Experiencing Master's Supervision

Perspectives of international students and their supervisors

Nigel Harwood and Bojana Petrić

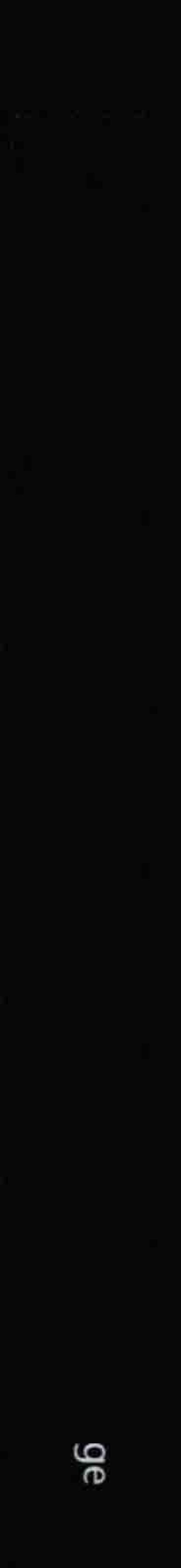


an **informa** business



Routledge
Taylor & Francis Group
www.routledge.com

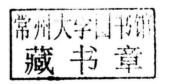
Experiencing Master's Supervision Nigel Harwood and Bojana Petrić



Experiencing Master's Supervision

Perspectives of international students and their supervisors

Nigel Harwood and Bojana Petrić





First published 2017 by Routledge 2 Park Square, Milton Park, Abingdon, Oxon OX14 4RN

and by Routledge 711 Third Avenue, New York, NY 10017

Routledge is an imprint of the Taylor & Francis Group, an informa business

© 2017 N. Harwood and B. Petrić

The right of N. Harwood and B. Petrić to be identified as authors of this work has been asserted by them in accordance with sections 77 and 78 of the Copyright, Designs and Patents Act 1988.

All rights reserved. No part of this book may be reprinted or reproduced or utilised in any form or by any electronic, mechanical, or other means, now known or hereafter invented, including photocopying and recording, or in any information storage or retrieval system, without permission in writing from the publishers.

Trademark notice: Product or corporate names may be trademarks or registered trademarks, and are used only for identification and explanation without intent to infringe.

British Library Cataloguing in Publication Data

A catalogue record for this book is available from the British Library

Library of Congress Cataloging-in-Publication Data

Names: Harwood, Nigel, author. | Petrić, Bojana, author.

Title: Experiencing master's supervision: perspectives of international students and their supervisors / Nigel Harwood and Bojana Petrić.

Description: Abingdon, Oxon; New York, NY: Routledge, 2017. | Series: Routledge research in higher education | Includes bibliographical references.

Identifiers: LCCN 2016019055 | ISBN 9781138929807 (hardback : alk. paper) | ISBN 9781315680934 (ebk)

Subjects: LCSH: Graduate students—Supervision of—Great Britain. | Graduate students, Foreign—Great Britain. | Universities and colleges—Great Britain—Graduate work. | Faculty advisors—Great Britain. | Master of arts degree. | Dissertations, Academic.

Britain. | Master of arts degree. | Dissertations, Academic. Classification: LCC LB2371.6.G7 H37 2017 | DDC 378.1/550941—dc23

LC record available at https://lccn.loc.gov/2016019055

ISBN: 978-1-138-92980-7 (hbk) ISBN: 978-1-315-68093-4 (ebk)

Typeset in Galliard by Apex CoVantage, LLC



Printed and bound in Great Britain by TJ International Ltd, Padstow, Cornwall Harwood and Petrić's book is a very welcome addition to the literature of research student supervision. Its focus on master's level supervision is especially welcome given the very large numbers of international students undertaking master's degrees that require the writing of a dissertation in English. The fine-grained analysis of both students' and supervisors' experiences of this are an important strength of the book. The multiple case studies and the longitudinal nature of the research, further, provide the opportunity for detailed observations to be made that are both revealing and important about students' and supervisors' experiences.

Brian Paltridge, Professor of TESOL, University of Sydney

This is an interesting and useful book for *all* supervisors, not just those who supervise international students. Its strength lies in the in-depth interviews, which bring the reader in close contact with very different students and their supervisors at crucial stages of the dissertation process. The case studies also give valuable insight into the problems students experience with academic writing, the varying amounts and forms of feedback supervisors give, and particularly how critical it is for students who don't understand how to utilize the feedback. This highlights the importance of discovering the student's real needs, as failure to master academic discourse may jeopardize the whole master project.

Olga Dysthe, Professor, Department of Education, University of Bergen

Experiencing Master's Supervision reminds us that engaging in research at any level is an inherently uncertain, even risky, business! Through undertaking five case studies that span the life of a UK master's dissertation, Nigel Harwood and Bojana Petrić explore the manifold pedagogies of supervision in the social sciences and humanities. Their study offers a vivid and detail-rich view of what goes on in master's research education, especially from an international student's point of view. The stories in this book flesh out more abstract insights offered elsewhere in ways that will deeply engage readers – supervisors and students alike.

Barbara M. Grant, Associate Professor, Critical Studies in Education, The University of Auckland, Aotearoa/New Zealand

Experiencing Master's Supervision

Master's degree programmes are on the rise, attracting growing numbers of international students who speak English as a second or additional language. *Experiencing Master's Supervision: Perspectives of International Students and their Supervisors* explores the experiences of supervising and being supervised at Master's level, charting the difficulties and joys of learning for second-language speakers of English while based at a UK university.

The authors report the findings of a year of studying both supervisees and their supervisors in four different departments in the social sciences and humanities at a UK research-intensive university. Using a multiple case study approach, and examining supervision in its natural context, this book presents rich descriptions of five case studies: three student-supervisor dyads and two cases of individual students. Analysing rich, first-hand narratives, chapters identify key aspects of satisfaction and dissatisfaction through the eyes of the participants, focusing upon expectations, supervision styles, feedback, and students' support networks, and discussing the broader implications for university and departmental policy makers responsible for guidelines and requirements.

This book contains important insights into the supervisory experience at Master's level and will appeal to researchers, academics, and postgraduate students in the fields of higher education, TESOL, TEFL/TESL, and applied linguistics. This book will also be a useful resource for supervisors, leaders of training sessions for supervisors, and for postgraduate directors and teaching committees at universities who develop supervisory guidelines and preparatory sessions for Master's students.

Nigel Harwood is a reader in applied linguistics at the University of Sheffield. He has edited two volumes focusing on English language teaching materials and textbooks, English Language Teaching Materials: Theory and Practice and English Language Teaching Textbooks: Content, Consumption, Production, and has published articles on EAP and academic writing in various journals, including the Journal of Second Language Writing, Written Communication, the Journal of Pragmatics, and the Journal of English for Academic Purposes. He is the co-editor of the journal English for Specific Purposes.

Bojana Petrić is a senior lecturer in the Department of Applied Linguistics and Communication at Birkbeck, University of London. She has published in the area of academic writing, particularly source use and citing, in journals such as the Journal of Second Language Writing, Language Teaching, and Written Communication. She serves as the Deputy Chair of the European Association for the Teaching of Academic Writing and the Book Review Editor of the Journal of English for Academic Purposes.

Routledge Research in Higher Education

For a full list of titles in this series, please visit www.routledge.com

- 18 Crossing Boundaries and Weaving Intercultural Work, Life, and Scholarship in Globalizing Universities Edited by Adam Komisarof and Zhu Hua
- 19 English Studies Beyond the 'Center' Teaching Literature and the Future of Global English Myles Chilton
- 20 The Working Classes and Higher Education Inequality of Access, Opportunity and Outcome Edited by Amy E. Stich and Carrie Freie
- 21 Revolutionizing Global Higher Education Policy Innovation and the Bologna Process Joseph M. Piro
- 22 Working with Underachieving Students in Higher Education Fostering inclusion through narration and reflexivity Edited by Maria Francesca Freda, José González Monteagudo and Giovanna Esposito
- 23 Graduate Education at Historically Black Colleges and Universities (HBCUs)
 A Student Perspective
 Edited by Robert T. Palmer, Larry J. Walker, Ramon B. Goings, Charmaine Troy, Chaz T. Gipson, and Felecia Commodore
- 24 Transnational Education Crossing 'Asia' and 'the West Adjusted desire, transformative mediocrity, neo-colonial disguise *Phan Le-Ha*
- 25 Experiencing Master's Supervision
 Perspectives of international students and their supervisors
 Nigel Harwood and Bojana Petrić

Acknowledgements

We wish to thank the students and supervisors for their time and willingness to share the joys and frustrations of their journeys as well as their drafts and other materials.

Thanks also go to the numerous colleagues who listened to our presentations of the case studies at conferences in the UK and internationally and who gave us interesting comments and asked us intriguing questions.

We are grateful for the support of a Language Learning Small Grant, which helped fund this research.

Contents

	Illustrations Acknowledgements	xvi xvii
1	Introduction	1
	Overview 1 The importance of demystifying supervision 3 The phenomenon of supervision is opaque, poorly understood 3	
	Bad supervisory experiences are not uncommon 4 Uncertainty about supervisory roles and expectations 5 Multiple roles and responsibilities of supervisors and supervisees – and lack of consensus regarding their appropriacy 6 Different supervisees need supervisors to occupy different roles at different times 9 Supervisor-supervisee expectations can differ markedly 11 Supervisor-supervisee miscommunication appears to be a common phenomenon 12 The need to understand supervisory best practice 14	
2	Understanding supervision in context 14 Our study	24
	Introduction 24 Our methodology: the qualitative, longitudinal case study 24 Our methods and data sources 25 Interviews: strengths and weaknesses 26 Supervisee interviews 27 Supervisor interviews 29	

Supervisee diaries/logs 30
Supervisee think-alouds 31
Recruiting participants, ethical issues 31
Participants and data collected 32
Coding and analysis of interview data 36

3 'This is not my topic but I'll help as much as possible': Jay and Billy's story

40

Introducing Jay 40 Background 40

Jay decides to study abroad, chooses the UK because of practicality, cost, and on the advice of a friend 40 Jay's undergraduate studies 41

Jay chooses a university for his master's degree 41

Adjustments 42

Jay feels isolated, lonely 42

Jay learns to produce different written genres 43

Jay acclimatises to the master's programme 43

Jay adjusts to the methods of assessment in UK universities 44

Jay's pre-dissertation performance in the master's programme 45

The dissertation 45

Jay attends pre-dissertation support workshops, research methods module, benefits from guidance 45

Introducing Billy: Jay's supervisor 46

Early stages of dissertation 47

Jay changes his dissertation topic and methods early on with future PhD in mind 47

Billy allocated as supervisor on basis of Jay's original topic 47

Jay and Billy have favourable impressions of each other; happy for supervisory arrangements to stay the same 48

First supervisory meeting: Billy hands Jay final responsibility for choosing supervisory arrangements 48

Jay begins to find relevant literature from informal adviser, friend 49

Jay struggles with the research methods literature 49 Jay and Billy have worries about data collection methods 50

Jay encounters minor difficulties and delays during data collection 50 Jay temporarily breaks off contact with Billy, falls behind schedule 51 Billy's feedback 53 Overall feedback style 53 Billy's feedback on Jay's literature review chapter 54 Billy's feedback on Jay's methodology chapter 57 Billy's feedback on Jay's results and discussion chapter 60 Billy's feedback on Jay's conclusion chapter 61 Jay asks friend for last-minute proofreading; regrets this wasn't up to standard 62 Last-minute ideas for enrichment of Jay's analysis 63 Jay's evaluation of his dissertation 63 Billy's evaluation of Jay's dissertation 63 Outcome 64 Jay's dissertation mark 64 Billy was unsure what mark Jay's dissertation would be awarded by the first marker 64 Jay's evaluation of his learning 65 Billy's evaluation of Tay's learning 66 Billy sees evidence of Jay's reflexive, independent thinking 66 Billy's overall assessment of Jay: 'strong', 'consistent', 'diligent' 66 Jay's evaluation of and feelings towards Billy 67 Discussion 68 The alignment of supervisee topic and supervisor knowledge 68 Time management 69 Adaptive supervision 69 The influence of supervisor profile 69 'I've not done this before, I want to be told exactly what to do': Victoria and Harriet's story 71 Introducing Victoria 71 Background and adjustments 72 Adjusting to US higher education 72 Adjusting to the UK and to UK higher education 72 The dissertation 73

Readiness to write the dissertation 73

Choosing a dissertation topic; finding a supervisor 74 Introducing Harriet: Victoria's supervisor 75

Supervision: from start to finish 75

Harriet provides Victoria with an off-the-shelf research project 75

Harriet's role in each supervisory meeting 76

Supervisory meeting 1: Harriet provides details of off-theshelf research project, readings, and instruments 76

Supervisory meeting 2: Harriet installs software, demonstrates processes and procedures 76

Supervisory meeting 3: Harriet resolves teething problems analysing trial data 77

Supervisory meeting 4: Harriet models the data analysis procedure; helps with the statistical analysis 77

Supervisory meeting 5: Harriet provides feedback on Victoria's results chapter 78

Harriet helps Victoria rewrite her hypotheses 79

Limited supervisor guidance on the discussion chapter 80

How supervision worked 80

Evaluation of Harriet's adaptive supervision 83

Working ahead of schedule, Victoria submits dissertation early 85

Evaluation and outcome 85

Overall satisfaction with dissertation – subject to result 85 A weakness with Victoria's dissertation comes to light after submission 85

Outcome 87

Discussion 87

The off-the-shelf dissertation format and its effect on supervision 87

Dubious supervisory policies 88 Supervision as uncertainty 88

5 'And I panicked and I couldn't focus and I felt it all crumbling down on me again!': Laura and Rosie's story

90

Introducing Laura 90 Background 91

Laura's previous studies 91

Laura chooses a master's programme in the UK 91

Laura enters the UK university system 91

Laura's performance in coursework modules: 'I haven't understood yet what they want from me. That's why my scores are so small'. 92

Dissertation 93

Laura chooses a dissertation topic on the spur of the moment 93

Laura chooses a non-traditional dissertation pathway to challenge herself 94

Laura receives yet another low mark 94

Supervision 97

Laura chooses Rosie as her supervisor, and Rosie is allocated to her 97

Rosie's first impressions of Laura 98

Rosie and Laura have inspiring face-to-face meetings:

We were just bouncing off ideas off each other' 99

Laura and Rosie describe their supervisory relationship: 'We just made a good team, I think'. 101

Laura gets as much supervision as she needs 101

Laura is puzzled by Rosie's support and wonders if too much support is good for her 102

Laura encounters difficulties filming 103

Rosie helps adjust Laura's expectations of the textual part of the dissertation 105

Laura has trouble establishing a work routine and goes through several crises 106

Laura writes her first chapter draft 107

Laura receives feedback on her chapter draft 108

Laura still struggles to write about her film 109

Laura encounters difficulties working with source texts 110

Laura enlists the help of various friends to bring her project to completion 111

Outcome 112

Assessment of Laura's dissertation project 112 Rosie's reflections on the outcome of Laura's dissertation 113 Coda 114

Discussion 114

Why did things go wrong? 114

Demands of the non-traditional dissertation 116

Adaptable supervisory practices 116

Uncomfortable moments of supervision: supervising an unsuccessful dissertation 117

6 'I had this opportunity. So yes - I took it': Clara's story

Introducing Clara 118

Background and adjustments 119

Clara acclimatises to undergraduate studies at Manchester 119

Clara chooses a UK university for her master's 120

Clara acclimatises to postgraduate studies and tailors the content of her master's programme 120

Dissertation 123

Clara researches and chooses a supervisor before she even begins her programme; ensures her dissertation supervision begins well in advance of the norm 123

Dissertation preparation and training: departmental expectations and standards 124

Clara has two 'kind of difficult' early supervisory meetings 125

Clara adjusts to her supervisor's laissez-faire supervision pedagogy 125

Clara develops her dissertation design 128

Clara tries to find relevant literature, methods for her dissertation; finds the going difficult 129

Clara consults a lecturer, her literature searching is brought back on track 130

Clara has difficulties analysing her data 131

Clara decides on an advanced analytical method; enrols in summer school programme to learn it, but struggles with the workload 132

Two weeks before submission – a difficult supervisory meeting 134

Clara receives feedback on her work 135

Clara's evaluation of her dissertation and what she could have done differently 137

Evaluation 140

Clara evaluates her supervisor positively 140 Clara evaluates the master's programme positively 142 Clara's learning during the programme 142

Outcomes 143

Dissertation outcome 143

Post-dissertation 143

Clara's supervisor recommends she pursue her PhD at another university, helps her with application 143 Clara to relocate, apply for jobs, gain work, research experience 144