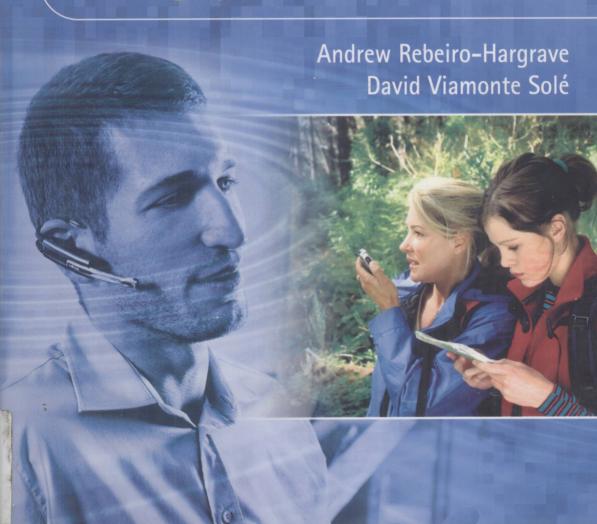


Multimedia Group Communication

Push-to-Talk over Cellular, Presence and List Management Concepts and Applications



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MULTIMEDIA GROUP COMMUNICATION

PUSH-TO-TALK OVER CELLULAR, PRESENCE AND LIST MANAGEMENT **CONCEPTS AND APPLICATIONS**

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MULTIMEDIA GROUP COMMUNICATION

Foreword

Here is a book with pioneers in action.

When the world wide web was being shaped, few observers realised what was emerging.

This book documents an exciting step which reaches beyond classic telephone services. It is too early to see which inventions will last, but it is exciting to observe this innovation in action. Multimedia group communication, as described in this book, is an inspiring invention stretching the envelope of new services based on internet technologies. Some of the brightest minds in the industry saw how group communication capabilities seen previously in closed enterprise services based on trunking radio could be brought to the mainstream consumer market based on mass market terminals and data connectivity using GSM/GPRS infrastructure.

Combining session management and streaming technologies, a service is provided where any member of a group may take the floor and speak to others. One can think of this as an enhanced chat session. Rather than writing a comment on a shared chat board, here we exchange observations and comments in a shared voice channel. This is more convenient, in particular, when on the move.

Group communication like this enables teams spread across physical locations to share comments, helping them maintain a view of the status of other team members. It also enables casual peer groups at leisure to, keep in touch when apart. Establishing such a shared context would be a tedious exercise using classic voice calls, conference calls or exchange of text messages.

Group communication changes the way we think about our contacts. They no longer look like a plain alphabetical list of entries. With group communication we see individuals in the context of the groups where they are members. Presenting such structured contacts is an essential part of implementing a group communication service.

While considering initiating a session or during a session, we are interested to observe the actual availability status of members of our group. Hence presence becomes an active on-line attribute of high relevance.

Many of us would be surprised to realise that the authors of the book do not describe a conceptual theoretical model, but a real implemented service. The latest mobile terminals have a group communication feature (often known as push to talk) already included and many network operators already have deployed the infrastructure needed to offer such a service.

Understanding this new communication paradigm helps us to realise how internet based technologies will enrich communication.

Petri Pöyhönen Head of Converged Internet Connectivity Business Line Nokia Siemens Networks

Preface

Multimedia Group Communications encapsulates three enablers – Push-to-Talk over Cellular (PoC) service, XML Document Service (XDMS), and Presence with SIMPLE service – that have been standardized by Open Mobile Alliance (OMA). These services combine to allow mobile users to create and store their own groups, and communicate with the group members in real time.

Group communications and Push-to-Talk over Cellular in particular is a topic of interest in the mobile industry within the last ten to tweleve years. After the success of the Push-to-Talk service in the US during the mid-nineties, operators worldwide started to look at *walkie-talkie over cellular* service with attention. With this interest in mind, a group of leading mobile infrastructure and handset vendors developed the *Industry Consortium* for PoC. Regardless of the effort, this work did not move on to the commercial stage. Rather, different non-compatible PoC solutions were commercially deployed in several countries around the world in the early 2000s (Germany, New Zealand, Japan, Mexico, Sweden, Spain).

Pre-standard PoC solutions have made an important contribution in bringing the cellular walkie-talkie user experience to the market. However, at some point in time it became evident that, for a community-based service, it is crucial to ensure interoperability across handsets (*I can PoC any other user, regardless of the handset they use*), and across networks (*I can PoC any other user, regardless of the network operator they are subscribed to*). A common playground (a standard) is required to ensure such degree of interoperability, as a key enabler of real service take-up and success.

With this idea in mind, the Open Mobile Alliance started standardization activities around PoC, Presence and Group Management (later on renamed as *XML Document Management*) during 2003. The results of that work cristalized in 2006, when the three enablers were officially approved as a first step to let device and infrastructure providers develop standards-based products.

At the time of writing (September 2007), there are interesting signs in the market that operators are progressively migrating their pre-standard deployments towards an OMA compliant infrastructure. The first OMA PoC / Presence / XDM devices are already available, with new models and brands progressively incorporating PoC during 2008. Operators are now again looking at PoC and group communications with attention, possibly focusing on the corporate sector as a first step, as a critical mass of handsets becomes available prior to a residential PoC launch.

Interestingly, PoC is the first one of a new paradigm of SIP-based services to be deployed in a large scale. Effectively, Push-to-Talk over Cellular is the first service providing a real

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group communication experience (it is very easy to build up and communicate between groups of users with PoC), and it is the first service that delivers a *real-time communications* experience over the *packet-switched* cellular network (before PoC, most real-time services were run on top of the circuit-switched infrastructure). It comes as no surprise that these two paradigms represent a new step in the communications industry. In fact, these concepts are the foundation for future, innovative services that are already in the standardization pipeline or about to reach commercial status, such as SIP-based messaging or SIP-based multimedia conferencing.

Yet, it is understood that the deployment of these new communication paradigms introduced by PoC is not a trivial task. It requires developing new sets of skills and solutions across handset and infrastructure vendors, network operators and service providers. Furthermore, users need to get used to the service and understand the value it brings to their everyday life, both in the corporate and in the consumer sectors. It is our very modest aim with this book to try to help all these players make their move towards this new communications concept.

This book was written to provide detailed insights about the new multimedia group communication experience in general, and PoC, Presence and XDM enablers in particular – the concepts, architecture, protocols, application and future orientation. Its intended audience ranges from marketing managers, research and development engineers, and test engineers to university students. The book is written in a manner that allows readers to choose the level of knowledge they need and the depth in understanding they desire to achieve about multimedia group communication. The book is also very suitable as a reference. Each chapter can read as individual source and references are given for further study. We briefly describe the book structure below.

Part I defines the concepts and gives a detailed overview of the system architectures and entities that, when combined, support the group communication service. Chapter 1 provides an overview on the main concepts associated with group communication. Chapters 2–4 provide details for each enabler –such as their respective architecture and associated protocols and specific features.

Part II gives a more practical viewpoint of group communication and focuses on applications. Chapter 5 cover deployment issues – integration with IMS, identity management, PoC charging and radio issues. Chapter 6 gives a step by step example of the PoC service at the protocol level, detailing the procedures taken at every entity and paying special attention to signalling flows.

Part III alludes to evolution of multimedia group communication and points out future opportunities. Chapter 7 focuses on the present, and combines PoC and Presence with current Value Added Services. Chapter 8 turns to the future and discusses new concepts introduced by OMA PoC2. Chapter 9 finalises describing the architectural evolution of OMA enablers: PoC2, XDMS 2, Presence 2 and SIMPLE instant messaging.

The original idea of this book was born at OMA Test Fests 2005–2006. Whilst working through countless interoperability test cases and endless cups of coffee with industry vendors, it was thought prudent to simplify the good work put together by the OMA forum. From that point on, we as authors applied our observations on PoC, XDMS and Presence and compiled this publication.

We want to thank all colleagues in our companies and in the industry that had ideas and the ability to create multimedia group communication technology in the mobile domain. We also thank the people OMA who had the patience to bring this technology to life through the process of standardization.

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We thank Genaker for the authorization to use its image library – which is in turn inspired in OpenCipArt – in some of the figures of the book.

The authors welcome any comments and suggestions for the improvements or changes that could be used to enhance future editions of this book. Our email addresses are:

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Abbreviations

3GPP 3rd Generation Partnership Project

3GPP2 3rd Generation Partnership Project 2 ACL Access Control List

ACR ACcounting Request

AKA Authentication and Key Agreement

AMR Adaptive Multi Rate
AoR Address of Record
APN Access Point Name

APP Application defined RTCP packet

ARPU Average Revenue Per User

AS Application Server
AUID Application Unique ID
AVP Attribute Value Pair
B2BUA Back to Back User Agent

BGCF Break-Out Gateway Control Function

BSC Base Station Controller BTS Base Transceiver Station

BW Band Width

CCA Credit Control Answer

CCF Charging Collection Function

CCR Credit Control Request
CDF Charging Data Function

CDMA Code Division Multiple Access

CDR Charging Data Record CGF Charging Gateway Function

CID Content ID

CLIR Calling Line Identification Restriction

CMR Codec Mode Request CNAME Canonical name

CIPID Contact Information in Presence Information Data Format

CPF Controlling PoC Function

CS Circuit Switched

DCCA Diameter Credit Control Application

DM Device Management

DMS Device Management Server

Do Not Disturb DND

Domain Name Service DNS Dual Tone Multi-Frequency **DTMF Event Based Charging Function EBCF** Event Charging with Unit Reservation **ECUR**

Enhanced Data Rates for the GSM Evolution **EDGE**

ENUM Telephone NUmber Mapping **Event Publication Agent EPA Event State Compositor ESC** Enhanced Variable Rate Codec **EVRC FDCFO** Full Duplex Call Follow-On Fully Qualified Domain Name **FQDN**

Group Advertisement GA

GAA General Authentication Architecture

GEOgraphic Location and PRIVacy (IETF WG) **GEOPRIV**

GSM/EDGE Radio Access Network **GERAN** Gateway GPRS Support Node **GGSN** Geographic Mark-up Language **GML** General Packet Radio Service **GPRS GPS** Global Positioning System

GSM Global System for Mobile Communications

Granted Service Units GSU Graphical User Interface **GUI** Half Duplex Voice Chat **HDVC** HLR Home Location Register

High Speed Downlink Packet Access **HSDPA**

Home Subscriber Server HSS HTTP HyperText Transfer Protocal

Secure HyperText Transport Protocol (HTTP over TLS) **HTTPS**

Incoming Personal Alert Barring IAB Internet Assigned Numbers Authority IANA

Inmediate Event Charging **IEC** Internet Engineering Task Force **IETF**

iFC initial Filter Criteria IM **Instant Messaging**

IP Multimedia (IMS) PrIvate User Identity **IMPI**

Instant Messaging and Presence Service (aka Wireless Village) **IMPS**

IP Multimedia (IMS) PUblic User Identity **IMPU**

IP Multimedia Subsystem **IMS**

IMSI International Mobile Subscriber Identifier

Intelligent Network IN IP Internet Protocol

IP-CAN IP - Connectivity Access Network

Instant Personal Alert **IPA**

IPIIM Invited Party Identity Information Mode

Incoming Session Barring ISB

Abbreviations xix

ISC IMS Service Control Interface
ISIM IMS Subscriber Identity Module
IVR Interactive Voice Response
LBS Location Based Services
LI Lawful Interception
MAO Manual Answer Override
MBCP Media Burst Control Protocol

MCC Mobile Country Code

MIDP Mobile Information Device Profile
MIME Multipurpose Internet Mail Extensions

MMD MultiMedia Domain

MMS Multimedia Messaging Service

MNC Mobile Network Code MO Management Object

MRF(C/P) Media Resource Function Controller/Processor

MSC Mobile Services Switching Centre MSIN Mobile Subscriber Identity Number

MSISDN Mobile Subscriber Integrated Services Digital Network Number

MSRP Message Session Relay Protocol

MWS Mobile Web services

NACC Network Assisted Cell Change

NAME User Name SDES Item

NNI Network-to-Network Interface

NTP Network Time Protocol

O-CTF OMA Charging Trigger Function

OCS Online Charging System
OMA Open Mobile Alliance
OMNA OMA Naming Authority
OTAP Over the Air Provisioning
P2HDVC PoC to Half Duplex Voice Chat

P2P Peer to Peer P2T Push-to-Talk

P2VIM PoC to Voice IM

PCRF Policy and Charging Rules Function

PCU Packet Control Unit PDA Personal Digital Assistant **PDF** Policy Decision Function PDN Packet Data Network PDP Packet Data Protocol PEA Presence External Agent PEP Presence Enabled Phonebook **PIDF** Presence Information Data Format

PLMN Public Land Mobile Network
PMR Private Mobile Radio
PNA Presence Network Agent

PoC V1.0 Push-to-Talk over Cellular, Version 1

PoC V2.0 Push-to-Talk over Cellular, Version 2

POI Point of Interest

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PPF Participating PoC Function

PS Presence Server PS Packet Switched

PSI Packet System Information
PSI Public Service Identity
PSL Presence Subscription List

PSTN Public Switched Telephone Network

PT Payload Type PTT Push-to-Talk

PUA Presence User Agent

P-CSCF Proxy Call State Control Function

QoE Quality of Experience QoS Quality of Service RAN Radio Access Network

RFC Request For Comments (IETF specification)

RLMI Resource List Meta Information

RLS Resource List Server

RPID Rich Presence Information Data

RR Receiver Report

RRC Radio Resource Control RTCP RTP Control Protocol

RTP Real-time Transport Protocol
R-UIM Removable User Identity Module
SCR Static Conformance Requirement
SDES Source Description RTCP Packet

SDP Service Delivery Platform
SDP Session Description Protocol
SGSN Serving GPRS Support Node
SIM Subscriber Identity Module

SIMPLE SIP Instant Message and Presence Leveraging Extensions

SIP Session Initiation Protocol

SMPP Short Message Peer-to-Peer Protocol

SMS Short Messaging Service SMTP Simple Mail Transfer Protocol

SR Sender Report

SSL Secure Socket Layer SSRC Synchronization source

SSS Simultaneous PoC Session Support S-CSCF Serving Call State Control Function

TBCP Talk Burst Control Protocol
TBF Temporary Block Flow
TCP Transport Control Protocol
TETRA Terrestrial Trunked Radio
TLS Transport Layer Security

Abbreviations xxi

TSL Time Slot UA User Agent

UAC User Agent Client
UAS User Agent Server

UDP User Datagram Protocol

UE User Equipment UI User Interface

UIM User Identity Module

URI Uniform Resource Identifier URL Uniform Resource Locator

USIM UMTS Subscriber Identity Module

UMTS Universal Mobile Telecommunications System

UTRAN UMTS Radio Access Network

VAS Value Added Service

VoIP Voice over IP VXML Voice XML

WAP Wireless Application Protocol

WCDMA Wideband Code Division Multiple Access

WG Working Group WLAN Wireless LAN

WPS Wireless Priority Service

WV Wireless Village

XCAP XML Configuration Access Protocol

XDM XML Document Management

XDMC XML Document Management Client XDMS XML Document Management Server

XML Extensible Markup Language

XUI XCAP User Identity

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