DUBLIC SPEAKING AN AUDIENCE-CENTERED APPROACH

SECOND EDITION

Steven A. Beebe Susan J. Beebe

Second Edition

Public Speaking

An Audience-Centered Approach

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Dedicated to our parents, Russell and Muriel Beebe Herb and Jane Dye and to our sons, Mark and Matthew Beebe



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Preface

Public Speaking: An Audience-Centered Approach is intended to be the primary text for a college-level public speaking course. Its key purpose is to serve as a teaching tool to help students become skilled public speakers.

We are grateful to students and teachers for their warm and positive response to the first edition. We are also pleased to have the opportunity to expand, revise, and improve upon our earlier efforts. We have retained what adopters of the first edition liked best: the audience-centered focus, lively and interesting examples, comprehensive coverage of all aspects of public speaking, a colorful and visually appealing design, and a writing style that draws students into the material. With guidance from the many users of the first edition, we have endeavored to practice our audience-centered approach by incorporating into this edition new material that meets the needs of our audience.

While almost all public speaking texts include a chapter about analyzing the audience and adapting to listeners, our text centers on the audience throughout. Aristotle was right. The audience is the most important entity in the communication process.

Preparing and delivering a speech is both a series of steps and a process. Our audience-centered model captures both the step-by-step sequence of speech preparation and the continuing process of focusing on the speech goal: communicating well with an audience. Although we organize the chapters around the audience-centered model, each chapter is self-contained and may be used in any order the instructor wishes.

Our visual model of the components of the audience-centered process of public speaking is found throughout the text. The model has been revised to make it clearer and more useful. Viewing the model as a clock, the speaker starts at "12 o'clock" with "select and narrow topic" and moves around the model clock-wise to "deliver speech." At each step, however, the speaker is reminded to consider the audience, and may need to revise a previous step before continuing.

Public speaking teachers would probably prefer to present the entire course to students before they give their first speech. This, of course, isn't practical. The audience-centered model, reviewed in its entirety in Chapter 2, provides students with an early overview before they delve into the speech creation process. Visual learners appreciate having this clear, easy-to-understand panorama of the public

AN AUDIENCE-CENTERED APPROACH speaking process completely unfolded before their eyes. Students can see clearly how each element of the speech development and delivery process relates to the ultimate outcome: effective communication.

NEW FEATURES

Because of the overwhelming positive response to the first edition, we have kept the features both students and teachers applauded. We have also made many changes, in order to make this an even more valuable teaching tool. Our additions and revisions include the following:

Annotated Speeches Annotated student speeches included in Chapters 2, 14, and 16, and an annotated professional speech in Chapter 17 provide excellent examples of informative, persuasive, and special occasion speaking.



Audience-Centered Icon A miniature version of the audience-centered model appears periodically in the text margin, flagging audience-centered material.

New Emphasis on Communicating with Culturally Diverse Audiences In Chapter 4 we provide new suggestions for considering the cultural diversity of a speaker's audience. Culturally diverse examples are used throughout the book to help students appreciate and be sensitive to the multicultural nature of our society.

New Emphasis on Critical Thinking and Listening We provide explicit discussion in Chapter 3 about the role of critical thinking in public speaking. Our treatment of both informative and persuasive speaking also includes information about the link between critical thinking and speaking. The focus on critical thinking is continued throughout the book with new critical thinking questions highlighted at the end of every chapter. We also include new information in Chapter 3 about how to listen critically and evaluate the rhetoric of others.

New Suggestions for Using Computers for Speech Preparation We provide practical tips to help students navigate new computer-assisted research data bases, and review how to use computers to generate graphics when preparing visual aids for a speech. In addition, a new computer program available from Prentice Hall will help students during the preparation stage of speechmaking.

USEFUL SUPPLEMENTAL RESOURCES

A wealth of additional resources are available to help teach students the art of public speaking. The following are supplements to the second edition:

♦ An Annotated Instructor's Edition of the book is available from Prentice Hall. This valuable resource is a complete reprinting of the student text, with teaching tips, lecture and discussion ideas, suggested readings, and classroom activities printed in the margin.

- ♦ A comprehensive Instructor's Resource Manual includes additional teaching suggestions, course syllabi suggestions, speech evaluation and audience analysis forms, and guidelines for using the videos and other important parts of the teaching package.
- ♦ A new instructional video for students focuses on public speaking problems and gives suggestions for overcoming them.
- ♦ New videos of student speeches are available, including videotapes of some of the student speeches that are printed in the text.
- ♦ A new video designed for instructors will provide tips and techniques to help develop a positive classroom learning environment.
- ♦ A new workbook designed to help students develop clear, structured strategies for developing public speaking skills will be an invaluable tool, guiding the student through the audience-centered public speaking process.
- ♦ A new innovative computer program is specifically designed to guide students through the public speaking process.
- ♦ A completely revised and expanded Test Item File is available from Prentice Hall.
- ♦ Computerized versions of the Test Item File are also available from Prentice Hall.
- ♦ New overhead transparencies will be helpful in augmenting lectures and modeling how to use visual aids effectively.
- ♦ The ABC NEWS/PH VIDEO LIBRARY FOR PUBLIC SPEAKING provides videotapes of famous speeches.

ABCNEWS

THE NEW YORK TIMES and PRENTICE HALL are sponsoring THEMES OF THE TIMES: a program designed to enhance student access to current information of relevance in the classroom.

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PREFACE

ACKNOWLEDGMENTS

XX

We wish to extend our thanks to the many people who have helped produce this volume. We are grateful to all of the authors and speakers we have quoted or referenced; their work and wisdom have added to our experience.

Our editors at Prentice Hall have done an outstanding job of offering information, motivation, support, and attention to detail. We are continually grateful for Steve Dalphin's support; he has been with us since the inception of this project. Our development editor, Leslie Carr, provided a wealth of ideas and suggestions, and Kari Callaghan Mazzola provided cheerful attention to details.

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PREFACE xxi

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Steve Beebe Sue Beebe

Contents

1	Introduction to Public Speaking A UNIQUE COMMUNICATION FORMAT 3 A RICH HERITAGE 5 FREEDOM OF SPEECH 6 Legal Boundaries 6 Ethical Guidelines 7 ELEMENTS OF THE PUBLIC SPEAKING PROCESS 9 Source 10	1
	Receiver 10 Message 10 Channel 10 Feedback 11 Context 11 Noise 11 SUMMARY 12	
2	Overview of the Speechmaking Process	15
	CHARACTERISTICS OF EFFECTIVE SPEAKERS 16 Be Audience-Centered 17 Develop Good Ideas 17 Organize Ideas Well 17 Choose the Right Words 18 Deliver the Message Well 18 Develop Good Research Skills 19 Think and Listen Critically 19	

Preface xvii

vi CONTENTS

PREPARING YOUR FIRST SPEECH: A LOOK AT THE SPEECHMAKING PROCESS 21 Audience Analysis: Central to the Speechmaking Process 22 Select and Narrow Your Topic 22 Determine Your Purpose 24 Develop Your Central Idea 25 Generate the Main Ideas 26 Gather Supporting Material 27 Organize Your Speech 28 Rehearse Your Speech 31 Deliver Your Speech 31 BECOMING A CONFIDENT SPEAKER 32 Why You May Feel Nervous 32 Developing Confidence 34 SUMMARY 39 Listening STAGES IN LISTENING 45 Selecting 45 Attending 46 **Understanding** 47 Remembering 48 BARRIERS TO EFFECTIVE LISTENING 49 Information Overload 49 Personal Concerns 49 Outside Distractions 50 Prejudice 50 BECOMING A BETTER LISTENER 52 Adapt to the Speaker's Delivery 52 Listen with Your Eyes as Well as Your Ears 52 Avoid Overreacting Emotionally to a Message 52 Avoid Jumping to Conclusions 53 Be a Selfish Listener 53 Listen for Major Ideas 54 Keep Your Focus 54 Practice Listening 55 IMPROVING YOUR NOTE-TAKING SKILL 56

LISTENING AND CRITICAL THINKING 57 ANALYZING AND EVALUATING SPEECHES

SUMMARY 60

4 Analyzing the Audience

63

BECOMING AN AUDIENCE-CENTERED SPEAKER 64 WHAT IS AUDIENCE ANALYSIS? 65 ANALYZING YOUR AUDIENCE BEFORE YOU SPEAK 66 Demographic Analysis 66 Gathering Demographic Information Attitudinal Analysis Gathering Attitudinal Information 74 Environmental Analysis ADAPTING TO YOUR AUDIENCE AS YOU SPEAK 78 Identifying Nonverbal Audience Cues 78 Responding to Nonverbal Cues 79 ANALYZING YOUR AUDIENCE AFTER YOU SPEAK 81 Nonverbal Responses 81 Verbal Responses 82 Survey Responses 82 Behavioral Responses 82 SUMMARY 83

5 Developing Your Speech

87

STEP 1: SELECT AND NARROW YOUR TOPIC Guidelines for Selecting a Topic Techniques for Selecting a Topic Narrowing the Topic 97 STEP 2: DETERMINE YOUR PURPOSE General Purpose 99 Specific Purpose 101 STEP 3: DEVELOP YOUR CENTRAL IDEA 103 Formulating the Central Idea 104 Using the Central Idea 106 STEP 4: GENERATE YOUR MAIN IDEAS Finding Logical Divisions 108 Establishing Reasons 109 Identifying Specific Steps 109 MEANWHILE, BACK AT THE WORD PROCESSOR... SUMMARY 112

6	Supporting Your Speech EXAMPLES AND ILLUSTRATIONS 119 Brief Examples 120 Extended Illustrations 120 Hypothetical Illustrations 121 Using Illustrations Effectively 121 EXPLANATIONS AND DESCRIPTIONS 123 Explaining How 123 Explaining How 124 Describing 124 Using Explanations and Descriptions Effectively 125 DEFINITIONS 126 Definition by Classification 126 Using Definitions Effectively 127 ANALOGIES 127 Literal Analogies 128 Figurative Analogies 128 Figurative Analogies 128 Using Analogies Effectively 129 STATISTICS 130 Using Statistics as Support 130 Using Statistics Effectively 130 OPINIONS 134 Expert Testimony 134 Literary Quotations 134 Using Opinions Effectively 135 SELECTING THE BEST SUPPORTING MATERIALS 136 SUMMARY 137	117
	PERSONAL KNOWLEDGE AND EXPERIENCE 142 INTERVIEWS 143 Determining the Purpose of the Interview 144 Setting up the Interview 144 Planning the Interview 145 Conducting the Interview 147 Following up the Interview 148 MAIL-ORDER MATERIALS 148	

CONTENTS ix

LIBRARY RESOURCES 149 Books 149 Periodicals 151 Newspapers 154 Reference Materials 155 Government Documents 157 Special Services 157 DOING LIBRARY RESEARCH 158 Develop a Preliminary Bibliography Locate Materials 160 Order Your Materials 161 Take Notes 162 SUMMARY 164	158
Organizing Your Speech ORGANIZING YOUR MAIN POINTS 171 Arranging Ideas Chronologically 172	

169

Organizing Ideas Topically 174 Ordering Ideas Spatially 175 Arranging Ideas to Show Cause and Effect 176 Organizing Ideas by Problem and Solution 177 SUBDIVIDING YOUR MAIN POINTS INTEGRATING YOUR SUPPORTING MATERIALS 179 ORGANIZING YOUR SUPPORTING MATERIALS 181 Primacy or Recency 182 Specificity 182 Complexity 183 "Soft" to "Hard" Evidence 183 DEVELOPING SIGNPOSTS 184 Transitions 184 Previews 186 Summaries 188 SUMMARY 189

9 Outlining Your Speech

193

PREPARATION OUTLINE 195
Developing a Preparation Outline 195
Sample Preparation Outline 198

AUDIENCE OUTLINE 201
Developing an Audience Outline 201
Sample Audience Outline 202
DELIVERY OUTLINE 203
Developing a Delivery Outline 203
Sample Delivery Outline 204
Speaking Notes 206
SUMMARY 207

10 Introducing and Concluding Your Speech

211

PURPOSES OF INTRODUCTIONS 212 Get the Audience's Attention 213 Introduce the Subject 214 Give the Audience a Reason to Listen 214 Establish Your Credibility 215 Preview Your Main Ideas 216 EFFECTIVE INTRODUCTIONS 217 Illustrations 218 Startling Facts or Statistics 219 Quotations 220 Humor 220 Questions 221 References to Historical Events 222 References to Recent Events 223 Personal References 223 References to the Occasion 224 References to Preceding Speeches 225 PURPOSES OF CONCLUSIONS 226 Summarize the Speech 226 Reemphasize the Main Idea in a Memorable Way 227 Motivate the Audience to Respond 228 Provide Closure 228 EFFECTIVE CONCLUSIONS 229 References to the Introduction 230 Inspirational Appeals or Challenges 231 Appeals to Action 231 SUMMARY 232

CONTENTS

11 Rehearsal and Delivery

235

REHEARSING YOUR SPEECH 236 IMPORTANCE OF DELIVERY 237 Role of Delivery in Communication 237 Communicating Emotions and Attitudes 238 Audiences Believe What They See 238 METHODS OF DELIVERY 239 Manuscript Reading 239 Speaking from Memory 240 Impromptu Speaking 240 Extemporaneous Speaking 240 CHARACTERISTICS OF EFFECTIVE DELIVERY 241 Physical Delivery 241 Eve Contact 246 Facial Expression 248 Vocal Delivery 248 Personal Appearance 254 REHEARSING YOUR SPEECH: SOME FINAL TIPS 255 DELIVERING YOUR SPEECH 256

12 Visual Aids

SUMMARY 257

261

WHY USE VISUAL AIDS? 262

TYPES OF VISUAL AIDS 264

Three-Dimensional Visual Aids 264

Two-Dimensional Visual Aids 266

Audio-Visual Aids 273

GUIDELINES FOR USING VISUAL AIDS 275

Make It Easy to See 275

Select the Right Visual Aid 275

Prepare Your Visual Aid before You Speak 275

Rehearse with Your Visual Aid 276

Have Eye Contact with Your Audience, Not Your Visual Aid 276

Talk about Your Visual Aid, Don't Just Show It 276

xii CONTENTS

Do Not Pass Objects among Your Audience 276
Use Handouts Effectively 277
Time Your Visuals to Control Your Audience's
Attention 278
Keep It Simple 278
Do Not Use Dangerous or Illegal Visual Aids 279
Use Animals with Caution 279
Remember Murphy's Law 280
SUMMARY 281

13 Using Words Well: Speaker Language and Style

285

THE POWER OF LANGUAGE 287 Language Can Create Mental Images Language Can Influence Attitudes 288 Language Can Affect Behavior 288 ORAL VERSUS WRITTEN LANGUAGE STYLE Oral Style Is More Personal 290 Oral Style Is Less Formal 290 Oral Style Is More Repetitious 291 USING WORDS EFFECTIVELY 292 Use Concrete Words 292 Use Unbiased Words Use Vivid Words 294 Use Simple Words 294 Use Words Correctly 295 CRAFTING MEMORABLE WORD STRUCTURES 300 Creating Drama 301 Creating Cadence 302 A SECOND LOOK AT MEMORABLE WORD STRUCTURES CREATING ARRESTING IMAGES Metaphors 305 Similes 305 Personification 306 TIPS FOR USING LANGUAGE EFFECTIVELY 306 SUMMARY 307

311

14 Speaking to Inform GOALS OF INFORMATIVE SPEAKING 313 TYPES OF INFORMATIVE SPEECHES 315 Speeches about Ideas 315 Speeches about Objects 316 Speeches about Procedures 317 Speeches about People 319 Speeches about Events WAYS TO INFORM 321 Defining 321 Describing 322 Narrating 324 MAKING YOUR INFORMATIVE SPEECH MEMORABLE Present Information That Relates to Your Listeners Establish a Motive for Your Audience to Listen to You 327 Build in Redundancy 328 Use Simple Ideas Rather than Complex Ones Organize Your Speech in a Logical Way 328 Use Connecting Phrases to Move from One Idea

15 Principles of Persuasive Speaking

Use a Variety of Methods to Inform Your Listeners 331

Reinforce Key Ideas Verbally 329
Reinforce Key Ideas Nonverbally 330
Pace Your Information Flow 330
Relate New Information to Old 330

to the Next 329

SUMMARY 335

339

WHAT IS PERSUASION? 340
Persuasive and Informative Speaking 34
GOALS OF PERSUASIVE SPEAKING 341
Influencing Attitudes 342
Influencing Beliefs 343
Influencing Values 344
Influencing Behavior 346
MOTIVATING LISTENERS 347
Using Dissonance as Motivation 347