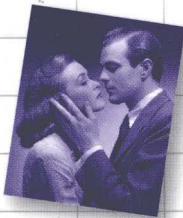


Head First Networking



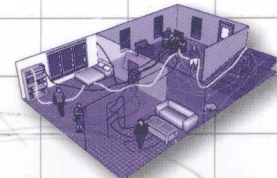
See how John swept Mary away with his dynamic addressing and translation skills



Learn what switches know about your computer... and what hubs don't



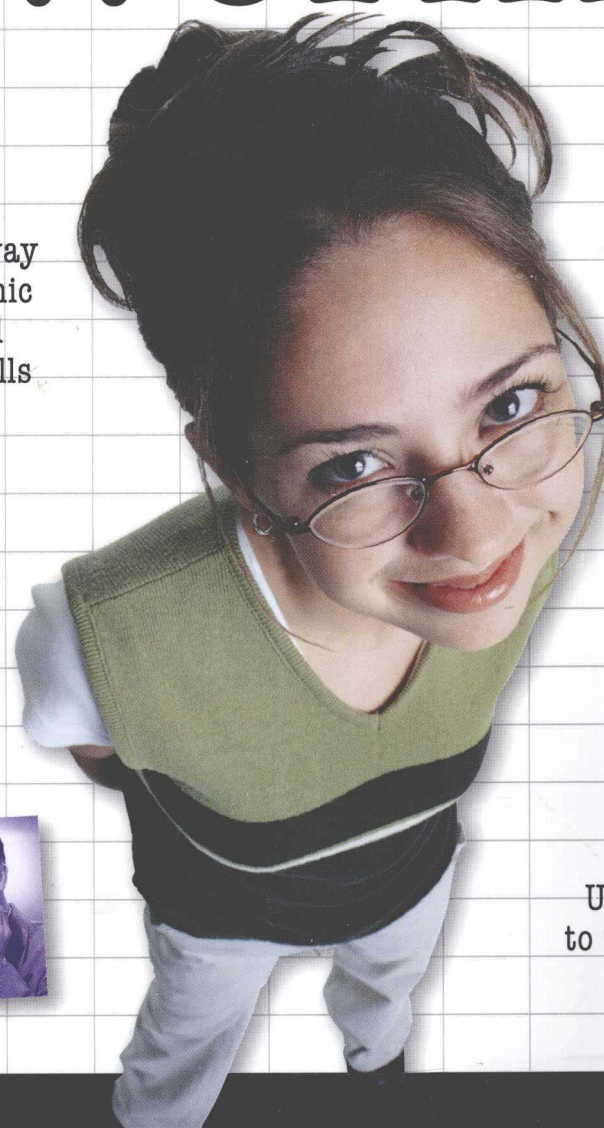
Learn how Sam saved his job with a multimeter, toner, and an oscilloscope



Wire up a haunted house with fiber, CAT-5, and coax



Use RIP and EIGRP to network a series of moon bases



深入浅出网络管理(影印版)

Head First Networking

Wouldn't it be dreamy if there was a book on networking that didn't ask you to memorize the OSI Layer model by page 3? But it's probably just a fantasy...



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Advance Praise for *Head First Networking*

“*Head First Networking* takes network concepts that are sometimes too esoteric and abstract even for highly technical people to understand without difficulty and makes them very concrete and approachable. Well done.”

— **Jonathan Moore, Owner, Forerunner Design**

“*Head First Networking* is a comprehensive introduction to understanding, building, and maintaining computer networks. The book offers practical guidance on how to identify and repair network connection problems, configure switches and routers, and make your network secure. It is useful as a textbook for computer networking classes and as a resource for network professionals.”

— **Dr. Tim Olson, Chair of the Division of Sciences, Salish Kootenai College**

“The big picture is what is often lost in information technology how-to books. *Head First Networking* keeps the focus on the real world, distilling knowledge from experience and presenting it in byte-size packets for the IT novice. The combination of explanations with real world problems to solve makes this an excellent learning tool.”

— **Rohn Wood, Senior Research Systems Analyst, University of Montana**

Praise for other *Head First* books

“Kathy and Bert’s *Head First Java* transforms the printed page into the closest thing to a GUI you’ve ever seen. In a wry, hip manner, the authors make learning Java an engaging ‘what’re they gonna do next?’ experience.”

—**Warren Keuffel, Software Development Magazine**

“Beyond the engaging style that drags you forward from know-nothing into exalted Java warrior status, *Head First Java* covers a huge amount of practical matters that other texts leave as the dreaded “exercise for the reader...” It’s clever, wry, hip and practical—there aren’t a lot of textbooks that can make that claim and live up to it while also teaching you about object serialization and network launch protocols. ”

—**Dr. Dan Russell, Director of User Sciences and Experience Research
IBM Almaden Research Center (and teaches Artificial Intelligence at Stanford University)**

“It’s fast, irreverent, fun, and engaging. Be careful—you might actually learn something!”

—**Ken Arnold, former Senior Engineer at Sun Microsystems
Coauthor (with James Gosling, creator of Java), *The Java Programming Language***

“I feel like a thousand pounds of books have just been lifted off of my head.”

—**Ward Cunningham, inventor of the Wiki and founder of the Hillside Group**

“Just the right tone for the geeked-out, casual-cool guru coder in all of us. The right reference for practical development strategies—gets my brain going without having to slog through a bunch of tired stale professor-speak.”

—**Travis Kalanick, Founder of Scour and Red Swoosh
Member of the MIT TR100**

“There are books you buy, books you keep, books you keep on your desk, and thanks to O’Reilly and the *Head First* crew, there is the penultimate category, *Head First* books. They’re the ones that are dog-eared, mangled, and carried everywhere. *Head First SQL* is at the top of my stack. Heck, even the PDF I have for review is tattered and torn.”

—**Bill Sawyer, ATG Curriculum Manager, Oracle**

“This book’s admirable clarity, humor and substantial doses of clever make it the sort of book that helps even non-programmers think well about problem-solving.”

—**Cory Doctorow, co-editor of *Boing Boing*
Author, *Down and Out in the Magic Kingdom*
and *Someone Comes to Town, Someone Leaves Town***

Praise for other *Head First* books

“I received the book yesterday and started to read it...and I couldn’t stop. This is definitely très ‘cool.’ It is fun, but they cover a lot of ground and they are right to the point. I’m really impressed.”

— **Erich Gamma, IBM Distinguished Engineer, and co-author of *Design Patterns***

“One of the funniest and smartest books on software design I’ve ever read.”

— **Aaron LaBerge, VP Technology, ESPN.com**

“What used to be a long trial and error learning process has now been reduced neatly into an engaging paperback.”

— **Mike Davidson, CEO, Newsvine, Inc.**

“Elegant design is at the core of every chapter here, each concept conveyed with equal doses of pragmatism and wit.”

— **Ken Goldstein, Executive Vice President, Disney Online**

“I ♥ Head First HTML with CSS & XHTML—it teaches you everything you need to learn in a ‘fun coated’ format.”

— **Sally Applin, UI Designer and Artist**

“Usually when reading through a book or article on design patterns, I’d have to occasionally stick myself in the eye with something just to make sure I was paying attention. Not with this book. Odd as it may sound, this book makes learning about design patterns fun.

“While other books on design patterns are saying ‘Buehler... Buehler... Buehler...’ this book is on the float belting out ‘Shake it up, baby!’”

— **Eric Wuehler**

“I literally love this book. In fact, I kissed this book in front of my wife.”

— **Satish Kumar**

We dedicate this book to the first person who ever said, “Hey, let’s connect this one to that one and get them to talk to each other . . .”

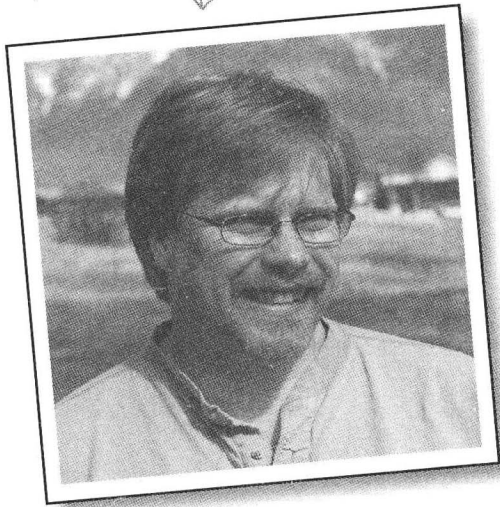
And for making networking complex enough that people need a book to learn it.

Al: To Emily, Ella, and Austin

Ryan: To my three miracles: Josie, Vin, and Shonna

Authors of Head First Networking

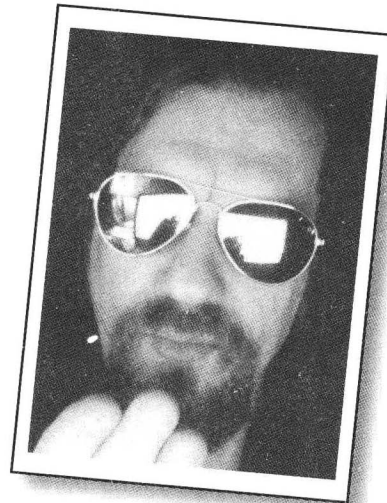
Al Anderson ↘



Al Anderson is grateful that his family gave him the time and space to write this book. He is also grateful to have Ryan as co-author. Al is the Director of Academic IT Services at Salish Kootenai College. He also teaches such classes on networking services, network operating systems and programming for the IT program.

Al has also produced training videos on Ruby, Ruby on Rails, and RealBasic. If that was not enough, he recently finished his Bachelor's in Computer Engineering after starting 20 plus years ago.

This book adventure started over a year and half ago when Ryan and Al were flown to Boston to attend training at O'Reilly's Cambridge office. They were not under contract yet, and they were not sure where the journey would take them. It turned out to be a great adventure. Thank you O'Reilly!



← Ryan Benedetti

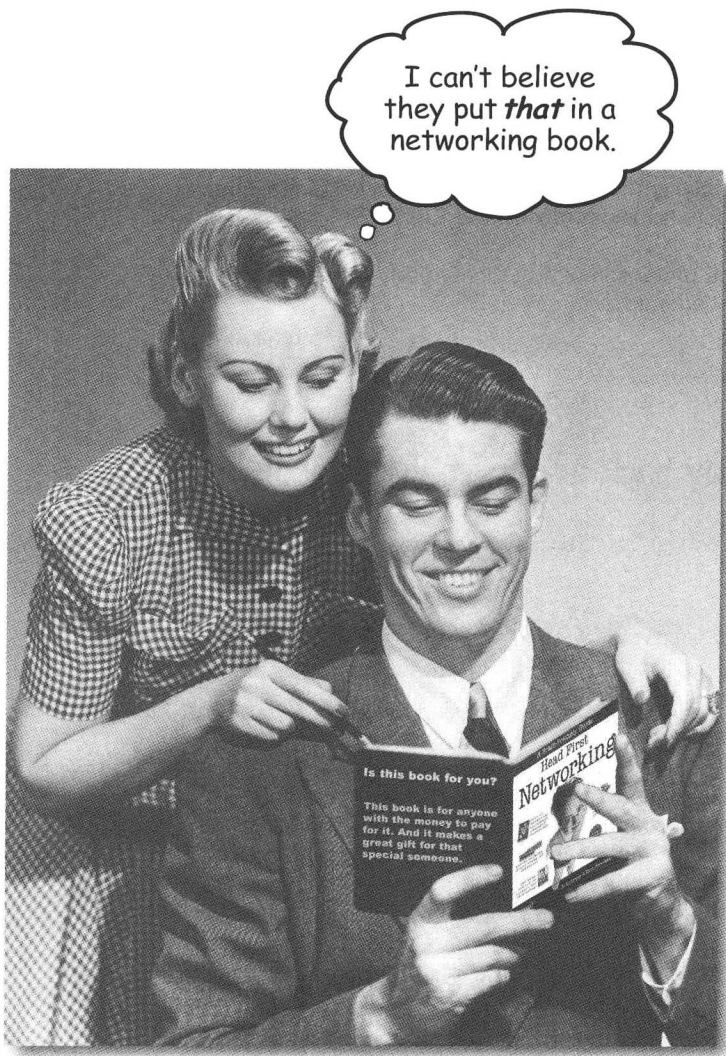
Ryan Benedetti holds a Master of Fine Arts degree in creative writing from the University of Montana and teaches in the Liberal Arts Department at Salish Kootenai College (SKC) on the Flathead Indian Reservation.

For seven years, Ryan served as Department Head for Information Technology and Computer Engineering at SKC. Prior to that, he worked as editor and information systems specialist for a river, stream, and wetland research program in the School of Forestry at the University of Montana.

Ryan's poems have been published in *Cut Bank* and Andrei Codrescu's *Exquisite Corpse*. He loves painting, cartooning, playing blues harmonica, making Flash learning toys, and practicing zazen. He spends his best moments with his daughter and son in the Mission Mountain Valley of Montana, and with his sweetheart, Shonna, in Portland, OR.

how to use this book

Intro



In this section we answer the burning question:
"So why DID they put that in a networking book?"

Who is this book for?

If you can answer “yes” to all of these:

- 1 Do you need to learn networking for a job, for a class (like CCNA), or just because you think it’s about time you learned the difference between a switch and a router?
- 2 Do you want to learn, understand, and remember how to run an industrial-strength packet sniffer, set up a Domain Name System server, build firewall packet filters, and configure routing protocols like EIGRP?
- 3 Do you prefer stimulating dinner party conversation to dry, dull, academic lectures?

this book is for you.

Who should probably back away from this book?

If you can answer “yes” to any of these:

- 1 Are you completely new to computers?
- 2 Are you a CCNA or CCNP looking for a reference book?
- 3 Are you afraid to try something different? Would you rather have a root canal than mix stripes with plaid? Do you believe that a technical book can’t be serious if it anthropomorphizes multimeters and oscilloscopes?

this book is not for you.



[Note from marketing: this book is for anyone with a credit card.]

We know what you're thinking

“How can *this* be a serious networking book?”

“What’s with all the graphics?”

“Can I actually *learn* it this way?”

We know what your *brain* is thinking

Your brain craves novelty. It’s always searching, scanning, *waiting* for something unusual. It was built that way, and it helps you stay alive.

So what does your brain do with all the routine, ordinary, normal things you encounter? Everything it *can* to stop them from interfering with the brain’s *real* job—recording things that *matter*. It doesn’t bother saving the boring things; they never make it past the “this is obviously not important” filter.

How does your brain *know* what’s important? Suppose you’re out for a day hike and a tiger jumps in front of you, what happens inside your head and body?

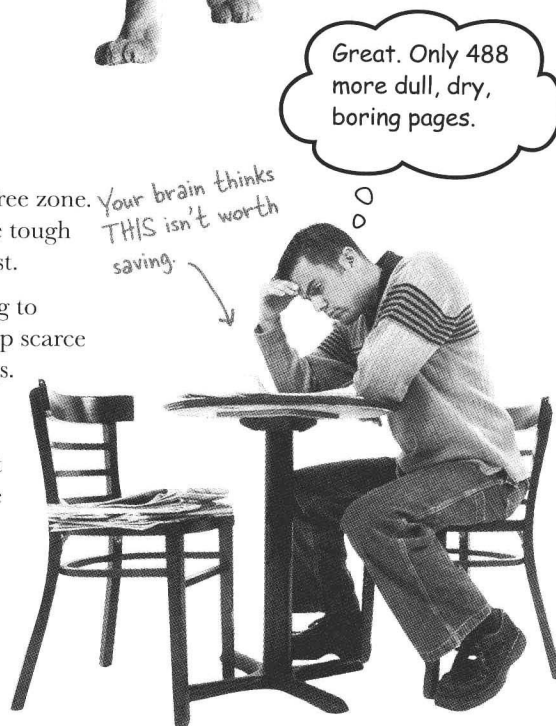
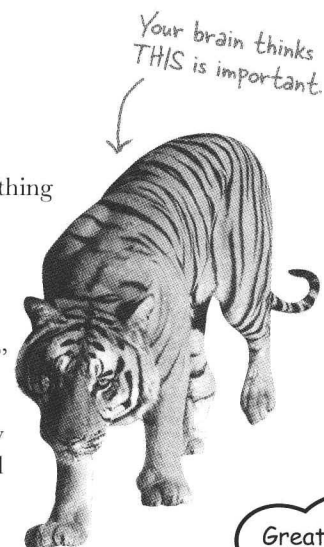
Neurons fire. Emotions crank up. *Chemicals surge*.

And that’s how your brain knows...

This must be important! Don't forget it!

But imagine you’re at home, or in a library. It’s a safe, warm, tiger-free zone. You’re studying. Getting ready for an exam. Or trying to learn some tough technical topic your boss thinks will take a week, ten days at the most.

Just one problem. Your brain’s trying to do you a big favor. It’s trying to make sure that this *obviously* non-important content doesn’t clutter up scarce resources. Resources that are better spent storing the really *big* things. Like tigers. Like the danger of fire. Like how you should never have posted those “party” photos on your Facebook page. And there’s no simple way to tell your brain, “Hey brain, thank you very much, but no matter how dull this book is, and how little I’m registering on the emotional Richter scale right now, I really *do* want you to keep this stuff around.”

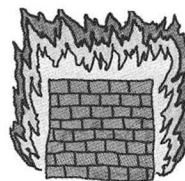


We think of a “Head First” reader as a learner.

So what does it take to *learn* something? First, you have to *get* it, then make sure you don't *forget* it. It's not about pushing facts into your head. Based on the latest research in cognitive science, neurobiology, and educational psychology, *learning* takes a lot more than text on a page. We know what turns your brain on.

Some of the Head First learning principles:

Make it visual. Images are far more memorable than words alone, and make learning much more effective (up to 89% improvement in recall and transfer studies). It also makes things more understandable. **Put the words within or near the graphics** they relate to, rather than on the bottom or on another page, and learners will be up to *twice* as likely to solve problems related to the content.



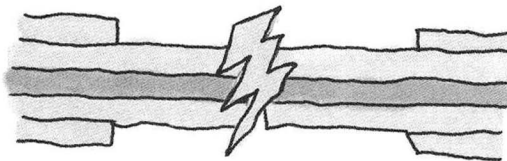
Use a conversational and personalized style. In recent studies, students performed up to 40% better on post-learning tests if the content spoke directly to the reader, using a first-person, conversational style rather than taking a formal tone. Tell stories instead of lecturing. Use casual language. Don't take yourself too seriously. Which would *you* pay more attention to: a stimulating dinner party companion, or a lecture?

Get the learner to think more deeply. In other words, unless you actively flex your neurons, nothing much happens in your head. A reader has to be motivated, engaged, curious, and inspired to solve problems, draw conclusions, and generate new knowledge. And for that, you need challenges, exercises, and thought-provoking questions, and activities that involve both sides of the brain and multiple senses.



Get—and keep—the reader's attention. We've all had the “I really want to learn this but I can't stay awake past page one” experience. Your brain pays attention to things that are out of the ordinary, interesting, strange, eye-catching, unexpected. Learning a new, tough, technical topic doesn't have to be boring. Your brain will learn much more quickly if it's not.

Touch their emotions. We now know that your ability to remember something is largely dependent on its emotional content. You remember what you care about. You remember when you *feel* something. No, we're not talking heart-wrenching stories about a boy and his dog. We're talking emotions like surprise, curiosity, fun, “what the...?”, and the feeling of “I Rule!” that comes when you solve a puzzle, learn something everybody else thinks is hard, or realize you know something that “I'm more technical than thou” Bob from engineering *doesn't*.



Metacognition: thinking about thinking

If you really want to learn, and you want to learn more quickly and more deeply, pay attention to how you pay attention. Think about how you think. Learn how you learn.

Most of us did not take courses on metacognition or learning theory when we were growing up. We were *expected* to learn, but rarely *taught* to learn.

But we assume that if you're holding this book, you really want to learn networking. And you probably don't want to spend a lot of time. If you want to use what you read in this book, you need to *remember* what you read. And for that, you've got to *understand* it. To get the most from this book, or *any* book or learning experience, take responsibility for your brain. Your brain on *this* content.

The trick is to get your brain to see the new material you're learning as Really Important. Crucial to your well-being. As important as a tiger. Otherwise, you're in for a constant battle, with your brain doing its best to keep the new content from sticking.

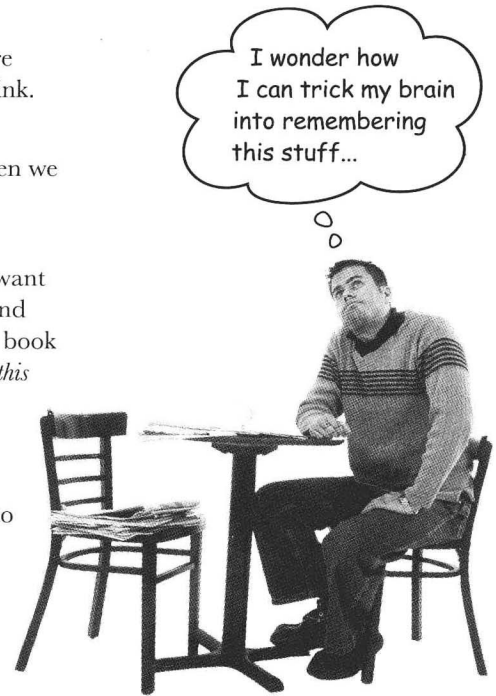
So just how **DO** you get your brain to treat networking like it was a hungry tiger?

There's the slow, tedious way, or the faster, more effective way. The slow way is about sheer repetition. You obviously know that you *are* able to learn and remember even the duller of topics if you keep pounding the same thing into your brain. With enough repetition, your brain says, "This doesn't *feel* important to him, but he keeps looking at the same thing *over* and *over* and *over*, so I suppose it must be."

The faster way is to do **anything that increases brain activity**, especially different *types* of brain activity. The things on the previous page are a big part of the solution, and they're all things that have been proven to help your brain work in your favor. For example, studies show that putting words *within* the pictures they describe (as opposed to somewhere else in the page, like a caption or in the body text) causes your brain to try to make sense of how the words and picture relate, and this causes more neurons to fire. More neurons firing = more chances for your brain to *get* that this is something worth paying attention to, and possibly recording.

A conversational style helps because people tend to pay more attention when they perceive that they're in a conversation, since they're expected to follow along and hold up their end. The amazing thing is, your brain doesn't necessarily *care* that the "conversation" is between you and a book! On the other hand, if the writing style is formal and dry, your brain perceives it the same way you experience being lectured to while sitting in a roomful of passive attendees. No need to stay awake.

But pictures and conversational style are just the beginning...



Here's what WE did:

We used **pictures**, because your brain is tuned for visuals, not text. As far as your brain's concerned, a picture really *is* worth a thousand words. And when text and pictures work together, we embedded the text *in* the pictures because your brain works more effectively when the text is *within* the thing the text refers to, as opposed to in a caption or buried in the text somewhere.

We used **redundancy**, saying the same thing in *different* ways and with different media types, and **multiple senses**, to increase the chance that the content gets coded into more than one area of your brain.

We used concepts and pictures in **unexpected** ways because your brain is tuned for novelty, and we used pictures and ideas with at least *some emotional content*, because your brain is tuned to pay attention to the biochemistry of emotions. That which causes you to *feel* something is more likely to be remembered, even if that feeling is nothing more than a little **humor, surprise, or interest**.

We used a personalized, **conversational style**, because your brain is tuned to pay more attention when it believes you're in a conversation than if it thinks you're passively listening to a presentation. Your brain does this even when you're *reading*.

We included more than 80 **activities**, because your brain is tuned to learn and remember more when you **do** things than when you *read* about things. And we made the exercises challenging-yet-do-able, because that's what most people prefer.

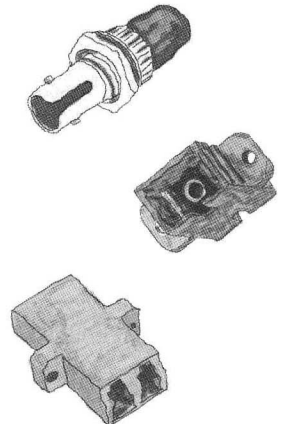
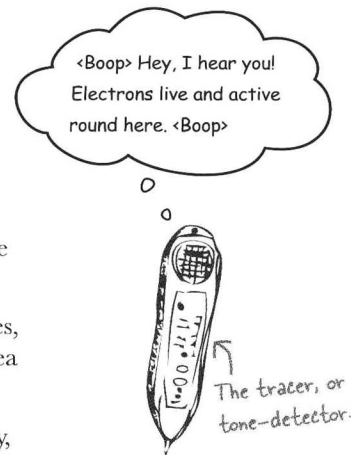
We used **multiple learning styles**, because *you* might prefer step-by-step procedures, while someone else wants to understand the big picture first, and someone else just wants to see an example. But regardless of your own learning preference, *everyone* benefits from seeing the same content represented in multiple ways.

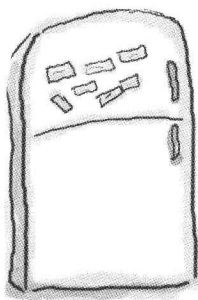
We include content for **both sides of your brain**, because the more of your brain you engage, the more likely you are to learn and remember, and the longer you can stay focused. Since working one side of the brain often means giving the other side a chance to rest, you can be more productive at learning for a longer period of time.

And we included **stories** and exercises that present **more than one point of view**, because your brain is tuned to learn more deeply when it's forced to make evaluations and judgments.

We included **challenges**, with exercises, and by asking **questions** that don't always have a straight answer, because your brain is tuned to learn and remember when it has to *work* at something. Think about it—you can't get your *body* in shape just by *watching* people at the gym. But we did our best to make sure that when you're working hard, it's on the *right* things. That **you're not spending one extra dendrite** processing a hard-to-understand example, or parsing difficult, jargon-laden, or overly terse text.

We used **people**. In stories, examples, pictures, etc., because, well, because *you're* a person. And your brain pays more attention to *people* than it does to *things*.





Cut this out and stick it on your refrigerator.

Here's what YOU can do to bend your brain into submission

So, we did our part. The rest is up to you. These tips are a starting point; listen to your brain and figure out what works for you and what doesn't. Try new things.

-
- 1 **Slow down. The more you understand, the less you have to memorize.**
Don't just *read*. Stop and think. When the book asks you a question, don't just skip to the answer. Imagine that someone really *is* asking the question. The more deeply you force your brain to think, the better chance you have of learning and remembering.
 - 2 **Do the exercises. Write your own notes.**
We put them in, but if we did them for you, that would be like having someone else do your workouts for you. And don't just *look* at the exercises. **Use a pencil.** There's plenty of evidence that physical activity *while* learning can increase the learning.
 - 3 **Read the "There are No Dumb Questions"**
That means all of them. They're not optional sidebars, **they're part of the core content!** Don't skip them.
 - 4 **Make this the last thing you read before bed. Or at least the last challenging thing.**
Part of the learning (especially the transfer to long-term memory) happens *after* you put the book down. Your brain needs time on its own, to do more processing. If you put in something new during that processing time, some of what you just learned will be lost.
 - 5 **Talk about it. Out loud.**
Speaking activates a different part of the brain. If you're trying to understand something, or increase your chance of remembering it later, say it out loud. Better still, try to explain it out loud to someone else. You'll learn more quickly, and you might uncover ideas you hadn't known were there when you were reading about it.
 - 6 **Drink water. Lots of it.**
Your brain works best in a nice bath of fluid. Dehydration (which can happen before you ever feel thirsty) decreases cognitive function.
 - 7 **Listen to your brain.**
Pay attention to whether your brain is getting overloaded. If you find yourself starting to skim the surface or forget what you just read, it's time for a break. Once you go past a certain point, you won't learn faster by trying to shove more in, and you might even hurt the process.
 - 8 **Feel something.**
Your brain needs to know that this *matters*. Get involved with the stories. Make up your own captions for the photos. Groaning over a bad joke is *still* better than feeling nothing at all.
 - 9 **Get your hands dirty!**
There's only one way to learn to network: get your hands dirty. And that's what you're going to do throughout this book. Networking is a skill, and the only way to get good at it is to practice. We're going to give you a lot of practice: every chapter has exercises that pose a problem for you to solve. Don't just skip over them—a lot of the learning happens when you solve the exercises. We included a solution to each exercise—don't be afraid to peek at the solution if you get stuck! (It's easy to get snagged on something small.) But try to solve the problem before you look at the solution. And definitely get it working before you move on to the next part of the book.

Read Me

This is a learning experience, not a reference book. We deliberately stripped out everything that might get in the way of learning whatever it is we're working on at that point in the book. And the first time through, you need to begin at the beginning, because the book makes assumptions about what you've already seen and learned.

We begin by teaching basic concepts like cabling and physical layout, then we move on to signals and hardware, and then onto stuff like wireless networking, security, and network design.

While it's important to create well-designed networks, before you can, you need to understand the basic components and concepts of networking. So we begin by having you physically layout simple networks and work with network cables. Then, a bit later in the book, we show you good network design practices. By then you'll have a solid grasp of the basic information and can focus on the advanced aspects of network design.

We don't cover every networking technology on the planet.

While we could have put every single networking technology in this book, we thought you'd prefer to have a reasonably liftable book that would teach you the networking technologies that will get you up and running. We give you the ones you need to know, the ones you'll use 95 percent of the time. And when you're done with this book, you'll have the confidence to go research that hot new technology and implement on your kickass network.

We intentionally cover things differently than the other networking books out there.

Trust us. We've read a lot of networking books. We decided to write a book that our students could use, a practical book that didn't start out with the OSI layer model. We like it when our students stay awake in class. We also cover stuff we couldn't find in other books: all that structural stuff that keeps your cables neat and out of sight; how signals get encoded into binary, hex, and ascii; and how reading blueprints can help you lay out your network.

The activities are NOT optional.

The exercises and activities are not add-ons; they're part of the core content of the book. Some of them are to help with memory, some are for understanding, and some will help you apply what you've learned. ***Don't skip the exercises.*** The crossword puzzles are the only thing you don't *have* to do, but they're good for giving your brain a chance to think about the words and terms you've been learning in a different context.

The redundancy is intentional and important.

One distinct difference in a Head First book is that we want you to *really* get it. And we want you to finish the book remembering what you've learned. Most reference books don't have retention and recall as a goal, but this book is about *learning*, so you'll see some of the same concepts come up more than once.

The book doesn't end here.

We love it when you can find fun and useful extra stuff on book companion sites. You'll find extra stuff on networking at the following two urls:

<http://www.headfirstlabs.com/books/hfnw/>

<http://www.hfnetworking.com>

The Brain Power exercises don't have answers.

For some of them, there is no right answer, and for others, part of the learning experience of the Brain Power activities is for you to decide if and when your answers are right. In some of the Brain Power exercises, you will find hints to point you in the right direction.