

专业认证考试丛书

ALL-IN-ONE

MCSE Windows 2000 Designing 考试指南

MCSE Windows 2000 Designing All-in-One Exam Guide

英文
原版

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- 完全覆盖三门 Designing 考试的所有内容
- 由权威 Microsoft 认证培训专家与行业专家编写



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[美] Harry Brelsford Michael Hinrichsen 著



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内 容 简 介

本书是美国著名的出版商 McGraw-Hill 出版的畅销认证系列丛书 All-in-One 中的一本。本书包含现行的 MCSE Windows 2000 Designing 核心考试的全部内容, 即 Directory Services Infrastructure、Network Infrastructure 和 Network Security 三门 Designing (设计) 考试。作者在本书中提供了极具洞察力的专家经验, 每一章都包括详细的考试目标、实践问题和实用练习, 详细讲述了 Windows 的安装、配置和故障排除等方面的内容, 光盘中包含大量原汁原味的考试试题、测试引擎和专题讲座视频片断。本书适合 MCSE 认证考试的备考者使用。

Harry Brelsford & Michael Hinrichsen: **MCSE Windows 2000 Designing All-in-One Exam Guide.**

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DEDICATION

Again and again, my family provides the strong support needed to complete one of these books and, while I can never fully repay them,

I do offer my heartfelt thanks and love (if not olive branch).

Thanks to my wife, Kristen, and sons, Geoffrey and Harry. Even our beloved Springer Spaniels, Brisker and Jaeger, deserve part of this dedication.

Harry Brelsford

I want to thank my darling Kim, who is the love of my life and my biggest supporter and advisor along with my two kids, Ryan and Sierra, who are the best children a father could have.

Michael Hinrichsen

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FOREWORD

If you think you have picked up just another book about becoming a Microsoft Certified Systems Engineer in Windows 2000, think again! This particular book happens to be written by Harry Brelsford and Michael Henrichsen who are definitely not just average MCSEs. What you will find, as in Harry's previous books, is a writing style that is understandable by not only the technical professional working in the field today, but also by the person considering a career transition to the technical profession—and that includes people with no technical background at all. Harry and Michael present the material in a scenario-based format, presenting problems and describing solutions with detailed explanations. This is very similar to the way the Windows 2000 exams are presented, although Harry and Michael admit early on in the book that the text alone will probably not prepare a person to take the certification exams. Hands-on experience with the product is extremely important and is strongly emphasized in the new curriculum.

I've managed a Certified Technical Education Center (CTEC) for more than two years with Paladin Data Systems in Poulsbo, Washington. It was a challenge to absorb the MCSE NT 4.0 requirements and then articulate these requirements to potential students in an understandable way. In comparing the MCSE NT 4.0 with the Windows 2000 certification, I discovered quickly that there is really very little to compare. The exams now measure the ability of a person to think on their feet and solve real-world problems. On the positive side, with the certification becoming more of a challenge to complete, we probably won't see MCSEs saddled with the denigrating sobriquet of "paper MCSE," a term made common in many magazine and newspaper articles about the MCSE field. In the good old days, it was possible for students to pass the exams through memorization and self-study of exam materials. The new program has shifted the focus to real-world problems and situations, and the new exams reflect this change. Be prepared to think and solve problems when taking the Windows 2000 exams.

Today, Paladin is moving into the network support business and we are employing our own staff of MCSEs, MCSDs, and MCDBAs. We talk to customers every day who ask our advice on the different types of hardware and software they should buy to meet their business requirements. That's when the help of a qualified networking professional is indispensable. Like many employers, we know that the MCSE designation implies a certain level of expertise in the field. The good news is that we have not been disappointed! The readers of this book should know that the technical qualifications are not the whole story and Harry and Michael do a great job of investigating the other qualities a good MCSE should have to be successful. For instance, they both talk about the value of integrating MCSE technical know-how with the business savvy of the MBA. Instead of the technical person and the financial person or decision-maker sitting at opposite ends of the building, they are sitting at the same table, developing a business strategy that meets the customer's needs.

MCSEs today are in a position to make technical recommendations that impact the bottom line and they must be prepared to provide concrete justification for their recommendations. In other words, the MCSE must be an interpreter, someone who can translate a company's functional requirements and specifications and communicate them to the decision-maker. This means presenting data and information in a logical format and being prepared to discuss alternatives or options. The MCSE is also a negotiator and should be prepared to explain benefits and trade-offs for each alternative course of action.

Harry and Michael cover all the bases of network design, infrastructure, and security. They know the mind-set of the techno-professional, so they are able to address the issues that matter most to their readers. How many MCSEs are waiting for the right company to come along and ask them to design a brand-new network from the ground up? A lot! But, realistically, how often is that going to happen? As Harry and Michael point out, an MCSE typically will inherit a network and then have to make it work—a challenging

job when working with limited resources.

In presenting the topic, "Designing a Security Solution for Access Between Networks," Harry and Michael reiterate the importance of security on a network and identify the different types of security available with Windows 2000. Security and privacy are major initiatives and concerns throughout the industry. MCSEs need to be prepared to explain to a customer the different types of network security that can be activated and the possible impacts to performance or vice versa.

The essence of networks is communication and Harry and Michael's book takes this once step further. Their emphasis on the MCSE needing to be a skilled communicator is right on. One of the most frustrating moments for a customer is the not knowing what's wrong with a network and when it will be fixed. The MCSE must not only be a skilled technician to analyze the problem and ultimately solve it. He or she must also be able to communicate the extent of the problem to a non-technical user, explain the possible solutions in layman's terms, as diplomatically as possible explain how long each solution will take, and how much it could cost. In many instances, an MCSE may not have the answers either, but the MCSE needs to be able to analyze a problem and communicate with the customer. The lack of communication can leave doubt in the customers' mind.

I congratulate Harry and Michael on this book, their writing style, and approach in explaining Windows 2000. This is not only a knowledge-based book, but also an excellent reference book to use while pursuing your MCSE Windows 2000 certification. Good luck and have fun!

Peggy J. Roy
Vice President
Paladin Data Systems
Poulsbo, Washington

ACKNOWLEDGMENTS

Where do we begin with the thanks on such a mammoth undertaking?

The authors would certainly like to start with the team at **Osborne/McGraw-Hill** who helped us slay every dragon we found around every corner on this road trip. And believe us, there were more dragons than we anticipated. These helpers include Jessica Wilson, Michael Sprague, Gareth Hancock, Betsy Manini, Andy Carroll, Stefany Otis and good old John Read.

Next up are all of the worker bees who worked hard in the background and under deep cover to pull together a million bits and bytes in completing this work. A tip of the hat to Anita Varghese, who started assisting us with case study development while being a full-time graduate student in the Information Technology program in the Graduate School of Business and Economics at Seattle Pacific University. Anita has since finished her Masters and is gainfully employed in the technology industry in the Pacific Northwest (you go girl!). We called on Mike Toot and Dave Mackey to assist us with some prickly security chapters and we're forever grateful. We owe special thanks to George Oakes, and Kim Hinrichsen for their help with Test Question development, and to Bruce Rudd for helping us with the CD-ROM. A few ardent BackOffice Professional Association (BOPA) members-Russell Rosco (a college professor at Shoreline Community College in Seattle), Timothy R. Smith (Major, Network Control Center Manager, U.S. Army in Tacoma, Washington), and Alice Goodman (Network Analyst at Airborne Express in Seattle, Washington)-pitched in with pages of valued content, advice, and review.

Others who deserve mention include the staff and faculty at Seattle Pacific University, where both of us teach MCSE courses to people just like you who are reading this book! These special people include George Myers, Gerhard Steinke, Alec Hill, Kristen Gauche, Travis Voltz, and David Wicks. And our employers and clients have provided countless war stories (as well as bona fide technical experiences) that have ended up on these pages. All told, the above parties have greatly contributed to the positive outcome of this book.

A Special Note from Harry Brelsford

Speaking in the first person, I'd like to thank Michael's ongoing commitment to this book. I think Michael would now agree that the experience was as valuable (if not more) as the time he spent studying at Harvard University. Michael, shall we dance again (after a long vacation, of course)?! I also thank the staff at *Microsoft Certified Professional Magazine* for winks, nods, backslaps, and other forms of encouragement (these made no small difference in completing this work!).

A Special Note from Michael Hinrichsen

I think Harry will agree that whenever we take on a project as enormous as this one, it sounds very good. It usually takes some time before we realize the enormity of the task before us and we start looking at things like page count. Then, before you know it, someone is asking for dedications and acknowledgments. The time does fly...

I would like to thank my partner, Harry Brelsford, for offering me this opportunity and **Osborne/McGraw-Hill**. Harry originally recommended me to Osborne and is a true friend, a true professional, and someone whom I respect deeply. He also has a great "Texas accent," which was used throughout this book to its benefit. The folks at **Osborne/McGraw-Hill** have also been a pleasure to work with and I would work with them again in a heartbeat.

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