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Mary McGroarty, Northern Arizona University, USA

Routledge Applied Linguistics is a series of comprehensive textbooks, providing students and researchers with the support they need for advanced study in the core areas of English language and Applied Linguistics.

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- Section B, Extension, brings together influential articles, sets them in context, and discusses their contribution to the field.
- Section C, Exploration, builds on knowledge gained in the first two sections, setting thoughtful tasks
 around further illustrative material. This enables readers to engage more actively with the subject
 matter and encourages them to develop their own research responses.

Throughout the book, topics are revisited, extended, interwoven and deconstructed, with the reader's understanding strengthened by tasks and follow-up questions.

This highly-successful text introduces and explores the dynamic area of intercultural communication, and the updated third edition features:

- new readings by Prue Holmes, Fred Dervin, Lei Guo and Summer Harlow, Miriam Sobré-Denton and Nilanjana Bardhan, which reflect the most recent developments in the field
- refreshed and expanded examples and exercises including new material on the world of business, radicalisation and cultural fundamentalism
- extended discussion of topics which include cutting-edge material on cosmopolitanism, immigrants' intercultural communication and cultural travel
- · revised further reading.

Written by experienced teachers and researchers in the field, *Intercultural Communication*, *Third Edition* provides an essential textbook for advanced students studying this topic.

Adrian Holliday is Professor of Applied Linguistics at Canterbury Christ Church University, UK.

John Kullman is a Principal Lecturer in the School of Language Studies and Applied Linguistics at Canterbury Christ Church University, UK.

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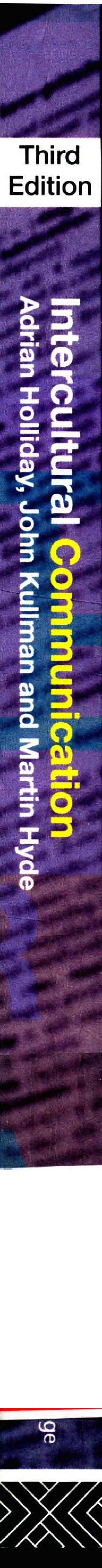
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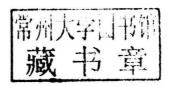


Intercultural Communication

An advanced resource book for students

Third edition

Adrian Holliday, John Kullman and Martin Hyde





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ROUTLEDGE APPLIED LINGUISTICS

SERIES EDITORS

The late **Christopher N. Candlin** was Series Editor of the *Routledge Applied Linguistics* series for over 15 years. He was a Senior Research Professor Emeritus in the Department of Linguistics at Macquarie University, Australia and Professor of Applied Linguistics at the Open University, UK. In his lifetime, he wrote or edited over 150 publications. From 1996 to 2002 he was President of the International Association of Applied Linguistics (AILA), and he also acted as a consultant in more than 35 countries and as external faculty assessor in 36 universities worldwide. He was made Officer of the Order of Australia in 2015 for his services to Higher Education.

Ronald Carter is Research Professor of Modern English Language at the University of Nottingham, UK. He has published extensively in the fields of applied linguistics, corpus linguistics and literature and language in education and is the author, co-author and editor of over 40 books and one hundred articles in these fields. Professor Carter is a fellow of the British Academy of Social Sciences and has been a chair of BAAL (British Association for Applied Linguistics). He was awarded an MBE in 2009 for services to education and in 2013 received an honorary doctorate (DUniv) from the Open University for his contributions to the field of applied linguistics. He has edited five series in English Language and Applied Linguistics for Routledge.

TITLES IN THE SERIES

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We would like to dedicate this for a lifetime of inspiration.	is volume to the r	nemory of Chris Ca	ındlin

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Series editors' preface

The Routledge Applied Linguistics series provides a comprehensive guide to a number of key areas in the field of applied linguistics. Applied linguistics is a rich, vibrant, diverse and essentially interdisciplinary field. It is now more important than ever that books in the field provide up-to-date maps of what is an ever-changing territory.

The books in this series are designed to give key insights into core areas of applied linguistics. The design of the books ensures, through key readings, that the history and development of a subject is recognized while, through key questions and tasks, integrating understandings of the topics, concepts and practices that make up its essentially interdisciplinary fabric. The pedagogic structure of each book ensures that readers are given opportunities to think, discuss, engage in tasks, draw on their own experience, reflect, research and to read and critically re-read key documents. Each book has three main sections, each made up of approximately ten units.

A: An **Introduction** section: in which the key terms and concepts which map the field of the subject are introduced, including introductory activities and reflective tasks, designed to establish key understandings, terminology, techniques of analysis and the skills appropriate to the theme and the discipline.

B: An Extension section: in which selected core readings are introduced (usually edited from the original) from existing key books and articles, together with annotations and commentary, where appropriate. Each reading is introduced, annotated and commented on in the context of the whole book, and research/follow-up questions and tasks are added to enable fuller understanding of both theory and practice. In some cases, readings are short and synoptic and incorporated within a more general exposition.

C: An **Exploration** section: in which further samples and illustrative materials are provided with an emphasis, where appropriate, on more open-ended, student-centred activities and tasks designed to support readers and users in undertaking their own locally relevant research projects. Tasks are designed for work in groups or for individuals working on their own. They can be readily included in award courses in applied linguistics or as topics for personal study and research.

The target audience for the series is upper undergraduates and postgraduates on language, applied linguistics and communication studies programmes as well as

teachers and researchers in professional development and distance learning programmes. High-quality applied research resources are also much needed for teachers of EFL/ESL and foreign language students at higher education colleges and universities worldwide. The books in the Routledge Applied Linguistics series are aimed at the individual reader, the student in a group and at teachers building courses and seminar programmes.

We hope that the books in this series meet these needs and continue to provide support over many years.

THE EDITORS

The late Professor Christopher N. Candlin and Professor Ronald Carter are the series editors. Both have extensive experience of publishing titles in the fields relevant to this series. Between them they have written and edited over one hundred books and two hundred academic papers in the broad field of applied linguistics. Chris Candlin was president of AILA (International Association for Applied Linguistics) from 1996 to 2002 and Ron Carter was chair of BAAL (British Association for Applied Linguistics) from 2003 to 2006.

Professor Christopher N. Candlin Formerly at the Department of Linguistics Macquarie University Professor Ronald Carter School of English Studies University of Nottingham

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