

# Cisco Networking ESSENTIALS

**Second Edition** 



# **CISCO® NETWORKING**

### ESSENTIALS

Second Edition

Troy McMillan





Senior Acquisitions Editor: Kenyon Brown Development Editor: Kelly Talbot Technical Editor: Paul Sutton Production Editor: Joel Jones Copy Editor: Kathy Grider-Carlyle Editorial Manager: Mary Beth Wakefield Production Manager: Kathleen Wisor Associate Publisher: Jim Minatel Proofreader: Kathryn Duggan Indexer: Nancy Guenther

Project Coordinator, Cover: Brent Savage

Cover Designer: Wiley

Cover Image: @TimotiSt/iStockphoto; Back Cover Images: Courtesy of Troy McMillan

Copyright © 2015 by John Wiley & Sons, Inc., Indianapolis, Indiana

Published simultaneously in Canada

ISBN: 978-1-119-09215-5 ISBN: 978-1-119-09212-4 (ebk.) ISBN: 978-1-119-09213-1 (ebk.)

No part of this publication may be reproduced, stored in a retrieval system or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, scanning or otherwise, except as permitted under Sections 107 or 108 of the 1976 United States Copyright Act, without either the prior written permission of the Publisher, or authorization through payment of the appropriate per-copy fee to the Copyright Clearance Center, 222 Rosewood Drive, Danvers, MA 01923, (978) 750-8400, fax (978) 646-8600. Requests to the Publisher for permission should be addressed to the Permissions Department, John Wiley & Sons, Inc., 111 River Street, Hoboken, NJ 07030, (201) 748-6011, fax (201) 748-6008, or online at http://www.wiley.com/go/permissions.

Limit of Liability/Disclaimer of Warranty: The publisher and the author make no representations or warranties with respect to the accuracy or completeness of the contents of this work and specifically disclaim all warranties, including without limitation warranties of fitness for a particular purpose. No warranty may be created or extended by sales or promotional materials. The advice and strategies contained herein may not be suitable for every situation. This work is sold with the understanding that the publisher is not engaged in rendering legal, accounting, or other professional services. If professional assistance is required, the services of a competent professional person should be sought. Neither the publisher nor the author shall be liable for damages arising herefrom. The fact that an organization or Web site is referred to in this work as a citation and/or a potential source of further information does not mean that the author or the publisher endorses the information the organization or Web site may provide or recommendations it may make. Further, readers should be aware that Internet Web sites listed in this work may have changed or disappeared between when this work was written and when it is read.

For general information on our other products and services or to obtain technical support, please contact our Customer Care Department within the U.S. at (877) 762-2974, outside the U.S. at (317) 572-3993 or fax (317) 572-4002.

Wiley publishes in a variety of print and electronic formats and by print-on-demand. Some material included with standard print versions of this book may not be included in e-books or in print-on-demand. If this book refers to media such as a CD or DVD that is not included in the version you purchased, you may download this material at http://booksupport.wiley.com. For more information about Wiley products, visit www.wiley.com.

Library of Congress Control Number: 2015943420

TRADEMARKS: Wiley, the Wiley logo, and the Sybex logo are trademarks or registered trademarks of John Wiley & Sons, Inc. and/or its affiliates, in the United States and other countries, and may not be used without written permission. Cisco is a registered trademark of Cisco Systems, Inc. All other trademarks are the property of their respective owners. John Wiley & Sons, Inc. is not associated with any product or vendor mentioned in this book.

To my dear wife, Heike, and to her father, Joseph Polteraitis, whom we loved and lost this year.

#### ACKNOWLEDGMENTS

*I want to thank* the entire editing and production staff who have helped to make this book as good as it can possibly be. That includes Kelly Talbot, my development editor, who gave me great advice beyond simply grammar and style. I took full advantage of all his years of experience as an editor. He was the conductor of this orchestra and ensured everything was where it was supposed to be when it as supposed to be.

I also would like to thank the technical editor, Paul Sutton, who saved me from myself a number of times. It is so comforting to know that someone with deep technical knowledge is looking over your shoulder.

A special thanks goes to Ken Brown for encouraging me to update this book and helping to select new topics to add.

#### ABOUT THE AUTHOR

*Troy McMillan is a* trainer and writer from Sugarloaf Key, Florida. He began his IT career with IBM in 1999, supporting point-of-sale systems. After achieving his MCSE, he became a network administrator in the Atlanta office of a global manufacturer of electric motors. In 2000 he took his first job as a trainer, teaching MCSE classes to career changers at a local IT school in Atlanta.

In 2001 Troy started delivering corporate training for New Horizons in Atlanta. His concentration was in Microsoft, CompTIA, and Cisco classes. In 2002, Troy started his own training company while continuing with New Horizons on a contract basis and also teaching at various colleges and technical schools in the Atlanta area.

In 2003 Troy began traveling the United States and Canada teaching Cisco, wireless (CWNA program), and Microsoft classes for training organizations such as Global Knowledge, New Horizons, and PPI.

In 2005 Troy accepted a position with Kaplan University of Professional and Continuing Education, creating practice tests and study guides for the Self-Test and Transcender brands. His work includes Microsoft, but he is the principal Cisco writer.

Troy's first book, *Change Your Career: Computer Network Security as Your New Profession* (Kaplan Publishing) was released in 2007. It is a guide that provides resources and helpful hints for career changers considering a career in this field.

Troy began contributing to and providing technical edits for a number of Sybex books in 2009. This included contributing to Todd Lammle's CCNA Wireless Study Guide: IUWNE Exam 640-721 and CompTIA Network+ Study Guide (Exam: N10-005), doing technical edits and contributing to Todd's CCNA Cisco Certified Network Associate Review Guide, and acting as technical editor for Darril Gibson's Windows 7 Desktop Support and Administration: Real World Skills for MCITP Certification and Beyond (Exams 70-685 and 70-686). He is currently providing technical editing on Toby Skandier's Network Administrator Street Smarts: A Real World Guide to CompTIA Network+ Skills.

In 2010 Troy coauthored the VCP VMware Certified Professional on vSphere 4 Review Guide with Brian Perry, Chris Huss, and Jeantet Fields. In 2010 he also created and edited text books for Penn-Foster on Apple computers, basic troubleshooting, and mobile devices. Troy created classroom instruction materials for many of the Sybex titles already listed as well as for the MCTS: Windows Server 2008 R2 Complete Study Guide (Exams 70-640, 70-642 and 70-643) by William Panek.

Since 2010 Troy has worked on the following print projects:

- ► Coauthor of CISSP Cert Guide (Pearson Education)
- ▶ Prep test question writer for CCNA Wireless 640-722 Official Cert Guide (Cisco Press)
- ► Coauthor of CompTIA A+ Complete Review Guide: Exams 220-801 and 220-802 (Sybex)
- ► Author of CompTIA A+ Complete Review Guide: Exams 220-901 and 220-902 (Sybex)
- ► Assisted Todd Lammle with the update to CompTIA Network+ Study Guide: Exam N10-006 (Sybex)
- ► Coauthor of CompTIA Advanced Security Practitioner (CASP) CAS-002 Cert Guide (Pearson Education)

He also has written and appeared in the following training videos for Oncourse learning:

- Security +
- Network +
- ► Microsoft 70-410, 411,412 exam prep
- ▶ ICND 1
- ▶ ICND 2
- Cloud +
- ▶ CASP
- CISSP

Prior to his career in IT, Troy was a professional musician. From 1968 to 1986, he recorded and performed with many of his own bands and as a backup musician for acts including Vassar Clements and Delbert McClinton. He worked for a number of years as a session musician and songwriter in Nashville as well. In 1983 he returned to school, earning a BBA in Management from Georgia State University in 1986. He operated his own businesses after graduation, as well as working several years in retail management. He began a self-study in IT in the 1990s, leading to his first IT job at IBM.

Troy lives with his wife, Heike, and a house full of dogs, cats, and birds in Sugarloaf Key, Florida. He enjoys running, music, and sports of all kind, especially NASCAR.

#### INTRODUCTION

The first edition of this book was designed to fill a gap that has existed for some time in technical books and instructional materials covering networking in general and Cisco technology in particular. As a trainer, I struggled to find materials that struck a middle ground between basic networking texts and books that jump immediately into certification-level topics for which many readers and students were not prepared to digest. The reaction to the first edition confirmed my belief that a book of this type is needed and drove the creation of this second edition.

There will always be a market for books designed to present and review certification-level topics to those who are already familiar with the knowledge required to understand those topics. In today's economic times, however, there is a whole new breed of students who are either taking classes or operating in a self-study capacity who do not have this prerequisite knowledge and may not even realize this as they attempt to tackle certification-level classes and books.

I have seen these students in my classes over the years. They are no less intelligent or motivated than the students who have more background and experience. But at the pace at which these books and classes must move to cover all the material, they soon find themselves struggling. Some even give up entirely.

This book is designed to cover all of the basics required to really understand routing and switching, providing the required amount of time to digest the fundamentals and then moving on to actually setting up and configuring the routers and switches and seeing them operate. It does not attempt to cover every bell and whistle that these devices offer, nor does it cover every topic that is on a Cisco CCENT exam. What it does do is provide all of the basic network information from a Cisco perspective.

The student who reads this book and works through these exercises or the student who takes a class using this book as its text will come away ready in every way to tackle books and classes targeted for exam prep for the CCNA. That is the goal of this book and was our guiding principle throughout its creation.

#### Who Should Read This Book

This book is designed for anyone wishing to gain a basic understanding of how networks operate and how Cisco devices in particular fulfill their roles in the process. This includes:

- ► Those who have been away from the IT industry for some time and are reentering the field
- ► Career changers with no previous experience
- ▶ Students who have struggled with certification-level prep materials
- Students who have had success with certification-level prep materials but came away from the experience with a shallow understanding of the core foundational knowledge

#### What's Inside

Here is a glance at what's in each chapter.

**Chapter 1, "Networks,"** describes network components, classifies LANs and WANs by function, and compares and contrasts peer-to-peer and client-server networks.

**Chapter 2, "The OSI Model,"** explains the purpose of reference models, introduces the layers of the OSI model, and describes how the layers relate to the encapsulation process.

**Chapter 3, "TCP/IP,"** explains the TCP/IP reference model, compares it to the OSI model, and describes the function of the four layers of the model.

**Chapter 4, "Protocols,"** describes the function of protocols in networking and surveys various protocols that operate at each layer of the TCP/IP model.

**Chapter 5, "Physical and Logical Topologies,"** defines the meaning of a topology in networking and describes the main physical and logical topologies.

**Chapter 6, "Numbering Systems,"** explains the main numbering systems of importance in networking, the binary and hexadecimal systems, and how they are converted to and from the decimal system.

**Chapter 7, "Classful IP Addressing,"** explains the basics of IP addressing, identifies the types of IP addresses, introduces network troubleshooting tools, and describes the use of DHCP to automate the IP configuration process.

**Chapter 8, "Classless IP Addressing,"** points out the shortcomings of classful IP addressing, explains the benefits of classless subnetting, and introduces the components of CIDR.

**Chapter 9, "Media,"** begins with a brief description of media types, then explains cable behaviors and characteristics, and ends with a survey of the types of cables and their proper use.

**Chapter 10, "Network Devices,"** describes the function of the various devices found in a network and explains design principles guiding their placement.

**Chapter 11, "LAN Operations,"** explains both the routing and the switching process and describes how they fit together in end-to-end communication.

**Chapter 12, "Managing the Cisco IOS,"** introduces the components of the Cisco operating system, describes the boot process of a router or switch, and describes how to navigate the command-line interface.

**Chapter 13, "Configuring Routers,"** explains how to get a router operational, including cabling the router, logging into the IOS, securing the router, and configuring its interfaces.

**Chapter 14, "Configuring Switches,"** explains how to get a switch operational, including cabling the switch, logging into the IOS, securing the switch, configuring its switch ports, and creating and managing VLANs.

**Chapter 15, "Configuring Static Routing,"** explains how routes are configured and verified at the CLI and how to configure inter-VLAN routing.

**Chapter 16, "Configuring Dynamic Routing,"** introduces how dynamic routing functions, explains the types of routing protocols, and describes how to configure an example of each.

**Chapter 17, "Device Security,"** describes the security features available in Cisco devices and the issues those features address. It also covers the implementation of these features.

#### How to Contact the Author

I welcome feedback from you about this book or about books you'd like to see from me in the future. You can reach me by writing to mcmillantroy@hotmail.com.

Sybex strives to keep you supplied with the latest tools and information you need for your work. Please check their website at www.sybex.com, where we'll post additional content and updates that supplement this book should the need arise. Enter Cisco Networking Essentials in the Search box (or type the book's ISBN—978-1-119-09215-5), and click Go to get to the book's update page.

# CONTENTS AT A GLANCE

	Introduction	XXIII
CHAPTER 1	Networks	1
CHAPTER 2	The OSI Model	19
CHAPTER 3	TCP/IP	39
CHAPTER 4	Protocols	63
CHAPTER 5	Physical and Logical Topologies	91
CHAPTER 6	Numbering Systems	109
CHAPTER 7	Classful IP Addressing	129
CHAPTER 8	Classless IP Addressing	153
CHAPTER 9	Media	175
CHAPTER 10	Network Devices	201
CHAPTER 11	LAN Operations	225
CHAPTER 12	Managing the Cisco IOS	253
CHAPTER 13	Configuring Routers	281
CHAPTER 14	Configuring Switches	315
CHAPTER 15	Configuring Static Routing	337
CHAPTER 16	Configuring Dynamic Routing	353
CHAPTER 17	Device Security	371
	Appendix A Answers to Review Questions	393
	Appendix B CCNA Essentials: Ancillary Exercises	407
	Index	437

# CONTENTS

	Introduction	xxiii
CHAPTER 1	Networks	1
	Describing Network Components  Defining the Benefits of Networks  Identifying the Requirements for a Network  Classifying Networks by Function  Understanding LANs  Understanding WANs  Defining Network Architectures  Understanding Peer-to-Peer Networks  Understanding Client-Server Networks  The Essentials and Beyond	
CHAPTER 2	The OSI Model	19
	Using Reference Models Understanding the Benefits of Reference Exploring Reference Model Examples Introducing the Layers of the OSI Model Understanding the Application Layer Understanding the Presentation Layer Understanding the Session Layer Understanding the Transport Layer Understanding the Network Layer Understanding the Data-Link Layer Understanding the Physical Layer Understanding the Physical Layer Understanding the OSI Encapsulation Process Identifying the Process on the Source Device Identifying the Process on the Destination Device The Essentials and Beyond	
CHAPTER 3	TCP/IP	39
	Understanding the TCP/IP Model	

	Comparing the OSI and TCP/IP Models	44
	Describing the TCP/IP Encapsulation Process	46
	Understanding Data and PDUs	46
	Describing the Contents of Data	47
	Describing the Contents of Segments	47
	Describing the Contents of Packets	47
	Describing the Contents of Frames	47
	Understanding the Conversion to Bits	48
	Describing the Functions at the Transport Layer	50
	Understanding TCP	50
	Understanding UDP	51
	Describing the Functions at the Internet Layer	52
	Defining Logical Addressing	53
	Performing Routing	54
	Accomplishing Packet Forwarding	54
	Describing the Functions of ARP	55
	Illustrating the ARP Broadcast	55
	Describing the Logic of MAC-to-IP-Address Conversion	57
	The Essentials and Beyond	59
CHAPTER 4	Protocols	63
	Understanding the Function of Protocols	64
	Defining Routed Protocols	64
	Defining Routing Protocols	64
	Exploring Application Layer Protocols	65
	Describing FTP	65
	Describing TFTP	67
	Describing SMTP	67
	Describing DNS	69
	Describing SNMP	70
	Exploring Transport Layer Protocols	72
		776
	Reviewing TCP	
	Reviewing TCP	
		76
	Reviewing UDP	76

	Describing ICMP Describing IGMP Exploring Network Access Layer Protocols Defining Network Access Layer Protocols on the LAN Defining Network Access Layer Protocols on the WAN The Essentials and Beyond	
CHAPTER 5	Physical and Logical Topologies	91
	Designing the Physical Topology Implementing a Bus Topology Implementing a Ring Topology Implementing a Star Topology Implementing a Mesh Topology Implementing a Hybrid Topology Implementing a Point-to-Point Topology Implementing a Point-to-Multipoint Topology Designing the Logical Topology Understanding the Token Ring Topology Understanding the FDDI Ring Topology Understanding the Star Topology The Essentials and Beyond	
CHAPTER 6	Numbering Systems	109
	Exploring Binary Numbering.  Understanding the Base-2 Numbering System.  Understanding the Relationship between Binary and Computers.  Exploring Hexadecimal Numbering.  Understanding the Base-16 Numbering System.  Identifying MAC Addresses  Applying Conversions.  Decimal-to-Binary Conversion  Hex-to-Decimal Conversion.  Binary-to-Hex Conversion.  The Essentials and Beyond	

CHAPTER 7	Classful IP Addressing	129
	Describing the Function of IP Addresses	129
	Identification	
	Segmentation	131
	Identifying IP Address Types	
	Defining IP Address Classes	
	Identifying Network and Host Addresses	
	Describing Private IP Addresses and NAT	
	Utilizing Diagnostic Tools.	
	Executing the <i>ipconfig</i> Command	
	Executing the <i>ping</i> Command	
	Executing the <i>arp</i> Command	
	Executing the <i>traceroute</i> Command	143
	Understanding DHCP	143
	Operations	143
	Cisco DHCP	145
	Introducing IPv6	
	IPv6 Address Format	146
	IPv6 Address Types	147
	Special IPv6 Addresses	148
	The Essentials and Beyond	148
CHAPTER 8	Classless IP Addressing	153
	Understanding the Limitations of Classful Networking	153
	Exhaustion of the Class B Network Address Space	
	Unmanageable Routing Tables	
	Exhaustion of the 32-Bit IPv4 Address Space	
	Understanding the Benefits of Subnetting	
	Identifying Sources of Network Congestion	
	Deploying Subnetting as a Segmentation Tool	
	Describing the Components of CIDR	
	Introducing Classless Subnetting	
	Designing and Implementing CIDR	
	Understanding VLSM	
	Summarization	
	The Essentials and Beyond	

CHAPTER 9	Media	175
	Selecting the Proper Media Type	175
	Bandwidth	
	Security	
	Convenience	
	Cost	
	Understanding Cabling	
	Describing Cable Behavior and Characteristics	181
	Describing Physical Implementations	
	Choosing the Correct Wiring Standard	
	Describing Wireless Standards	
	Identifying Standards Bodies	
	Understanding 802.11 Amendments	
	Understanding Wireless LAN Components and Terminology	
	Describing CSMA/CA Operation	
	The Essentials and Beyond	
CHAPTER 10	Network Devices	201
	Describing Device Functions	201
	Understanding Repeaters	
	Understanding Hubs	
	Understanding Bridges	
	Understanding Switches	
	Understanding Routers	
	Understanding Wireless Access Points and Wireless Routers	
	Understanding Device Placement Principles	
	Defining Broadcast Domains	
	Defining Collision Domains	
	Understanding the Cisco Three-Layer Model	
	The Essentials and Beyond	
CHAPTER 11	LAN Operations	225
	Understanding the Routing Process	225
	Describing Routing Tables	
	Understanding Population Methods	
	Understanding ropulation Methods	

	Understanding Administrative Distance Using Routing Protocols  Describing the Switching Process Reviewing MAC and IP Addresses Reviewing Contention Methods. Describing MAC Address Tables. Understanding Frame Forwarding  Describing End-to-End Communications Understanding the Local LAN Process Understanding the Remote Communication Process The Essentials and Beyond	
CHAPTER 12	Managing the Cisco IOS	253
	Describing Components  Defining the Contents of RAM  Defining the Contents of NVRAM  Defining the Contents of Flash  Defining the Contents of ROM  Describing IOS Navigation  Connecting to the Device  Accessing User, Privileged, and Global Configuration Modes  Understanding and Managing the Boot Process  Understanding the Boot Process  Managing the IOS  Understanding Configuration Files  Managing the Configuration Register.  The Essentials and Beyond	
CHAPTER 13	Configuring Routers	281
	Cabling the Router Cabling Router to Router. Cabling Router to Switch. Cabling PC to Router Cabling Router to CSU/DSU Creating a Console Session Connecting with the Console Cable Connecting Through the USB Port.	