

PARTICIPATORY ACTION RESEARCH

Theory and Methods for Engaged Inquiry

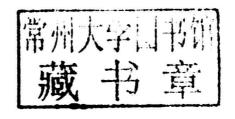
Jacques M. Chevalier and Daniel J. Buckles



Participatory Action Research

Theory and methods for engaged inquiry

Jacques M. Chevalier and Daniel J. Buckles





This first edition published 2013 by Routledge 2 Park Square, Milton Park, Abingdon, Oxon, OX14 4RN

Simultaneously published in the USA and Canada by Routledge

711 Third Avenue, New York, NY 10017

Routledge is an imprint of the Taylor & Francis Group, an informa business

© 2013 Jacques M. Chevalier and Daniel J. Buckles

The right of Jacques M. Chevalier and Daniel J. Buckles to be identified as authors of this work has been asserted by them in accordance with sections 77 and 78 of the Copyright, Designs and Patents Act 1988.

All rights reserved. No part of this book may be reprinted or reproduced or utilised in any form or by any electronic, mechanical, or other means, now known or hereafter invented, including photocopying and recording, or in any information storage or retrieval system, without permission in writing from the publishers.

Trademark notice: Product or corporate names may be trademarks or registered trademarks, and are used only for identification and explanation without intent to infringe.

British Library Cataloguing in Publication Data A catalogue record for this book is available from the British Library

Library of Congress Cataloging-in-Publication Data A catalog record has been requested for this book Chevalier, Jacques M., 1949–

Participatory action research: theory and methods for engaged inquiry/Jacques M. Chevalier and Daniel J. Buckles.

p. cm.

Includes bibliographical references and index.

1. Action research. 2. Participant observation. 3. Social sciences – Research – Methodology. I. Buckles, Daniel, 1955– II. Title. H62.C3757 2012 001.4 – dc23 2012024841

ISBN: 978-0-415-54031-5 (hbk) ISBN: 978-0-415-54032-2 (pbk) ISBN: 978-0-203-10738-6 (ebk)

Typeset in Stone Sans by Florence Production Ltd, Stoodleigh, Devon, UK



Participatory Action Research

This book addresses a critical issue in the natural and social sciences: the difficulty researchers, experts and students face when trying to contribute to meaningful change in complex settings characterized by uncertainty. More than ever, researchers and actors need flexible means and grounded theory to combine people-based and evidence-based inquiry into situations that do not lend themselves to straightforward explanations and technical solutions alone.

The authors build on insights from many disciplines and lessons from the history of participatory action research (PAR), French psychosociology and related work in community development, education, public engagement, natural resource management and problem solving in the workplace. All formulations of PAR have in common the idea that research must be done 'with' people and not 'on' or 'for' people. Inquiry of this kind makes sense of the world through efforts to transform it, as opposed to simply studying human behaviour and views about reality.

The book contributes many new tools and conceptual foundations to this long-standing tradition, grounded in case studies and real-life examples of collective fact-finding, analysis and decision-making from around the world. It is a state-of-the-art modular textbook on PAR methods, theory and practice, suitable for a wide range of undergraduate and postgraduate courses, as well as working professionals.

Jacques M. Chevalier is Chancellor's Professor Emeritus in the Department of Sociology and Anthropology at Carleton University, Ottawa, Canada.

Daniel J. Buckles is Adjunct Research Professor in the Department of Sociology and Anthropology at Carleton University, Ottawa, Canada, and an independent consultant.

This book is a must for anyone seriously committed to research that ensures the authentic participation and empowerment of people from all walks of life, be they from oral or textual traditions, women or men, old or young, articulate or hesitant, outspoken or reserved.

Farida Akhter, Executive Director, UBINIG (Policy Research for Development Alternative), Dhaka, Bangladesh

This exciting and innovative book shows the patterns and processes that connect people and their social, practical and conceptual worlds in action. Its key themes of inter-dependence, relationship and the need for dialogue make it a book today for tomorrow's world. It should be on all reading lists as a key resource for developing socially-oriented pedagogies for a more peaceful, productive and interconnected world.

Jean McNiff, Professor of Educational Research at York St John University, York, UK and author of Action Research: Principles and Practice, now in its third edition (Routledge, 2013)

... a wonderful compendium, replete with practical tools and techniques that bring rigour and vigour to the international dialogue among action researchers ... This is a serious volume worth the time of any action researcher who is curious about how western (including francophone) perspectives on PAR come alive. This volume makes a significant contribution to the collective craft of scholarly-practice among action researchers.

Hilary Bradbury-Huang, Professor in the Division of Management at Oregon Health & Science University, Portland, USA and Editor of the journal Action Research

Illustrations

FIGURES

1.1	Participation, action, research	10
3.1	The ART Venn diagram	51
3.2	Current and ideal profiles of UNA programmes (Honduras)	53
3.3	Planning, Inquiry, Evaluation (PIE)	57
3.4	The balance and integration of PIE at SUCO	60
3.5	Current tendencies and desired directions for evaluation at CESO	62
4.1	Order and Chaos	69
4.2	Assessment 'A', chances of success and level of certainty	74
4.3	Assessment 'B', chances of success and level of certainty	76
5.1	Process Mapping, documentation and Internet links	87
5.2	Process Design	91
5.3	Park Dialogue process map	94
6.1	Skills in means	107
7.1	The GNH school improvement plan, Bhutan	123
7.2	Assessment of a Cree lodge business in Northern Quebec	127
7.3	Setting priorities for local development	132
7.4	Setting priorities among the Katkari in India	135
7.5	Monitoring Park Dialogue progress	141
7.6	CWY impact questions and process design	145
8.1	Validation of a Timeline assessment in Honduras	158
8.2	Levels and conditions of participation	176
9.1	Roots and consequences of not having legal title to a village site in	
	Siddeshwarwadi	194
9.2	Dreams and a path to a legal title for Siddeshwarwadi	196
9.3	Cree resource mapping and community tourism planning	200
9.4	Critical Path	210
9.5	Force, concession, accommodation, negotiation and consensus	212
10.1	Factors creating and counteracting barriers to community-based	
	pedagogy	223
10.2	Paradox – construction worksite accidents	225

10.3	Factors counteracting and contributing to construction worksite hazards	
10.4	Construction worksite hazards	241
10.5	Paradox – construction worksite accidents in France	245
11.1	Stakeholder Rainbow and climate change in Nigeria	261
12.1	Power, interest and legitimacy profile	266
12.2	Stakeholder profile card	267
12.3	Water contamination in Honduras	270
12.4	Stakeholder positions on a proposed Katkari village site, Ambewadi, period 1	274
12.5	Stakeholder positions on a proposed Katkari village site,	
	Ambewadi, period 2	279
12.6	The three 'Rs'	289
13.1	Adding positions to Social Analysis CLIP	296
13.2	Values, Interests, Positions (VIP)	299
13.3	Forestry conflict management in Bolivia	372
13.4	Forestry conflict management in Costa Rica	305
14.1	Circulation of groups in <i>The Carrousel</i>	313
14.2	How to sabotage hunting and fishing tourism in Mistissini, Northern	
	Quebec	317
14.3	Comparing the ranking of two options by three different groups	321
14.4	Levels of interaction, perceived and expected	327
14.5	Comparing levels of interaction, perceived and expected	329
14.6	Existing YouthScape ties and ideal levels of interaction	330
15.1	Planning disaster relief and risk reduction	337
15.2	Threats during the response to typhoons	342
15.3	Remedies to priority threats when responding to typhoon disasters	344
15.4	Projection scenarios	349
15.5	What If scenarios	350
15.6	Assessing park complaint management options	354
16.1	Attribution and Contribution – Park Dialogue	365
16.2	Evaluation of Uniterra programme work with REVS+ in Burkina Faso	368
17.1	Locating the interacting elements in a System Dynamics diagram	382
17.2	Ecological Dynamics of Indian mixed cropping	387
17.3	Knowledge management in an international volunteer organization	
	(Causal Dynamics)	391
17.4	The interaction of development programme activities, Mozambique	
	(Activity Dynamics)	393
17.5	The network of trust among stakeholders in the Chhahare Suerini	
	community forest, Nepal (Network Dynamics)	395
17.6	The interaction of stakeholders, problems and activities associated	
	with a waste management project in Cochabamba, Bolivia	
	(Social Dynamics)	399
18.1	Comparing Domain Analysis elements on a Cartesian graph	415
18.2	Biodiversity and seed preservation in West Africa (Ecological Domain,	
	Cluster Analysis)	419

18.3	Biodiversity and seed preservation in West Africa	
10.4	(Ecological Domain, Principal Component Analysis)	420
18.4	Looking at a knowledge management system	421
18.5	(Activity Dynamics, Principal Component Analysis)	421
10.5	Looking at recurrent conflicts over natural resources	423
18.6	(<i>Problem Domain</i> , Principal Component Analysis) Assessing coastal fishery management options	423
10.0	(Option Domain, Cluster Analysis)	424
18.7	Assessing coastal fishery management options	424
10.7	(Option Domain, Principal Component Analysis)	424
18.8	Tobacco farmer profiles, Bherama, Kushtia	727
10.0	(Social Domain, Principal Component Analysis)	427
18.9	Actor's card	428
19.1	The interaction of factors behind farmer decisions to continue	420
12.1	to grow tobacco (Causal Dynamics)	437
19.2	Alternative crops rated against eight contrasting sets of	437
17.2	characteristics, Daulatpur, Kushtia (<i>Ecological Domain</i>)	441
19.3	Principal component analysis of crops and crop characteristics,	2.11
1713	Daulatpur, Kushtia (<i>Ecological Domain</i>)	442
	Dudited (Leonogical Domain)	
	PHOTOS	
1.1	Villagers in West Bengal, India	23
1.2	Environmental specialists in Canada	26
1.3	Cuban youth	31
3.1	Honduran University faculty	54
4.1	Katkari youth in Milkatkarwadi, India	72
6.1	Photo montage: India and Canada	111
6.2	Stakeholders in a Bonnechere River conservation organization,	
	Canada	115
7.1	Dart throwing in Bhutan	122
8.1	A community seed wealth centre in Tangail, Bangladesh	160
8.2	Women in Purba Medinipur district of West Bengal, India	163
8.3	Varied views on environmental priorities on the Bonnechere River,	
	Canada	179
9.1	Places with meaning and value on the Bonnechere River, Canada	199
9.2	Fisherfolk and farmers in the coastal area of Sunderbans, West	
	Bengal, India	205
9.3	Farmers in Zaheerabad, Andhra Pradesh, India	207
9.4	Shripat Waghmare, a Katkari in Maharashtra, India rests after	
	threshing rice for a landowner	214
12.1	Advertisements along Highway 17 near Nagothane, India	273
12.2	Katkari woman carrying brick in Maharashtra, India	275

		200
13.1	Members of an NGO in Canada	300
14.1	Men's ranking of their development priorities in Edmonton, Canada	320
17.1	Millet, sorghum and pulse varieties in Medak District, India	388
17.2	A forest user group in Western Nepal	397
18.1	Domain Analysis of an organization in Canada	422
18.2	Caleta Quintay, south of Valparaiso, Chile	425
19.1	Aminul Begum before a group of farmers in Tangail, Bangladesh	438
19.2	Woman farmers in Cox's Bazaar, Bangladesh	440
19.3	Farmers assessing specific crop combinations in Bangladesh	446
	TABLES	
3.1	Ratings on the features of P, I and E at SUCO	61
7.1	Socratic learning	128
7.2	Averages of individual scores for knowledge and skills, by country	144
8.1	Comparing and negotiating Free Lists and Pile Sorts	161
8.2	Ranking using multiple criteria	164
8.3	Paired comparison table	165
8.4	Rating using multiple criteria	167
9.1	Before and after	203
9.2	Tribal land claims in India	213
9.3		216
12.1	Gaps and conflicts in national park management practices, Canada Stakeholder power profiles	282
12.1	4 12	283
12.3	Weighted sources of power Weighted stakeholder power profiles	283
	Categories of gains and losses	285
12.4	Risk-adjusted estimates of gains and losses	287
12.5		
12.6	Weighted estimates of rights, responsibilities and resolve	289 295
13.1	Comparing positions and interests	
14.1	Disagreeements and Misunderstandings – six scenarios	318
14.2	Competing project priorities of men and women in Mehi,	319
142	West Bengal, India	319
14.3	Competing principles of government consultation with natives in Canada	322
14.4	Levels of support	323
14.5	Levels of support for community woodlots in Kajla, West Bengal, India	325
15.1	Projection table	347
15.2	Assessing park complaint management options	353
15.3	Results and Risks assessment table	357
17.1	Interaction between parts (System Dynamics)	380
17.2	Ecological Dynamics of an Indian mixed cropping system	386
17.3	Factors undermining the utility of knowledge management in an	
	international volunteer organization (Causal Dynamics)	390

Illustrations

17.4	The interaction of development programme activities, Mozambique	
	(Activity Dynamics)	392
17.5	Ratings showing the extent to which stakeholders trust each other	
	(Network Dynamics)	396
17.6	Waste management in Cochabamba, Bolivia (Social Dynamics)	398
18.1	Domain Analysis table	410
18.2	Tobacco farmer profiles, Bherama, Kushtia, Bangladesh (Social Domain)	426
19.1	The interaction of factors behind farmer decisions to continue to	
	grow tobacco (Causal Dynamics)	436

Preface

This book has been ten years in the making, and marked by a world of adventures. Thanks to a series of grants from Canada's International Development Research Centre (IDRC), people on five continents contributed in various ways and at various times to developing a novel approach to participatory action research (PAR), using the project title SAS² (for Social Analysis Systems²) as a temporary label. Community members, professionals in many fields, university students and faculty, working with the authors and on their own, engaged in hundreds of short- and longer-term inquiries into a wide range of topics meaningful to the people involved. These were combined with more than 100 capacity-building workshops involving some 2,080 people in twenty-two countries, facilitated by the authors and our many partners. At the heart of these research and training events was a process of constant dialogue and critical reasoning aimed at bringing about social change in community life, the workplace and civil society.

In Honduras, Juan Amilcar Colindres, Wilmer Reyes Sandoval and Ana Mireya Suazo led a core group of faculty and students at the Universidad Nacional de Agronomía (UNA) applying the proposed methods to research on the social dimensions of natural resource management. Dozens of thesis projects emerged from their training and research activities, leading as well to curriculum changes in two university degree programmes approved by the National Board of Higher Education. Laura Suazo and Raul Zelaya of IDRC played a key role in developing relationships with other national actors in Honduras, including the Regional University of the North (CURLA), a network of non-governmental organizations (NGOs) known as REMBLAH, an inter-institutional research project in the Rio San Juan area on the border with Nicaragua, the Universidad Agrícola Panamericana (Zamorano) and La Universidad Pedagógica, among others (see ART in Chapter 3, Validation in Chapter 8 and Social Analysis CLIP in Chapter 12). Laura Suazo, in a review of the Central American experience with PAR, argued that what had been missing, and now resonated with people working with this new approach, was the possibility of rigour combined with participation and a pragmatic focus to research. Earlier work by the authors with members of the Latin American Conflict and Collaboration Program (coordinated by Rolain Borel at the University for Peace in Costa Rica) had reached similar conclusions.

The Bolivian Centre for Interdisciplinary Studies (CEBEM), a prominent convener on development issues in the Andean Region led by José Blanes, stimulated small-and larger-

scale inquiries in various countries through numerous collaborative training events, including a distance learning course. These were sponsored by regional universities, the Swiss Foundation for Technical Cooperation, the Ibero-American Model Forests Network, the Church-based Machaqa Amawt'a Foundation and Cuso International, among others (see *Activity Dynamics*, Chapter 17). Six case studies were later published by Edgar Pabón Balderas and many others appeared as unpublished theses and reports. The most comprehensive study was a doctoral dissertation by Jorge Téllez Carrasco on community forestry in Bolivia, work that eventually won a prestigious prize from Universidades de la Comunidad de Madrid (Spain) for excellence in research on international development in the field of engineering (see Chapter 13). David Mercado, based in Cochabamba, Bolivia was particularly prolific and creative in his use of a wide range of tools presented in this book, especially with indigenous peoples and municipal governments (see *Social Dynamics*, Chapter 17).

Our work in Bolivia contributed as well to the development of a methodology to engage municipal governments in planning local economic development initiatives. The initiative, launched by the Atlantic Community Economic Development Institute (ACEDI), the Federación de Asociaciones Municipales de Bolivia (FAM) and the Government of Bolivia, was a response to persistent gaps in the capacity of municipalities to design and implement local economic development policies and programmes, as required under the Bolivian Law of Participation. Under the direction of Juan Téllez (ACEDI), the research team leading this project developed and tested a quantitative economic evaluation methodology in a number of municipalities, using a processoriented approach to engagement with municipal governments informed by the SAS² project approach.

In Chile, our work with Carlos Tapia brought the methods to numerous university settings and research projects including the Universidad de la Frontera, the Universidad de Chile and the Instituto de Fomento Pesquero (see *Option Domain*, Chapter 18). Jenny Menacho in Peru facilitated workshops for the Municipality of Lima (with Maria Fernández) and the Pontifical Catholic University of Peru. Most of these events were organized around multi-stakeholder groups with concrete projects in common. This grounded workshop practice contributed to new thinking about the problems at hand (on our approach to capacity building and higher education, see the *Conclusion*).

Most activities developed in Latin America involved formal research and higher education institutions. In Asia, grassroots organizations took the lead. In eastern India the authors worked closely with the Academy of Development Sciences (ADS) on a single, long-term study with the Katkari, a 'Particularly Vulnerable Tribal Group' fighting eviction from more than 200 hamlets near Mumbai, India. Eventually, the initiative helped the Katkari secure title to a large number of village sites (more than 60) and significantly enhanced the level of organization, leadership and self-confidence of the Katkari community. It also resulted in a major book by Daniel J. Buckles and Rajeev Khedkar, published in 2013 by Cambridge University Press India and used to illustrate various tools and themes in this book (see Chapters 4, 7, 9 and 12).

In addition to research with the Katkari, Rajeev Khedkar developed his own approach to training more than 40 grassroots organizations from eleven different states in India

in the use of tools they found most useful for exploring problems and developing solutions with non-literate community groups. The German Catholic Church aid agency MISEROR and the Luxembourg-based organization Action Solidarité Tiers Monde (ASTM) funded much of this work. Khedkar also created a Marathi collection of tools to support the training, and worked closely with the Development Research Communication and Services Centre (DRCSC) located in Kolkata in eastern India. DRCSC made a similar collection of tools in Bengali and coordinated a series of training events with small, community-based organizations in Orissa and West Bengal (see *Disagreements and Misunderstandings* and *Levels of Support* in Chapter 14).

In Bangladesh, the authors worked with UBINIG (a Bengali acronym for Research for Policy Alternatives). This activist organization, led by Farhad Mahzar and Farida Akhter, works with a farmers' movement (the Nayakrishi Andolon) numbering more than 300,000 households. Many of the simple and advanced tools presented in this book provided a platform for engaging these farmers in detailed discussions of their livelihoods (see *Social Domain* in Chapter 18 and the detailed story of *Breaking the dependency on tobacco production*, Chapter 19). UBINIG later made use of this experience to design its own action-learning course for work with weavers, fishers, farmers and managers of small enterprises. They also developed a process for engaging professional journalists in a collaborative inquiry with farmers as a way to deepen journalistic assessments of key debates and issues in agriculture.

LIBIRD (Local Initiatives for Biodiversity Research and Development), based in Pokhara, Nepal was another key collaborator in Asia. LIBIRD is a well-established research NGO with a strong reputation and track record in the formal research system in Nepal. As in Latin America, the rigour and pragmatic focus of the concepts and tools presented in this book appealed to the organization's roots in plant breeding and other technical fields. Initially coordinated by Diwakar Poudel and later by Bimal Regmi and Bikash Paudyal, LIBIRD and its partners facilitated numerous training events. These led to dozens of case studies on gender-based crop preferences, the problems of livestock herders, disaster prevention in hillside environments and the challenges of wetland management. Neeraj Chapagain of the Livelihood Forestry Program in Nepal also took the concepts and tools to various parts of Nepal, and undertook research with a focus on relations of trust among groups involved in social forestry (see *Network Dynamics*, Chapter 17).

In Canada, innovative research and methodological training was grounded in other sectors and different institutional arrangements. The key partners were consulting firms, researchers in education and Canadian organizations working in international development. Canada World Youth (CWY), an NGO focussed on creating international educational opportunities for young people, was instrumental in bringing our approach to PAR to bear on evaluation questions as a distinct instance of action research. Together with Kate McLaren and Paul Turcot (at South House Exchange), the authors designed and implemented a five-country study of the impacts of youth exchange programmes on present and past participants and on host communities (see Chapter 7). Other evaluation designs and problem-solving applications inspired by this work followed in contexts as diverse as The United Way of Canada (an umbrella organization in the social service sector), Bhutan's Ministry of Education (Chapter 7) and YouthScape, a youth and

environmental education programme funded by The McConnell Family Foundation and coordinated by the International Institute for Child Rights and Development (see Chapter 14).

Recently, we began working with ten Canadian international NGOs towards the development of new approaches to combining results-based management methodologies widely used by donor and government agencies with participatory approaches to planning, monitoring and evaluating projects and programme results (see *Rethinking evaluation methods in organizations*, Chapter 3). This initiative has also contributed to innovation in the field of evaluation by testing a new tool based on Anglo-Saxon legal reasoning and judgment entitled *Attribution and Contribution* (see Chapter 16). Work with other emerging communities of practice, coordinated by the Association québécoise des organismes de coopération internationale (AQOCI) and Crossroads International, focussed on problem assessment, priority setting and programme evaluation as applied to gender equity initiatives in the field of development.

Collaboration with partners in Canada led to applications of innovative PAR methods to the workplace and public engagement in problem solving, strategic planning and programme evaluation. Benoît Hurtel of the consulting firm Efficience International partnered with the authors to work with a number of major public sector agencies in Canada. Faculty and students at the Trent Centre for Community-Based Education, under the leadership of Todd Barr, and the University of Manitoba's Department of City Planning, also provided contexts for experimenting with workplace and public engagement processes. Other inquiries were carried out jointly with researchers and community groups such as the Cree Outfitters and Trappers Association (see *Idea Scenario* in Chapter 14), the Keewaytinook Okimakanak Research Institute (see *Competing principles of government consultation with natives in Canada*, Chapter 14), Carleton University (Chapter 10), the Bonnechere River Project (Chapter 9) and Canada's National Capital Commission (see Chapters 5 and 7 and Figure 16.1 in Chapter 16).

Francophone Canadian researchers in education emerged as a vital link to academics in Canada and source of new ideas and approaches to engaged inquiry. They also developed a robust community of practice in education, the Collectif des Savoirs Apprenants, a group working with teachers and school administrators in Quebec, Ontario and Belgium on a wide range of issues. This story is currently in the process of being turned into a book, under the leadership of Michelle Bourassa (Université du Québec en Outaouais).

Improvements to our teaching resources came from an unanticipated Canadian source – the Cree Outfitters and Tourism Association (COTA), an indigenous organization based in Northern Quebec. A workshop to build the capacities of COTA members was so successful the Association decided to commission a toolkit for First Nations community-based tourism development officers. After several rounds of testing, participants settled on tools they felt would be most useful in their work. These were then compiled with the help of Debra Huron and Zelie Larose into a set presented in a style based on principles of clear language and clear design. The learning from this process eventually resulted in a much larger collection of tools for use in workshops and training events, published by the authors in English, French and Spanish as *The Social Weaver: A Handbook for*

Participatory Action Research, Planning, and Evaluation (see www.participatoryaction research.net).

Designing flexible inquiries for a particular sector proved to be an effective way to combine innovative PAR with other methods used in specific disciplines and fields of study. This concept was further developed for the aboriginal tourism sector with Sylvie Blangy of the Université de Montpelier, France and UNEP's Secretariat of the Convention on Biological Diversity (see Resource Mapping, Chapter 9). Other designs for facilitating multi-stakeholder dialogue in specific sectors were created for work on accident prevention in the French construction industry, in close collaboration with Patrick Obertelli at the École Centrale de Paris (Chapter 10); on disaster relief efforts in the Philippines and Peru, in response to an invitation from the disaster relief network of the Ministers of the Infirm (Order of St. Camillus de Lellis) (Chapter 15); and on climate change adaptation in Nigeria, work undertaken with Ricardo Ramirez, Maria Fernández and John van Mossel (see Chapters 9 and 11). Designing an inquiry process to elicit community perspectives. on key factors and concepts central to agriculture was also the focus for several other workshops held in Africa – in Senegal, with the Coalition pour la Protection du Patrimoine Génétique Africain (COPAGEN) and USC Canada (see Ecological Domain, Chapter 18) and also in Morocco, with the Institut National de la Recherche Agronomique (CIRAD) and the Centre de Recherche en Économie Appliquée pour le Développement.

A website (www.participatoryactionresearch.net) ensures ongoing public access to the results of this extensive collaborative initiative and the many tools and methods developed along the way.

To all of our partners, the people they work with and the many pioneers of PAR, we extend our heartfelt thanks.

Jacques M. Chevalier and Daniel J. Buckles

Contents

List of illustrations Preface		xii xvii
Int	roduction: engaging with participatory action research	1
	The risk of science 1 Theory and technê 4 References 8	
1	Action research history	9
	Participation, action, research 9 Organizational life 11 Psyche and society 16 Development 21 Education 26 Public engagement 29 References 33	
2	Society, experience, knowledge	38
	Plural conversations 38 Threads of theory: skilful means 41 References 45	
	MODULE 1: GROUNDING AND UNCERTAINTY	47
3	Creating an action learning system	49
	Introduction 49 The art of engaged research 50 Action, Research, Training (ART) 50 Applying ART in Honduras 52	

	Systems that learn 55 Planning, Inquiry, Evaluation (PIE) 55 Rethinking evaluation methods in organizations 58 Threads of theory: meaningful research 63 References 67	
4	Managing complexity	68
	Introduction 68 Coping with uncertainty 68 Order and Chaos 68 The Katkari of India 71 Threads of theory: the planner 77 References 83	
5	Mapping the process	84
	Introduction 84 Charting the journey 85 Process Mapping 85 Process Design 89 Monitoring and evaluation 97 Threads of theory: in the middleness 100 References 104	
6	Walking the talk	105
	Introduction 105 Skills in means 106 Combos 113 Threads of theory: caring and carefulness 116 References 118	
	MODULE 2: FACT-FINDING AND LISTENING	119
7	Reinventions of the wheel	121
	Introduction 121 Educating for 'Gross National Happiness' in Bhutan 121 Designing the wheel 125 The Socratic Wheel 125 Weighting 131 Variations on the wheel 133 Baseline and priority setting 133 Monitoring and evaluation 139	