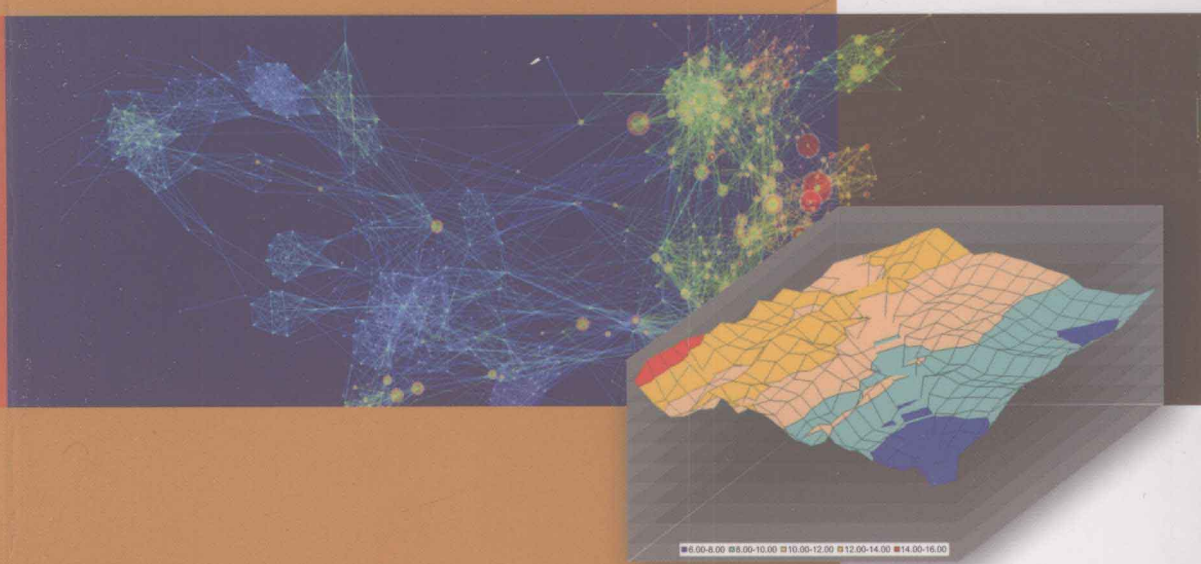
新一代信息科学与技术丛书

Turning Points
The Nature of Creativity

Chaomei Chen

转折点——创造性的本质
（英文版）

陈超美



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Foreword

Among the uniquely human capabilities is the capacity to create and discover. Understanding how humans create innovative art, music, poetry, or novels and discover scientific principles patterns, or relationships requires a recursive form of creativity and discovery.

The foundations for human creativity and discovery depend on passion for solving problems and fluency with social contexts that promote solutions. The passion produces persistence over time and enables devotion to solving important problems, filling troubling gaps, stretching annoying boundaries, or opening doors to fresh opportunities.

The fluency with social contexts helps researchers to see problems more clearly, bridge disciplines, and apply methods from one knowledge domain to another. The social context also provides powerful motivations that encourage varied forms of competition and collaboration. Sometimes competition is fierce, other times it can be friendly. Sometimes collaboration is narrow and limited to dialogs between trusted partners, other times it can be broad and long-term, producing lively conversations among thousands of contributors who are united by the passion to solve a problem. Innovators who protect their nascent ideas too closely will miss the opportunity to get feedback about their progress or learn about related ideas.

Researchers are increasingly attracted to study the dynamics of creativity and discovery. For the first time in history the databases of human scientific activity are sufficiently large and widely available. For the first time in history the tools for analyzing this data are capable of performing appropriate analyses and becoming widely available.

Retrospective citation analysis of scientific papers remains the major approach, sometimes complemented by informed ethnographic observations and interviews by researchers with sufficient knowledge-domain understanding to recognize important steps, controversies, or mistakes. However, analysis of patents, patent citations, trade journal articles, blogs, emails, twitter posts, and other social media will provide a finer-grained, more diverse, and

more immediate record of how scientific breakthroughs emerge.

Citation analysis goes far beyond simple counts of who cited whom, but expands to author co-citation and document co-citation networks, while adding potent metrics such as betweenness centrality to find boundary-spanning papers that bridge knowledge domains. An important tool for these analyses is network visualization, which sometimes surprises researchers by showing important clusters, revealing bridging papers, or spotting important papers that may be tragically ignored for many years or become very hot quickly.

This latest book from Chaomei Chen makes important contributions to research on creativity because he brings a remarkably broad perspective to this topic, weaving together several strands of research. Chen clarifies existing theories, applies interesting metrics, and shows compelling visualizations. He lets readers know exactly what his point of view is: "transformative discoveries are likely to emerge from the twilight zones where multiple fields meet." This strong conviction is validated by retrospective analyses and case studies from impressively diverse branches of science.

The importance of this book, *Turning Points The Nature of Creativity*, is that Chen has a greater ambition than to look back, he wants to be in the moment by offering researchers the capacity to see what is currently happening in their knowledge domains, so as to spot important contributions early. The capacity to predict which papers will eventually be highly cited would be a wonderful gift to researchers, government policy planners, and industry managers. This goal is not easy to attain, but Chen suggest some promising possibilities.

The even more ambitious challenge that Chen takes on is to spot opportunities for interesting research by identifying "structural holes" or missing intersections of related knowledge domains. This is not easy since there are many unproductive intersections, so it takes informed expertise to make the right judgments or spot early signs of progress. This is a seductive idea, but Chen warns of many forms of "biases, pitfalls, and cognitive traps." Still he boldly offers a powerful claim: "a paper with a high betweenness centrality is potentially a transformative discovery. In addition, it would be possible to use this metric to identify potential future discoveries by calculating the would-be betweenness centrality of a hypothetical connection between two disparate areas of existing knowledge networks....Thus, betweenness centrality can be translated into interestingness, which can be in turn translated into actionability."

Readers should take time to reflect on the goals Chen lays out and appreciate the diverse sources he draws from. They should also carefully consider the metrics he proposes and study the visualizations from his CiteSpace system. Chen admirably lays out his emerging ideas, seeking constructive dialogs and

engaging in fruitful conversations. This makes for provocative reading and stimulates fresh thinking. Readers can respond with even better theories, data, metrics, and visualization.

Ben Shneiderman
University of Maryland
July 2011

Preface

Research assessment has become a central issue for more and more government agencies and private organizations in making decisions and policies. New indicators of research excellence or predictors of impact are popping out one after another. However, if we look behind the available methods and beyond the horizon decorated by the various types of indicators, then we will encounter a few questions again and again: What is the nature of creativity in science? Is there a way that we can tell great ideas early on? Are there ways that can help us to choose the right paths? Can we make ourselves more creative?

There are only two types of theories no matter what their subjects are: the ones that are instructional and the ones that are not. An instructional theory will explain the underlying mechanisms of a phenomenon in such a way that we can see what we need to do to make a difference. The quest for us in this book is to look for a better understanding of mechanisms behind creativity, especially in the context of making and assessing scientific discoveries. In this book, my goal is to identify principles that appear to be necessary for creative thinking from a diverse range of sources and clarify where we may struggle with biases and pitfalls created by our own perceptual and cognitive systems. Then I will introduce an explanatory and computational theory of discovery and demonstrate its instructional nature through a series of increasingly refined quantitative approaches to the study of knowledge domains in science. Finally, the potential of transformative research is measured by metrics derived from the theoretical underpinning and validated with retrospective indicators of impact. The theory, for example, leads to a much simplified explanation of why some of the good predictors of citation counts of an article found by previous research are due to the same underlying mechanisms.

The conception of the theory of discovery was inspired by a series of intellectual landmarks across a diverse range of perspectives, notably, Vannevar Bush's *As We May Think* and his vision for trailblazing a space of knowledge in his Memex (memory and index), Thomas Kuhn's paradigm shift theory of scientific revolutions, Henry Small's methods for analyzing co-citation networks, Ronald Burt's structural-hole theory, and Peter Pirolli's optimal in-

formation foraging theory. The development and use of the CiteSpace system have played an instrumental role in experimenting and synthesizing these great ideas. I have been developing and maintaining CiteSpace since 2003. I have made it freely available for researchers and students to analyze emerging trends and turning points in the literature. The provision of CiteSpace has probably also promoted the awareness of scientometrics, the field that is concerned with quantitative approaches to the study of science. Feedback, questions, and requests for new features from a diverse and growing population of users have also propelled the search for theories to explain various patterns that we see in the literature.

The central thesis of the book is that there are generic mechanisms for creative thinking and problem solving. If we can better understand these mechanisms, then we will be able to incorporate them and further enhance them with computational techniques. Another important insight gained from reviewing the literature across different fields is that creativity is about the ability and willingness to find a new perspective so that we can see something that we take for granted.

The notion of an intellectual turning point has naturally emerged. Kuhn's gestalt switch between competing paradigms and Hegel's syntheses of theses and antitheses are exemplars of view-changing intellectual turning points. We may feel lucky or unlucky, depending on the particular perspective we take. We may miss the obvious if we are looking for something else. I hope that this book can provide the reader with some useful perspectives to study science and its role in society as well as insights into the nature of creativity so that we will be better able to recognize creative ideas and create opportunities for more creative ideas.

I have a few types of readers in mind when I was preparing for this book:

1) anyone who is curious about the nature of creativity and wondering if there is anything beyond the serendipitous view of creativity
2) analysts, evaluators, and policy makers in a situation where tough decisions have to be made that will influence the fate of creative work
3) researchers and students who need to not only keep abreast of their own fields of study but also position themselves strategically with a competitive edge
4) historians and philosophers of science

The first four chapters of the book should be accessible to college students and more advanced levels. The next four chapters may require a higher level of background information in areas such as network analysis and citation analysis. The book may be used for graduate-level courses or seminars in information science, research evaluation, and business management.

Chaomei Chen
Philadelphia, Pennsylvania
April 2011

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Contents

Chapter 1 The Gathering Storm

There are two ways to boil a frog alive. One is to boil the water first and then drop the frog into boiling water — the frog will jump out from the immediate crisis. The other is to put the frog in cold water and then gradually heat the water until it boils — the frog will not realize that it is now in a creeping crisis. As far as the frog is concerned, the creeping crisis is even more dangerous because the frog loses its chance to make a move that could save its life.

Several major crises in the past triggered the U.S. to respond immediately, notably the Japanese attack at Pearl Harbor in 1941, the Soviet Union's launch of Sputnik 1 in 1957, and the 911 terrorist attacks in 2001. The Sputnik crisis, for example, led to the creation of NASA and DARPA and an increase in the U.S. government spending on scientific research and education. In contrast to these abrupt crises, several prestigious committees and advisory boards to the governing bodies of science and technology policy have sounded an alarm that the U.S. is now facing an invisible but deeply profound crisis — a creeping crisis that is eroding the very foundation that has sustained the competitive position of the nation in science and technology.

In 2005, William Wulf, the President of the National Academy of Engineering (NAE), made his case before the U.S. House of Representatives' Commission on Science. He used the creeping crisis scenario to stress the nature of the current crisis — a pattern of short-term thinking and a lack of long-term investment. However, the view is controversial. There have been intensive debates on the priorities that the nation should act upon and whether there is such a thing as a "creeping crisis" altogether. One of the central points in the debate is whether the science and engineering (S&E) education, especially math and science, is trailing behind the major competitors in the world in terms of standard test performance and the ability to meet the demand of the industries.

Why are people's views so different that the idea of any reconciliation seems to be distant and far-fetched? Is the crisis really there? Why are some so concerned while others not? What are the key arguments and counterarguments? After all, what I want to address in this book is: what are the most critical factors that hinge the nation's leading position in science and technology? Furthermore, what does it really take to sustain the competitiveness

of the U.S. in science and technology?

1.1 The Gathering Storm

The notion that the U.S. is in the middle of a creeping crisis was most forcefully presented to the U.S. House of Representatives' Committee on Science on October 20, 2005[1]. Norman R. Augustine, the chairman of the competitiveness assessment committee, P. Roy Vagelos, a member of the committee, and William A. Wulf, the president of the National Academy of Engineering presented their assessments of the situation. Augustine is the retired chairman and CEO of Lockheed Martin Corporation and Vagelos is the retired chairman and CEO of Merck. The full report was published by the National Academies Press in 2007, entitled *Rising above the Gathering Storm* (National Academy of Sciences, National Academy of Engineering, & Institute of Medicine of the National Academies, 2007). In the same year, *Is America Falling Off the Flat Earth?*, written by Augustine, was also published by the National Academies Press[2] (Augustine, 2007).

The Gathering Storm committee included members such as Nobel laureate Joshua Lederberg, executives of research-intensive corporations such as Intel and DuPont, the director of Lawrence Berkeley National Laboratory, and presidents of MIT, Yale University, Texas A&M, Rensselaer Polytechnic Institute, and the University of Maryland. The prestigious background of the committee and its starry members as well as the well articulated arguments have brought a considerable publicity to the notion of the creeping crisis — the gathering storm!

The key points of the creeping crisis presented in the Gathering Storm committee can be summarized as follows:

1) America must repair its failing K-12 educational system, particularly in mathematics and science.
2) The federal government must markedly increase its investment in basic research, that is, in the creation of new knowledge.

The primary factor in this crisis is the so-called the Death of Distance, which refers to the increasing globalization in all aspects of our life. Now the competitors and consumers are all just a "mouse-click" away. Fast and profound changes in a wide range of areas are threatening the leading position of the U.S., for example, the mobility of manufacturing driven by the cost of labor and the existence of a vibrant domestic market. For the cost of one engineer in the United States, a company can hire eleven in India. More importantly, the Gathering Storm committee highlighted that the increasing mobility of financial capital, human capital, and knowledge capital is now

[1] http://www7.nationalacademies.org/ocga/testimony/gathering_storm_energizing_and_employing_america2.asp

[2] The National Academies Press offers a free podcast free of charge at http://books.nap.edu/catalog.php?record_id=12021

accelerating and deepening the crisis. On the other hand, competitors in other countries have recognized the key mechanisms that sustain America's competitiveness and are seeking to emulate the best of the America's system. To assure that the U.S. does not fall behind the race, there is clearly a sense of urgency. According to Augustine,

> *It is the unanimous view of our committee that America today faces a serious and intensifying challenge with regard to its future competitiveness and standard of living. Further, we appear to be on a losing path. We are here today hoping both to elevate the nation's awareness of this developing situation and to propose constructive solutions.*

Charles Darwin observed that "it is not the strongest of the species that survives, nor the most intelligent, but the one most responsive to change." In 1993, the Committee on Science, Engineering, and Public Policy (COSEPUP) recommended that the United States needs to be among the world leaders in all fields of research in order to sustain the following key abilities:

- Bring the best available knowledge to bear on problems related to national objectives even if that knowledge appears unexpectedly in a field not traditionally linked to that objective.
- Quickly recognize, extend, and use important research results that occur elsewhere.
- Prepare students in American colleges and universities to become leaders themselves and to extend and apply the frontiers of knowledge.
- Attract the brightest young students.

The Gathering Storm committee has made a compelling case of a profound sense of urgency and the need for action. The array of evidence include the choice of investment: in 2005, for the first time in 20 years, U.S. investors put more new money into international stock funds than into U.S. stock funds. The overseas fraction of newly invested stock funds in the U.S. changed from 8% in 1999 to 77% in 2005. In a survey of the attractive locations for new R&D facilities, 41% of the global corporations voted for the U.S. and 62% for China. Augustine quoted a poem by Richard Hodgetts to sum up the urgency of the serious and intensifying challenge to America's future competitiveness and standard of living in a global environment:

> *Every morning in Africa a gazelle wakes up.*
> *It knows it must outrun the fastest lion or it will be killed.*
> *Every morning in Africa a lion wakes up.*
> *It knows it must outrun the slowest gazelle or it will starve.*
> *It doesn't matter whether you're a lion or a gazelle —*
> *when the sun comes up, you'd better be running.*

Augustine (2007) noted that he was astonished by the degree to which foreign officials are familiar with the Gathering Storm report. The Doomsday Scenario, as he described, would be the Gathering Storm succeeded in motivating others to do more and then the U.S. did or sustained little. The