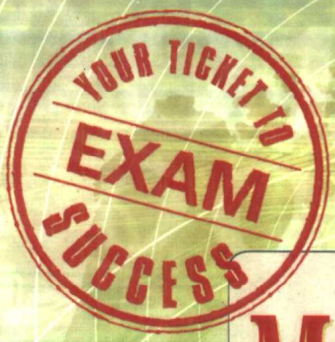

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Dedication

For my grandfather Roy, who fixed Philco radios—not for people who owned them, but for the Philco company engineers—and never charged a dime. He would have done something like this, only a lot better.
And for Griffin, my three-year-old son, who thinks I should be writing stories about snow monsters and swords.

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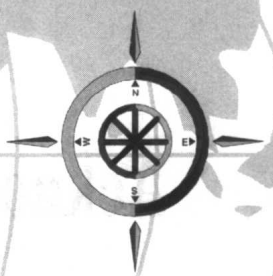

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Installing Windows 2000 Professional

ITINERARY

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- **Objective 1.02** Perform an Unattended Installation of Windows 2000 Professional
- **Objective 1.03** Upgrade from a Previous Version
- **Objective 1.04** Use Windows 2000 Server Remote Installation Service to Automate Installations
- **Objective 1.05** Deploy Service Packs
- **Objective 1.06** Troubleshoot Failed Installations

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