

Distributed Learning

Pedagogy and Technology in Online Information Literacy Instruction

Edited by Tasha Maddison and Maha Kumaran



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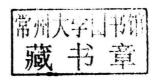
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BIOGRAPHY

Maryellen Allen currently serves as the Assistant Director of Instructional Services at the University of South Florida's Tampa Library. Previously, she has worked at the University of Alabama as the Distance Learning Specialist and a Program Manager for online and distance degree programs. Her research interests include effective universal design for online information literacy instruction and the efficacy of online learning versus face-to-face instruction. She has Master's degrees in both Library and Information Sciences and Instructional Systems Design.

Eloise Bellard is an Associate Professor at Adelphi University, Garden City, New York, where she is a Coordinator of Instructional Services and Reference Librarian at the Swirbul Library Garden City Campus. Her extensive experience as a reference librarian and licensed teacher enables her to play an active role as an academic teaching librarian. As coordinator of instructional services, she is responsible for the coordination and development of the information literacy programs for the library. She earned a Master's in Library Science from St. Johns University in Jamaica, New York, and received a Master's in Education from Adelphi University in Garden City, New York. Professor Bellard earned her BA in Communication Arts from Marymount College in New York City. Her research interests include addressing graduate students' information literacy needs online and in the classroom and supporting ways to successfully integrate legal resources and research methodology into interdisciplinary programs at the graduate and undergraduate levels. She has presented at national and regional conferences and published in the field of librarianship and information literacy.

Elaine Berg is an Associate Professor of Library Administration and Coordinator of Access Services at Austin Peay State University's Felix G. Woodward Library in Clarksville, Tennessee. She serves as the Library Liaison to the Department of Languages and Literature and the Women's and Gender Studies Program. She enjoys working with her liaison faculty to find new ways to ensure that students have a valuable experience during library instruction. In addition, Professor Berg provides library

instruction to the honors sections of the first-year experience course. She is a strong proponent of shared governance and is active in the APSU faculty senate and on the faculty handbook committee. She earned her Master's of Librarianship from the University of South Carolina.

Donna Canevari de Paredes is a senior Humanities Librarian with the University Library at the University of Saskatchewan. Her professional practice has focused on academic librarianship in the humanities, with emphasis on information literacy, collection development, and research support. A particular area of interest within information literacy is the knowledge and utilization of resources for international studies, particularly Spanish and Latin American studies. In the latter context she has spoken at meetings of the Seminar on the Acquisition of Latin American Library Materials (SALALM), and at the Canadian Association of Hispanists, and has also provided workshops for students of library and information studies outside of North America. Donna holds a BA in History from Skidmore College and an MS in Library Science from Columbia University, as well as Library Media and Social Studies Teaching Certification from the State University of New York.

Christina Chester-Fangman is an Associate Professor of Library Administration and the Coordinator of Research and Instruction at Austin Peay State University's Felix G. Woodward Library in Clarksville, Tennessee. She also serves as the designated First-Year Experience Librarian and has a great deal of interest in information literacy for students in transition. She has been a member of the Curriculum Committee for APSU 1000-Transition to the University, APSU's firstyear experience course. Professor Chester-Fangman enjoys collaborating with her colleagues to produce informative and engaging video tutorials about library services, the research process, and issues of academic honesty for Austin Peay's unique student population. A native of Clarksville, she is an alumna of Austin Peay, where she majored in History with a minor in Women's Studies. She then went on to earn a Master's of Library Science from the University of Kentucky. Her recent publications include a "recipe" on evaluating websites in the Association of College & Research Libraries' The Library Instruction Cookbook and a coauthored article in Reference Services Review regarding "The Librarian's Role in Combating Plagiarism."

Michael Courtney is the Outreach and Engagement Librarian for the Indiana University Libraries, where he also serves as the Online Learning Librarian. Michael is an adjunct Associate Professor in the Department of Information and Library Science, School of Informatics and Computing (IUB), where he has taught the reference course. Prior to coming to IUB, he worked in many facets of librarianship in both public and technical service positions within public and academic libraries over the past 20 years. Current areas of scholarship and publishing include future trends in academic reference service, library history, instructional design in online learning, and the connections between service learning and libraries. He credits his formative years at Barningham CEVC Primary School (Suffolk) as the foundation for a lifetime of inquiry.

Jennifer DeJonghe is a Librarian and Professor at Metropolitan State University. She teaches both online and in-person courses in research and information studies, as well as courses within the graduate liberal studies program. Jennifer also leads the library web team and is involved in user experience testing and digital initiatives. She holds a Master of Library and Information Science from Dominican University, and a Master of Arts in Liberal Studies from Metropolitan State University.

Michelle R. Desilets is a Reference and Instruction Librarian and Assistant Professor at Metropolitan State University in Brooklyn Park, Minnesota. She teaches credit-bearing information literacy courses in person and online, as well as bibliographic instruction sessions for a variety of disciplines. She has a particular interest in online teaching and learning and instructional design. Michelle holds a Master's in Library and Information Science from the University of Texas at Austin and is currently pursuing a Master of Science in Education Technology from Minnesota State University, Mankato.

Kimberly Detterbeck is the Art Librarian at Purchase College, State University of New York (SUNY). In her work, she oversees collection development, reference, and library instruction for art history, art and design, new media, and arts management, as well as participates in librarywide projects such as digitization, assessment, outreach and communications, and e-learning across multiple disciplines. Kim is an active member of the Metropolitan New York Library Council (METRO) as a

member of the social media, bibliographic instruction, and collective access special interest groups and a member of the myMETRO Researchers Pilot Project. She is also active in the Art Libraries Society of North America (ARLIS/NA) as former chair of the membership committee and secretary of the New York chapter. Kim has been published in *Art Documentation* and *The Global Librarian* and regularly presents at local and national conferences including SUNY's Conference on Instruction and Technology (CIT), SUNY Librarians Association annual conferences, METRO's annual conferences, ARLIS/NA, and Association of College and Research Libraries. She received an MLS from the University of Maryland, an MA in Art History from Syracuse University, and a BA in Art History from Rutgers University.

Carolyn Doi is an Assistant Librarian at the University Library at the University of Saskatchewan, where she specializes in music, art and art history, and education librarianship. She has experience teaching in online environments, including designing and delivering an undergraduate music research methods class using a blended classroom model with the flipped classroom teaching methodology. Her research and professional practice looks at the management of special music collections, particularly in online environments for study, preservation, and access to community histories. She received an AVCM diploma in piano performance and pedagogy from the Victoria Conservatory of Music in 2004, and BMus degree in Music History from the University of Victoria (2007). She went on to receive an MLIS from McGill University in 2010, where she completed a research project designing a mobile-based audio-streaming solution for course-based listening requirements.

Jennifer Dumond is the Education Services Librarian at the Northern Ontario School of Medicine (Lakehead University campus). In this capacity, she coordinates information literacy instruction for faculty, staff, and learners in all NOSM programs. She also oversees the librarian liaison program, eReserves, and subject guides. Her research interests include embedded librarianship, evidence-based medicine instruction, and instructional design.

Susan Eichenholtz is an Associate Professor at Adelphi University, Garden City, New York, where she teaches graduate students in the educational leadership and technology program. This program satisfies the

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Michelle M. Filkins is a Reference and Instruction Librarian and Professor at Metropolitan State University. She teaches credit-bearing information literacy courses in person and online, as well as course-integrated and single-session instruction in several disciplines. Her interests include books and publishing, poetics, and information literacy instruction. In addition, Michelle is an editor for Spout Press, a nonprofit literary press based in Minneapolis. She holds a Master's of Library and Information Science from Dominican University and a Master's in English from the University of St. Thomas.

Monique Flaccavento is the Acting Director at the Ontario Institute for Studies in Education (OISE) Library at the University of Toronto Libraries. She is U of T's Education Liaison Librarian and Adjunct Lecturer at the U of T's faculty of information, where she has taught design and evaluation of information literacy programs. She is also a former elementary school teacher. Monique's research interests include student engagement in online learning environments and improving instructional practice through peer observation and mentorship.

David Francis has enjoyed a long career in instructional design and educational leadership in Canada and the United States. His contributions include technological innovations in teaching and learning, faculty development, and the use of educational research and applied research to advance institutional goals. David holds Undergraduate degrees in

Mathematics (University of New Brunswick) and Education (Mount Allison University), a Master's of Education degree (Memorial University of Newfoundland), and a Doctorate in Educational Administration (University of Saskatchewan). He is a board member of the Canadian Network for Innovation in Education (CNIE) and the local chapter of the American Society for Quality (ASQ) in Saskatoon, Saskatchewan.

Gina Garber is an Associate Professor of Library Administration and the Coordinator of Digital Services at Austin Peay State University's Felix G. Woodward Library. She teaches the first-year experience course and an enhanced remedial course for at-risk students. She has served as the library liaison, fellow, and founding member of the planning and development committee for the first-year experience program. Professor Garber enjoys collaborating and teaching in her library liaison areas for the Department of History and Philosophy and the Department of Art and Design. She earned her Master's of Information Science from the University of Tennessee. Publications include an article in Career Strategies for Librarians, "Making the Leap from Paraprofessional to Professional in an Academic Library," and contributed chapters "Academic Honesty" and "Library Research and Journal Assignment" to the APSU 1000-Liberal Arts in University Life: Providing the Foundations for University Success textbook.

Erica Getts began working as a Distance Education Librarian at Johns Hopkins University in 2014. She received her Master's in Library Science from the University of Maryland and Bachelor's degree in Education from the Kutztown University of Pennsylvania. Previously, Erica has worked as a high school librarian in Pennsylvania and as an access services staff member at the University of Maryland.

Lane Glisson, MA, MLS, is the E-learning and Instruction Librarian at the A. Philip Randolph Memorial Library, Borough of Manhattan Community College, City University of New York, where she is a Subject Liaison to the English, Modern Languages, and Music and Art departments. Her teaching interests include the integration of research into students' writing, scaffolded instruction techniques, and online course design methods. Her scholarly research has focused on the literature of migration and marginality, particularly as it relates to memory and war, including a study of W. G. Sebald's *The Emigrants*. Currently, her

research examines the audacious use of candor to express dissent in women's writing from a world literature perspective.

Michael Hagedon is the Web Development Work Team Leader at the University of Arizona libraries. Previously, he was a Senior Software Engineer in the same library, focusing on the development of instructionally focused web applications, including the award-winning "Guide on the Side" and Library Tools tab. He has presented and lectured on various topics including "Guide on the Side", agile software development, and object-oriented programming. He is currently focusing on innovative ways of helping the library's web designers and developers make sites and tools that are useful—through the encouragement of user-experience best practices—and sustainable—through the use of agile software-development techniques. He completed a BS in Computer Science at Oklahoma Baptist University and an MA in Classics at the University of Arizona.

Renee Hall holds a Master's degree in Library Science from Simmons College and a Bachelor of Arts degree from Colorado State University. She spent the previous 10 years as a Distance Education Librarian in the entrepreneurial library program at Johns Hopkins University where she gained valuable experience working with a small team of librarians to maintain and host a required online information literacy course. Renee is currently an upper school librarian at the Friends School of Baltimore, working in partnership with other faculty members and 9th through 12th graders to hone students' information literacy skills in preparation for college and lifelong learning.

Amanda Nichols Hess is the E-learning Instructional Technology and Education Librarian at Oakland University libraries. In this role, she works with her colleagues to develop the libraries' diverse and userfocused online learning offerings; she is also responsible for delivering professional learning offerings aimed at building librarians' capacity to integrate instructional design and technology into information literacy instruction. Amanda is the Liaison Librarian to OU's School of Education and Human Services, where she maintains an active teaching presence. Her research focuses on information literacy instruction, instructional design and technology, and the intersection of these practices into faculty development. She has shared her research on these ideas at conferences

such as ALA and ACRL, and in journals, including portal, College & Research Libraries, and the Journal of Academic Librarianship.

Sandy Iverson is the Manager of the Health Information and Knowledge Mobilization Program at St. Michael's Hospital in Toronto, where she has been employed since 2010. She holds graduate degrees in Library Science and Adult Education. Her career in library and information services has included positions as diverse as managing learning centers for English as a second language students, selling library information and technology services to libraries, writing e-learning curriculum for public librarians, managing academic and health sciences libraries, and providing information and communication consulting services to nonprofit organizations. Her research interests include health and information literacy, measurement and evaluation, and bibliotherapy. Sandy is also a registered Psychotherapist in the province of Ontario.

Cindy Judd is an Associate University Librarian for Eastern Kentucky University libraries in Richmond, Kentucky. She serves as the team leader for the learning resources center, overseeing the area of the library that provides a variety of services and diverse collections for the College of Education. Cindy has worked in the field of education for more than 20 years and has conducted workshops at the Association of College and Research Libraries conference, as well as state library and teaching conferences in Kentucky. She earned her Bachelor's degree in English Education from the University of Central Florida and a Master's Degree in Library and Information Science from the University of Kentucky.

Marion Kelt has been working as a librarian since 1982. Her career spans several sectors, starting in the public library service, then moving on to secondary school, further education college, and university-level information provision. She has worked on abstracting, indexing, and database management. She also has experience of technical marketing consultancy work in the private sector. Her work in higher education includes subject librarianship and information literacy. She is committed to improving services to the library user, especially by using blended learning, effective website design, and appropriate web technologies. At present she is working in the area of repository provision and research support. In her spare time she enjoys yoga, pilates, gardening, and conversing with her cat.

Elizabeth Kline is an Associate Librarian on the research and learning department at the University of Arizona libraries. Her past work and research interests focused on reference services, online pedagogy, and organization and management of online learning objects. She will undertake a sabbatical next year to explore the needs of graduate students and align them with current or new services. She earned her Master's in Information Sciences from the University of Tennessee.

Maha Kumaran is currently the Liaison Librarian for the College of Nursing and the Division of Nutrition at the University of Saskatchewan, Saskatoon, Canada. She graduated from School of Library, Archival and Information Studies (SLAIS) at the University of British Columbia, British Columbia, Canada. She started her profession at the Saskatoon Public Library where she served as the Adult and Young Adult Librarian and later as the Virtual Reference Services Librarian. In 2010, she moved to the University of Saskatchewan with her first position as the coordinator of the Saskatchewan Health Information Resources Program (SHIRP), a virtual library of health-care resources. In this position, she traveled all across the province to instruct health-care professionals on using the SHIRP Library resources that included health databases and online book and journal collections. Currently as the liaison librarian she collaborates with faculty to teach undergraduate and graduate students. Students from the College of Nursing are located all over the province, the country and beyond. Depending on the locality of the students, she either teaches in-person or via Web-Ex, Skype, or Blackboard Collaborate or by using the remote desktop connection. She has recorded videos using Camtasia and has made it available for students through her nursing research guide. Some of her instructional materials are recorded through WebEx and relayed later. She would like to explore how best to teach nursing students in a distributed learning environment. Her research interests are in the areas of diversity, visible minorities, and multiculturalism.

Christine M. Larson is Assistant Professor and Reference and Instruction Librarian at Metropolitan State University in St. Paul, Minnesota. She teaches online and in-person information literacy courses, as well as single-session and course-integrated research instruction in a variety of disciplines. Her interests include teaching critical thinking skills, marginalized knowledges, and religious studies bibliography. She holds a Master's

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David Lightfoot is an Information Specialist at St. Michael's Hospital in Toronto, Ontario, where in addition to working with clinicians, staff, and students affiliated with global health, trauma, mobility, and perioperative services, he teaches monthly workshops on database searching. He participates actively in the Health Sciences Information Consortium of Toronto (HSICT), where he has chaired a subcommittee devoted to continuing education for professional practice in health sciences. In addition to online instruction and flipped classrooms, his research interests include measuring the impact of hospital libraries on health care. Prior to becoming a librarian, David taught languages and language arts to children, as well as at a handful of universities. In 2016 he will serve on the board of CHLA/ABSC as the coordinator of continuing education. He holds a BA in English and Education, as well as an MISt and a PhD from the University of Toronto.

Judith Logan is a User Services Librarian at the University of Toronto libraries. In addition to her work in the reference and research services unit of the largest library on campus, John P. Robarts Library, she also works with the library's information technology services unit on web content development and management. Her research interests include online learning, preprofessional work experiences, web writing, webcontent management, assessment, and service design.

Jessica Long is the Public Services Librarian at the Gardner-Harvey Library on the Middletown regional campus of Miami University in Ohio. She received an MLIS from Kent State University and a BA in Anthropology from the University of New Mexico. Jessica teaches a course related to using library resources effectively with a focus on completing research online, and she has transitioned the course from face-to-face to hybrid and online offerings. She has presented talks on online learning courses and tools at the Distance Library Services Conference, Ubiquitous Learning Conference, ACRL, LOEX, ECIL, and various regional and state conferences. Jessica has also served as co-chair of the Distance Learning Interest Group (DLIG) of the Academic Library Association of Ohio (ALAO) and is interested in how we offer library services to

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Shannon Lucky is an Information Technology Librarian at the University of Saskatchewan. She has a passion for open-source technology, new media, and the maker movement. Her curiosity about how technology can empower users to build their information literacy and do better research led her to a career in library systems and information technology. She has been involved in the upgrade and customization of LibGuides for library resource discovery at the University of Saskatchewan, and her research involves digital archives and interface design based on user experience principles. With a background in the digital humanities, Shannon is passionate about designing systems for real users. She completed a BA in History at the University of Saskatchewan, a BFA in Photography at Concordia University in Montreal, and the joint MLIS and Digital Humanities MA program at the University of Alberta, where she specialized in digital technologies for knowledge sharing and new media design.

Tasha Maddison is a librarian with Saskatchewan Polytechnic. She has also worked as a Science Liaison Librarian at the University of Saskatchewan. As a librarian, she has been active on many committees involving online library instruction, including a team that looked at integrating library learning objects into Desire2Learn, and a task force studying the first-year experience and how best to meet student's needs. She spent several years researching and implementing flipped classrooms into undergraduate engineering courses, and she has also explored teaching effectiveness of online tutorials when compared to in-person instruction. She completed a BA in English and Drama at the University of Saskatchewan, Saskatoon, Saskatchewan, Canada. She then completed the online MLIS program at Wayne State University in Detroit in 2012, where she specialized in academic libraries, reference and instruction. Previously she worked for the training and development team at ProQuest in the K12 market, where she worked for nine years. She traveled across North America offering training on ProQuest's K12 database solutions. She also spent considerable time creating online tutorials and offering webinars for clients. She has extensive knowledge of online training, including the use of both synchronous and asynchronous learning options. Her current research interests include resource discovery, distributed learning environments, online teaching, and utilizing active learning techniques.