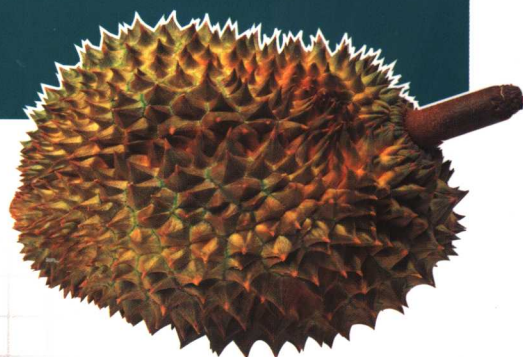


大学计算机教育国外著名教材系列 (影印版)



OBJECT-ORIENTED SYSTEMS ANALYSIS AND DESIGN

面向对象的系统 分析与设计



Joey F. George
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清华大学出版社

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出版说明

进入 21 世纪, 世界各国的经济、科技以及综合国力的竞争将更加激烈。竞争的中心无疑是对人才的竞争。谁拥有大量高素质的人才, 谁就能在竞争中取得优势。高等教育, 作为培养高素质人才的事业, 必然受到高度重视。目前我国高等教育的教材更新较慢, 为了加快教材的更新频率, 教育部正在大力促进我国高校采用国外原版教材。

清华大学出版社从 1996 年开始, 与国外著名出版公司合作, 影印出版了“大学计算机教育丛书(影印版)”等一系列引进图书, 受到国内读者的欢迎和支持。跨入 21 世纪, 我们本着为我国高等教育教材建设服务的初衷, 在已有的基础上, 进一步扩大选题内容, 改变图书开本尺寸, 一如既往地请有关专家挑选适用于我国高等本科及研究生计算机教育的国外经典教材或著名教材, 组成本套“大学计算机教育国外著名教材系列(影印版)”, 以飨读者。深切期盼读者及时将使用本系列教材的效果和意见反馈给我们。更希望国内专家、教授积极向我们推荐国外计算机教育的优秀教材, 以利我们把“大学计算机教育国外著名教材系列(影印版)”做得更好, 更适合高校师生的需要。

清华大学出版社

*To Karen, Evan, and Caitlin, for
your love, support, and patience.*

—Joey

*To Neema, Neha, and Rohan for your
love and support.*

—Dinesh

*To Jackie, Jordan, James, and
the rest of my family—your
love and support are my
greatest inspirations.*

—Joe

*To Dillon, Anna, and Emma—
and the rest of the next
generation of analysts.*

—Jeff

Preface

Our Approach

Today's business environment is dynamic, turbulent, and global. Information systems have moved from back-office technologies understood by only a few to pervasive, essential support technologies that touch all aspects of business and all players in the game. As the role of information technology in business has changed, so have the underlying technologies and the manner in which systems are developed. Long predicted to be the next big thing, object orientation has finally arrived. The adoption of object orientation has not resulted in the dramatic paradigm shift that also was predicted for so long. Instead, we are witnessing the emergence of a hybrid approach to systems and their development—an approach that encompasses some aspects of traditional systems development and some aspects of object orientation. Although this book focuses on object-oriented systems analysis and design and it adheres to UML standards, it contains elements from other approaches, such as elements of relational database system design, that remain a part of systems development in business organizations today.

Among the four of us, we have more than 70 years of combined teaching experience in systems analysis and design, including teaching database management and object-oriented approaches. We have used that experience to create *Object-Oriented Systems Analysis and Design*. In this book, we provide a clear presentation of the concepts, skills, and techniques students need to become effective systems analysts who work with others to create information systems for businesses. We use a systems development cycle model as an organizing tool throughout the book to provide students with a strong conceptual and systematic framework. Internet coverage is provided in each chapter via an integrated, extended illustrative case (Pine Valley WebStore) and an end-of-chapter case (Broadway Entertainment Company, Inc.).

Many systems analysis and design courses involve lab work and outside reading. This means that lecture time can be limited. Based on market research and our own teaching experience, we understand the importance of using a book that combines depth of coverage with brevity. We have created a 14-chapter book that covers key object-oriented systems analysis and design (OOSAD) content without overwhelming students with unnecessary detail. The book is a compromise between briefer approaches to OOSAD and larger, more comprehensive volumes.

Object-Oriented Systems Analysis and Design is characterized by the following themes:

1. *Systems development is firmly rooted in an organizational context.* The successful systems analyst needs a broad understanding of organizations, organizational culture, and operation.
2. *Systems development is a practical field.* Coverage of current practices as well as accepted concepts and principles is essential in a textbook.
3. *Systems development is a profession.* Standards of practice, a sense of continuing personal development, ethics, and a respect for and collaboration with the work of others are general themes in the textbook. These principles are constant, regardless of the technical approach to development.
4. *Systems development has changed significantly with the explosive growth in the adoption of object-oriented approaches to systems development.* In

many organizations, traditional tools that support systems development, such as data flow diagrams, have been replaced with object-oriented tools such as use case diagrams, sequence diagrams, and analysis class diagrams. Pure relational database management approaches have been replaced with object-relational approaches. Our approach in this book focuses exclusively on diagrams and techniques associated with OOSAD.

5. *Success in systems analysis and design requires not only skills in methodologies and techniques but also in the management of time, resources, and risks.* Thus, learning systems analysis and design requires a thorough understanding of the process as well as the techniques and deliverables of the profession. Our approach to process emphasizes a systems development cycle as an organizing principle and the focus on development iterations prevalent in object-oriented analysis and design.

Given these themes, this textbook emphasizes the following:

- A business rather than a technology perspective.
- The role, responsibilities, and mind-set of the systems analyst as well as the systems project manager rather than those of the programmer or business manager.
- The methods and principles of systems development rather than the specific tools or tool-related skills of the field.

Audience

Object-Oriented Systems Analysis and Design is written assuming that students have taken an introductory course on computer systems and have experience writing programs in at least one programming language, preferably an object-oriented language. We review basic system principles for those students who have not been exposed to the material on which systems development methods are based. We also assume that students have a solid background in computing literacy and a general understanding of the core elements of a business, including basic terms associated with the production, marketing, finance, and accounting functions.

Organization

The outline of the book begins with basic foundational material and then follows a systems development cycle, which allows for a logical progression of topics. This cycle is designed to be high level and consists of four steps: planning, analysis, design, and implementation. The book, then, has five parts:

- Part I, “Foundations for Object-Oriented Systems Development,” gives an overview of systems development and previews the remainder of the book.
- Part II, “Project Management and Planning,” covers how to assess project feasibility and build the baseline project.
- Part III, “Systems Analysis,” covers determining system requirements, process modeling, conceptual modeling, and determining the best design.
- Part IV, “Systems Design,” covers how to design the human interface and databases.
- Part V, “System Implementation and Operation,” covers system implementation, operation, closedown, and system maintenance.

Distinctive Features

Some of the distinctive features of *Object-Oriented Systems Analysis and Design* are:

1. **System Development Cycle (SDC) Framework**—A systems development methodology is central in the development of an information system. The generic methodology used here is a four-step systems development cycle. Each chapter, except Chapter 2, opens with an SDC figure and shows how each step of the SDC builds on the previous step.
2. **Object-Oriented (OO) definitions chapter**—Chapter 2 is devoted to definitions of key OO terms and examples of them. The chapter serves as a key reference as students progress through the book.
3. **Standard Unified Modeling Language (UML) terminology and diagrams**—All of the terminology and diagrams are UML compliant. Diagrams include use case, sequence, state transition, and so on.
4. **Running case: The Pine Valley Furniture WebStore case**—The PVF case is used throughout the text as an example of OOSAD development. The case shows how a team of analysts work together to develop, propose, implement, and maintain Internet-based applications.
5. **Broadway Entertainment Company, Inc.**—This end-of-chapter case illustrates how a fictional video and record retailer develops an object-oriented application. This case first appears at the end of Chapter 2 and concludes at the end of Chapter 14.
6. **Communication**—The book includes extensive coverage of oral and written communication skills including systems documentation, project management, team management, and a variety of systems development and acquisition strategies.
7. **Managerial focus**—Throughout the book, the treatment of systems development and implementation is always within the context of management of change, conversion strategies, and organizational factors in systems acceptance.
8. **Database approach**—Unique approach to data using object-relational database management systems (DBMSs) featuring Oracle 9i.
9. **Diagrams**—The diagrams used throughout the text were developed using the Rational Rose CASE tool and Microsoft's Visio.

Illustrative Fictional Cases

Pine Valley Furniture (PVF) This case is introduced in Chapter 4 and revisited throughout the book. As key systems development cycle and object-oriented concepts are presented, they are applied and illustrated with this case. A margin icon identifies the location of the case. PVF is a furniture company, founded in 1980, and management has decided to explore electronic commerce as an avenue to increase its market share. A case problem related to PVF is included in the end-of-chapter material for many of the chapters.



Broadway Entertainment Company, Inc. (BEC) This fictional video rental and music company is used as an extended case at the end of each chapter, beginning with Chapter 2. Designed to bring the chapter concepts to life, this case illustrates how a company initiates, plans, models, designs, and implements a Web-based customer relationship management system using an object-oriented systems development approach. Discussion questions are included to promote critical thinking and class participation. Suggested solutions to the discussion questions are provided in the Instructor's Resource Manual located in the Faculty area of the Web site: www.prenhall.com/george.



End-of-Chapter Material

We have developed an extensive selection of end-of-chapter material designed to accommodate various learning and teaching styles.

Key Points Review This repeats the learning objectives that appear at the opening of the chapter and summarizes the key points related to the objectives.

Key Terms Checkpoint This is designed as a self-test feature. Students match each key term in the chapter with its definition.

Review Questions These questions test students' understanding of key concepts.

Problems and Exercises These problems and exercises test students' analytical skills and require them to apply key concepts.

Discussion Questions These questions promote class participation and discussion.

Case Problems These problems require students to apply the concepts of the chapter to three fictional cases from various industries. The illustrative case from the book—Pine Valley Furniture—is revisited. Other cases are from various fields such as medicine, agriculture, and technology. Solutions are provided in the Instructor's Manual located in the Faculty area of the Web site: www.prenhall.com/george.

Margin Term Definitions

Each key term and its definition appears in the margin. A glossary of terms appears at the back of the book.

References

Located at the end of the text, references organized by chapter list more than 100 books and journals that can provide students and faculty with additional coverage of topics.

Software Packaging Options

- Visible Analyst
- Microsoft Visio
- Microsoft Project
- Oracle 9i
- System Architect

To enhance the hands-on learning process, Prentice Hall offers the option to package this text with a choice of Visible Analyst, Microsoft Visio, Microsoft Project, Oracle 9i, or System Architect software. Your Prentice Hall sales representative can provide additional information on pricing and ordering.

MyCompanion Website (www.prenhall.com/george)

The MyCompanion Website to accompany *Object-Oriented Systems Analysis and Design* is rich in student and instructor features.

1. **PowerPoint presentation slides** feature lecture notes that highlight key text terms and concepts.
2. **The Destinations** module includes many useful Web links to help students explore systems analysis and design, CASE tools, and information systems on the Web.

3. A full **Glossary of terms** is available alphabetically and by chapter, along with a **Acronym Glossary**.
4. The **Instructor's Resource Manual** is secured in the password-protected Faculty area. It contains teaching suggestions and answers to all text review questions, problems, exercises, and case problems.
5. The **Test Item File** also is secured in the Faculty area. It is available in Microsoft Word, converted WebCT, and BlackBoard files.
6. An **Image Library** is provided in the Faculty area. This is a collection of figures and tables from the text to enhance class lectures and PowerPoint slides.

Acknowledgments

The authors have been blessed by considerable assistance from many people on all aspects of preparation of this text and its supplements. We are, of course, responsible for what eventually appears between the covers, but the insights, corrections, contributions, and proddings of others have greatly improved our manuscript. The people we recognize here all have a strong commitment to students, to the IS field, and to excellence. Their contributions have stimulated us and frequently rejuvenated us during periods of waning energy for this project.

We would like to recognize the efforts of the many faculty and practicing systems analysts who served as reviewers for this book. We have tried to deal with each reviewer comment, and although we did not always agree with specific points (within the approach we wanted to take with this book), all reviewers made us stop and think carefully about what and how we were writing. The reviewers were:

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