# 朗文流游美语

高级・教师用书

English
for International
Tourism

Miriam Jacob & Peter Strutt







Authorized Adaptation from the English language edition, entitled English for International Tourism: Teacher's Resource Book, 1st Edition, 0582237548 by Miriam Jacob, Peter Strutt, published by Pearson Education, Inc., publishing as Pearson Education ESL, Copyright ©1997 Addison—Wesley Longman Limited.

All rights reserved. No part of this book may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording or by any information storage retrieval system, without permission from Pearson Education, Inc.

ENGLISH language edition published by PEARSON EDUCATION ASIA LTD., and NANKAI UNIVERSITY PRESS Copyright ©2007

This edition is manufactured in the People's Republic of China, and is authorized for sale only in the People's Republic of China excluding Hong Kong, Macau and Taiwan.

天津市版权局著作权合同登记号:图字 02-2007-38。版权所有,翻印必究。

#### 图书在版编目(CIP)数据

朗文旅游英语高级教师用书 / (英) 雅各 (Jacob, M.), (英) 斯特鲁特 (Strutt, P.) 著. —天津: 南开大学出版社, 2007.6

ISBN 978-7-310-02697-5

I.朗··· I.①雅···②斯··· I.旅游-英语-高等 学校-教材 N.H31

中国版本图书馆 CIP 数据核字(2007)第 044929 号

# 版权所有 侵权必究

# 南开大学出版社出版发行 出版人: 肖占鹏

地址:天津市南开区卫津路 94 号 邮政编码:300071 营销部电话:(022)23508339 23500755 营销部传真:(022)23508542 邮购部电话:(022)23502200

河北昌黎太阳红彩色印刷有限责任公司印刷 全国各地新华书店经销

2007年6月第1版 2007年6月第1次印刷 889×1194毫米 16 开本 4 印张 160千字 定价:15.00元

如遇图书印装质量问题,请与本社营销部联系调换,电话:(022)23507125

Pearson Education Limited Edinburgh Gate, Harlow, Essex, CM20 2JE, England and Associated Companies throughout the world.

www.longman-elt.com

© Addison Wesley Longman Limited 1997
All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise without the prior written permission of the Publishers, except for pages 50–64 of which copies may be made without fee or prior permission provided that these copies are used solely within the institution for which the publication is purchased.

First published by Addison Wesley Longman Limited 1997

Seventh Impression 2004

Set in Syntax 9.25/12.5pt

Printed in Malaysia, pp

ISBN 0 582 23754 8

### Acknowledgements

We are indebted to the following for permission to reproduce copyright material:

Going Places Leisure Travel Ltd. for an adapted extract from their 'Policy on Educationals'; Tourism Concern for an adapted extract from their 'Himalayan Tourist Code'.

Designed by Amanda Easter

Illustrated by Gary Wing

# English for International Tourism

# 朗文旅游英语 高級・教师用书

Teacher's Resource Book

Miriam Jacob & Peter Strutt



南开大学出版社 天 津

# Contents

	TEACHING	NOTES INTRODUCTION	3
	Unit 1	Types of Holiday	4
	Unit 2	A Career in Tourism	7
	Unit 3	Trends in Tourism	10
	Unit 4	Where People Go	13
	Unit 5	Travel Agents	16
	Scenario 1	Advising a Client	19
	Unit 6	Tour Operators	21
	Unit 7	Promoting a Destination	24
	Unit 8	Responsible Tourism	26
	Unit 9	Transport	29
	Unit 10	Customer Relations and appeal extract from	32
	Scenario 2	Handling a Complaint	34
	Unit 11	Hotel Facilities	35
	Unit 12	Selecting Locations	38
	Unit 13	Things to Do	41
	Unit 14	Marketing the Past	43
	Unit 15	Business Travel	46
	Scenario 3	Organising Excursions	48
PHOTOCOPIABLE RESOURCES		49–64	
	Unit 1:	Hidden accommodation	
	Unit 2:	The Alternative Tourism Job Agency	
	Unit 3:	Beachcombers 1 and 2	
	Unit 4:	Geography game	
	Unit 5:	Trading names and addresses	
	Unit 6:	Educationals 1 and 2	
	Unit 7:	The new promotion	
	Unit 8:	The Himalayan Tourist Code	
	Unit 9:	A new transport network	
	Unit 10:	The dissatisfied customer	
	Unit 11:	Hotel grading	
	Unit 12:	Comic character theme park	
	Unit 13:	What is there to do?	
	Unit 14:	Who/What am I? 1 and 2	
	Unit 15:	Conference organiser	

# Introduction

English for International Tourism is a course for working professionals in the tourist industry and for learners preparing for vocational qualifications in tourism at upper-intermediate and advanced levels. It takes a communicative approach to language teaching, and a needs-driven syllabus covers the grammar, functions, business skills and vocabulary learners need for success in professional situations.

#### The Course Book

There are fifteen units and three scenarios in the Course Book. The scenarios come after every five units and provide case study material for revision and informal testing. The units are self-contained, and you can work through them one by one or choose those which focus on your learners' special interests or needs.

#### **Preview**

Every unit opens with a few questions to start learners thinking about and discussing the theme.

#### Speaking

Realistic and enjoyable situations are used to practise the target language. They include presentations, negotiations, discussions, simulations and role plays.

Make sure that you allow sufficient time to set up the Speaking activities and that the task is absolutely clear to each learner before the activity begins.

#### Listening

The recordings on the cassette include conversations and discussions between experts in the trade, and feature British, American, Australian and many international accents.

Make sure learners know the purpose of the task: what they are listening for.

Tell them how many times you are going to play the recording; sometimes once may be enough, particularly if this is the situation they will confront in an examination.

Encourage them to predict the answer before listening.

#### Language Focus

These consist of clear explanations of grammar points followed by practice activities. We use an inductive approach.

These sections can stand alone; if you decide to miss a unit out, you can use the Language Focus from it to ensure that learners still cover the grammar point.

#### Vocabulary

Specialist vocabulary is presented and practised using a variety of techniques, including gap fills, creative writing, and word-building with prefixes and suffixes. Vocabulary which

may need pre-teaching is marked with (V)



Encourage learners to keep records of the vocabulary they study and to think about different ways of recording it, for example by classifying words in lexical groups or creating mind maps. Suggest that they note collocations, write example sentences, and include synonyms and antonyms.

#### Speechwork

Pronunciation and intonation points are presented and practised in every unit. Just as with any other teaching point. learners with different mother tongues have different problems. This section therefore concentrates on problems which are common to most learners at this level.

There are many authentic texts both in the Course Book and in the Workbook. Practical exercises focus both on content and vocabulary.

You may sometimes want to set time limits for Readings to encourage learners to focus on a specific task such as understanding the gist of the passage or looking for information.

#### Writing

Tasks include writing letters, press releases, brochures and reports.

Try doing writing activities cooperatively in class rather than relegating them to homework.

# The Workbook

A Workbook and Workbook cassette accompany the course. They provide both revision and extension activities for the areas covered by the Course Book. Learners can use the Workbook for self-study after class or at home. Alternatively, you may wish to exploit some of this material for classroom teaching.

# The Teacher's Resource Book

The Teacher's Resource Book is divided into two parts:

- The Teaching Notes follow the same order as the Course Book. They include the answers to the exercises, background information about places, people and professional practices mentioned in the book. Activities which require use of the cassette are indicated with the cassette symbol:
- The Photocopiable Resources section contains fifteen activities, one for each unit.

# Types of Holiday

#### Preview

#### SOME SUGGESTED ANSWERS

safari, adventure, jungle, trek, touring, camping, cruise, seaside holiday, visiting friends and relatives (VFR), study, winter sports, cultural, mountaineering, climbing, sports

# Vocabulary 1

BACKGROUND A package holiday or package tour is a holiday where any two components are organised by a tour operator or agency and both are paid for in advance., e.g. flight and accommodation.

- chalet, pagoda, national park, theme park, game park, flights, stopover, temple, hospitality, deluxe hotels
- 2 ANSWERS a 9 b 7 c 2 d 8 e 5 f 1 g 6 h 4 i 3

BACKGROUND *Center Parcs* are the market leader in all-year-round holiday centres in Europe.

- ocondo, mobile home, ocean liner, caravan park, guest house, expedition, bed and breakfast
- 3 ANSWERS a 4 b 1 c 3 d 5 e 2 f 7 g 6
- 4 ANSWERS
  - a weekend break/city break. This is also a package (but not really a tour).
  - b adventure/special interest
  - c leisure break in a holiday camp/holiday complex, package holiday, stay in a holiday village, leisure break
  - d cruise
  - e self-catering, caravanning
  - f bed-and-breakfast accommodation, independent travel
  - g theme park holiday, self-catering

#### 5 SUGGESTED ANSWERS

- a cultural, entertaining, romantic
- **b** adventurous, exciting
- c relaxing, for the family, exhausting
- d relaxing, romantic, once in a lifetime
- e for the family, relaxing, exhausting
- f relaxing, for the family
- g for the family
- a, b and d are unlikely to be suitable for young children and therefore for the family would be incorrect here. For a holiday to be cultural it must include cultural activities (music, theatre and/or dance), as well as visits to historic sites.

# Listening

### BACKGROUND

Benidorm is a Spanish tourist

resort.

MV Kirov is a Russian cruise ship.

The age of the Medici refers to the period from about 1420 to 1494 when the Medici family were at the height of their power in Florence.

The Renaissance refers to a period after the Middle Ages when new styles of art and architecture arose.

- brochure, optional, full board, catalogue, guided tour, excursion, inclusive of, train connection
- 6 ANSWERS

Conversation 1 Lapland – In search of Santa

Claus

Conversation 2 Weddings in paradise

Conversation 3 Renaissance Florence

Conversation 4 Discover Moscow

(There are no conversations to correspond with Casablanca or Vintage Spain.)

# Vocabulary 2

#### **Prices**



#### **ANSWERS**

- price words in the advertisements:
   affordable prices, give-away prices, unbeatable prices, bargain prices, special rates, discount prices
- price words on the tape:
   relatively cheap, reasonable, special offer, extra
   nights free, very competitive, economical,
   inclusive, a bit expensive, value for money
  - price words on scale:
    free of charge → at rock-bottom prices → cheap
    → economical → reasonable → expensive →
    dear → costly → a bit pricey → exorbitant →
    prohibitive

(Economical/reasonable and dear/costly are pairs which are close in meaning, so individual speakers may position them differently.)

Possible disadvantages of very cheap holidays:

- operators may have cut corners to save money
- the hotel may be very far from the resort
- facilities may be very basic
- the resort or hotel is unpopular for a number of reasons
- it's a very bad time of year to go to a particular resort
- the quality of service may be poor.

# Language Focus

air traffic control, travel expenditure, holiday premium, incentive travel

(incentive travel refers to holidays that companies give to their employees as a reward for past success or to motivate them for the future)

#### **Practice**

#### 1 ANSWERS

theme park; hotel accommodation; boat trip; incentive travel; guide book; water sports; capital city; health resort

#### **2 SUGGESTED ANSWERS**

holiday brochure, holiday money, holiday mania, holiday flights, holiday flats, holiday apartments, holiday villas, holiday camps, holiday villages, holiday complex, holiday guides, holiday bookings, holiday dates, holiday clothes, holiday atmosphere, package holiday, city holiday, camping holiday, sailing holiday, painting holiday, activity holiday, touring holiday, summer holiday, winter holiday

# 0

#### courses, gourmet, freeway, region, expedition

#### 3 ANSWERS

- a It's a two-hour drive to the airport.
- **b** It's a forty-five-minute journey to the centre of London.
- **c** The excursion includes a three-course meal at a gourmet restaurant.
- **d** You can visit the two-hundred hectare vineyard.
- e We stayed in a three-star hotel.
- f There's a four-lane freeway from Santiago to San Francisco.
- g A guide accompanies all five-day tours.
- h They have produced a twenty-minute film on the Ammassalik region of East Greenland.
- i Their six-month expedition nearly met with disaster.

# Speechwork

#### Word stress



#### **ANSWERS**



again adventu about safari enquire relaxing

adventure unbeatable cancellatio safari photographer expedition relaxing prohibitive

forest Japan package

Britain

Arctic

# Speaking

11 Group work: interviewing other students.

# Reading

# 12

#### **ANSWERS**

- a False. Your name (and position) appear at the end of the letter under your signature.
- **b** False. *Mister* can only be used with a surname: *Mr Strutt, Mr P. Strutt, Mr Peter Strutt.* **Mr** can never be used with the first name only.
- c True.
- d True, but is disappearing.
- e True, but also to some women who prefer not to be called **Miss** or **Mrs**. It is advisable to check how a woman writes her name.
- f True. Contractions are used in speech and for very informal letters.
- g False. If you know the name of the person you must use it in the opening salutation and then end with *Yours sincerely*.

- 1 Types of Holiday
- tuition, handicap, out-of-season special offers
- To ask for a brochure on golfing holidays, and to receive information on transport, accommodation and out-of-season offers.

BACKGROUND ABTA (The Association of British Travel Agents) is a self-regulating association of tour operators and travel agents.

- **(v)** bonus offers, surcharges, availability
  - ANSWER

    Although this reply mentions that there are special offers in the brochure, because it is a standard letter it gives no specific information about out-of-season offers.

# Writing

twin rooms, en-suite, continental breakfast, duration, departure, discounts, air-conditioned, cruise-liner, coach.

# 15-16 SUGGESTED ANSWERS

Enquiry letter:

Dear Sir or Madam

My wife and I wish to celebrate our silver wedding anniversary by visiting Europe for the first time in May of next year. In particular we would like to see as much as possible of the cultural sights of France and sample the gastronomic delights and wines of the country.

I would be grateful if you could send me a brochure on cultural and gastronomic tours and give me full details about the places we should visit, the accommodation and transport, and the prices.

Thanking you in advance, I look forward to hearing from you in the near future.

Yours faithfully,

**David Philips** 

#### Reply letter:

Dear Mr Philips

Thank you for your letter requesting information about touring holidays in France.

We enclose our brochure where you will find a wide selection of coach and self-drive tours of Europe.

Since this is your first trip we would recommend that you look in particular at the Grand Coach Tour of France on page 34. This round trip in deluxe air-conditioned coaches takes you to all the major sites: the Roman amphitheatre at Arles, Carcassonne the fortress town, Paris, the châteaux of the Loire, to name but a few. It also includes visits to the famous vineyards of the Bordeaux and Champagne regions.

I do hope that you will find the holiday of your choice in our brochure. Our travel consultants on our Helpline 01928 374 1828 will be delighted to help you with your booking and to answer any queries.

We look forward to welcoming you on a Europa tour.

Yours sincerely,

Senior Travel Consultant

Refer to your local tourist information or reference library.

# A Career

### Preview

#### 1 SUGGESTED ANSWERS

Hotel: manager, reception staff, reservations clerk, chambermaid, housekeeper, personnel officer, concierge, bell boy, cashier, front office manager Catering: waiter, room service waiter, maître d'hôtel, catering manager, chef, assistant chef, sous chef, busser, station waiter, wine waiter Travel: air hostess, air steward, cabin crew, pilot, purser, captain, ticket collector, ticket clerk, check-in clerk, air-traffic controller
Others: tour operator, travel agent, tourist information clerk, courier, tour representative, tour guide, curator, travel consultant

#### 2 SUGGESTED ANSWERS

Reservations clerk: taking telephone and mail bookings; writing letters of confirmation; describing hotel facilities (in different languages); dealing with chance guests; completing booking procedures; informing other departments of bookings

Tourist information clerk: giving information and advice to tourists; keeping in touch with local hoteliers, accommodation outlets and leisure venues; reading and understanding almanacs, timetables and directories

# Listening

service providers, participants, performance-related bonus, commission, corporate clients, personnel, profit margins, travel agency, catering

### () 3 ANSWERS

Voice 1: f; Voice 2: c; Voice 3: e; Voice 4: b; Voice 5: d; Voice 6: a

(Voice 5 cannot be the trainee hotel manager as hotel staff do not take flight bookings.)

# Language Focus

Simple/continuous verb forms

#### **ANSWERS**

- 1 a This is a permanent situation.
  - b This is a temporary situation.
- 2 a This is a regular event.
  - b This is a plan.

# in Tourism

- 3 a It is 4 p.m.
  - b It is some time before 4 p.m.
- 4 a Yes, she does.
  - b No. she doesn't.
- 5 a Yes.
  - b No.

#### **Practice**

#### 1 ANSWERS

have had; started; worked; was heading; decided; have been working; spend; negotiate; select; is doing

# Speaking 1

Applying for jobs

- 4 Group work.
- Ochronological order, to customise, prose, qualifications

#### 5 ANSWERS

The following are appropriate in a British context:

- a False: A curriculum vitae must be typed.
- **b** Possibly: A covering letter is often typed but it may be hand-written.
- c Only if asked: A photograph may be requested, especially for posts where good personal presentation is essential.
- d False: A CV should not be more than two pages long. It should be concise, clear and brief, but cover all the salient points.
- False: A CV lists experience in reverse chronological order, starting from the most recent experience.
- f True: Foreign qualifications may mean little to a British employer and it is best to give an approximate equivalent or describe them.
- g False: Outside activities, hobbies, etc., should be mentioned. They give important information about an applicant's character.
- h True: You should stress the points important for a particular post; employers wish to feel that you want to work for them, not anyone else.
- i True: Note form is easier to read.
- j True: Sell your assets not your defects.
- k True: The interview is the time to discuss money.
- False: It would not be a good idea to get a job you were not suited for. When an employer

finds out you may be sacked.

- m True: Gaps in the dates imply that you are ashamed of something you did. If you took a year out travelling the world, were unemployed, etc., say so.
- n True: A CV is a confidential document and should be posted.
- False: This would not normally be expected and might be seen as too assertive.

# Reading

- candidates, interview, interviewer, post, employer, career, vacancy, "on spec.", future reference, potential asset, on file, duties, work record
- 6 ANSWERS

How to write a CV

Personal information and experience:

- 1. Include personal, educational and career history.
- 2. Write list of important headings: name, date of birth, address, phone number.
- 3. Give employment record, including any years you did not work for any reason.
- 4. Be positive about yourself, but don't lie.

Layout, language and style:

- 1. Use a good typewriter/word processor.
- 2. Use good-quality paper.
- 3. Always write a covering letter.
- Write your employment record in reverse chronological order.

The write way to find a job

Personal information and experience:

- 1. Write with a company's requirements in mind.
- 2. Explain what you do at work.
- 3. Include your outside interests and skills.
- 4. Mention language skills and sports played.
- 5. Demonstrate that you are a potential asset.

Layout, language and style:

- 1. Write to a specific person.
- 2. Be brief note form is acceptable on a CV.
- 3. Get your letter checked by a native speaker.
- 4. Your covering letter should state why you are writing and maintain the employer's interest in you.
- 5. Edit ruthlessly.

Points covered in exercise 5: a, b, e, j, l, m, n

BACKGROUND GCSE: the General Certificate of Secondary Education is taken by most British sixteen-year-olds.

BTEC National Diplomas are vocational qualifications for eighteen/nineteen-year-olds.

Referees are people known to the applicant in a professional or academic capacity who can provide a confidential report on his/her suitability for a post.

- VIP (= Very Important Person)
- 7 ANSWERS
  - a Mike's first post was Tourist Information Assistant/Grotto Tour Guide at The Newbern Grotto from June 1990 to September 1990.
  - b His most recent post is Attractions Lead Coordinator at Bienvenue Theme Park from December 1996 until the present.
  - c He has had experience in supervising staff, training staff, arranging cultural events, checking safety procedures, stock-taking, window-dressing and guiding.
  - d Mike's career has progressed from the post of Tour Guide to that of Attractions Lead Coordinator at Bienvenue Theme Park. He is now in a position of responsibility where he manages other employees.
  - e It's acceptable.

# Writing 1

**CVs** 

- clientele, escorted tours, applicants, inbound tour-operating experience, in-flight, concessionary, benefits, subsidised
- 8 Writing an individual C.V.

  The covering letter: formal and informal language
- 9 ANSWERS

The writers of the letters are unlikely to be considered because they have both used unsuitable styles. Language and register are inappropriate for these reasons:

First letter:

- Use of contractions: I'm, I've, don't. Contractions are unsuitable when writing to strangers.
- Tone: too informal, especially use of terms such as get on pretty well, really good.
- Content: it is absurd to tell a potential employer you are inexperienced and unavailable because you prefer to go on holiday.

#### Second letter:

- Use of old-fashioned phrases: esteemed request, beseech you to acquaint yourself, I beg to remain, etc. Esq. is an old form of Mr and rarely used now.
- Tone: very pompous and archaic.

#### 10 SUGGESTED ANSWER

Dear Mr Mayer,

In reply to the advertisement which appeared in The Travel Gazette of 15 June 2000, I would like to apply for the post of Resort Tour Guide.

As you will see from the enclosed CV, although I am relatively inexperienced I have successfully completed a course in tour guiding at XYZ school and have often escorted visitors to the school around our local area.

In addition, for the last three years I have worked as a part-time waitress during the summer months at La Bella Vista restaurant and therefore feel I can offer Travel Unlimited commitment, enthusiasm and dedication.

I believe I am hard-working and reliable and would very much like to gain greater work experience.

I look forward to hearing from you in the near future

Yours sincerely, Mary Roe

# Writing covering letters.

# Vocabulary

Word families: remuneration

ANSWERS

a perks; b tip; c salary; d fee;
e wages; f bonus; g overtime; h commission

13 ANSWERS
1 wages; 2 commission; 3 perks;
4 fee; 5 salary; 6 tip; 7 bonus; 8 overtime

# Speechwork

#### Word stress

# 14 ANSWERS

Someone who:

- a is able to use information technology: computer-literate
- b thinks of other people's feelings: considerate
- c is discreet and tactful in delicate situations: diplomatic
- d shows a lot of enthusiasm and energy: dynamic/enthusiastic/energetic
- e is good with figures: numerate
- f can speak fluently: articulate
- g is precise, pays attention to detail: accurate
- h feels confident about the future: optimistic

# ANSWERS

For words ending in -ate the stress is placed on the anti-penultimate syllable (third from end). For words ending in -ic the stress is placed on the penultimate syllable (second from end).

#### 16 ANSWERS

Someone who:

- you can count on: reliable
- can start work at once: available
- is friendly and likes mixing in society: sociable
- corresponds to the job profile: suitable

For words ending in -able the stress is placed on the anti-penultimate syllable (third from end).

# Speaking 2

# 17-18 Group work.

If possible, arrange the seating so that learners feel that they are taking part in a real interview.

# Follow-up

19 Writing a personal C.V.

# Trends

# in Tourism

#### Preview

1 ANSWERS

Types of traveller: 1 hikers; 2 nomads; 3 business travellers; 4 day trippers

2 ANSWER

A tourist describes someone who has taken a holiday to visit a different place from their home. A traveller travels, usually for a longer period than a tourist, in order to learn more about a different culture. In everyday language the word visitor is not strongly associated with tourism at all.

# Listening 1

**Definitions of tourism** 

statistics, to classify, to break down (into categories), resident, to subdivide

**ANSWERS** 

Included in tourism statistics

Visitors

A Overnight visitors

B Same-day visitors

Main purpose of visit

- 2 Business and professional reasons
- 3 Visiting friends and relatives
- 4 Health reasons
- 5 Pilgrimage

Not included in tourism statistics

- 2 Border workers
- 4 Diplomats
- a staying;
- b normal environment;
- c one;
- d year;
- e leisure;
- f business;
- g Domestic tourism;
- h Inbound tourism;
- Outbound tourism

# Vocabulary

Commonly confused words

4 ANSWERS

a trip; b flight; c crossing; d journey; e voyage; f drive; g tour; h ride

Learners may have problems with *trip* and *journey*. Note that a trip is generally there and back whereas a journey usually takes you only from A to B.

#### Word families

Ask learners to group words either by meaning, collocation or grammar so that the additions to the network are linked in some way.

5 SUGGESTED ANSWERS

Words that could be added (in addition to those already covered in this unit) include: air, abroad, overseas, fare, by rail, transport, en route, overland, single, sea, trek, passenger, globetrotter, return, car hire, stopover, jet lag, time zone

# Listening 2

6 ANSWERS

Verse 1	Verse 2	Verse 3
holiday	brightly	holiday
two	blue	wanted to
holiday	movies	holiday
you	true	true
two		you

7 ANSWERS

For the complete wording of the song, see the Tapescript on page 116 of the Course Book.

# Reading

package holiday, fortnight (Br.Eng), tour operator, charter flight, return ticket, scheduled airline, to afford, competition, revenue, long-haul destination, mass market, budget-priced, to feature, to welcome, to cruise, ancient buildings

#### 8 ANSWER

Answers to this question will depend on the experience and age range of your learners, but at the time of writing the travel industry in Western Europe has moved away from the traditional seaside bucket-and-spade holiday and towards themed short breaks, personalised adventure holidays, rural tourism and long-haul travel.

#### 9 ANSWERS

- The film was about a British pop group travelling around Europe in a London bus.
- b About forty guineas.
- c A considerable amount of money (your life savings).
- d They lasted quite a long time (rarely shorter than two weeks) and involved only short-haul flights.
- e The government made tour operators fix charter ticket prices at the same level as fares on scheduled flights. As a result not many people could afford to take package holidays, and to make the expenditure on the travel worthwhile it was best to spend a relatively long time at the holiday destination.
- f In addition to Australia, the text mentions
  Thailand, India, Mexico, East Africa, the United
  States and the Caribbean.
- g The Australian government relaxed the restrictions on charter flights in order to encourage revenue from tourism.
- h The Boeing 767 made it possible to travel further at a cheaper price.
- In two ways. Firstly, politics was instrumental in making fares cheaper. Secondly, the collapse of Eastern European communism, the end of war in the Far East, and the move in China towards a market economy have opened up previously closed destinations.

# Language Focus

The past simple and the present perfect simple

#### 1 ANSWERS

- a True: The three examples of the past simple refer to 1963, last year, and the time when Mozart was alive.
- b False: These time adverbs span both past and present time and have current relevance, so they should be used with the present perfect.
- c False: These time adverbs place the events or states that are described firmly in past time, divorced from the present.
- d True: This is the principle of current relevance.
- e True: For example: When they've built the new airport ...

#### 2 ANSWER

The past simple refers to an event or state that is seen as remote or definite in time.

The present perfect is used to refer to events which are viewed as occurring at an **indefinite** or **unspecified** time in the past. The event is perceived as having **current** relevance and is connected to the **moment of speaking**.

#### **Practice**

#### **ANSWERS**

took off; coincided; were; began; led; faced; meant; preferred; welcomed; accounted for; made; has restricted; has implemented; has made; have improved

# Speechwork

Past verb forms with -ed

### 10 ANSWERS

ANSWERS		
/d/ opened organised travelled stayed	/t/ checked developed asked jumped	/id/ created visited lasted
continued received delayed		

The /t/ sound occurs after unvoiced consonants (/k/, /p/, /f/, etc.); /d/ follows voiced consonants (/b/, /g /, /v/, etc.).

/id/ follows the sounds /t/ and /d/.

# Speaking 1

Group work: discussing changes in your local tourist area.

# Writing 1

Taking notes in English

12 and 13

The answers to the questions in 12 should cover the points given in 13.

14 SUGGESTED ANSWER

There was a 20 per cent increase in the number of visitors to Hungary last year, making a total number of 41 million, of which approximately 23 million were on holiday. As a result, profits of \$440 million were generated, but these were down compared to the \$592 million of the previous year. This decrease can be explained by the fact that although the number of tourists increased, they in fact stayed fewer nights than previously.

# Listening 3

trading port, harbour, steamers, benchmark, fair share, on a worldwide basis, in transit, holidaymakers, to account for

ANSWERS

ORIGINS OF TOURISM IN SINGAPORE: trading port for commerce between east and west

NUMBER OF TOURISTS: increased from 90,000 in 1965 to 6.4 million in 1993

AVERAGE LENGTH OF STAY: 3.8 days

BREAKDOWN OF ARRIVALS: 15% business, 60% holidaymakers

Rest: VFR, in transit or for educational purposes

# Speaking 2

The information under *History* gives learners the opportunity to use past simple verb forms; the heading *Recent developments* should elicit the present perfect. *Explanation of notes*:

C19 = nineteenth century

yrs = years

govt. = government

e.g. = for example

&= and

av. = average VFR = Visiting Friends and Relatives N. America = North America

16 Group work: mini presentations

# Writing 2

# 17 SUGGESTED ANSWER

Ireland

Little is known about tourism in Ireland before the mid-nineteenth century, when the first coach service started taking visitors around the country. At that time visitors were all British, but 1895 saw the first package tour of visitors from America, and in 1920 the first official tourism office opened its doors to the public.

During the second world war many American soldiers were posted to Britain, but they suffered, like the British, from the food shortages in the United Kingdom. As a result many of them visited Ireland in order to eat better. At the end of the war in 1945, the British also took the opportunity to cross the Irish Sea and take advantage of the plentiful food supply in Ireland.

Over the last thirty years Ireland's tourist industry has expanded rapidly, thanks to government intervention, and it has become the third largest export earner, employing 91,000 people. Many different types of vacation have been created, including special interest holidays such as golfing, hiking or fishing, as well as English language holidays.

Ireland has changed its old-fashioned image and it now appeals to the younger generation and independent travellers, while at the same time retaining its nostalgia for the many Irish Americans who come back in search of their roots.

Nowadays, 55 per cent of visitors come from Britain, compared to 28.8 per cent from Europe. Many people stay with friends and relatives, remaining on average for just over ten days.



# Where

# People Go

#### Preview

BACKGROUND GMT stands for Greenwich Mean Time, the time at the former site of the Royal Observatory at Greenwich in London, which is located on the prime meridian (0° longitude). The earth's surface is divided into twenty-four time zones, which are plus or minus GMT. For example: New York is GMT minus five hours.

#### 1 ANSWERS

1 Paris (France) 2 London (UK) 3 New York (USA) 4 Rio de Janeiro (Brazil) 5 Athens (Greece) 6 Cairo (Egypt) 7 Taj Mahal (India) 8 Ayers Rock (Australia)

# Reading

BACKGROUND Unit 13 of the Course Book has information on tourist attractions in both cities.

- to set out, bound for, to book (into a hotel), to look forward to, ferry, time zone, deposit, brochure, pamphlet, leaflet, receptionist
- 2 ANSWERS
  - a The women had dreamt of seeing the autumnal scenes around Portsmouth, New Hampshire. (Originally, the "American Dream" meant the hope of making a fortune which sustained poor immigrants to the USA.)
  - b Because the women confused two cities of the same name. (Also because Charles Dickens wrote a book called A Tale of Two Cities about Paris and London.)
  - c Because there is only one hour's time difference between Britain and France.
  - d The minor inconvenience was the inability of the taxi driver to find such a well-known hotel as the Sheraton. The phrase is used ironically.
  - e They refers back to cabbies here.
  - f By showing them that New York was not far from Portsmouth, New Hampshire, on a map of the USA.
  - g They were probably not in a hurry to talk to anyone at home in France because they felt rather foolish.

#### O EXTENSION

Ask learners if they know of any other towns or cities that share the same name, such as Paris, France and Paris, Texas, USA.

# Vocabulary

British and American usage

#### 3 ANSWERS

British English	American Englis	
a fortnight	two weeks	
a bill	a check	
a lift	an elevator	
a single	a one-way ticker	
a toilet	a restroom	
a tap	a faucet	
autumn	fall	
ground floor	first floor	
a return	a round trip	
a cupboard	a closet	

# Listening 1

#### **Americans in Europe**

to whet one's appetite, to pick up some souvenirs, to spend a fortune.

#### ANSWERS

PARIS AND FLORENCE: would like to see the Trocadero by night and Michelangelo's David again SWISS CHOCOLATE: Harry thought it was fantastic; he could eat white chocolate for the first time (Galak) without getting an allergy

CHEESE: unlike cheese in LA, European cheese is not sprayed with chemicals

ICE CUBES: didn't understand why Coca-Cola isn't served with ice cubes, especially in summer

SHOPPING: bought two outfits in Rome (\$600); spent a fortune on souvenirs: crystal, cuckoo clock, leather bags; silver spoons. Good to compare goods in shops with those in USA.

# Speechwork 1

#### The schwa sound

ANSWER
The schwa /ə/

ANSWERS

again, another, monitor, certificate (noun), internal,
culture, manager, salesman, Switzerland, Piccadilly
Circus

ANSWERS (The schwas are underlined.)
twenty per cent
for instance
not at all
sooner or later
there and back
as soon as possible
Her itinerary was totally unacceptable.
I've been given a brochure for Singapore.
We went to Great Britain and managed to visit
London, Oxford, Stratford-on-Avon, and Yorkshire.
I'd like to look at the figures for South-East Asia. I
want to do an analysis of all the data to see if we're
meeting our targets.

8 Listen to the tape.

# Language Focus

#### The definite article

#### ANSWERS

These suggested groupings should enable learners to produce rules for the definite article in exercise 2.

the Louvre the temples of Bangkok
the Uffizi the Mayan ruins of Yucatan
the Parthenon the beaches of Goa

the Alps the Sahara the Himalayas the Gobi Desert

the Pacific the Seychelles the Mediterranean the West Indies

the United Kingdom Buenos Aires the Czech Republic Saigon the USA Geneva

Lenin's mausoleum

Madame Tussaud's

St Basil's Cathedral

Lake Ontario

Lake Michigan

Africa

Everest Asia Kilimanjaro Italy Japan Australia Napoleon Count Dracula

the Yangtze the Thames the Nile

#### ANSWERS

Rule 1: We use the before the names of museums.

Rule 2: We use the before rivers and oceans.

Rule 3: We use the before island groups.

Rule 4: We use **the** before deserts and mountain ranges.

Rule 5: We use **the** with kingdoms, states and republics.

Rule 6: We do not use **the** before towns and cities, countries and continents.

Rule 7: We do not use **the** before the names of people.

Rule 8: We do not use **the** before lakes and mountains

Rule 9: We often use **the** when two nouns are linked by **of** (unless the first is a proper name, e.g. Lawrence of Arabia).

Rule 10: We do not use **the** before the names of some tourist attractions.

#### **Practice**

#### **ANSWERS**

Trips to Florida from Britain fell by 20 per cent last summer and nearly half of **the** people who were polled said they would not go there next year. That is bad news for Disney World in Orlando, **the** top American attraction for British tourists, and bookings are also down to Disneyland near Paris. **The** British fear of London is not shared by **the** nine million foreigners who visited **the** capital last year – London's attractions, such as **the** Changing of the Guard being **the** main reason why Britain was **the** world's sixth tourist destination. At least 25 per cent of British families are expected to holiday abroad next year, and a record nine million are forecast to book a foreign package holiday.

It looks as if **the** biggest beneficiary will be the cheapest country, Spain, where bookings are up by 50 per cent – not least because **the** peseta has fallen faster than **the** pound.

## Speaking 1

### 9 Group and pairwork.

Remind learners that currencies take the definite article (the dollar, the peso, etc.).