(英文版)

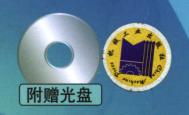
应用统计分析

使用Excel

Applied Statistics with Microsoft Excel

(美) 杰拉尔德 凯勒 (Gerald Keller) 著





时代教育·国外高校优秀教材精选

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机械工业出版社

Gerald Keller

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A GUIDE TO STATISTICAL TECHNIQUES

PROBLEM OBJECTIVES

	1				
Describe a Single Population	Histogram Section 2.3 Box plot Section 3.5 Mean, median, and mode Section 3.2 Range, variance, and standard deviation Section 3.3 Percentiles and quartiles Section 3.5 *-test and estimator of a mean Section 11.2 Chi-squared test and estimator of a variance Section 11.3	Pie chart Section 2.4 Bar chart Section 2.4 Line chart Section 2.5	z-test and estimator of a proportion Section 11.4 Chi-squared goodness-of-fit test Section 15.2	Box plot Section 3.5 Median Section 3.2	Percentiles and Quartiles Section 3.5
Compare Two Populations	Equal-variances t-test and estimator of difference between two means (independent samples) Section 12.2 Unequal-variances t-test and estimator of difference between two means (independent samples) Section 12.2 t-test and estimator of mean difference (matched pairs) Section 12.4 F-test and estimator of ratio of two variances Section 12.5 Wilcoxon rank sum test Section 16.2 Wilcoxon signed rank sum test Section 16.3	z-test and estimator of difference between two proportions Section 12.6 Chi-squared test of contingency table Section 15.3		Wilcoxon rank sum test Section 16.2 Sign test Section 16.3	
Compare Two or More Populations	Analysis of variance: Independent samples, single- factor Section 14.2 Analysis of variance: Independent samples, two-factor Section 14.5 Analysis of variance: Randomized blocks Section 14.4 Kruskal-Wallis test Section 16.4 Friedman test Section 16.5 Tukey's multiple comparison method Section 14.6 LSD multiple comparison method Section 14.6 Bartlett's test Section 14.7	Chi-squared test of contingency table Section 15.3		Kruskal-Wallis test Section 16.4 Friedman test Section 16.5	
Analyze the Relationship Between Two Variables	Scatter diagram Section 2.6 Covariance Section 3.6 Correlation Section 17.7 Simple linear regression Chapter 17 Spearman rank correlation test Section 17.7	Chi-squared test of contingency table Section 15.3		Spearman rank correlation test Section 17.7	
Analyze the Relationship Among Two or More Variables	Multiple regression Chapter 18	Not covered		Not covered	
	200000000000000000000000000000000000000				

DATA TYPES

Nominal

Interval

Ordinal

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引进国外优秀原版教材,在有条件的学校推动开展英语授课或双语教学,自然也引进了先进的教学思想和教学方法,这对提高我国自编教材的水平,加强学生的英语实际应用能力,使我国的高等教育尽快与国际接轨,必将起到积极的推动作用。

为了做好教材的引进工作,机械工业出版社特别成立了由著名专家组成的国外高校优秀教材 审定委员会。这些专家对实施双语教学做了深入细致的调查研究,对引进原版教材提出了许多建 设性意见,并慎重地对每一本将要引进的原版教材一审再审,精选再精选,确认教材本身的质量 水平,以及权威性和先进性,以期所引进的原版教材能适应我国学生的外语水平和学习特点。在 引进工作中,审定委员会还结合我国高校教学课程体系的设置和要求,对原版教材的教学思想和 方法的先进性、科学性严格把关。同时尽量考虑原版教材的系统性和经济性。

这套教材出版后,我们将根据各高校的双语教学计划,举办原版教材的教师培训,及时地将 其推荐给各高校选用。希望高校师生在使用教材后及时反馈意见和建议,使我们更好地为教学改 革服务。

机械工业出版社

本书的作者有多年概率统计学、管理学和运筹管理学的教学经验,编写了多本畅销教材。在本书中,作者继续体现了他的"三步式"解决问题的方法,第一步是 Indentify,包括试验设计、收集数据和选择模型;第二步是 Compute,即用 Excel 做计算;第三步是 Interpret,就是分析、解释计算的结果。

本书使用较少的概率知识,从各个应用层面,通过丰富的案例分析和读者自己动手的应用实例,讲解了应用统计的基本内容。本书系统地阐述了如何正确收集数据资料,如何使用 Microsoft Excel 软件进行统计分析,应如何从中得到有意义的统计结论。使用此书不需要微积分基础,只要具有高中的数学水平就可以通览全书。

此书有以下几个特点:

第一,本书更多的用形象思维与直观判断引进统计概念和方法。

第二,本书层次清楚,每段都有主要的概念和公式的小结和大量的练习题,应用题的图标分明,利于复习中提高。各章都有光盘数据的案例,有利于实例练习。

第三,本书是以 Microsoft Excel 带动统计计算,毋需花费时间学习 Matlab、SAS、S-Plus 等软件。通过使用 Excel 学会做统计分析,又解除了手工计算的繁琐与枯燥。

本书适合作为经济管理专业的大学生、研究生的统计学教材或参考书,也适于人文科学、社会科学、生命科学、考古学、心理学等领域的教师、工程师、技术人员自学之用。

龚光鲁 清华大学数学系

Preface

WHY I WROTE THIS BOOK

Until five years ago, virtually all applied statistics courses were taught with an emphasis on manual calculations. There were several reasons for this pedagogy. First, many instructors felt that students needed to be taught the mathematical principles of statistics, and the best way, it was thought, was to have students perform manual calculations. Second, although real statistics practitioners use a computer, costs of both hardware and software made it difficult or impossible to equip all students with these resources.

The emphasis on manual calculations has resulted in a variety of problems. Foremost among these is that for many students statistics is one of their least favorite courses. By focusing on the arithmetic of statistical techniques, instructors gave the false impression that this is the most important aspect of the subject. Students did not get the opportunity to see statistics as it really is.

This book was written to allow instructors to teach a course in applied statistics that demonstrates the true value of statistics.

APPROACH

The easy access to computers today allows us to change the pedagogy. Most students have their own computers or can use computers supplied by their colleges or universities. Moreover, nearly all computers have Microsoft Excel[®] automatically installed. As a result, college and university students know how to use the popular spreadsheet.

Changing the pedagogy involves far more than simply adding computer output to the illustrative examples. Fully taking advantage of these resources requires a major overhaul in the way we teach statistics. The void created by removing manual calculations can be enormous. A large portion of an instructor's class time must be devoted to showing how to calculate each statistic if the students are expected to solve problems the same way. However, the void can easily be filled by teaching aspects of applied statistics that have generally been ignored by instructors and by textbook authors. Simply expressed, we need to teach what statistics practitioners do before the calculations and what they do after the calculations, while letting the computer do the calculations themselves.

Before the calculations can be performed, the statistics practitioner must decide which technique or techniques should be applied. Without the ability to select the appropriate method, all other skills are irrelevant.

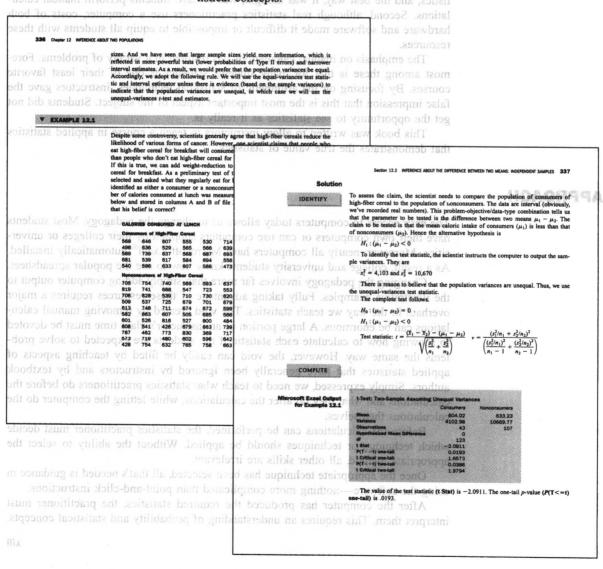
Once the appropriate technique has been selected, all that's needed is guidance in using the software—nothing more complicated than point-and-click instructions.

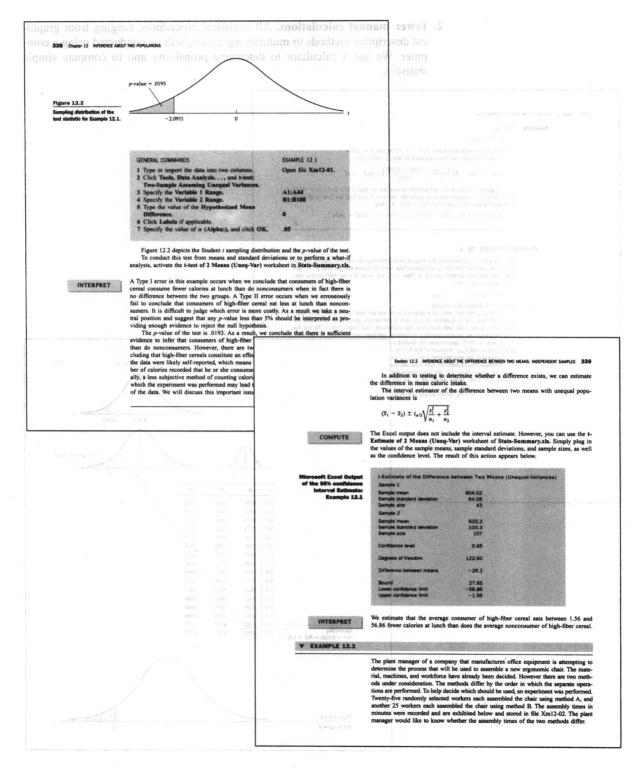
After the computer has produced the required statistics, the practitioner must interpret them. This requires an understanding of probability and statistical concepts.

Once again, the time needed to teach these subjects becomes available after the arithmetic is dropped from the course.

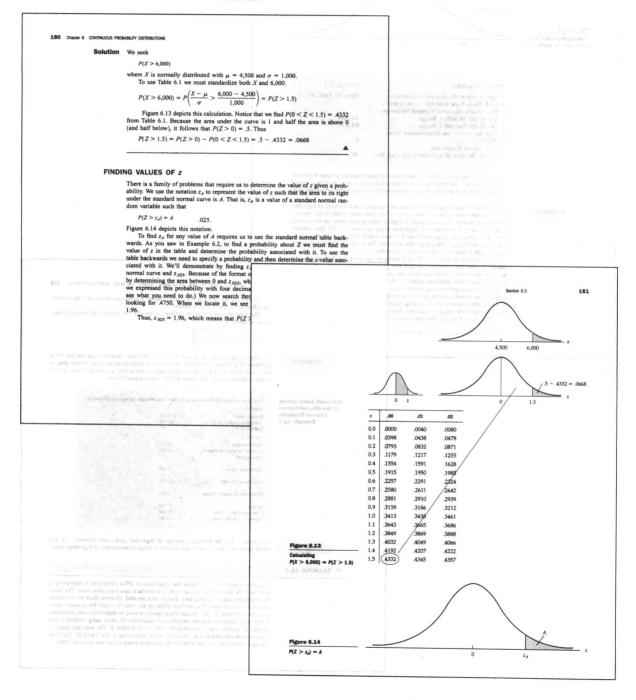
FEATURES

1. Three-step approach. All inferential techniques are demonstrated using a three-step approach. The first step is to identify the technique. We believe that technique-identification skills are critical but seldom taught. These skills are taught throughout the book. The second step is to compute the statistics. The third step is to interpret the results, which requires an understanding of statistical concepts.





2. Fewer manual calculations. All statistical procedures, ranging from graphical descriptive methods to multiple regression, will be conducted using a computer. We use a calculator to determine probability and to compute simple statistics.



and the most popular spreadsheet program, showing the salquines and to vinity sandinaling printouts and providing step-by-step instructions. We created macro add-ins to augment Excel's limited offering. The add-ins are stored on the CD, in Data Analysis Plus® 3.0, which, when installed, integrates the add-ins with Excel's statistical functions.coms roado 000,552 ac

		4 INFERENCE ABOUT A POPULATION PROPORTION 31		
	the value of p with \hat{p} . Thus, we estimate tinterval estimator follows.	he standard error with $\sqrt{\hat{p}(1-\hat{p})/n}$. The		
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	polls to allow them to predict an election of pose that during an election for a Senate sea	winner shortly after the polls close Sun	ne in the second spanning and the second	
	ers leaving the polling booth were asked for	r whom they voted. The responses were	one of	
	l = Democrat		Substitution in the second of	
	2 = Republican			
	The responses of a sample of 926 voters are the values; they are just a bunch of 1s and	mand in Cla Vall 62 (Wa will not lie	pog) other remains taken beworings	
	dently predict the election winner?			
Solution		31.4 Chapter 11 INFERENCE ABOUT A	A SINGLE POPULATION	
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	is the population proportion. We will arbit	Car our care can unmedicularia and in		
	only predict a winner if there is enough ev cesses is either greater than .5 (the Democ	Microsoft Excel Output	z-Teet and Estimate: Proportion	
	wins). Thus the alternative hypothesis is	for Example 11.3	Sample Proportion 0.5348	
	$H_1: p \neq .5$	and any new same symmetry and the bearing	Observations 926	
	The null hypothesis is	competing types of marginostrast with a	Hypothesized Proportion 0.5 z Stat 2.1032	
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and gallworks, margorq to an allowing the medians. To motivate students and convince them of the importance of statistics, we emphasize applications. Many of the examples, ata and cases are adapted from real studies. Almost all feature a data s leavel this and beautiful set stored on the CD. There are over 600 data sets on the CD, some as large as 22,000 observations.

644 Chapter 19 STATISTICAL INFERENCE: CONCLUSION CASE 19.1 DO BANKS DISCRIMINATE AGAINST WOMEN BUSINESS OWNERS? I* INCIPIEN BUSINESS UNIVERNOT 1 Increasingly, more women are becoming owners of small businesses. However, questions about how they are treated by banks and other financial institutions have been raised by women's groups. Banks are particularly important to small businesses, because studies show that bank financing represents about one-quarter of total debt and that for medium-sized businesses the proportion rises to approximately one-half. If women's requests for loans are rejected more frequently than are men's requests, or if women must pay higher interest charges than men do, women have cause for complaint. Banks might then be subject to criminal as well as civil suits. To examine this issue, a research project was launched. The researchers surveyed a total of 1.165 business owners of whom 115 were The researchers surveyed a total of 1,165 business owners, of whom 115 were The researchers surveyed a total of 1,165 business owners, of whom 115 were sources that indicate that women own about 10% of established small businesses. The survey asked a series of questions to men and women business owners who applied for loans during the previous month. It also determined the nature of the business, its size, and its age. Additionally, the owners were asked about their experiences in dealing with banks. The questions asked in the survey included the following: 1 What is the gender of the owner? 1 female 2 male 2 Was the loan approved? 1 no 2 yes 3 If it was approved, what interest rate (pe Of the 115 women who asked for a loan. o asked for a loan were rejected. The rat granted were recorded. These data are stored in 6 B (rates paid by men) in file C19-01. What do these data disclose about possible The problem objective is to compare two po-women and those owned by men. We can com-loan applications are denied; and for loans granted from A. L. Riding and C. S. Swift, "Giving Cr

656 Chapter 19 STATISTICAL INFERENCE: CONCLU

19.3 The widespread use of salt on roads in Canada and the northern United States during the winter and acid precipitation throughout the year combine to cause rust on car. Car manufacturers and other complanies offer rustproofing services to help purchasers preserve the value of their cars. A consumer protection agency decides to determine whether there are any differences between the rust protection would be the complant of ces between the rust protection provided by differences between the rust protection provided by two competing types of rustproofing services. As an experiment, 60 identical new cars are selected. Of these, 20 are rustproofed by the manufacturer. Another 20 are rustproofed by the manufacturer. Another 20 are rustproofed wing a method that applies a liquid to critical areas of the car. The liquid better forming a fauntosed by lifetime bowd by the selection forming a fauntosed by lifetime bowd by the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming a fauntosed by lifetime bowd in the selection forming and hardens, forming a (supposedly) lifetime bond with the metal. The last 20 are treated with oil and are rethe metal. The last Zo are treated with oil and active treated every 12 months. The cars are then driven under similar conditions in a Minnesota city. The number of months until the first rust appears is recorded and stored in columns A, B, and C, respectively, in file Xr19-03. Is there sufficient evidence to conclude that at least one rustproof method is different from the others?

mentoo is different from the observed.

In the door-to-door selling of vacuum cleaners, various factors influence sales. The Birk Vacuum Cleaner Company considers its sales pitch and overall package to be extremely important. As a result, it often thinks of new ways to sell its product. Because often thinks of new ways to sell its product. Because the company's management dreamy up so many new sales pitches each year, there is a two-stage testing process. In stage 1, a new plan is tested with a relatively small sample. If there is sufficient evidence that the plan increases sales, as econd, considerably larger, test is undertaken. The statistical test is performed so that there is only a 1% chance of concluding that the new pitch is successful in increasing sales when it actually does not increas sales. In a stage 1 test to determine if the inclusion of a "free" ten-year service contract increases sales, tatives were selected at ra 100 sales representatives were selected at random from the company's list of several thousand. The monthly sales of these representatives were recorded for one month prior to use of the new sales pitch and for one month after its introduction. The results are stored in file Xr19-04. Should the company proceed to

stage 27

Two drugs are used to treat heart attack victims.

Streptokinase, which has been available since 1959, costs about \$500. The second drug is 1-PA, a genetically engineered product that sells for about \$3,000. Both streptokinase and 1-PA work by opening

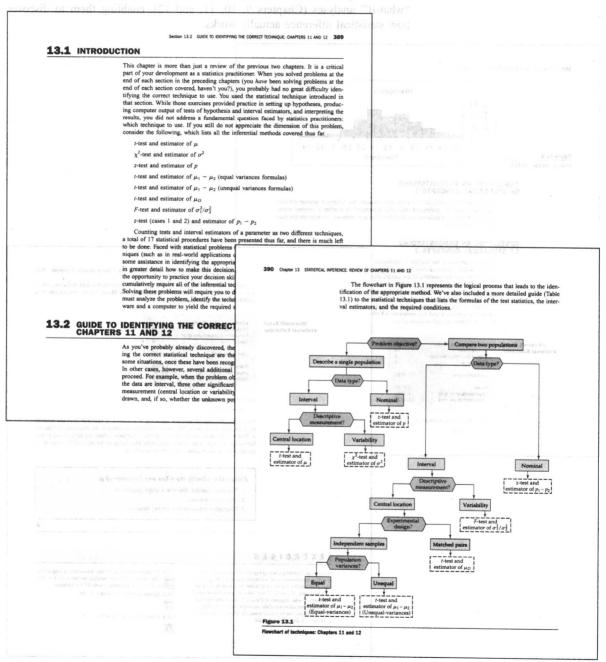
the arteries and dissolving ble the arteries and dissolving blood clots, which are the cause of heart attacks. Several previous studies have failed to reveal any differences between the effects of the two drugs. Consequently, in many countries where health care is funded by governments, physicians are required to use the less expensive streptokinase. However, 1-PAS maker, Genettech, Inc., contended that in the earlier studies showing no difference between the two drugs, their dray was not used in the right way. Genentech decided to sponsor a more themselves the respirator I have correctional ways organized. ugh experiment. The experiment was organized countries, including the United States and in 15 co da and involved a total of 41,000 patients. In this Canada, and involved a total of 41,000 patients. In this study, I-PA was given to patients in 90 minutes instead of 3 hours as in previous trials. Half of the sample of 41,000 patients were treated by a rapid injection of I-PA with intravenous heparin, while the other half received streptokinase along with heparin. The number of feeaths in each sample was recorded. A total of 1,497 patients treated with streptokinase died, while 1,292 patients who received t-PA died.

- a Can we infer that t-PA is better than streptoking preventing deaths?

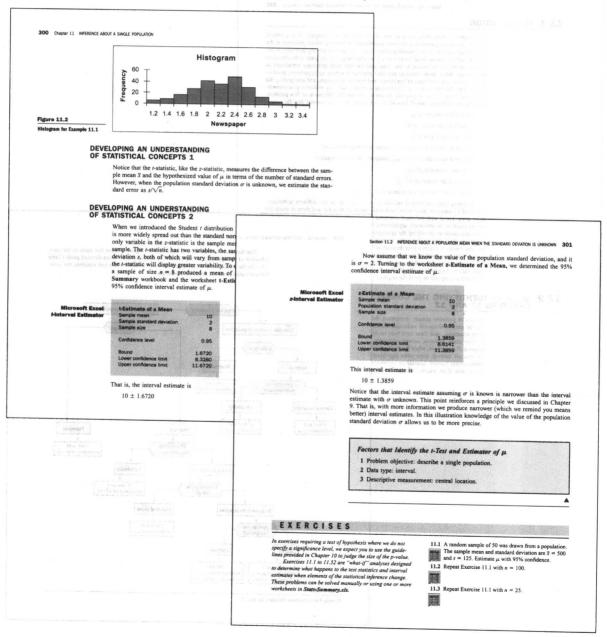
 b Estimate with 95% confidence the cost per life
- saved by using t-PA.
- 19.6 A small but important part of a u
- budget is the amount collected in fines on overdu budget is the amount collected in fines on overdue books. Last year, a library collected 57.62.7 sin fine payments, however, the head librarian suspects that some employees are not bothering to collect the fines on overdue books. In an effort to learn more about the situation, she asked a sample of 400 students (out of a total student population of 50,000) how many books they had returned late to the library in the previous 12 mouths. They were also asked how many days over-12 months. They were also asked how many days of due the books had been. The results indicated that total number of days overdue ranged from 0 to 55 days The number of days overdue was stored in file Xr19-06
 - Estimate with 95% confidence the average number of days overdue for all 50,000 students at the uni-
 - versity.

 b If the fine is 25 cents per day, estimate the amount that should be collected annually. Should the librarian conclude that not all the fines were collected?
- 19.7 The practice of therapeutic touch is used in hospitals all over the world and is taught in some medical and nursing schools. In this therapy, trained practitioners manipulate something that they call the "human energy field." The manipulation is carried out without actually touching the patient's body. Practitioners

So Review chapters with flowcharts. To ensure that students can identify the down half and the grant plant and 19, each word admissible with a flowchart that helps students choose the appropriate method. The exercises and cases in each review chapter require all the statistical techniques to the point of the exercises and cases in each review chapter require all the statistical techniques to the point of the exercises and cases in each review chapter require all the statistical techniques to the exercise of the exercise



and vilinable use sinables stall a 6. Developed concepts. In the absence of mathematical derivations, it is necesssary to emphasize the mathematical principles underlying all inferential meth--reverse and bodies and a cods. We do this in a variety of ways, including simulations. We describe how to simulate sampling distributions (Chapter 8) and interval estimators (Chapter 9). A spreadsheet—also stored on the CD—allows students to conduct "what-if" analyses (Chapters 9, 10, 11, and 12), enabling them to discover how statistical inference actually works.



MICROSOFT EXCEL

Microsoft Excel is a spreadsheet package that performs *some* statistical analyses. Nevertheless, we chose Excel instead of a full-feature statistical package like SAS or SPSS, or a student-friendly package like Minitab, because of the problem of computer accessibility.

The high cost of SAS, SPSS, and other software requires universities to provide the statistical program on their computer systems. However, almost all universities' computer facilities are overcrowded at the best of times and heavily congested when assignments for required courses are due. This circumstance makes the frequent use of a campus computer difficult and likely to be frustrating for students. Consequently, a virtual prerequisite to using computers in a statistics course is for students to own their own computers and software.

Fortunately, an increasing proportion of students have their own computers. Moreover, many students own a version of Excel and know how to use it. Thus, Microsoft Excel was chosen as the only viable contender. Once chosen, it became one of our tasks to ensure that all the statistical techniques presented in this book could be performed with Excel. The creation of Data Analysis Plus[®] (a series of add-ins, now in version 3.0) fulfills this goal.

TEACHING AND LEARNING AIDS

Instructor's Solutions Manual

This manual supplies complete solutions for every exercise in the book

(ISBN: 0-534-38204-5). Student Solutions Manual

This manual, for sale to students, provides the solutions for the textbook's

even-numbered exercises (ISBN: 0-534-98202-9).

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Gerald Keller

KEY TO APPLICATION ICONS



Calculations



Definitions



Everyday life



Education



Business/Economics



Medicine/Health



Agriculture



Environment



Internet



Television



Public opinion



Politics



Sports/Recreation



Engineering/Technology

ETMEND AVONESS



Science



Gambling