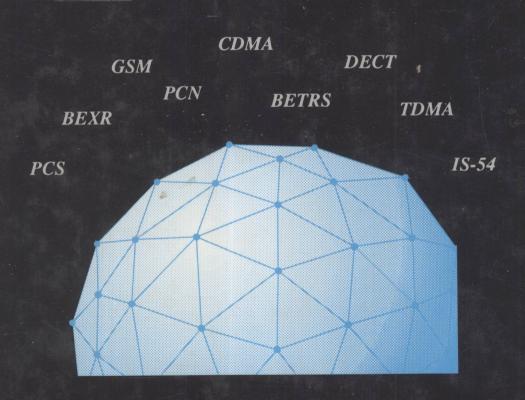
Wireless Access and the Local Telephone Network



George Calhoun

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Artech House Boston London

Library of Congress Cataloging-in-Publication Data

Calhoun, George, 1952-

Wireless access and the local telephone network / George Calhoun.

p. cm

Includes bibliographical references and index.

ISBN 0-89006-394-X

1. Radio. 2. Telephone systems. 3. Computer networks.

I. Title.

TK6553.C248 1992

621.385-dc20

91-39436

CIP

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International Standard Book Number: 0-89006-394-X Library of Congress Catalog Card Number: 91-7197

10 9 8 7 6 5 4

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PREFACE

This is a book about one of the most surprising and important trends in today's tele-communications industry: the emergence of advanced radio systems for providing access to the telephone network. *Wireless access*, as I use it here, is a generic term. It encompasses cellular mobile radio, personal communications concepts (PCN and PCS), the wireless local loop (BETRS and BEXR), wireless LANs, wireless PBXs, and other prospective applications, some of which appear to overlap one another. Collectively, these systems represent a vigorous challenge to the copper-based access facilities that have shaped telephony for more than 100 years. As but one indication of this challenge, consider that some forecasts now call for 40 million wireless access subscribers by 1999 *in the U.S. cellular radio market alone*. For comparison, the wireline telephone network did not reach 40 million subscribers in the U.S. until 1949—73 years after the invention of the telephone—and this forecast takes no account of the many other forms of wireless access now being discussed.

Actually, this volume really comprises *two* books, written for two rather different audiences. Parts I, II, and V are addressed to the "Big Picture"—what is happening to the telephone industry as wireless access muscles its surprising way towards center stage? These sections deal with issues of history, policy, and strategy, and may therefore be of interest to a general audience.

Sandwiched in between, in Parts III and IV, is a "textbook" for planners, managers, and applications-oriented engineers who are more concerned with the specifics of analyzing, evaluating, programming, and deploying wireless access systems in a telephony environment. Many of these readers may find the "Big Picture" sections in Parts I, II, and V to be of less immediate interest. One may certainly skip directly to the beginning of Part III for a more focused presentation of the technology, applications, economics, and engineering principles of wireless access.

To review briefly, Part I is an attempt to answer the questions: Why are we here? Why is wireless access, in its various guises (including cellular radio, PCN, and basic exchange radio), suddenly so prominent? Why is it "the most exciting development in the telephone industry since the break-up of AT&T" (in the words of a recent speaker at a standing-room-only session for the telephone industry)? In brief,

the coming of wireless access has much to do with the coming of the Information Age itself. It portends fundamental and even unsettling changes in the nature of the telephone business. I may allude to those changes here by suggesting that there are basic parallels between the introduction of radio technology (i.e., "microwave") into the long-distance or interexchange business in the 1950s and 1960s (which led, I believe, in a direct causal chain to telecommunications competition, deregulation, and divestiture) and the imminent appearance of radio in the local exchange environment (which might be termed today the last bastion of the monopoly). Be forewarned, however, that in trying to encompass a number of very large issues, I find that the long first chapter has become itself a rather untethered dissertation, perhaps not every reader's cup of tea.

Part II begins a more linear exploration of three basic aspects of the "problem of access" and forms the background against which wireless access is emerging. Chapter 2 deals with the quantitative dimensions of the access problem in today's network. Chapter 3 addresses the costs and pricing of access—in short, the economics of access. Chapter 4 deals with the simultaneous "revolution" in telecommunication services that is redefining notions about "universal service" and the relation between enhanced access and enhanced economic and political opportunity.

Part III deals with the classification of the various applications of wireless access (Chapter 5), and provides a primer on the technologies that are making this all possible (Chapter 6).

Part IV is the most "nuts and bolts" section of the book, dealing with the methods for analyzing the economics of wireless (versus wireline) access facilities (Chapter 7) and with the issues raised during the actual engineering of a wireless access application, from radio propagation analysis to site preparation and generic installation procedures (Chapter 8). The material in Part IV is derived from practical experience with one of the pioneering companies in the entire field of wireless access and specifically from the problems encountered and solutions developed during the field deployment of more than 50 wireless access systems from 1986 through mid-1990 (serving several thousand users).

Finally, Part V returns to a consideration of some of the implications of the introduction of wireless access systems for the future of the local exchange environment. Chapter 9 discusses the complementarities of digital radio and fiber optics as the twin pillars of twenty-first-century access. Chapter 10 charts the course for the next few rounds of the PCN/PCS debate.

I have had the good fortune to play midwife to this new child of telephony. Beginning with IMM Corporation in 1980 (and with the assistance of M/A-COM and Hughes Network Systems), we developed a technological platform that brought advanced digital radio into the local exchange environment for the first time in the United States. We have worked through the arduous process of introducing a new approach to telephony to an industry that is steeped in traditional methods and procedures. I use the phrase "new approach" advisedly, for we have found that wireless

access encompasses far more than just technology. It is a new way of looking at the problem of providing telephone service.

We have had to walk our ideas through the labyrinths of telephone company "product evaluation" and "standardization," develop multiple layers of documentation, prepare training cycles, and develop new planning tools. We have dealt with individuals at all levels and in all functions in the telephone business, from tariff experts and regulatory counsel to network planners and technologists, from chief executives to central office technicians and outside plant engineers. We have wandered the industry byways from the labs at Bellcore to rural "stepper" exchanges in Mississippi and Wyoming and Texas. In short, we had to confront the *culture of telephony*—still, overwhelmingly, a wireline-oriented culture where career paths often begin knee-deep in the mud, splicing cables. We have presented this culture with the first real alternative loop technology in 100 years. In doing so, we have learned that wireless access is both infinitely easier and, because it is so different, vastly more difficult than the comfortable "solution" of stringing more copper wire.

Nevertheless, wireless access is now well on its way. Almost every major telephone company has formed a wireless access group (under various names), and it is clear that many more will soon follow the paths that I have described here. It is my hope that in this book I've captured a significant number of lessons from our experience that may make this process a little easier for those who will follow.

Once again, as in my previous book, I must apologize for my ethnocentrism. The historical and political/regulatory context that has helped to create the "problem of access" is not entirely unique to the United States, but I must rely on the non-U.S. reader's own insight to see where the parallels apply and where they do not. Certainly, I believe that most of the technical "textbook" on wireless access that is presented in Parts III and IV will be relevant wherever such systems may be evaluated and deployed.

Philadelphia August 13, 1991

ACKNOWLEDGMENTS

Some inventions are the work of an individual or a small team, but the invention of a whole industry is a collective accomplishment involving hundreds of enterprising people who are willing to go against the prevailing wisdom to bring forth something new under the sun. This book chronicles the invention of a new way of telecommunicating, and the ideas it contains are the coalescence of thousands of conversations and experiences contributed by the many coauthors of "wireless access." I only regret that the list is too long to recognize everyone by name.

I must, however, acknowledge the special roles played by some. In particular, I owe much to Jim Mullen, Dick Saunders, and Brian Kiernan, with whom I have stumped many a soapbox for the Cause. I have never known finer people. Others who stood on the front lines for "wireless" include Ted Clair, Mike Floyd, John Goetz, Tom Gorman, Bill Ronca, John Schaeffer, Moe Schuble, Kris Shelton, and Craig Startt. Those who helped create the analytical frameworks include Chris Chacona, Paul Clements, Jerry Fat, Jud Kenney, Craig Miller, Al Sacuta, and Jack Taylor. The guys who "made it work" include John Kaewell, Scott Kurtz, Ted Kunko, Mark Lemmo, Harry Leopold, Paul Levitsky, Dan Lin, Thad McGarrah, Mike Regensburg, Bill Vanderslice, and John Welch. I must also acknowledge, with deep gratitude, the steadfast support and the incredible ingenuity of the "Hughes team": Jack Shaw, Pradman Kaul, Pradeep Kaul, Jim Gandolfi, John Corrigan, Graham Avis, and many others (including, once upon a time, Carlos Roberts). And from SEL: Phil Benson, Manfred Böhm, Klaus Eckert, Erhart Ehlert, and Ken Giesken. As well, all my "tutors"—especially Ridge Bolgiano, Gil Lavean, and Eric Paneth.

Then there are the many others who have contributed assistance, material, ideas, or much-needed critiques: Art Biggs, Dale Brazale, Claude Buster, Hudson Barton, Don Beaupré, Tom Bernard, Peter Erb, Linda Garcia, Mike Hirsch, David Goodman, Kas Kalba, Nick Pagon, Peter Samek, Ray Simpson, George Squires, Michelle Suwala, and Richard Wolff.

Finally, I must again acknowledge Sherwin Seligsohn, whose intuitions have inspired this work, Steve Abramson for his patient encouragement, and Bill Hilsman who in many ways made it possible for me to write this book. And of course, again, Maria.

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