SUSAN TYLER EASTMAN

Broadcast/Cable Programming

STRATEGIES AND PRACTICES FOURTH EDITION

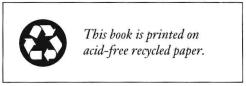


BROADCAST/CABLE PROGRAMMING STRATEGIES AND PRACTICES

FOURTH EDITION

SUSAN TYLER EASTMAN Indiana University

WADSWORTH PUBLISHING COMPANY Belmont, California A Division of Wadsworth, Inc. Publisher: Rebecca Hayden
Editorial Assistant: Kathy Hartlove
Production Editor: Vicki Friedberg
Managing Designer: Cloyce J. Wall
Print Buyer: Barbara Britton
Art Editor: Nancy Spellman
Permissions Editor: Robert Kauser
Designer: Juan Vargas, Vargas/Williams/Design
Copy Editor: Stephen McElroy
Technical Illustrator: Marilyn Krieger
Cover Design: Cloyce J. Wall
Signing Representative: Winston Beauchamp
Compositor: G & S Typesetters, Inc., Austin, TX
Printer: R. R. Donnelley & Sons, Crawfordsville, IN



© 1993 by Wadsworth, Inc. All rights reserved. No part of this book may be reproduced, stored in a retrieval system, or transcribed, in any form or by any means, without the prior written permission of the publisher, Wadsworth Publishing Company, Belmont, California 94002.

Printed in the United States of America

1 2 3 4 5 6 7 8 9 10-97 96 95 94 93

Library of Congress Cataloging-in-Publication Data

Eastman, Susan Tyler.

Broadcast/cable programming : strategies and practices / Susan Tyler Eastman. — 4th ed.

p. cm.

Includes bibliographical references and index.

ISBN 0-534-16662-8

1. Television programs—Planning. 2. Radio programs—Planning. 3. Cable television—Planning. I. Title.

PN1992.55.E18 1993

791.45'0236'0973-dc20

92-22294

This book is dedicated to the memory of

Sydney W. Head (1913–1991)



Photograph by Christopher H. Sterling

Sydney W. Head contributed immeasurably to the lives of countless students and colleagues during four decades of teaching and writing. His influence was enormous, both as a scholar of unquestionable integrity and standards and as a respected teacher. His ground-breaking first edition of *Broadcasting in America* (1956) helped define the conceptual parameters and scholarly directions of studies of domestic and international radio and television. His major works included five subsequent editions of that book, three editions of the book you hold in your hands (the first in 1981), plus an anthology on *Broadcasting in Africa* (1974) and a pathfinding text on *World Broadcasting Systems* (1985). He will be long missed for his sage advice, penetrating editing skills, and gentle humor. He died of cancer in 1991 at the age of 77.

PREFACE

FOURTH EDITION

In the years since the third edition of this book, the subject matter has evolved dramatically. Broadcast networks have lost more of their audience to cable, independent stations, and home video; the Fox network has become an established prime-time competitor; the technologies of digital compression and optical fiber promise hugely expanded cable capacity and multiplexed channels, eventually eliminating the channel capacity crunch that has driven cable strategy for most of a decade; the foundation cable networks have developed strongly competitive programming strategies; pay-perview television is finally succeeding; local cable television is now almost profitable; public television has radically changed its program selection process; peoplemeters have permanently altered the process of collecting audience estimates and demographics for television; in choosing programs, programmers have begun to weigh the international market's potential; coproduction and joint ventures have begun to invigorate the new program production process for broadcasting and cable; and satellites have further stimulated radio syndication and networking. In response to changes in the industry and the publisher's survey of users of this book, the following changes occur in the fourth edition:

• The opening chapter merges the *impact of* group ownership with the fundamental principles

and concepts of programming to reduce repetition and simplify the book's structure.

- The third chapter now concentrates on the domestic program syndication process, retaining practical details on station representatives and strategies for negotiating and bidding for programs.
- The perspectives of *Fox and non-Fox independent stations* are now included in the updated chapter on independent television station programming.
- The revised chapter on cable system programming contains an analysis of the implications for operator programming of digital compression and optical fiber technologies, as well as strategies for tiering.
- Such topics as foundation and niche cable networks, multiplexing, and international pay television, as well as details on about 60 separate basic cable networks, 6 pay networks, and 6 pay-per-view networks, are now incorporated in the two chapters on basic and premium cable networks.
- The local cable television chapter contains fresh material covering *innovative models for local news and entertainment channels*, reflecting the altered importance of commercial local cable.
- A single chapter on *information radio now merges the topics of talk and news radio*, shortening the number of chapters and providing a unified perspective on nonmusic formats.

• The chapters on national and local public television explore the industry's radically *new* process of program selection and cover PBS's increased thrust toward adult and child education, while continuing to include the prevailing practices in network and station scheduling and evaluation of noncommercial programs.

Despite these changes, the fundamental approach to the subject of programming taken in previous editions remains viable and so much of the content of previous editions has been retained. As the preface to the first edition noted, only on the most generalized level can statements be made about programmers and their functions that apply equally to all sorts of programming situations. The book starts with such generalizations because all types of broadcasting and cable ultimately share certain common attributes, no matter how diverse their other characteristics may be. But the heart of the book lies in the testimony of actual practitioners in varied programming situations.

One caveat should be made at the outset: These authors do not attempt to evaluate programming except in the pragmatic way that programmers themselves judge programs—by their ability to attract targeted audiences. This approach does not discount the importance of program quality or absolve broadcasters from responsibility for taking quality into consideration. There is, however, sufficient critical literature available. This book examines objectively how programming decisions are actually made, whatever the wider artistic or social implications of those decisions might be.

ORGANIZING PRINCIPLES

Throughout this book, the job of the programmer is divided into three activities—scheduling, evaluation, and selection. Part One opens with a chapter defining these activities, along with other common programming concepts such as

the basics of television and radio strategies. The second chapter in this part reviews the central tools of evaluation, *ratings*, and the third chapter examines the *syndication* side of the program selection process—because these topics form the background for nearly all programming decisions. The three activities of selection, scheduling, and evaluation guide the organization of the remaining chapters, each of which deals with a particular programming situation from the perspective of a practitioner specializing in that type of programming.

STRUCTURE OF THE BOOK

The book divides into five major sections: After Part One introduces the concepts and vocabulary for understanding the remaining chapters, Parts Two, Three, Four, and Five look at programming strategy respectively for television, cable, radio, and public broadcasting from the perspective of industry programming experts.

- Each *part* begins with a brief *overview*, relating the chapters that follow to each other and to the rest of the book.
- Each chapter starts with an outline of its headings and subheadings, providing a handy guide to chapter contents.
- A summary concludes each chapter, followed by suggested sources and notes. The readings cite books, reports, and trade publications that expand, support, complement, or contrast with the point of view expressed in each chapter.
- A list of *abbreviations and acronyms* appears near the end of the book.
- A *glossary* summarizes the concepts and vocabulary pertaining to programming. Glossary entries are set in **boldface** in the text; however, boldfacing is not limited to glossary terms.
- An annotated bibliography of books, articles, and reports published since 1988 on programming follows the glossary. References appear-

ing in the notes are not repeated in the bibliography if they are highly topical or do not relate mainly to programming. For items on specific topics, readers should consult the suggested sources and chapter notes as well as the bibliography.

- A complete *index* to the movies and television and radio program *titles* mentioned in the text precedes the *general index*.
- Finally, a supplementary *Instructor's Man-ual* provides syllabi, short assignments, information on major projects, lists of videotapes, discussion topics, essay and multiple-choice test questions, and other resources.

ACKNOWLEDGMENTS

For more than a decade, Sydney Head and Lewis Klein worked with me to develop the framework and direction of three editions of this book. I want to express my gratitude for the freedom they gave me, the gentle guidance they provided, and their invaluable help in securing access to people and materials that greatly enhanced every edition of this book. They both contributed strong chapters to earlier editions, much of the content of which remains in this edition. And both colleagues devoted long hours to editing and polishing the book's language in earlier editions, along the way teaching me something about writing and developing concepts that stretch beyond specific situations. They have both left an indelible mark on this book.

Warm thanks also go to the individuals and organizations that assisted with this edition: Chuck Brinkman of KLUV, Steve Eberhardt of KVIL, Bobby Kraig of KPLX, Michael Spears of KKDA AM/FM, Ted Stecker of KSCS, and Chuck Rhodes contributed suggestions to the music radio chapter. Terry Chilly of Prime Network explained the intricacies of regional sports networks. Margaret Josephson

and George Walker of WFIU-FM commented helpfully on the information radio and public radio chapters. Susan M. Hill of the National Association of Broadcasters Library once again helped with some difficult citations. Special thanks go to Roger Cooper of Indiana University who reviewed the prime-time material. Ginger Clark, Timothy Hart, Mark Lauer, Christopher Rapp, and William Ware of Indiana University made suggestions that helped me refine specific chapters. Michael White of Bloomington Community Access Television commented profitably on the noncommercial local cable material. Walter Gantz of Indiana University supplied some useful ratings material. Special acknowledgment goes to Michel Dupagne of Indiana University for his valuable suggestions for recasting the material now in the syndication chapter.

I also wish to recognize those who reviewed the fourth edition in preparation and thank them for their generous compliments and useful suggestions: Charles S. Bivins, Jr., of WSTM-TV and Syracuse University, Linda J. Busby of the University of South Alabama, Robert Finney of California State University, Long Beach, Herbert Kaplan of San Francisco State University, and James Walker of Memphis State University. Most of all, I am indebted to Douglas Ferguson of Bowling Green State University who supplied detailed comments on the draft manuscript that greatly aided this edition.

In addition, three colleagues contributed materials to the *Instructor's Manual*, and I wish to express my appreciation to them here: Warm thanks to William J. Adams of Kansas State University, Christopher Rapp of Indiana University and Tele-Communications Inc., and Mitchell Shapiro of Miami University, Coral Gables, Florida.

At Wadsworth Publishing Company, Vicki Friedberg, Cloyce Wall, and Nancy Spellman efficiently supervised the book's production and design; Stephen McElroy employed his outstanding copyediting skills to polish and smooth the text; and Rebecca Hayden continued to support me with warmth and wise counsel. I am grateful to all these people for their

help, to the National Association of Television Program Executives, and to the Department of Telecommunications at Indiana University for their support.

Susan Tyler Eastman

BRIEF CONTENTS

PART ONE	PROGRAMMING RESOURCES AND CONSTRAINTS 2
	1 A Framework for Programming Strategies 4 2 Program and Audience Research 41 3 Domestic Syndication 80
Part Two	BROADCAST TELEVISION STRATEGIES 112
	 4 Prime-Time Network Television Programming 115 5 Nonprime-Time Network Programming 160 6 Affiliated Station Programming 189 7 Independent Station Programming 216
PART THREE	CABLE PROGRAMMING STRATEGIES 242
	8 Cable System Programming 245 9 Basic Cable Network Programming 283 10 Premium Cable Programming 335 11 Local Cable Programming 364
PART FOUR	COMMERCIAL BROADCAST RADIO STRATEGIES 394
	 Network and Syndicated Radio Programming 397 Music Radio Programming 418 Information Radio Programming 447
PART FIVE	Public Broadcasting Strategies 470
	 National Public Television Programming 473 Public Television Station Programming 494 Public Radio Programming 511
	Abbreviations and Acronyms 531 Glossary 534 Bibliography of Books, Reports, and Articles on Programming 559 Index to Program Titles 569 General Index 575

CONTENTS

PART ONE	PROGRAMMING RESOURCES AND CONSTRAINTS	2
CHAPTER 1	A FRAMEWORK FOR PROGRAMMING STRATEGIES 4 by Sydney W. Head, Susan Tyler Eastman, and Lewis Klein What Is Programming? 6 Common Radio-Television Attributes 8 Common Strategic Themes 9 Basic Programmer Skills 18 Regulatory Constraints 28 Ownership Constraints 32 Programming as Teamwork 36 Summary 38 Sources 38 Notes 39	
CHAPTER 2	PROGRAM AND AUDIENCE RESEARCH 41 by Timothy P. Meyer, Susan Tyler Eastman, and Roger D. Wimmer Decision-Making Information for Programmers 42 Program Testing 45 Qualitative Audience Research 46 Ratings Services 48 Ratings Terminology and Measurement Computations 53 Television Market Reports 60 Other Programming Aids 62 Radio Reports 67 Cable Ratings 70 Ratings Limitations 72 Summary 77 Sources 78 Notes 78	

DOMESTIC SYNDICATION 80 CHAPTER 3

by John von Soosten

Syndicated Programs 81 The Syndication Chain 81 Program Acquisition 87 Ratings Consultation 91 The Decision Process 96

Calculating Revenue Potential 100

Payment 104

Cable "Syndication" Sales 107

Where Is Broadcast Syndication Going? 108

Summary 109 Sources 109 Notes 109

BROADCAST TELEVISION STRATEGIES 112 **PART TWO**

PRIME-TIME NETWORK TELEVISION PROGRAMMING 115 CHAPTER 4

by William 7. Adams, Susan Tyler Eastman, and Robert F. Lewine

Prime-Time Network Audiences 116

Ratings 120

Network Seasons 123 Program Renewal 126

New Program Selection 131

Prime-Time Scheduling Strategies

Changing Format Emphases 142

Movies 148

Network Decision Making 153

Summary 157 Sources 157 Notes 158

NONPRIME-TIME NETWORK PROGRAMMING 160 CHAPTER 5

by Mitchell E. Shapiro and Squire D. Rushnell

Nonprime-Time Network Dayparts 161

Early News and Talk 163 Daytime Programming 168 Children's Programming 171
Evening News 176
Late-Night Talk and News 179
Weekends 183
Where Is Nonprime Time Headed? 186
Summary 187
Sources 187
Notes 188

CHAPTER 6

AFFILIATED STATION PROGRAMMING 189

by John A. Haldi and Susan Tyler Eastman

Affiliate-Network Relations 190

Early Morning 197 Morning 198 Afternoon 199 Early Fringe 200 Early Evening 205

Prime Access 206

Prime Time 208

Late Fringe, Late Night, and Overnight 209

Weekend Realities 211

The Programming War 213

Summary 213 Sources 213 Notes 214

CHAPTER 7

INDEPENDENT STATION PROGRAMMING 216

by Edward G. Aiken and Robert B. Affe

Fox and Non-Fox Independents 217
Positioning the Independent 220
Program Negotiating 222
Syndicated Programs 225
Movies 227
Local Programs 228
The Programming Team 234

The Programming Team 234

Skills of a Programmer 236
Prossures and Changes 238

Pressures and Changes 238

Summary 239 Sources 240

Notes 240

PART THREE CABLE PROGRAMMING STRATEGIES 242

CHAPTER 8 CABLE SYSTEM PROGRAMMING 245

by Susan Tyler Eastman

The Job of the Cable System Programmer 246

Programming a Multichannel System 248

Legal Carriage Requirements 252

Technical Characteristics Affecting Programming 255

Economic Factors Affecting Programming 261

Marketing Considerations 267

Scheduling Strategies for Systems 271

Cable Revenue for the 1990s 276

Summary 279

Sources 279

Notes 280

CHAPTER 9

BASIC CABLE NETWORK PROGRAMMING 283

by Susan Tyler Eastman

Cable Content 284

Financing and Production 287

Cable Network Appeals 290

Broad-Appeal Networks 292

Children's and Educational Services 296

Movie and Arts Networks 300

Music and Comedy Networks 303

News and Information Networks 307

Religious Networks 315

Shopping Networks 317

Sports Channels 320

Microniche Networks 327

Program Guide Services 328

Summary 331

Sources 333

Notes 333

CHAPTER 10

PREMIUM CABLE PROGRAMMING 335

by Jeffrey C. Reiss

Premium Television 336

Movies 343

Entertainment Specials 348

Sports 349

The Pay Networks 350

The Pay-Per-View Networks 354
The Growth of International Pay TV 358
Directions for Premium Programming 360
New PPV Technologies 360
Summary 361
Sources 362
Notes 362

CHAPTER 11 LOC

LOCAL CABLE PROGRAMMING 364
by Susan Tyler Eastman and Donald E. Agostino
Growth in Local and Regional Cable 365
Local Cable Channels 367
Models for Local Production 369
Local Origination Strategies 371
Access Channels 374
Scheduling Local Cable-Only Channels 381
Support and Trade Associations 383
Evaluating Local Cable Programming 384
Ancillary Cable Services 385
Trends in Local Cable Programming 391
Summary 391
Sources 392

PART FOUR COMMERCIAL BROADCAST RADIO STRATEGIES 394

CHAPTER 12 NETWORK AND SYNDICATED RADIO PROGRAMMING 397

by 7im Cameron and Susan Tyler Eastman

Notes 392

Radio Program Distribution 398
Radio Program Economics 403
Network News Programming 405
Network Entertainment 407
Network Music Programming 408
Syndicated Programming 410
New Programming Strategies 412
Criteria for National Distribution 414
Trends in Radio Distribution 415
Summary 416
Sources 416
Notes 416

CHAPTER 13 MUSIC RADIO PROGRAMMING 418

by Edd Routt and Nick Alexander

Music Format Popularity 419

Choosing a Format 422

Step-by-Step Selection Process 426

Implementation 429

The Music 429

News 435

Air Personalities and Dayparting 437

Advertising and Promotion 438

FCC and Other Constraints 441

Radio's Future 443

Summary 444

Sources 445

Notes 445

CHAPTER 14 INFORMATION RADIO PROGRAMMING 447

by Bruce W. Marr, Don 7. Brewer, and Susan Tyler Eastman

Comparing Information Formats 448

Independent and Network Competition 450

Programming a News Hour 452

News Scheduling Considerations 456

Programming Talk 459

National and Local Talk Programs 460

Hosts, Audiences, and Guests 461

On-Air Talk Techniques 464

Controversy, Balance, and Pressure 467

The Cost and the Reward 468

Summary 468

Sources 469

Notes 469

PART FIVE PUBLIC BROADCASTING STRATEGIES 470

CHAPTER 15 NATIONAL PUBLIC TELEVISION PROGRAMMING 473

by John W. Fuller

1

The Noncommercial Environment 474

The Network Model 474

PBS Responsibilities 478

PBS Program Sources 479
Constraints on the National Schedule 482
National Scheduling Strategy 483
National Audience Ratings 487
Moving Toward the Year 2000 492
Summary 492
Sources 492
Notes 493

CHAPTER 16

PUBLIC TELEVISION STATION PROGRAMMING 494

by Bruce L. Christensen and James Robertson

Program Philosophy 495
Types of Station Licensees 496
Audience Information Sources 500
Program Sources for Stations 501
The Sequence of Schedule Building 506
Counterprogramming by Stations 508
Audience Flow Within the Local Schedule 508
Future Developments 508
Summary 509
Sources 509
Notes 509

CHAPTER 17

PUBLIC RADIO PROGRAMMING 511

by Wallace A. Smith

Philosophy and Format 512
Format Options 514
National Networks 519
Associations and Awards 523
KUSC: A Case Study 523
Trends for Public Radio 529
Summary 529
Sources 530
Notes 530

Abbreviations and Acronyms 531 Glossary 534 Bibliography of Books, Reports, and Articles on Programming 559 Index to Program Titles 569 General Index 575

BROADCAST/CABLE PROGRAMMING