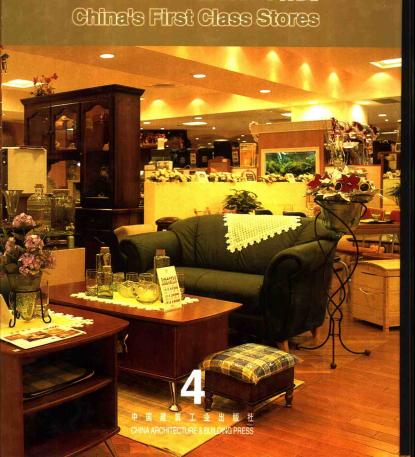
中国一流商厦



中国一流商厦 4

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CHINA'S FIRST CLASS STORES 4

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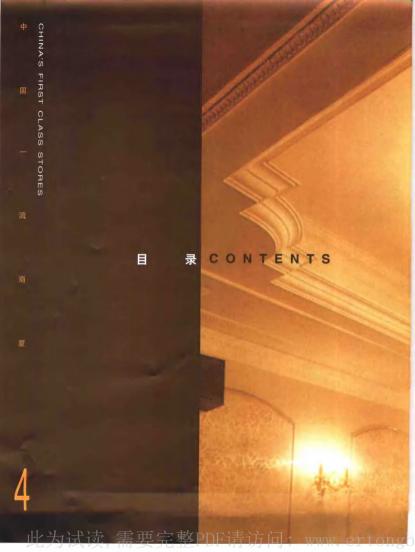
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北京蓝岛大厦

开业于1993年1月18日的北京蓝岛大厦是北京市朝阳区最大的商业购物中心。大厦分东西两区、总建筑面积52000平方米、营 业面积2.8.0.0.0 平方米、大厦东区设石储、食品、针纺、鞋帽、服装、家电、电讯、文化、工艺等九个商场; 西区设礼品化妆、针 织、儿童、女士服装服饰、男士服装服饰、文化体育等五个商场、各具特色。还开办了蓝桥分店、承德分店、装饰尝璜公司、蓝 利服基路條公司、 苏颖野由子技术公司、 营福驰汽车维修服务中心、用租汽车公司、印刷厂、培训中心等案体。

面对激烈的市场竞争、蓝岛大厦在开业之初便确定了"以文兴商"的发展道路、确立了"立足朝阳、面向首都、辐射全国、 走向国际,实现集团化、现代化、国际化"的发展战略目标。率先在京城商界导入CIS、在经营上坚持贯彻了"商品以质取胜、经 替以结取胜、服务以情取胜、脑缘以便取胜、环境以难取胜、功能以全取胜"的二十六字营销方针、存率出名品、精品、新品经 营的基础上,举办文化购物节、参与社会文化活动、开展营销大公关,同时不断升华企业精神、推出对内对外"一片情"服务。 形成一种"情系义利、顾客至上"的服务文化,从而创建了独具魅力的蓝岛文化,并形成了以此为核心的强大感召力,吸引着大 拼顾宠.

在现代案业竞争中,停滞不前就意味着落后与失败。蓝岛大厦始终不断地"创与闯",调整自身,以适应市场的变化。1996 年面对北京零售商业市场出现的困难,蓝岛根据自身具体情况进行了及时的改革调整:抽调部室管理人员充实一线商场;并对开 业仅一年的薪岛西区进行了全面调整、实行品类少、品种精、款式全、以服装文化为主体的特色经营。从而形成了以中高档综合 经营、大众化的蓝岛东区和以高中档专业经营、特色化的蓝岛西区、两个相互独立又相互呼应、相互补充的经营结构、成功地吸 引了新的客流、扩大了新的商圈。

通过五年来的不懈努力。蓝岛大厦得到社会公众的认同、树立了良好的企业形象。取得了良好的经济效益和社会效益。1996年。 1997年连续位居北京市大型商场销售总额排名第四位,零售总额排名第二位。先后被北京市评为"物价计量信得过单位"、"重合局守 信誉单位"、"商品质量好、售后服务好"双好企业、"销售、服务效益先进单位"、"商业优质服务'十佳'企业"、"服务质量守信誉单位" 及"商品保真销售单位",被中华全国总工会授予"全国先进单位五一劳动奖状",被原国内贸易邻评为"全国商业优秀企业"并荣获"金 桥奖"、"蓝岛"店名也获得了北京市著名商标的荣誉称号。

Beijing Blue Island Mansion

Beijing Blue Island Mansion is the largest shopping center in Chaoyang District, Beijing, which opened to business on 18 January 1993. Separated into eastern and western sections, its business space is 28000 square meters in a building of 52000 square meters. There are nine markets in the eastern section, namely general commodities, foods, knitting wear, shoes and hats, garments, home electronic goods, communication equipment, and arts; five markets in the western section, namely gifts and cosmetics, children wear, lady wear, gentleman wear, and sports wear. Also there are lots of branches including Lanqiao Branch, Chengde Branch, Decoration Company, Lanli Garment Company, Lanshiye Electronic Technology Company, Lanshunchi Garage Service Center, Taxi Company, print house, and training center.

Facing the serious market competition, Blue Island Mansion set up "to promote business with cultural means" to be the way of developing at the beginning of opening to business. It is the first commercial firm in Beijing to introduce CIS. In its operation, it carries out the guideline of "to win the competition with quality goods, unique style, affecting service, convenient shopping, gorgeous environment, and all-round function". Based on the selling of its picked, famous and new commodities, Blue Island Mansion is active in organizing cultural shopping festival, participating in social cultural activities and public relations. In such a way Blue Island Mansion has created its own "Blue Island Culture" symbolized with the service concept of "righteousness and profits are equal and customers are first". Its affecting service has attracted lots of customers.

In modern market competition, stagnation means failure. To match the change in the market, Blue Island Mansion is "creating and rushing" and adjusting itself continuously. When the market of Beijing was in difficulty in 1996, Blue Island took lots of measures to change: to make its offices slimmer; to restructure the newly opened Blue Island Western Section to be a high grade store with the characteristic of costume culture. Now the eastern section is serving the mass market with its popular goods and the western section is serving the up class market. The two sections complement each other, attracting more customers from distant areas.

After five years operation. Blue Island Mansion has achieved a great deal of economic and social results and has built its positive image in the society. In 1996 and 1997, its retailing sales were the second biggest in Beijing. Also it has won lots of honorary titles such as "The Unit Trustable In Pricing And Measurement", "The Unit With Reputation In Fulfilling Contracts", "The Firm is Good of Both Commodity Quality and Post-Sales Service", "Advanced Unit for its Sales and Service Results", "The Best Ten Commercial Firms Good at Quality Service", "The Unit with Reputation for its Service Quality", "The Unit Setls Genuine Goods", "National 5.1 Labor Award for Advanced Unit", "National Excellent Commercial Firm", and "Golden Bridge Award". Today the store name Blue Island is a famous registered trademark in Beijing.



1.外观 Appearance





4.总经理室 General Manager office







TO THE DESIGN

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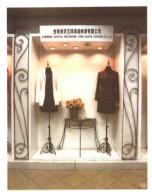
5.儿童服装 Children's clothes 6.服装专实 Clothes store 7.服装陈列 Clothes display

■ 北京蓝岛大厦





8.服饰陈列 Clothes display 9.体育休闲品专卖 Sports and leisure goods





10.服装专卖 Clothes store 11.服装陈列 Clothes display 12.女士服装专卖 Ladies' clothes



■ 北京蓝岛大厦







13.14.童服专卖 Children's clothes







15.童服阵列 Children's clothes display 16.服装陈列 Clothes display 17.童服专卖

Children's clothes

■ 北京蓝岛大厦







18. 服装陈列厅顶饰 Decoration of the costume display hall 19. 鞋类陈列厅 Shoes display hall 20. 皮鞋专卖 Shoes counter

16 中国 流蓟规

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