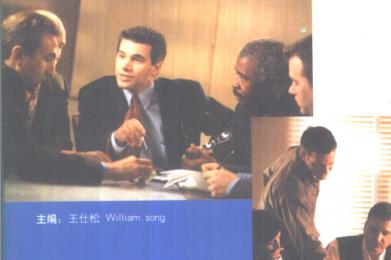
掌中宝实用美语丛书

商务美语



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Chapter 1 Business Intercourse 商务交际

Resource, credit and patience are three kinds of virtue in business.

一—Nakae Chomin 机敏、信用和耐心合称商业三德。 ——(日本)中江北民

Unit 1 Telephone Appointment 电话预约



在商务领域,与人洽谈业务,预约特别重要。因为商海中每个人的日程都有一定的安排。意外的造访常常会打乱对方的活动安排,给其带来麻烦,从而引起对方的不满甚至反感。而预约则恰恰可避免这些。一般而言,预约可当面进行,也可通过书信、电话、传真、E-mail 进行,在各种预约方式中,电话预约则是目前使用最广的一种方式。



(请回电话)

C = Cecil

D = Dennis

- C: Good afternoon. Montana Industrial Products Co. (下午好。这儿是蒙大拿工业产品公司。)
- D: Good afternoon. This is Dennis speaking. May I speak to Mr. Streep, the market manager? (下午好。我是丹尼斯,我可以和市场部经理斯特里普先生通话吗?)

- C: This is Cecil, Mr. Streep's assistant. Mr. Streep is holding a meeting. May I take a message? (我是塞西尔,斯特里普先生的助手。斯特里普先生正在开会。我能给他捎句话吗?)
- D: Yes, please. Could you tell him that Dennis from CIP Co. phone? I'll call again in the evening. (好的,你能告诉他



CIP公司的丹尼斯给他打电话了吗? 我晚上再打给他。)

- C: Sure. But 1'm afraid that he is absent in the evening too. Could you give me your telephone number? He may call you back.
 (当然可以。但恐怕斯特里普先生晚上也不在。你能留下电话吗? 他会给你回电话
- 的。) D: Okay. It's 36084316. (好的。我的号码是 36084316。)
- C: 3-6-0-8-4-3-1-6. Could you spell your name, please?

(3-6-0-8-4-3-1-6。 你能拼写一下 你的名字吗?)

D: It is D - E - N - N - I - S.



(我的名字组合是 D-E-N-N-I-S。)



(求职预约)

O = Operator J = JohnsonR = Richard

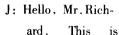
O: Good morning, sir. This is the Personnel Department.

(早上好,先生。这里是人事部。)

J: Good morning. Could you put me through to Mr. Richard, the secretary?
(早上好,请接理查德。)

O: Just a moment. (请稍等。)

R: This is Richard.
Who's that
speaking?
(我是理查德。
您是哪位?)



Johnson from CDA Co. It is said that you need a typist. I'd like to apply for the job. Shall we fix a time for a talk?



(您好,理查德先生,我是 CDA 公司的约翰逊。听说你们需要一名打字员,我想做这份工作。我们能约个时间谈谈吗?)

R: Okay. Would it be possible for our talk tomorrow morning?

(好的。我们明天早上见好吗?)

J: Good. See you tomorrow.

(好极了。明天见。)



(业务预约)

R = Rabin

H ≈ Haber

R: Hello. This is the Sales Department. (您好。这里是销售部。)





H: Hello. Can I speak to

Mr. Rabin, the manager?

(您好。我能和销售部经理拉宾先生谈话吗?)

R: This is Rabin. Who's speaking? (我是拉宾。您是哪位?)

H: This is Haber.
(我是哈贝尔。)

R: Oh. How have you been? (噢。您好吗?)

H: Fine, thank you, Rabin. I'd like to make an appointment about a business with you. I wonder if you would be available on Tuesday.

(很好,谢谢。拉宾,我有笔生意想约您谈谈。不知道你星期二是否有空。)

R: Sorry. I'm afraid I won't be able to keep my appointment with you on Tuesday. I've got to go to Canada on business.

(恐怕星期二的约会我实现不了。我得去加拿大出差。)

H: I see, but how long will you be there? (我理解,你需要去多长时间?)

R: I'll be back before Friday. What about Friday morning?

(我周五前回来。星期五上午怎么样?)

H: No problem. See you then and have a nice trip!
(没问题。星期五见,祝你旅途愉快!)



(明天下午见)

W = William

J = Joyce

W: Joyce, may I call at your office?

(乔依斯,我能去办公室拜访你吗?)

J: Certainly. When will you come?

(当然。你什么时候来?)

W: What about 12:00 tomorrow and we'll have lunch together?

(明天 12 点怎么样,我们可以一块儿吃午饭?)

J: I'm afraid not. I'll have a meeting at noon. Will it be convenient for you in the afternoon? (我恐怕不能。中午我有个会议。下午有空吗?)

W: Let me see. Yes, that's fine. I'll go to see you at 3:00 p.m.(让我看看。好的,下午可以。我下午三点钟去见你。)

J: See you tomorrow afternoon.

(明天下午见。)

W: So long.

(再见。)



(更改预约)

W = White

S = Smith

W: Good morning, Mr. Smith.

(早上好,史密斯先生。)



S: Good morning, Miss White. (早上好,怀特小姐。)

W: Mr. James, our manager, should have gone to see you today, but something urgent came up. He asked me to send his apologies and greets to vou.

(我们经理詹姆斯先生本想今天来看望您, 但突然有急事要处理。他要我向您表示道 歉并向您问候。)

 \mathbf{S} : Please give mv thanks to Mr. James. When shall I meet him? (请代我谢谢詹



W: Mr. James wants to see you Thursday morning. Would that suit you? (詹姆斯先生想星期四上午来看望您。那 天你有空吗?)~

S: Yes, that is fine. (可以。那天我有空。)

W: Then, shall we make it at 8:00 Thursday morning?

(既然那样的话,我们能否定在星期四上午 八点钟?)

S: Good. I'll be waiting in my office.

(好的。我在办公室里等他。)

W: Good Bye!

(再见!)



指点迷津

I wonder if ... 是提问的一种婉转的表达方式。如:

I wonder if you could prepare the contract this afternoon. I'll be leaving tomorrow.

(不知道您今天下午是否可以准备好合同, 我明天就要离开了。)

I wonder if you would accept \$60 per metric ton FOB stowed New York.

(不知道你是否能接受 FOB 纽约(含平仓费)每吨 60 美元这个价格。)



为你支招

△: I'd like to fix an appointment with Mr. White. (我想与怀特先生预约。)

△: There're several points about setting up our

