

What the online student needs to know

Cassandra J. Smith



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In loving memory of my grandmother Margaret Goldsby

Thank you God for creating me Thank you Jesus for not leaving me Thank you Holy Spirit for guiding me

To my family, friends, and students: thank you for your unyielding love and educational challenges.

Education implodes the walls of ignorance C. Smith

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About the author

Cassandra J. Smith, M.Ed., has been writing for more than 20 years. She started as a journalist for a CBS affiliate in the United States of America and has now written general education courses for distance education programs in higher education. She studied adult learning theories in graduate school and is currently an online instructor. Smith has experience working with novice and experienced adult learners.

Smith has added to the body of literature of online pedagogy. In 2008, she wrote a book called *Who Let this Disaster in My Classroom?* The book contains best practices for worldwide faculty teaching at a distance. Facilitating virtual teams and engaging in discussions in the online environment are some of the highlights of her book. Smith has also trained online faculty on how to facilitate a successful online class.

She has interacted with diverse adult learners, using asynchronous and synchronous types of communication, in her years of online teaching experience.

Smith holds a Bachelor of Science in Communication from the University of Mobile, and a Master of Arts in Education with an emphasis on Adult Education and Distance Learning from the University of Phoenix. Smith is a doctoral PhD candidate in the Postsecondary and Adult Education discipline.

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Contents

List	of figures	xi
Ack	nowledgements	xiii
Abo	out the author	XV
Intr	oduction to ethical behaviour in the e-classroom	1
	Course design	4
	Objectives	5
	Format	6
1	Assessing behaviour	7
	Ethics definition	8
	What does "good behaviour" mean?	8
	Ethics and e-classes	11
	Planning	12
	Carrying out	12
	Evaluating	13
	How does self-directed learning relate to ethics?	13
	Code of ethics	14
	Summary	17
	Note	18
2	Ethical theories and e-learning	19
	Ethical theories	20
	Ethical theories and e-learning	25

	Ethical theories and moral character	27
	Summary	29
	Note	30
3	Processing thoughts: critical thinking	31
	Critical thinking defined	32
	Critical thinking in e-learning	33
	Identifying and challenging assumptions	34
	Critical thinking and posing questions	38
	How do inferences and assumptions factor	
	in critical thinking?	39
	Summary	42
	Notes	43
4	Rules of conduct: plagiarism	45
	Plagiarism defined	45
	Plagiarism in e-learning	46
	Citing sources	49
	Summary	56
5	Moral dilemmas online	59
	Moral dilemmas	59
	Students' unpreparedness issues	63
	Online excuses	65
	Summary	67
6	Transformative language: communication in e-learning	69
	Transformative language	70
	Transforming language	70
	Online tone	75
	Ethical dilemmas in communication	77
	Conflict resolution	80

	Personality types	91
	Summary	96
	Note	97
7	Ethics boards: discussion responses	99
	Discussion interaction	100
	Discussion question basic format	107
	Summary	113
8	Adhering to principles: researching	115
	Research	116
	How to research	116
	How to write	123
	Grammar tips	126
	Written assignments – essays	129
	Summary	140
	Note	141
9	Critical thinking	143
	Critical thinking and unethical decisions	143
	Critical thinking and time management	146
	Critical thinking and discussions	147
	Critical thinking and essay development	148
	Critical thinking and ethics	149
	Summary	157
	Note	158
10	Ethical expectations: students	159
	Ethical expectations	159
	Learning with a purpose	162
	Commitment to class	164
	Ethical disposition	167

	Motivation	169
	Tips for being a successful online student	172
	Summary	173
	Closing remarks	174
	Note	175
Ref	ferences	177
Ind	ex	179

List of figures

I.1	Self-reflection	4
1.1	Student case Zachary	10
1.2	Student cases Zora, Chase, and Lena	15
1.3	Self-reflection	18
2.1	Self-reflection	21
2.2	Self-reflection	22
2.3	Self-reflection	23
2.4	Self-reflection	24
2.5	Self-reflection	30
3.1	Self-reflection	43
4.1	Student case Michael	48
4.2	Direct quotations example	49
4.3	Citation styles	51
4.4	Plagiarism scenarios	53
4.5	Self-reflection	57
5.1	Student case Steve	66
5.2	Self-reflection	67
6.1	Student case Jann	74
6.2	Student case Lynn	76
6.3	Student case Fraz	81
6.4	Conflict scenario 1	86
6.5	Conflict scenario 2	87

6.6	Conflict scenario 3	90
6.7	Conflict scenario 4	90
6.8	Self-reflection	97
7.1	Discussion criteria and grading	106
7.2	Discussion criteria and grading example two	107
7.3	Bloom's cognitive taxonomy	109
7.4	Self-reflection	113
8.1	Stress P example	124
8.2	Grammar examples	127
8.3	Basic essay writing example	130
8.4	Self-reflection	141
9.1	Smith's critical thinking circle™	153
9.2	Self-reflection	158
10.1	PC behaviour	166
10.2	Student case Alex	168
10.3	Student case Deb	169
10.4	Transformational experiences	171
10.5	Self-reflection	175

Introduction to ethical behaviour in the e-classroom

It's late Sunday night. You are alone in your room. You have been running errands all day. You had an argument with your significant other. Your roommate is asking for your share of the rent money, and your check was short two hundred dollars. You have a paper due tomorrow. You are in no mood to write an essay this late. Your planning is out of kilter. You search the Internet and retrieve the results of an essay about your topic. You have a sudden strange feeling as you skim through the essay, thinking to yourself that this is good. It will make for a great paper. But, you know that it is wrong, and only entertain the thought for a split second before writing your own paper. Rewind for a second. You skim through the essay, thinking to yourself that this is good. It will make for a great paper. You say to yourself, "I can change a few words and no one would be the wiser." Rewind for another second. You skim through the essay, thinking to yourself that this is good. It will make for a great paper. You say to yourself, "I can use it, but what if I get caught? The instructor might discover that I didn't write the paper. Is it worth the chance of getting caught?"

Your mind goes round in circles as you wonder if you should use the paper. You comment to yourself, "Should I or should I not go down this dubious path? What shall I do?" The choice of good or bad reverberates in your mind. For some of you, it is not a dilemma of right or wrong. You know that it is not right and will submit your essay by doing the hard work or accept the late points that could be applied if you do not make the deadline. Some of you also know right from wrong, but choose the opposite, which is to cheat with trepidation. Some of you will use the paper with no remorse. Doubtful, decisive, remorseful, noncommittal, resolute, or questionable could all describe parts of the ethical or unethical choices in this scenario or any given ethical scenario. This textbook explains what it means to be ethical in online classes - in higher education. This will be accomplished by addressing ethical and unethical choices and patterns of good and poor behaviour online.

Fortunately, distance education has made it possible for working adults, or adults who desire to continue their education, to obtain their degrees online. Attending classes online means that you have a computer that is Internet ready and connected. You log in on your computer, at a time convenient to you, to your school's electronic software to complete class work and meet assignment deadlines. Your instructor is not aware of who is behind the computer, just like you are not aware of your instructor. You do not know each other's personal traits, profiles, appearances - unless there is a picture of your instructor on the school's website learning styles, and/or behaviours. You start this task with an attitude of blind trust, hoping to work with an ethical instructor, and the instructor hopes that students will submit their work and make ethical choices. You also do not know who is actually grading your work. The instructor does not

know who is submitting the work. Yes, as the student, you are enrolled in the course. Yes, as the instructor, the person is hired to complete a job. But, who is the real you behind the computer? Who is actually doing the work as the student enrolled in the degree program? Is it you or the Internet? Is it family members, peers, a hired person, or chat rooms?

Therein is the dilemma of ethics online. Although some instructors make unethical choices as well, this book will address concerns of students' ethics or lack of ethics in the online classroom. You will read about several true cases of unethical student behaviour in online classes. You will learn what is considered a violation of the code of ethics when pursuing your online degree. You will learn how to avoid issues that will place you in the position of victim or offender while being an online student by reviewing topics such as plagiarism, critical thinking, and communication methods.

This is a book of reflection and examination. It is real, current, and not figurative. Therefore, some of the statements are crude. You will reflect on times when you made good or poor decisions and the results of both. You will examine others' choices and actions and then review the repercussions. You will have the opportunity to decide on your possible course of action for some of the dilemmas presented in this book. You can decide where you are with your moral makeup. If there are any misconceptions or poor thinking patterns that have plagued your life and thought processes, you can develop an ethical plan to be a successful online student. If you are good and feel strong about your convictions, you can still grow and ensure your success as an online student. Throughout this book, you will have the opportunity to reflect on your private thoughts and really self-assess your actions. The first of these is located in Figure I.1.