at Alion Science and Technology, where she has been since 2005. Between 1994 and 2004 she served as a human factors researcher and consultant at the OECD Halden Reactor Project in Norway, investigating human performance in process control and in virtual reality-based training programs. She was a part-time assistant professor in Human Computer Interaction at Østfold College in Norway between 1996 and 2004. She started her career at EG&G Rocky Flats, working in human reliability analyses and job performance aid design to support nuclear safety. Her current research interests are in human performance modeling and conducting empirical studies to validate model predictions. Angelia earned her M.S. degree in Industrial and Systems Engineering from Virginia Tech in 1991.

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Pamela is professor of psychology at Wright State University in Dayton, Ohio. She received her A.B. from Mount Holyoke College and her Ph.D. from the University of Illinois at Urbana-Champaign. Previously, she was a National Research Council

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Kathleen is a doctoral student at the Institute of Cognitive Science at Carleton University, Ottawa, Canada. Kathleen's doctoral work examines the effect of individual pilot factors on simulated flight performance. She has presented findings on the topics of situation awareness, incursion management, and flight examiners' perceptions of younger and older pilot competency at the 2011 and 2013 International Symposia of Aviation Psychology. Kathleen has a Master's degree in Health Studies and undergraduate degree in occupational therapy. Kathleen has a strong interest in policy development and believes that well-designed studies pertaining to aviation psychology can have important implications for standards and regulatory issues in aviation. That said, the *raison d'être* for her doctoral research is to understand pilot performance issues across the lifespan and to support an overarching goal of keeping older pilots flying for as long as safely possible.

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René received a M.Sc. degree (cum laude) from the Delft University of Technology, Delft, The Netherlands, in 1988, and a Ph.D. in 1994, both on studies into the neuromuscular system of the pilot's arm. He thereafter was a Brite/EuRam research fellow with the University of Kassel, Germany, where he worked on means-ends visualization of process control dynamics, and a post-doc at the Technical University of Denmark. René is currently an associate professor in Aerospace Engineering at the Delft University of Technology, working on human-machine interaction and aircraft simulation. His work on human-machine interaction ranges from studies of perceptual processes and human manual control to complex cognitive systems. René is also associate editor for *IEEE Transactions on Human-Machine System*.

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Bettina is a part of the expert team of aviation psychologists at the German Air Force Institute of Aviation Medicine. Previously, she researched on the effects of the triad of achievement-, power-, and affiliation-motivation on behavior at the Max Planck Institute for Psychological Research in Munich. The main emphasis of her present research activity is on the effects of state versus action orientation on performance and motivational factors, for example, intrinsic/extrinsic motivators.

Wickens, Christopher D.

Christopher received his bachelor's degree in Physical Sciences from Harvard College in 1967 and his Ph.D. in Experimental Psychology from the University of Michigan in 1974. From 1969 to 1972 he served in the US Navy. He had a long career at the University of Illinois at Urbana-Champaign as professor of both Psychology and Aviation. From 1983 to 2005 he served as head of the Human Factors Division at the University of Illinois. He is currently a senior scientist at Alion Science Corporation, Micro Analysis & Design Operations, Boulder, Colorado, and professor emeritus at the University of Illinois. He has co-authored two textbooks in engineering psychology and in human factors, two books on air traffic control human factors, a book on applied attention theory, and is the author of more than 200 research articles in refereed journals. His research interests focus on applications of attention models and theories to the design of complex displays (particularly in aviation) and to the understanding of human multitasking capabilities. He is a fellow of the Human Factors & Ergonomics Society and received the society's annual award for education and training of human factors specialists, along with the University Aviation Association President's Award (2005), Flight Safety Foundation Airbus Human Factors Award (2005), Federal Aviation Administration Excellence in Aviation Award (2001), Henry L. Taylor Founder's Award, and Aviation, Space & Environmental Medicine Human Factors Association Award (2000). He is an avid mountain climber.