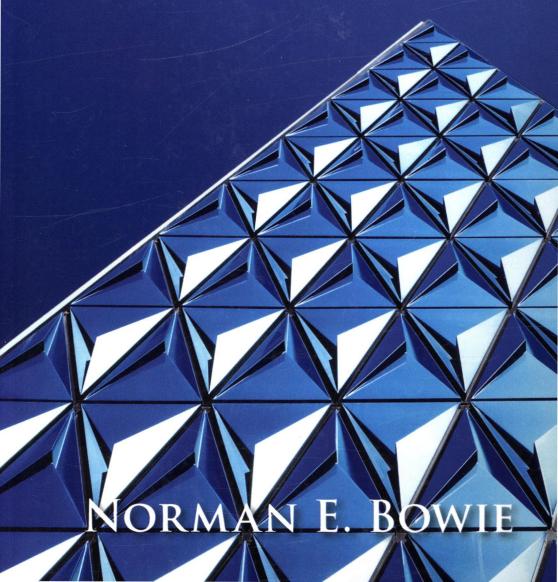
BUSINESS ECOND ETHICS SECOND

A KANTIAN PERSPECTIVE



It is more important than ever that a business must be both ethical and profitable. In this thoroughly revised and updated second edition, Professor Norman E. Bowie shows that by applying Kant's three formulations of the categorical imperative, and by doing the right thing for the right reason, a business can achieve success in both of these fields. Bowie uses examples such as building trust, transparency through open book management and respecting employees by providing a living wage and meaningful work. This new edition, for graduates and academic researchers in the field of business ethics, has been heavily revised to include the newest scholarship on Kantian ethics, including:

- A new emphasis on Kant's later moral and political theory.
- · A workable account of Kantian capitalism.
- · Accounts on corporate social responsibility, Kantianism and human rights, corporate moral agency, and the Kantian theory of meaningful work.

Norman E. Bowie is Professor Emeritus at the University of Minnesota where he held the Elmer L. Andersen Chair in Corporate Responsibility. He is best known for bringing the moral philosophy of Immanuel Kant to bear on issues in business ethics. He authored or edited 18 books and about 100 articles. He is past president of the Society for Business Ethics and recipient of the Society's award for outstanding scholarly achievement. He has been honored with a festschrift under the title Kantian Business Ethics: Critical Perspectives.

www.cambridge.org Cover image CC0 pexels-photo-139198

Cover design by James F. Brisson

Business Ethics: A Kantian Perspective

SECOND EDITION

NORMAN E. BOWIE University of Minnesota



CAMBRIDGE UNIVERSITY PRESS

One Liberty Plaza, 20th Floor, New York, NY 10006, USA

Cambridge University Press is part of the University of Cambridge.

It furthers the University's mission by disseminating knowledge in the pursuit of education, learning, and research at the highest international levels of excellence.

www.cambridge.org Information on this title: www.cambridge.org/9781107543959 10.1017/9781316343210

© Norman E. Bowie 2017

This publication is in copyright. Subject to statutory exception and to the provisions of relevant collective licensing agreements, no reproduction of any part may take place without the written permission of Cambridge University Press.

First published 2017

Printed in the United Kingdom by Clays, St Ives plc

A catalogue record for this publication is available from the British Library.

Library of Congress Cataloging-in-Publication Data

Names: Bowie, Norman E., 1942- author.

Title: Business ethics: a Kantian perspective / Norman E. Bowie,

University of Minnesota.

Description: Cambridge, United Kingdom: Cambridge University Press, 2017. Revised edition of: Business ethics: a Kantian perspective, originally published in 1999. Includes bibliographical references and index.

Identifiers: LCCN 2016041865 ISBN 9781107120907 (hardback)

ISBN 9781107543959 (paperback)

Subjects: LCSH: Business ethics. | Business ethics - Philosophy. |

Kant, Immanuel, 1724-1804.

Classification: LCC HF5387.B683 2017 | DDC 174/.4-dc23

LC record available at https://lccn.loc.gov/2016041865

ISBN 978-1-107-12090-7 Hardback ISBN 978-1-107-54395-9 Paperback

Cambridge University Press has no responsibility for the persistence or accuracy of URLs for external or third-party Internet Web sites referred to in this publication and does not guarantee that any content on such Web sites is, or will remain, accurate or appropriate.

Business Ethics: A Kantian Perspective

It is more important than ever that a business must be both ethical and profitable. In this thoroughly revised and updated second edition, Professor Norman E. Bowie shows that by applying Kant's three formulations of the categorical imperative, and by doing the right thing for the right reason, a business can achieve success in both of these fields. Bowie uses examples such as building trust, transparency through open book management and respecting employees by providing a living wage and meaningful work.

This new edition for graduates and academic researchers in the field of business ethics, has been heavily revised to include the newest scholarship on Kantian ethics, including:

- A new emphasis on Kant's later moral and political theory.
- · A workable account of Kantian capitalism.
- Accounts on corporate social responsibility, Kantianism and human rights, corporate moral agency, and the Kantian theory of meaningful work.

Norman E. Bowie is Professor Emeritus at the University of Minnesota where he held the Elmer L. Andersen Chair in Corporate Responsibility. He is best known for bringing the moral philosophy of Immanuel Kant to bear on issues in business ethics. He authored or edited 18 books and about 100 articles. He is past president of the Society for Business Ethics and recipient of the Society's award for outstanding scholarly achievement. He has been honored with a festschrift under the title *Kantian Business Ethics: Critical Perspectives*.

My wife Maureen provided encouragement to both do this project and get it done



Preface

The first edition published in 1999 was the culmination of five years of research that began in 1994 with an invitation to present a Ruffin Lecture at the Darden School, University of Virginia. I decided to write on Kantian capitalism because my friend Ed Freeman had not completed that project himself. His essay with the late William Evan published in the third edition of Beauchamp and Bowie's *Ethical Theory and Business* was entitled, "A Stakeholder Theory of the Modern Corporation: Kantian Capitalism." However, Freeman's stakeholder theory took a pragmatic turn, and I took up the challenge of presenting a Kantian theory of business ethics. Over the past two decades Ed and I have continued a friendly debate about the role of pragmatism in business ethics. Ed has even argued that my Kantian capitalism has become pragmatic over the years. I invite the readers of the second edition to decide for themselves whether Freeman is correct.

During the 1996-97 academic year I took a sabbatical as a fellow at Harvard's Program in Ethics and the Professions as it was called then. My colleagues in that program under the leadership of Dennis Thompson provided invaluable insights as I turned my original idea of Kantian capitalism into a book. The resulting book was published in 1999 to reasonable reviews but frankly not much enthusiasm. However, gradually a critical literature around the book arose, and some younger scholars, including several in Europe, began expanding the Kantian project. A festschrift in my honor brought forth several innovative insights into Kantian business ethics such as a Kantian theory of environmental ethics in a business context. I followed up with a more general book on business ethics, Business Ethics in the 21st Century (2013). One chapter of that book was devoted entirely to how I thought Business Ethics: A Kantian Perspective should be revised and included some of my reaction to scholars who were taking Kantian business ethics in new directions. I had thought that Business Ethics in the 21st Century would be my last book, but Cambridge

University Press offered me the opportunity to revise and expand on the first edition. I was delighted to take up the task. So here are my latest thoughts on Kantian business ethics in a context where there is much more enthusiasm about Kantian capitalism then there was when the first edition was published.

I remain indebted to those individuals and institutions who contributed so much to my being able to successfully complete the first edition. As for the second edition, I wish to thank the two anonymous reviewers for Cambridge University Press for their many helpful criticisms and comments. Several of the additions to this edition are the result of their critical analysis. I owe special thanks to Kendy Hess and Amy MacArthur who critically reviewed my account of corporate moral agency and allowed me to quote from their work, some of it unpublished.

I wish to thank several colleagues and friends who reviewed sections of the manuscript and made many helpful comments. Jeffery Smith and Marc Cohen were invaluable in that regard. I also benefited from questions and comments from a presentation based on Chapter 4 that I made at York University in Toronto. Mark Schwartz was especially helpful at that time.

I was marvelously served by three editors at Cambridge University Press. Paula Parish guided me through the initial contract and review process while Valerie Appleby and Joshua Penney guided me through the production process. Also thanks to the entire production team of Siva Prakash Chandrasekaran, Fred Goykhman, and Jim Diggins.

I am thankful to Blackwell Publishers, now a part of Wiley, for allowing the rights to revert to me and thus enable publication of the second edition. The discussion of corporate ethics programs in Chapter 2 is based on a portion of an article that Scott Reynolds and I published in *Business Ethics Quarterly*. See "A Kantian Perspective on the Characteristics of Ethics Programs," *Business Ethics Quarterly*, 14 (2004), 275–92.

Chapter 2 also contains my discussion of two critics of my analysis of meaningful work by Joanne Ciulla and Joseph Desjardins, which is heavily based on my article "A Reply to my Critics" in *Kantian Business Ethics: Critical Perspectives*, D.G. Arnold and J.D. Harris (eds.) (Cheltenham, UK: Edward Elgar, 2012), 175–89. Permission granted by Edward Elgar, the editors Denis Arnold and Jared Harris, and by my critics Joanne Ciulla and Joeseph Desjardins whom I generously quoted.

Chapter 3 contains material on a Kantian theory of leadership from a much more extended discussion of that topic. See "A Kantian Theory of Leadership," *Leadership & Organization Development Journal* 21 (2000), 185–93, reprinted by permission of Emerald Group Publishing

The central argument of Chapter 4 is that one can both be a Kantian and believe that good ethics is good business. Having profit as a reason for action does not violate Kant's insistence that for an action to be morally worthy it must be done from the proper motive – because it is right. I also claim that managers have a duty to be beneficent, that is, to practice corporate social responsibility, and that doing so is also consistent with their obligation to seek profit. All this was argued in "Why Kant's Insistence on Purity of Will does not Preclude Application of Kant's Ethics to For-Profit Businesses," in *Wealth*, *Commerce*, *and Philosophy: Foundational Thinkers and Business Ethics*, E. Heath and B. Kaldis (eds.) (University of Chicago Press, 2017, used by permission of University of Chicago Press.

Chapter 4 also includes the image of Professor Archie Carroll's "Pyramid of Corporate Social Responsibility," used by permission of Archie B. Carroll. Archie B. Carroll, "Managing Ethically with Global Stakeholders: Present and Future Challenges," *Academy of Management Executive* 18.2 (2004), p. 116, adapted from Archie B. Carroll, "The Pyramid of Corporate Social Responsibility: Toward the Moral Management of Organizational Stakeholders," *Business Horizons*, 34 (1991), 39–48.



Contents

Preface	page ix
Introduction	1
1 Self-Defeating Immoral Business Practice	7
Inconsistency and Immorality	8
Applications to Business	10
Objections to This Kantian Analysis	14
The Challenge of Behavioral Ethics	22
Extending the Reach of the Categorical	
Imperative: Pragmatically Inconsistent Maxims	26
Why Neither Being Trustworthy Nor Not Trusting	
in Business Involves a Pragmatic Contradiction	29
Transition to Chapter 2	37
2 Treating Stakeholders with Respect	41
The Respect-for-Persons Principle	43
Not Using Employees: Neither Coercion Nor Decei	it 47
How Managers Can Reduce the Adverse Impact	
of Coercive Conditions and Reduce	
Information Asymmetry	53
What about Deception in Advertising?	59
A Brief Summary	61
Positive Freedom and Meaningful Work: Respecting	g
the Humanity in a Person	62
Summary	78
3 The Firm as a Moral Community	82
Creating the Kantian Moral Firm: The Kingdom-of	-
Ends Formulation of the Categorical Imperative	82
Principles of a Moral Firm	84
The Principles Explained, Applied, and Defended	85

viii Contents

	The Nature of Organizations, Leadership, and Reciprocity Can Kantian Moral Theory Apply to an Organization? Transition to Chapter 4	95 104 124
4	Acting from Duty and Seeking Profit	130
Kant's Position on the Purity of Moral Motives	Kant's Position on the Purity of Moral Motives	131
	Should Business Change the Way It Talks about Its	
The Mora A Compl Kantian (Kantian I	Good Deeds?	136
	The Moral Obligation to Seek Profits	142
	A Complicating Implication of This Analysis	144
	Kantian Capitalism: Moral Profit Seeking	144
	Kantian Ethics and Corporate Social Responsibility	149
	Transition to Chapter 5	159
5	Kantian Ethics and International Business	164
*	The Morality of the Market	165
	An Argument for Universal Ethical Values	168
	An Argument for Truly Universal Standards	
	of Business Ethics	171
	Can Kantian Capitalism Contribute to Universal	
	Rights, Democracy, and World Peace?	178
	The Argument That Capitalism Supports Democratic	
	Institutions	180
	The Argument That Capitalism Supports World Peace	183
	Multinationals, Human Rights, and the United Nations	185
	Beneficence and the United Nations Sustainable	
	Development Goals	195
	Objections and Replies	197
	Conclusion	205
Ind	ex	211

Introduction

The first edition of Business Ethics: A Kantian Perspective was followed by several papers in scholarly journals such as Business Ethics Quarterly and Journal of Business Ethics on specific topics such as "A Kantian Theory of Meaningful Work." For a few years after publication of Business Ethics: A Kantian Perspective, it seemed as if I were the only person working on a Kantian theory of business ethics. More recently, however, a number of scholars have become active in the project to apply Kantian ethics to issues in business ethics. Among these scholars are Wim Dubbink, Jeffery Smith, and Amy MacArthur. Kantian Business Ethics: Critical Perspectives, the festschrift on my work in business ethics, presented a number of innovative ideas for expanding the Kantian business ethics project into such areas as business obligations to the environment and business obligations in the financial service sector that was stimulated by the financial crisis of 2008-09. In addition, other scholars began to show how various claims made by Kantians could be tested empirically. A more detailed discussion of how Kantian capitalism dovetails with empirical research follows later in this introduction.

The new group of scholars mentioned in the preceding paragraph have made much use of Kant's *Metaphysics of Morals* to move the Kantian project forward. In the first edition, I ignored the *Metaphysics of Morals*, an oversight that I have tried to correct in the second edition. The second edition weaves insights from *Metaphysics of Morals* and Kant's later moral and political philosophy throughout the chapters as the subjects under discussion warrant.

One of the areas in which the *Metaphysics of Morals* has been most helpful is in the discussion around the debate about corporate agency. That debate is one of the few areas of business ethics that I have virtually ignored throughout my career. The debate about corporate agency is the debate around the notion of whether corporations are sufficiently like people to be held morally accountable. Historically

2 Introduction

Peter French has defended the notion of corporate agency while a host of critics have been allied against it. In this second edition, I have a lengthy discussion of this debate and my own defense of a somewhat limited notion of corporate agency. Since I want a theory of Kantian capitalism that applies to all three levels of analysis – the individual, the organizational, and the societal – I felt it necessary to provide an account of corporate agency that would allow me to speak of holding a corporate entity – as distinct from an individual or individuals in the corporation – responsible.

Philosophers and social scientists have often been in conflict about the value that each brings to the table of business ethics. Some social scientists have thought that if ethical analysis is not based on scientific facts about how organizations and businesspeople behave, then philosophical ethics and by implication Kant's ethics have little practical relevance. Some philosophers, on the other hand, have thought that their social science colleagues have missed the point, since the job of ethical theory is to ask whether the corporate conduct can be justified, and if so on what grounds. The fact that people behave in a certain way does not mean that they ought to behave in this way. As social scientists and philosophers have attended each others' conferences, especially in meetings of the Society for Business Ethics and the Social Issues in Management Division of the Academy, and have published in the same journals - Business Ethics Quarterly contains both empirical and philosophical research – I had thought that much of the old animosity between the two had disappeared. Unfortunately, a recent development has rekindled the animosity, especially by those called behavioral ethicists who have questioned the utility and legitimacy of philosophical ethics. Some of the leading spokespeople in that group have been quite aggressive in arguing that in light of what we know about human behavior, philosophical ethics is useless as a tool for changing corporate behavior.

In the first edition, I said the following about empirical research in business ethics: I believe that empirical knowledge does have an important role to play within Kant's theory. I then quoted Kant.

Practical philosophy (that is, the science of how man ought to behave) and anthropology (that is, the science of man's actual behavior) are closely connected and the former cannot subsist without the latter; for we cannot tell whether the subject to which our considerations applies is capable of what is