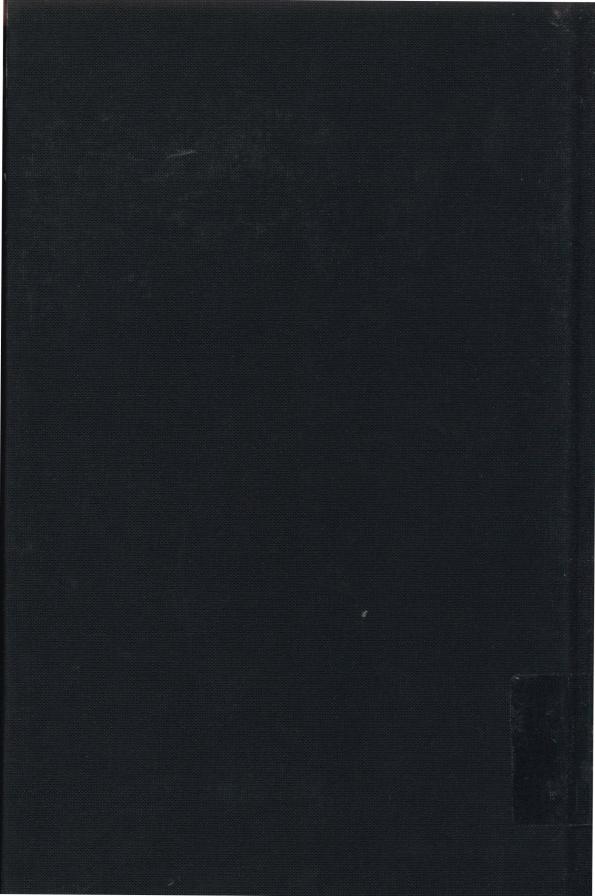
Intercultural Communication

Volume I

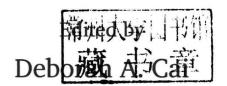
SAGE Benchmarks in Communication



INTERCULTURAL COMMUNICATION

VOLUME I

Structural and Ideational Foundations





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INTERCULTURAL COMMUNICATION

Communication is a cornerstone of the social, and the study of communication and media has always moved across academic fields in the social sciences and humanities. Today it is a critical focus of study in cultural studies, business, organizational development, health, philosophy, international policy, literary criticism and psychology. Launched with Denis McQuail's definitive four-volume major work *Mass Communication*, SAGE Benchmarks in Communication is an exciting series that will bring together the best of the best from across the disciplines – both classics and material previously difficult to access. With sets on political communication, health communication and intercultural communication, this series systematically presents the key issues of one of the most dynamic fields of research in the social sciences, setting out the debates and defining the subfields of research.

Deborah A. Cai is Professor and Chair of the Department of Strategic and Organizational Communication at Temple University in Philadelphia. As an international researcher with ties to China, her scholarly expertise is in intercultural communication, persuasion, and negotiation and conflict management, with particular interest in international negotiation as a specific context of persuasive activity within organizations. Her current research focuses on the way people from different cultures emphasize different cognitive processes and the effect such differences may have on decision-making. In the past, her research has included studies on cultural differences in negotiation plans, enactment of face-management strategies, and the mediating effects of role on culture in business negotiation. Her research has been presented at national and international conferences and is published in the field's premier journals and serials, including *Communication Monographs, Communication Yearbook, Human Communication Research, Journal of Applied Communication, and Progress in Communication Research.*

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