实用图解旅游公关

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前言

当今,随着旅游业的蓬勃发展,旅游接待服务已成为展示一个国家经济实力、国民素质和文明程度的窗口行业。

大家知道,旅游接待服务质量的好坏取决于硬件和 软件建设的诸多方面,语言是其中一个至关重要的因素。语言不通,或语言不过关,交流尚且困难,何谈优 质服务!

现在,旅游接待服务人员学习外语、提高外语水平的热情经久不衰。为了满足这些读者的需要,我编绘了这本《实用图解旅游公关英语 900 句》,以飨读者。

这是一本采用图文并茂、英汉对照形式编绘而成的旅游书籍。它有三个好处:一、形象生动,能引发读者的学习兴趣和学习热情;二、形式鲜明、情景典型,便于读者理解与记忆;三、形象丰富,给读者留有广阔的思维空间和联想余地,利于读者举一反三。

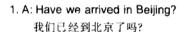
本书内容涉及旅游接待服务的全过程和诸方面,特别适用于从事旅游接待服务各部门的工作人员学习和掌握。如果本书能对这些读者提高语言表达能力、提高服务质量有所助益的话,我将不胜幸慰。

卢荣基 2000 年 12 月

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2. B: Yes, we've arrived right on schedule. 是的,我们准时到达。



- 3. B: Is this your first visit to Beijing? 您是第一次来北京吗?
- 4. A: Yes, it's my first time here and I've been looking forward to it. 是的,我是第一次来这里。我一直盼望来北京。



- 5. B: Excuse me, but aren't you Mr. John Holland from Australia? 您是从澳大利亚来的约翰·霍兰先生吗?
- 6. A: Yes, Fam John Holland. 品的、我是约翰·霍兰。



- 7. B: Now we have to go through the customs. 现在我们要办理海关手续。
- 8. A: Where do I go through the customs inspection? 海关检查在哪儿办?





- A: Will immigration take long?
 办理人境手续时间长吗?
- B: It shouldn't take very long. Please be sure to have your passport and visa ready.

不会很长。请准备好护照和签证。



11. B: Welcome to China. May I see your passport and disem barkation card, please?

欢迎到中国来。我可以看一下您的护照和人境申报表吗?

12. A: Yes, Here they are.

好的……都在这儿。



13. B: You go ahead with the formalities. I'll see to the heavy luggage.

您先去办手续,我来帮您照看行李。

14. A: That's great. I'll come back right after the formalities. 那太好了。手续办完后,我就回来。



15. B: What type of visa have you got?

您持有什么签证?

16. A: I have a tourist visa.

旅游签证。





17. B: Would you mind opening your suitcase? 请把您的箱子打开, 好吗?

18. A: Not at all, Check it, please. 好的,请检查。



19. B: Would you please make a record of all your foreign currencies?

请把您所带的外币登记一下,好吗?

20. A: OK. I'll do as you say.

好的。照办。





21. B: Have you filled in the baggage declaration? 行李申请单填好了吗?

22. A: No. I really don't know how to go about it. 没有。我真不知道如何填。



23. B: Do you have anything to declare for customs? 有什么东西要申报吗?

24. A: No. J have nothing to declare. 没有,我没有什么要申报的。





25. B: How long are you going to stay here? 您在这里呆多久?

26. A: Adout one month. I'm just sightseeing. 大约一个月。我是来旅游的。



27. B: Have you anything dutiable? 您有应缴税的东西吗?

28. A: No, these are only personal effects. 没有,这些只是个人用品。

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29. A: Is that all for customs formalities?

海关检查就这些了吗?

B: Yes, you are through wirh it. I hope you will enjoy your stay in China.

是的, 检查完毕。希望您在中国过得愉快。



31. B: You must be exhausted after such a long journey.

各位远道而来,一定很累了。

32. A: Oh, no. It was a pleasant trip and everything went smoothly, so we don't feel tired at all.

不,路上很顺利,又很愉快,一点儿也不觉得累。





33. B: I'll be your guide during your stay in China.

你们在中国逗留期间, 我将一直陪同大家。

34. A: Wonderful! 那太好了!



35. B: Will you please take your hand baggage and follow me? The taxi's waiting outside.

请大家拎着行李随我来,汽车正在外面等着呢。

36. A: Fine. Let's hurry.

好的。我们赶紧走。



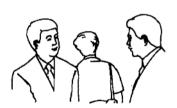


37. A: Shall we leave the airport for the hotel?

我们离开机场去饭店,是吗?

38. B: Yes, let's go.

是的,我们走吧。



39. B: It is a long flight from Sydney to Beijing.

从悉尼到北京飞行时间很长。

40. A: Yes, it is. It was a very nice trip. It'll remain in my memory for a long time.

是的。这是一次非常舒适的旅行,它将长久留在我的记忆中。





41. A: Sorry to have caused you so much trouble.

抱歉,给你添了这么多麻烦。

42. B: No trouble at all. Now shall we go to check the baggage and get our people to the bus?

不麻烦。现在查一下行李,召集我们的人上车,好吗?



43. B: Now, we can see a huge and beautiful archway built in ancient style. It is about a 20 – minute drive to get to the hotel.

现在我们可以看到一座具有古代建筑风格的漂亮的大拱门。大概二十分钟就可以到达饭店。

44. A: The archway is beautiful and the expressway excellent. I don't think it will take us long to get there.

这座拱门真漂亮,这路也是一流的。我想不用很长时间就 能到饭店了。 沙兰斯斯 李公共英語 900 旬

2. Hotel Accommodation 住宿



45. B: We are approaching the New Age Hotel . It has excellent facilities and service.

我们快到新时代饭店了。它具备一流的设施与服务。

46. A: Oh, it is a big hotel.

啊,这家饭店看上去很大。



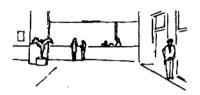
47. B: Here we are at the hotel. Now be ready to get off. Do not forget to take your luggage with you.

我们到饭店了。请准备下车。别忘了带好自己的行李。

48. A: All right.

好的。





49. B: it is a five - star hotel with very good service and easy access to many places of interest.

这是一家五星级饭店,服务一流,到旅游胜地游览观光交通很便利。

50. A: It must be very comfortable to live in such a nice hotel. 住在这样一家大饭店一定很舒服。



51. B: Would you fill out this registration card? 请您填写这张登记卡,好吗?

52. A: No problem.

没问题。





53. B: Please put your signature here.

请您在这儿签名。

54. A: Oh, I'm sorry, I forgot. There you go.

哦,对不起。我忘了。现在签好了。



55. B: Your room number is 686, on the sixth floor. Our attendant will take your luggage to your room.

您的房间号是 686,在六层楼。服务员会把您的行李送到 您的房间。

56. A: Thank you.

谢谢。