

TOP HOTEL 2

顶级
酒店

2

杨明涛\明月国际(香港)出版公司 编著



大连理工大学出版社

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Preface

序言



澳門新葡京酒店
GRAND LISBOA
Macau



相比中国香港和中国台湾之行，中国澳门仿佛是这三个地区间的旅行行程中最容易被人忽视掉的那个“死角”。然而，这样的状况将会在你读完本书前部分介绍的十个各具特色的中国澳门酒店实景图片后，发生悄然的变化。这些酒店设计不仅呈现了奢华、娱乐、惊艳、缤纷和梦幻的特质，有的时尚前卫，有的展示出法式的优雅和葡萄牙的南欧典雅。而且在中西文化的交融和传承方面，会给业内人士以启迪，也会看到国内外一流的顶级酒店作品。

Comparing to China Hong Kong and China Taiwan, China Macau seems to be the negligible 'dead angle' of visit. However, you may change your mind after reading through the first part of this book, which includes a lot of scene photos of 10 characteristic Macau hotels in China. These hotels feature luxury, entertainment, magnificence, colorfulness and dreamscape, presenting fashion, French-style elegance and Portuguese classic. The perfect mixture and heritage of western and Chinese culture will bring inspiration to designers. Moreover, the other part of this book will present the top hotel designs from home and abroad.

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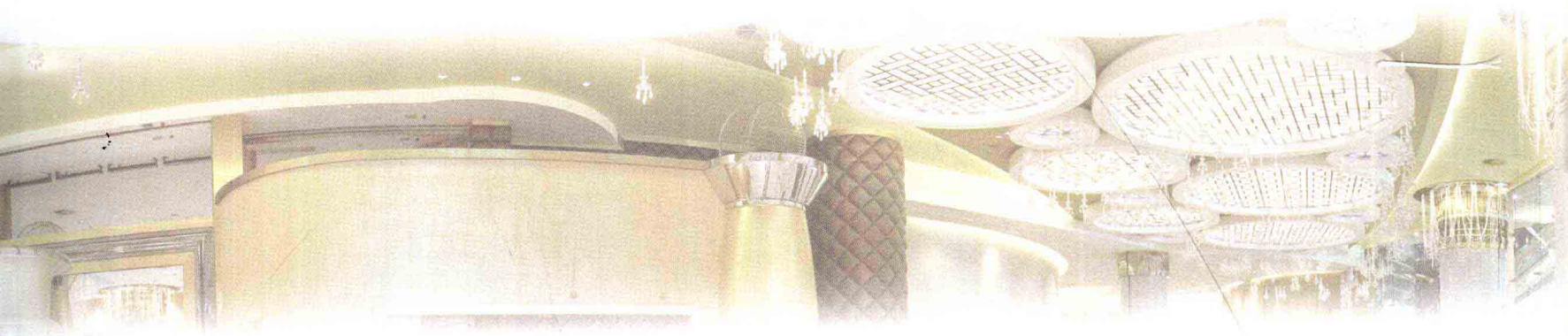


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Introduction of General manager 总经理简介



Grant R. Bowie

A native of New Zealand, Mr. Bowie is a veteran in managing market-leading gaming and hotel properties with a strategic approach integrating the key disciplines of sales and marketing, human resources, finance and organizational sustainability into a single Brand position.

Mr. Bowie spent close to 2 decades with Conrad Jupiters Gold Coast, Queensland, Australia, with his final position being the company's Senior Vice President for the Australian area. Between 2003 and 2007, Mr. Bowie relocated to Macau, Special Administrative Region (SAR) of the People's Republic of China, and was the President and General Manager of Wynn Macau. Mr. Bowie comments, "I am looking forward to joining the MGM GRAND Macau team in China to build on the success from the opening of the property and bring to life the expansion plans of the Board. Further more, I am excited to continue my contribution to the China Macau gaming industry and the community of China Macau."

Mr. Moon will now resume his position of the President and CEO of MGM MIRAGE International, responsible for International Development, Operations and Marketing for MGM MIRAGE.

简博贤先生原籍新西兰，在国际级博彩娱乐场所及酒店项目管理方面经验丰富，他的管理策略是糅合营销、人力资源、财务及内部组织的稳健与持续发展，以建立机构与品牌的优越市场定位。

简博贤先生曾服务于“澳洲昆士兰Conrad Jupiters 黄金海岸酒店”近二十年之久，后期更任职该酒店之中国澳门区高级副总裁。简先生于2003年至2007年间移民中国澳门特别行政区，任职“永利澳门”总裁及总经理。

简博贤先生称：“我十分期待成为‘澳门美高梅金殿’团队的一分子，致力延续酒店开业以来的成功，并且履行和实践董事局的各项拓展计划。与此同时，能继续为中国澳门博彩事业和社会做出贡献，我感到非常兴奋。”

“澳门美高梅金殿”现任总裁博满先生(Mr. Bob Moon)将重履“美高梅金殿梦幻国际”(MGM MIRAGE International)总裁及行政总监一职，负责公司的国际拓展、营运及市场发展。



Robert Rippon

Robert Rippon has been appointed General Manager of Sofitel Macau At Ponte 16 in China Macau since January 2007. The hotel has opened in August 2008. He has been with Accor for over 14 years in Australia, Thailand and Indonesia prior to relocating to China in 1998. He was most recently appointed as General Manager in Novotel Atlantis Shanghai.

瑞邦(Robert Rippon) 于2007年1月出任澳门十六浦索菲特酒店总经理；他在雅高集团旗下酒店服务超过十四年，其间曾于雅高于澳洲、泰国及印尼的酒店出任高级管理层，拥有丰富的经验，1998年起更于集团在国外的酒店工作，前往中国澳门之前为上海海神诺富特大酒店总经理。



Christophe Sadones

Park Hyatt Shanghai General Manager Christophe Sadones, a Lausanne Hotel School graduate, began his Hyatt career 16 years ago, as Restaurant Manager at the Hyatt Regency Paris Charles de Gaulle. From there, he swiftly progressed within the Hyatt family, becoming Food and Beverage Manager at the Grand Hyatt Hong Kong in China and Director of Food & Beverage at the Grand Hyatt Singapore, before helping to open the Grand Hyatt Tokyo as Resident Manager. Mr. Sadones' wide-ranging knowledge of all aspects of the hotel industry, plus his ability to communicate in several languages, has helped propel him to become one of the youngest general managers within the Hyatt group.

Mr. Sadones' detail-driven approach and hands-on management style has set the tone for all his staff at Park Hyatt Shanghai. Rather than running the hotel from on-high, he sees his role as the humble head butler. "I want guests to truly feel as if the hotel is a home-from-home," he explains, "I am merely the host, ready with my team to make sure my guests have everything they possibly need, and hopefully more."

In this modern Chinese residence, Mr. Sadones' personalised service philosophy also extends to his staff. He believes that only by treating hotel employees as family, will they feel an intuitive and unconditional commitment to look after guests as if they were members of their own families.

上海柏悦酒店总经理沈凯歌先生，毕业于瑞士洛桑酒店学院后，于16年前加入中国环球凯悦集团，在巴黎凯悦酒店任 Charles de Gaulle 餐厅经理一职。之后，他的事业一路节节高升，先后出任香港君悦大酒店餐饮部经理、新加坡君悦大酒店餐饮部总监、日本东京君悦大酒店驻店经理等职。沈凯歌先生凭借其对酒店行业知识的全方位的掌握以及多国语言的良好沟通能力，在同僚中脱颖而出，成为当下凯悦集团内最年轻的总经理之一。

沈凯歌先生追求细节完美的精神以及其身体力行的管理方式，为上海柏悦酒店的员工树立了良好的榜样。他从不认为自己的角色是高高在上的管理者，而是一个谦逊的大管家。他解释道：“我想让客人在这里感受到家的氛围。我只是热情的一个主人，我和我们团队的任务就是确保客人能够得到他们想要的一切服务，甚至更多。”

在上海柏悦酒店这个中国式的私人住宅里，沈凯歌先生对待员工也充分体现其个性化服务的哲学。他坚信只有让员工体验到家的温暖和归属感，他们才更有动力毫无保留地像对待亲人一样的照顾客人。



Mr. Dietschi

Mr. Dietschi moves to Shenzhen from China Hong Kong where he was the Hotel Manager of the award-winning Ritz-Carlton, China Hong Kong. During his time in China Hong Kong, the hotel won numerous awards including being voted as one of "500 Greatest Hotels in the World 2006" by "Travel + Leisure" magazine, and "Best Employer in China Hong Kong" an accolade, the hotel won three times.

During his 13 years with the Ritz-Carlton, Mr. Dietschi has held various management positions around the world, including Rooms Division and Food & Beverage Division, and he was also part of the hotel task force opening teams in San Juan, Berlin, Wolfsburg, Doha, Jakarta, Beijing and Guangzhou.

Fluent in English, German and French, Dietschi graduated from the Lausanne Hotel School (Switzerland) and holds a Commercial Diploma from the School of Commerce in Baden, Switzerland. A keen musician since the age of seven, Mr. Dietschi is an accomplished trumpet player and enjoys playing jazz music when he has time. Since living in Asia, he has taken up Kick Boxing which he finds can help him combine strength, cardio and mind in one activity.

狄艾文先生，瑞士人，之前担任丽思卡尔顿酒店集团亚洲区首间酒店—香港丽嘉酒店的酒店经理。在其任职期间，香港丽嘉酒店屡获殊荣，包括获选美国杂志《旅游与休闲》评选的2006年世界500佳酒店，和第三次被评选为“中国香港最佳雇主”。

狄艾文先生自1995年加入丽思卡尔顿集团十三年以来，其工作足迹遍及世界，美洲、欧洲、亚洲、中东以及非洲各地，并且曾参与了柏林、多哈、雅加达、圣胡安、沃尔夫冈、北京以及广州等多家丽思卡尔顿酒店的开业筹备工作。

狄艾文先生毕业于著名的瑞士洛桑酒店管理学院，精通英语、德语、法语等多国语言。从小就是一个音乐爱好者，喜欢演奏小号以及爵士乐。自从来到亚洲，他便爱上了身心结合、强身益体的跆拳道体育活动。



Nils-Arne Schroeder

Hilton Hotels has appointed Nils-Arne Schroeder as General Manager of Hilton Beijing Wangfujing, an intimate, life-style property scheduled to open on July 28th 2008, which is located near the Forbidden City and other landmark of cultural and commercial icons in Beijing's famous Wangfujing district.

While the location and setting may be different, Nils-Arne brings the same passion for excellent service and hands-on experience in developing and opening the Hilton Beijing Wangfujing, which will be the third hotel opening that he is set to oversee.

Nils-Arne's background, along with his demonstrated success in impacting revenue growth and developing strong customer service, help to position the property as the resort of choice for both business and leisure travellers. He also plays an integral role in further developing processes to build and differentiate the Hilton brand in South Korea.

尼尔斯施罗德先生(Nils-Arne Schroeder) 新近荣任北京王府井希尔顿酒店总经理。施罗德先生拥有18年的酒店管理经验，并先后在德国、马来西亚和韩国担任总经理和酒店高管。

加入希尔顿国际酒店集团工作近十年来，施罗德已分别在马来西亚和韩国筹建了当地新酒店的开业及运营，深谙如何创建一家划时代的酒店。

任职韩国总经理之前，施罗德先生曾经历任希尔顿吉隆坡酒店筹备开业时的商务发展总监。他率先改进了多项重要的销售环节，包括预定、销售跟进及客户关系管理等。在他任职期间，酒店赢得了众多奖项，有来自美国酒店科学协会颁发的“五星钻石奖”和五枚亚洲区旅游观光行业创意奖，并被授予2005年世界旅行奖中的“亚洲最佳商务酒店”，同时亦被提名为ITG Asia“亚洲最佳商务酒店”。



Daniel R. Aylmer

On January 18th, 2008, Daniel R. Aylmer has been appointed as General Manager of the Westin Beijing. Mr. Aylmer, a British national brings with him over 15 years of experience in the hospitality industry having worked in some of the world leading hotels. Mr. Aylmer's hotel career started in 1995 in America. In 1997, he made his debut with Starwood Hotels & Resorts, taking on the role of Director of Sales and Marketing of The Westin Surabaya. His destination in 2000 was China at Sheraton Nanjing Kingsley Hotel & Towers in the same capacity. Two years following his remarkable achievements with Starwood, Mr. Aylmer was promoted to Hotel Manager of Sheraton Sanya Resort. There he had the opportunity to be actively involved in major events including the Miss World Pageant which was held in 2003 and 2004 consecutively at Sanya. In December 2004, Mr. Aylmer left the shores of Sanya to assume his first General Manager position at Sheraton Suzhou Hotel & Towers.

2008年1月8日Daniel R. Aylmer先生被正式任命为金茂北京威斯汀大饭店总经理。爱默尔先生，英国人，拥有十五余年的顶级国际酒店管理经验。爱默尔先生于1995年在美国开始他的酒店职业生涯，1997年加入喜达屋酒店及度假村国际集团，担任印尼苏腊巴亚威斯汀酒店的市场销售总监。2000年，爱默尔先生来到中国，担任南京金丝利酒店市场销售总监。在喜达屋2年的成功任期后，爱默尔先生被提升为三亚喜来登酒店经理，期间他成功地接待了2003年和2004年两届世界小姐选美总决赛。2004年12月，爱默尔先生离开三亚，被任命为苏州喜来登酒店的总经理。



Jean-Pierre Mainardi

Jean-Pierre Mainardi is newly appointed as the second General Manager of Hilton Sanya Resort & Spa, which is the first holiday hotel of Hilton in China. With 35 years experience in the hospitality industry, Mr. Mainardi has managed for the Egypt Hilton for five years and supervised operational activities in the lead up to the opening of the Conrad Shanghai. Prior to this, he worked in management positions at Hilton Hotels worldwide including Belgium, Britain, USA, Thailand, Pakistan, Turkey, etc. Jean-Pierre Mainardi came from France and graduated from University of Cambridge with Bachelor of Arts degree and Bachelor of Finance degree. Moreover, Mr. Mainardi is familiar with multilingual languages.

希尔顿酒店集团最新任命经验丰富的曼拉德先生为希尔顿全球度假村在中国的首家度假酒店—金茂三亚希尔顿大酒店第二任总经理。拥有35年酒店丰富管理经验的曼拉德先生在加入三亚希尔顿酒店之前，曾在埃及希尔顿酒店担任过五年总经理并参与了上海康拉德酒店开业前期的系列筹备工作。在此之前，曼拉德先生曾在希尔顿全球管理集团比利时、英国、美国、泰国、巴基斯坦、土耳其等部担任重要管理职位。来自法国的曼拉德先生拥有英国剑桥大学英国文学学位以及法国社会科学金融学学位并同时精通多国语言。



GERD KNAUST

A hotel veteran with over 25 years of international hotel experience, Mr. Gerd Knaust, General Manager of Mandarin Oriental in Sanya has extensive hotel management experience in Asia and Europe, including China, Singapore, Malaysia, Indonesia and Germany. Prior to his move to Sanya, he was Hotel Manager at The Excelsior Hotel in Causeway Bay, China Hong Kong. Over the past two years, he has been instrumental in the successful development of Mandarin Oriental in Sanya, the Mandarin Oriental Hotel Group's first venture in Mainland China, overseeing the luxury resort project development throughout its pre-opening phase, from the architectural and interior design concept. Prior to joining Mandarin Oriental Hotel Group, Knaust previously worked for Shangri-La International and Hyatt International, and his first job in China dated back in 1991 when he was the Executive Sous Chef of China World Hotel Beijing. Fifteen years later, he returned to China to become the General Manager of Mandarin Oriental in Sanya.

作为三亚文华东方酒店的总经理，贺冠达先生在酒店行业已拥有25年以上的专业经验，足迹遍布亚洲及欧洲，包括中国、新加坡、马来西亚、印尼和德国。在调任三亚之前，他担任文华东方酒店集团旗下位于香港铜锣湾怡东酒店的总经理。在过去的两年时间里，他成功领导并组织了三亚文华东方酒店的筹建工作。作为集团在中国大陆首个物业的领导者，贺冠达先生全身心投入到这一豪华度假酒店的筹备工作之中，从外部建筑设计到室内装饰装修，他都亲自参与。贺冠达先生加入文华东方酒店管理集团之前，曾在香格里拉国际酒店管理集团和凯悦国际酒店管理集团旗下的酒店任重要职务。1991年贺冠达先生曾首次到中国内地的酒店工作，任职中国北京大饭店副行政总厨。15年之后，贺冠达先生回到中国并担任三亚文华东方酒店总经理。



Mr. Chahwan

Mr. Chahwan is transferred from Four Seasons Resort Great Exuma in the Bahamas where he was the General Manager for the past two and a half years. A 17-year veteran of the company, Mr. Chahwan began his career with Four Seasons in September 1990 at Newport Beach in the Food & Beverage Department and was later promoted to Director of Restaurants. His next posting with Four Seasons in February 1995 took Mr. Chahwan to Philadelphia as the Director of Food & Beverage, a position he held for two and a half years, after which time he is transferred to the Four Seasons Hotel Tokyo at Chinzan-jo and was promoted to Hotel Manager. In 2002, Mr. Chahwan is transferred to the Four Seasons Hotel Sydney in the same capacity.

在被委任为中国澳门四季酒店总经理之前，董先生曾于加纳比海Great Exuma岛的四季度假村担任同样职务，为期两年半。今年已经是他在四季的第十七个年头。董先生于1990年9月加入美国纽波特海滩四季酒店的饮食部，其后被提升为餐厅总监。于1995年，他被调派往费城当饮食部总监，两年半之后被调派往日本东京千禧园四季酒店升任酒店经理一职；到2002年，他则被调派澳洲悉尼四季酒店出任同样的职务。



Mr. Kurt O. Wehinger

Mr. Kurt O. Wehinger was appointed as Owners Representative (M&C) and General Manager of Grand Millennium Beijing, effective October 1st, 2007.

As a veteran international hotelier, Mr. Wehinger has extensive experience in Europe, Africa, the Middle East, United States, South East Asia, mainland China, China Hong Kong, China Taiwan and Australia.

Mr. Wehinger brings with him a wealth of knowledge and expertises in the hospitality industry as well as insights gained as a successful entrepreneur in his own right. With his strong leadership, vision and knowledge of opening hotels in China, the GRAND MILLENNIUM

HOTEL BEIJING will quickly establish itself as the premier hotel for the new "Grand Millennium" brand, representing the flagship for Millennium & Cophorne hotels and resorts in China. The hotel's commitment is to exceptional customer service in providing outstanding guest experience and a physical property of contemporary style in the most envied location in central CBD.

千禧国际有限公司于2007年5月1日正式委任魏鑫阁先生为北京千禧大酒店总经理。作为资深国际酒店管理者，他曾任职于欧洲、非洲、中东、美国、东南亚、中国大陆、中国香港、中国台湾及澳洲各大国际酒店集团。魏鑫阁先生将用他丰富的专业知识，强有力的领导能力和经营酒店的远见卓识，为2008年的中国打造一家千禧国际酒店集团的旗舰店——北京千禧大酒店，并承诺为所有顾客提供最佳的入住体验。

Grand Lisboa Hotel, Macau

澳门新葡京酒店

Architecture Designer Liu Rong-guang
Interior Designer Khuan Chew

建筑设计 刘荣广
室内设计 关秋

Address Avenida de Lisboa, Macau, China
Tel (853) 2828 3838
Website <http://www.grandlisboa.com>

地址 中国澳门葡京路
电话 (853) 2828 3838
网址 <http://www.grandlisboa.com>

The five-star deluxe Grand Lisboa Hotel is the latest flagship hotel of Sociedade de Jogos de China Macau, S.A. (SJM), managed by The Lisboa Hotels Group. The iconic architecture inspired by the lotus symbol of China Macau, and the contemporary luxury interior décor by world-renowned designer Khuan Chew, reflect the history and heritage of China Macau. Grand Lisboa Hotel offers China Macau's best spa facilities operated by Clarins as well as a wide variety of restaurants, including the best southern Italian cuisine prepared by Michelin-starred chef Alfonso Iaccarino at Don Alfonso 1890. Food lovers and wine connoisseurs can enjoy a wide variety of international cuisine and an extensive wine selection of over 4,600 labels from Michelin-starred restaurants to suit all tastes.

Grand Lisboa Hotel is one of the leading hotels in China Macau with more than 431 ultra-luxurious rooms and suites, designed by renowned designers. All guest rooms are about 50m², and suites which account for 10% of the total rooms are at least 75m² in size.

In Grand Lisboa Hotel, China Macau's tallest building after China Macau Tower, all guest rooms are situated on the eleventh floor or above to ensure people in the majority rooms can appreciate an magnificent view of the city. With the unique "Golden Lotus" exterior design, Grand Lisboa Hotel will become a new landmark of China Macau.

In addition to the elegant design, each guest room is equipped with a 40" LCD television and an up-to-the-minute IP phone. To continue the reputable tradition of Hotel Lisboa, Grand Lisboa Hotel has adopted advanced technological facilities in each bathroom such as a diameter of 60cm Rain Shower, Turkish steam bath, "TV in the mirror" as well as a Jacuzzi, etc. We aim to provide each guest with an experience of a private Spa.

The Grand Lisboa Casino offers over 300 gaming tables and 750 slot machines. Free live performance is shown on the built-in stage at the Grand Lisboa Casino.

As the interior designer of Dubai's seven-star Burj Al Arab, Khuan Chew integrate the feature of tradition, luxury, modern and innovation into the interior design of the Grand Lisboa. The EIGHT restaurant is designed as a treasure box, meaning lucky and comfort. It is also the well-wishing to the guests from architect Steve Leung.

澳门新葡京酒店是中国澳门博彩股份有限公司（“澳博”）旗下最新的豪华五星级旗舰酒店，由葡京酒店集团管理，以极具中国澳门特色的莲花标志为设计元素；而室内装潢则由名设计师关秋操刀，充分表现了中国澳门的历史及文化传承。

新葡京酒店为旅客提供全城最优质的设施及多元化的餐厅，包括由Clarins主理的一级水疗服务，以及由米芝莲星级厨师Alfonso Iaccarino主理的Don Alfonso 1890，此外还为顾客提供优质的意大利南部美食。多间米芝莲星级餐厅及八间新葡京酒店餐厅为食物爱好者及美酒鉴赏家提供各国美酒佳肴。

新葡京酒店为中国澳门顶级酒店之一，431间豪华客房及套房均出自名设计师之手，装潢别致。所有客房面积超过50平方米，套房更超过75平方米，套房数目占客房总数的百分之十。

新葡京酒店是中国澳门第二高建筑物，其客房均设于11楼或11楼以上，可以确保大部分客房可以饱览中国澳门的全景。凭着独特的金色莲花外观，新葡京酒店将成为中国澳门的新地标。

除了优雅的装潢，每间客房均配有40寸LCD电视及室内网络电话。为了延续葡京酒店的优良传统，新葡京酒店在每间客房浴室均配备了直径60厘米的热带雨林花洒头、土耳其式蒸气浴室、镜中电视及多向按摩浴缸，让宾客感受私人水疗的快感。

新葡京娱乐场所提供了300多张赌柜和750台老虎机，附设的舞台还会提供免费的现场表演。

关秋设计师曾操刀迪拜七星级帆船酒店的室内装潢设计，这次又把传统、奢华、现代、创新等元素融入到新葡京酒店的室内设计中；寓意吉祥如意的百宝箱即是8餐厅的设计主题，亦代表着设计师梁志天先生送予宾客的一份祝福。



