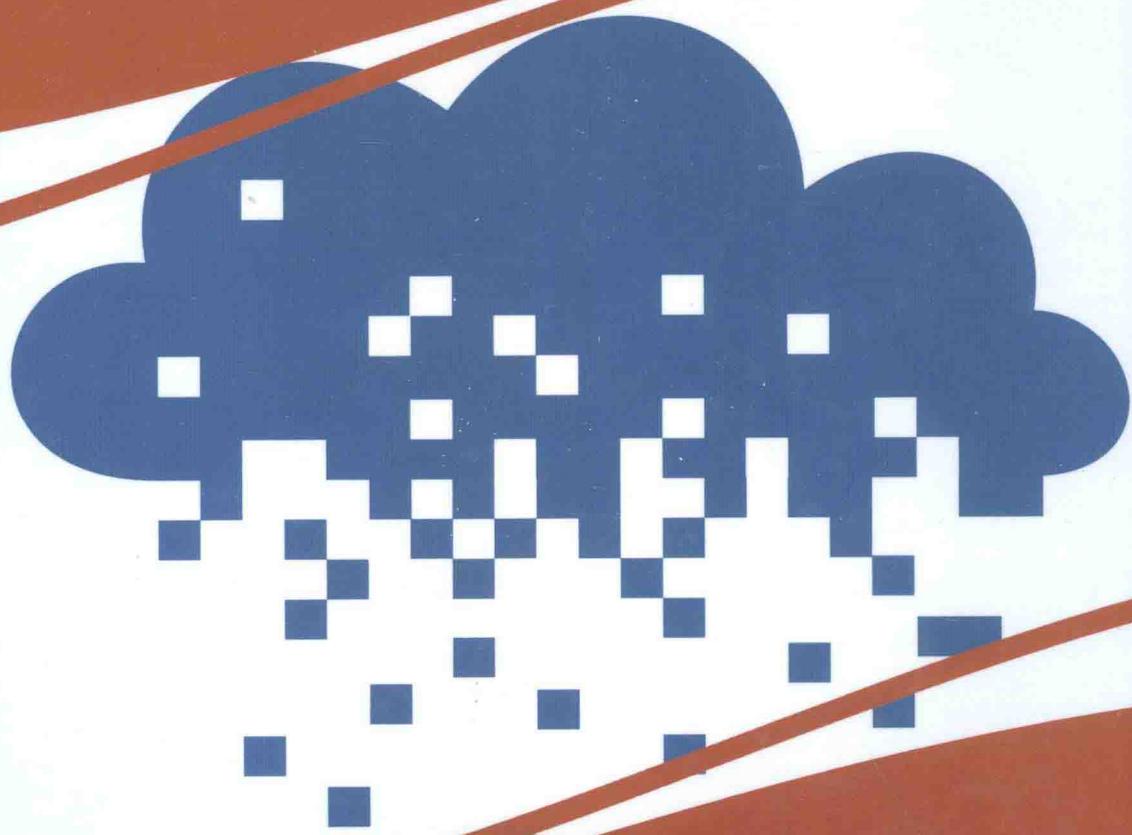


Premier Reference Source

# Cloud Technology

Concepts, Methodologies, Tools, and Applications



Information Resources Management Association



Volume I

# Cloud Technology: Concepts, Methodologies, Tools, and Applications

Information Resources Management Association  
*USA*

Volume I

Information Science  
**REFERENCE**  
An Imprint of IGI Global

|  |                   |
|--|-------------------|
| Managing Director:                       | Lindsay Johnston  |
| Acquisitions Editor:                     | Kayla Wolfe       |
| Production Editor:                       | Christina Henning |
| Development Editor:                      | Austin DeMarco    |
| Multi-Volume Book Production Specialist: | Deanna Jo Zombro  |
| Cover Design:                            | Jason Mull        |

Published in the United States of America by  
Information Science Reference (an imprint of IGI Global)  
701 E. Chocolate Avenue  
Hershey PA, USA 17033  
Tel: 717-533-8845  
Fax: 717-533-8661  
E-mail: [cust@igi-global.com](mailto:cust@igi-global.com)  
Web site: <http://www.igi-global.com>

Copyright © 2015 by IGI Global. All rights reserved. No part of this publication may be reproduced, stored or distributed in any form or by any means, electronic or mechanical, including photocopying, without written permission from the publisher. Product or company names used in this set are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark.

Library of Congress Cataloging-in-Publication Data

Cloud technology : concepts, methodologies, tools, and applications / Information Resources Management Association, editor.

pages cm

Includes bibliographical references and index.

ISBN 978-1-4666-6539-2 (hardcover) -- ISBN 978-1-4666-6540-8 (ebook) -- ISBN 978-1-4666-6542-2 (print & perpetual access) 1. Cloud computing. 2. Web services. I. Information Resources Management Association.

QA76.585.C5867 2015

004.67'82--dc23

2014029337

British Cataloguing in Publication Data

A Cataloguing in Publication record for this book is available from the British Library.

The views expressed in this book are those of the authors, but not necessarily of the publisher.

For electronic access to this publication, please contact: [eresources@igi-global.com](mailto:eresources@igi-global.com).

## **Editor-in-Chief**

Mehdi Khosrow-Pour, DBA

*Contemporary Research in Information Science and Technology, Book Series*

## **Associate Editors**

Steve Clarke, *University of Hull, UK*

Murray E. Jennex, *San Diego State University, USA*

Annie Becker, *Florida Institute of Technology, USA*

Ari-Veikko Anttiroiko, *University of Tampere, Finland*

## **Editorial Advisory Board**

Sherif Kamel, *American University in Cairo, Egypt*

In Lee, *Western Illinois University, USA*

Jerzy Kisielnicki, *Warsaw University, Poland*

Keng Siau, *University of Nebraska-Lincoln, USA*

Amar Gupta, *Arizona University, USA*

Craig van Slyke, *University of Central Florida, USA*

John Wang, *Montclair State University, USA*

Vishanth Weerakkody, *Brunel University, UK*

## List of Contributors

|   |            |
|---|------------|
| <b>Abdallah, Walid</b> / University of Carthage, Tunisia .....  | 808        |
| <b>Abdulla, Nawaf</b> / Jordan University of Science and Technology, Jordan .....                                       | 2274       |
| <b>Abu Bakar, Kamalrulnizam</b> / Universiti Teknologi Malaysia, Malaysia .....   | 1049       |
| <b>Achilleos, Achilleas P.</b> / University of Cyprus, Cyprus .....   | 624        |
| <b>Ahuja, Sanjay P.</b> / School of Computing, University of North Florida, USA .....                                   | 1901       |
| <b>Alhaj, Abdullah A.</b> / The University of Jordan-Aqaba Branch, Jordan .....   | 839        |
| <b>Alhammouri, Mohammad</b> / Jordan University of Science and Technology, Jordan .....                                 | 2274       |
| <b>Al-Sharqawi, Ola</b> / Jordan University of Science and Technology, Jordan .....                                     | 2274       |
| <b>Alva, Aaron</b> / University of Washington, USA .....  | 332        |
| <b>Alves, Catia</b> / CGIT Research Centre, School of Engineering, University of Minho, Portugal .....                  | 435        |
| <b>Amira, Abbes</b> / University of the West of Scotland, UK .....  | 1000       |
| <b>Andras, Peter</b> / University of Newcastle upon Tyne, UK .....  | 1175       |
| <b>Archondakis, Stavros</b> / 401 General Army Hospital, Greece .....   | 1272, 1312 |
| <b>Ariwa, Ezendu</b> / University of Bedfordshire, UK .....   | 2354       |
| <b>Ba, He</b> / University of Rochester, USA .....  | 1933       |
| <b>Babu, L. D. Dhinesh</b> / VIT University, India .....  | 2354       |
| <b>Bagoria, Harshila</b> / Maharaja College of Management, India .....  | 72         |
| <b>Bahsoon, Rami</b> / University of Birmingham, UK .....   | 1351       |
| <b>Bai, Xiaoying</b> / Tsinghua University, China .....   | 1956       |
| <b>Baldini, Gianmarco</b> / Joint Research Centre – European Commission, Italy .....                                    | 517        |
| <b>Barik, R. K.</b> / KIIT University, India .....  | 2262       |
| <b>Barreto, João</b> / Technical University Lisbon, Portugal .....  | 749        |
| <b>Belalem, Ghalem</b> / University of Oran, Algeria .....  | 606        |
| <b>Bhoskar, Ranjana D.</b> / Visvesvaraya National Institute of Technology, India .....                                 | 1810       |
| <b>Binz, Tobias</b> / Institute of Architecture of Application Systems, University of Stuttgart,<br>Germany .....       | 2240       |
| <b>Bittencourt, Luiz F.</b> / University of Campinas, Brazil .....  | 1827       |
| <b>Boloor, Keerthana</b> / IBM TJ Watson Research Center, USA .....   | 170        |
| <b>Bonelli, Lucia</b> / Engineering Ingegneria Informatica, Italy .....   | 1487       |
| <b>Boopathy, D.</b> / Bharathiar University, India .....  | 1432       |
| <b>Boudriga, Noureddine</b> / University of Carthage, Tunisia .....   | 808        |
| <b>Bracci, Fabio</b> / University of Bologna, Italy .....   | 1387       |
| <b>Breitenbücher, Uwe</b> / Institute of Architecture of Application Systems, University of Stuttgart,<br>Germany ..... | 2240       |
| <b>Brito, Fabrice</b> / Terradue, Italy .....   | 1204       |

|  |            |
|--|------------|
| <b>Brown, Alan W.</b> / IBM Rational and University of Surrey, UK .....  | 689        |
| <b>Bunker, Deborah</b> / University of Sydney, Australia .....   | 660        |
| <b>Carapinha, Jorge</b> / Portugal Telecom Inovação, Portugal .....  | 2198       |
| <b>Castiglioni, Isabella</b> / National Research Council, Italy .....  | 1294       |
| <b>Castro, Hélio</b> / CGIT Research Centre, School of Engineering, University of Minho, Portugal .....  | 435        |
| <b>Cava, Claudia</b> / National Research Council, Italy .....  | 1294       |
| <b>Čavoški, Sava</b> / MDS Information Engineering, Serbia .....   | 490        |
| <b>Chaka, Chaka</b> / Tshwane University of Technology, South Africa .....   | 1687       |
| <b>Chande, Swati V.</b> / International School of Informatics and Management, India .....  | 874        |
| <b>Chang, Shih-Yu</b> / National Tsing Hua University, Taiwan .....  | 1062       |
| <b>Chang, Victor</b> / University of Greenwich, UK, University of Southampton, UK & School of Computing and Creative Technologies, UK .....                          | 1140, 2373 |
| <b>Chauhan, Roma</b> / IILM Graduate School of Management, India .....   | 2115       |
| <b>Chehab, Ali</b> / American University of Beirut, Lebanon .....  | 845        |
| <b>Chiang, Chia-Chu</b> / University of Arkansas at Little Rock, USA .....   | 717        |
| <b>Chung, Yeh-Ching</b> / National Tsing Hua University, Taiwan .....  | 1062       |
| <b>Corradi, Antonio</b> / University of Bologna, Italy .....   | 1387       |
| <b>Cossu, Roberto</b> / European Space Agency, Italy .....   | 1204       |
| <b>Costa, Jorge E. F.</b> / Institute of Telecommunications, University of Beira Interior, Portugal .....  | 249        |
| <b>Crosbie, Mark</b> / IBM, Ireland .....  | 1510       |
| <b>Cruz-Cunha, Maria Manuela</b> / School of Technology, Polytechnic Institute of Cávado e Ave, Portugal & CGIT Research Centre, University of Minho, Portugal ..... | 435        |
| <b>Čudanov, Mladen</b> / University of Belgrade, Serbia .....  | 1852       |
| <b>da Fonseca, Nelson L. S.</b> / University of Campinas, Brazil .....   | 1827       |
| <b>Dao, Michel</b> / Orange Labs, France .....   | 1162       |
| <b>Dasgupta, Dipankar</b> / University of Memphis, USA .....   | 543        |
| <b>De Silva, Sam</b> / Manches LLP, UK .....   | 2063       |
| <b>Deans, P. Candace</b> / University of Richmond, USA .....   | 2099       |
| <b>Della Rosa, Pasquale Anthony</b> / National Research Council, Italy .....   | 1294       |
| <b>Desai, Alpana M.</b> / University of Alaska Anchorage, USA .....  | 1450       |
| <b>Deshpande, Ravikant M.</b> / Visvesvaraya National Institute of Technology, India .....   | 1810       |
| <b>Di Giulio, Claudio</b> / European Space Agency, Italy .....   | 1204       |
| <b>Di Sanzo, Pierangelo</b> / Sapienza Università di Roma, Italy .....   | 749        |
| <b>Dippl, Sebastian</b> / Siemens AG Corporate Technology, Germany .....   | 423        |
| <b>Dykstra, Josiah</b> / University of Maryland, Baltimore County, USA .....   | 2033       |
| <b>Endicott-Popovsky, Barbara</b> / University of Washington, USA .....  | 332        |
| <b>Etro, Federico</b> / University of Venice, Ca' Foscari, Italy .....   | 2135       |
| <b>Faniyi, Funmilade</b> / University of Birmingham, UK .....  | 1351       |
| <b>Ferreira, Luís</b> / School of Technology, Polytechnic Institute of Cávado e Ave, Portugal & CGIT Research Centre, University of Minho, Portugal .....            | 435        |
| <b>Foschini, Luca</b> / University of Bologna, Italy .....   | 1387       |
| <b>Froslie, David</b> / Microsoft Corporation, USA .....   | 1915       |
| <b>Gallivanone, Francesca</b> / National Research Council, Italy .....   | 1294       |
| <b>Ganti, Annaji S.</b> / North Dakota State University, USA & Microsoft Corporation, USA .....  | 1915       |
| <b>Gao, Jerry</b> / San Jose State University, USA .....   | 1956       |
| <b>Garcia, Mario A.</b> / Texas A&M University – Corpus Christi, USA .....   | 323        |

|   |            |
|---|------------|
| Ghafoor, Kayhan Zrar / Koya University, Iraq .....  | 1049       |
| Ghosh, Rahul / IBM, USA .....   | 170        |
| Gill, Asif Qumer / University of Sydney, Australia .....  | 660        |
| Giudicianni, Luisa / Engineering Ingegneria Informatica, Italy .....  | 1487       |
| Gladyshev, Pavel / University College Dublin, Ireland .....   | 1231       |
| Gonçalves, Ramiro / Universidade de Trás-os-Montes e Alto Douro, Portugal .....   | 1780       |
| Gonsowski, Dean / Symantec Corporation, USA .....   | 2078       |
| Grecos, Christos / University of the West of Scotland, UK .....   | 1000       |
| Gritzalis, Stefanos / University of the Aegean, Greece .....  | 1631       |
| Guo, Li / University of Central Lancashire, UK .....  | 920        |
| Guo, Yike / Imperial College London, UK .....   | 920        |
| Haider, Syed Ali / University of North Carolina at Charlotte, USA &, National University of<br>Science and Technology, Pakistan ..... | 943        |
| Hanawa, Toshihiro / University of Tsukuba, Japan .....  | 2307       |
| He, Sijin / Imperial College London, UK .....   | 920        |
| Heinzelman, Wendi / University of Rochester, USA .....  | 1933       |
| Ho, Rosiah / Lignan University, Hong Kong .....   | 1732       |
| Hossain, Shamim / IBM Corporation, Australia .....  | 25, 146    |
| Huang, Chengcheng / University of Ballarat, Australia .....   | 1464       |
| Huff, Sid / Victoria University of Wellington, New Zealand .....  | 1877       |
| Imai, Hideki / Chuo University, Japan .....   | 1527       |
| Immediata, Angelo / Engineering Ingegneria Informatica, Italy .....   | 1487       |
| Italiano, Giuseppe F. / University of Rome "Tor Vergata", Italy .....   | 2288       |
| Itani, Wassim / Beirut Arab University, Lebanon .....   | 845        |
| Jaeger, Michael C. / Siemens AG Corporate Technology, Germany .....   | 423        |
| James, Joshua I. / University College Dublin, Ireland .....   | 1231       |
| Jararweh, Yaser / Jordan University of Science and Technology, Jordan .....   | 2274       |
| Joshi, James B. D. / University of Pittsburgh, USA .....  | 1561       |
| Kalloniatis, Christos / University of the Aegean, Greece .....  | 1631       |
| Kanamori, Yoshito / University of Alaska Anchorage, USA .....   | 1702       |
| Kantarci, Burak / University of Ottawa, Canada .....  | 266        |
| Karakitsos, Petros / University of Athens, Greece .....   | 1272, 1312 |
| Karakitsou, Efrossyni / National Technical University of Athens, Greece .....   | 1272, 1312 |
| Karakostas, Bill / City University London, UK .....   | 1080       |
| Katos, Vasilios / Democritus University of Thrace, Greece .....   | 377        |
| Kavakli, Evangelia / University of the Aegean, Greece .....   | 1631       |
| Kayssi, Ayman / American University of Beirut, Lebanon .....  | 845        |
| Kaza, Bhagavathi / School of Computing, University of North Florida, USA .....  | 1901       |
| Kazi, Khurram / New York Institute of Technology, USA .....   | 943        |
| Kella, Abdelaziz / University of Oran, Algeria .....  | 606        |
| Kemp, Michael L. / University of Richmond, USA .....  | 2099       |
| Keskin, Tayfun / University of Washington, USA .....  | 1417       |
| King, Tariq M. / North Dakota State University, USA .....   | 1915       |
| Kizza, Joseph M. / University of Tennessee – Chattanooga, USA .....   | 2149       |
| Kočović, Petar / Calisto Adriatic/Gartner, Serbia .....   | 116        |
| Kopp, Oliver / Institute of Architecture of Application Systems, University of Stuttgart,<br>Germany .....                            | 2240       |

|  |           |
|--|-----------|
| Kosmatov, Nikolai / CEA LIST, France .....   | 302       |
| Kottaridi, Christine / University of Athens, Greece .....  | 1272      |
| Kovačević, Borko / Microsoft, Serbia .....   | 1660      |
| Krishna, P. Venkata / VIT University, India .....  | 2354      |
| Krivokapić, Jovan / University of Belgrade, Serbia .....   | 1852      |
| Kumar, Sathish A. / Coastal Carolina University, USA .....   | 1798      |
| Kuppuswami, S. / Kongu College of Engineering, India .....   | 466       |
| Kwon, Minseok / Rochester Institute of Technology, USA .....   | 1933      |
| Leymann, Frank / Institute of Architecture of Application Systems, University of Stuttgart, Germany .....                                    | 2240      |
| Li, Yale / Microsoft Corporation, USA .....  | 1,648,782 |
| Lin, Wei-Wei / South China University of Technology, China .....   | 2225      |
| Liu, Shaofeng / Microsoft Corporation, USA .....   | 1,782     |
| Liu, Wei / University of Rochester, USA .....  | 222       |
| Liu, Yudong / Western Washington University, USA .....   | 648       |
| Lloret, Jaime / Universidad Politecnica de Valencia, Spain .....   | 1049,1548 |
| Losavio, Michael / University of Louisville, USA .....   | 1373      |
| Luhn, Achim / Siemens AG Corporate Technology, Germany .....   | 423       |
| Luo, Chunbo / University of the West of Scotland, UK .....   | 1000      |
| Luzzi, Antonio / Engineering Ingegneria Informatica, Italy .....   | 1487      |
| Madeira, Edmundo R. M. / University of Campinas, Brazil .....  | 1827      |
| Mane, Deepak / Tata Research Design and Development Center, India .....  | 730       |
| Marinković, Mihailo / Telenor, Serbia .....  | 490       |
| Marković, Aleksandar / University of Belgrade, Serbia .....  | 490       |
| Marturana, Fabio / University of Rome "Tor Vergata", Italy .....   | 2288      |
| Mbale, Jameson / University of Namibia, Namibia .....  | 858       |
| Meinel, Christoph / Potsdam University, Germany .....  | 1999      |
| Melo, Márcio / University of Aveiro, Portugal & Portugal Telecom Inovação, Portugal .....  | 2198      |
| Mihaljević, Miodrag J. / Mathematical Institute, Serbian Academy of Sciences and Arts, Serbia & Chuo University, Japan .....                 | 1527      |
| Mock, Kenrick / University of Alaska Anchorage, USA .....  | 1450      |
| Modares, Hero / University of Malaya, Malaysia .....   | 1548      |
| Mohammed, Marwan Aziz / Koya University, Iraq .....  | 1049      |
| Monteiro, Romeu / University of Aveiro, Portugal .....   | 2198      |
| Moravejosharieh, Amirhossein / University of Canterbury, New Zealand .....   | 1548      |
| Moreira, Fernando / Universidade Portucalense Infante D. Henrique, Portugal .....  | 1780      |
| Mouftah, Hussein T. / University of Ottawa, Canada .....   | 266       |
| Moumtzoglou, Anastasius / Hellenic Society for Quality and Safety in Healthcare, Greece & P. & A. Kyriakou Children's Hospital, Greece ..... | 1334      |
| Mourtzikou, Antonia / University of Athens, Greece .....   | 1272      |
| Naseem, Durdana / University of Memphis, USA .....   | 543       |
| Nightingale, James / University of the West of Scotland, UK .....  | 1000      |
| Nirmala, M. / VIT University, India .....  | 2354      |
| Orton, Ivan / King County Prosecuting Attorney's Office, USA .....   | 332       |
| Pakhira, Anjan / University of Newcastle upon Tyne, UK .....   | 1175      |
| Pal, Kamalendu / City University London, UK .....  | 1080      |

|  |                |
|--|----------------|
| <b>Palanivel, K.</b> / <i>Pondicherry University, India</i> .....  | 466            |
| <b>Paletta, Mauricio</b> / <i>Universidad Nacional Experimental de Guayana, Venezuela</i> .....                        | 889            |
| <b>Palmieri, Roberto</b> / <i>Sapienza Università di Roma, Italy</i> .....   | 749            |
| <b>Papadopoulos, George A.</b> / <i>University of Cyprus, Cyprus</i> .....   | 624            |
| <b>Papapanagiotou, Ioannis</b> / <i>Purdue University, USA</i> .....   | 170            |
| <b>Parashar, Reema</b> / <i>Mody Institute of Technology &amp; Science, India</i> .....                                | 450            |
| <b>Parashar, Vijay</b> / <i>Mody Institute of Technology &amp; Science, India</i> .....                                | 450            |
| <b>Pastukhov, Pavel</b> / <i>Perm State University, Russia</i> .....   | 1373           |
| <b>Patle, Bharati V</b> / <i>Visvesvaraya National Institute of Technology, India</i> .....                            | 1810           |
| <b>Patra, Sudhansu Shekhar</b> / <i>KIIT University, India</i> .....   | 2262           |
| <b>Pérez-Cota, Manuel</b> / <i>Universidade de Vigo, Spain</i> .....   | 1780           |
| <b>Petcu, Dana</b> / <i>Institute e-Austria, Austria &amp; West University of Timisoara, Romania</i> .....             | 1204           |
| <b>Polyakova, Svetlana</b> / <i>Perm State University, Russia</i> .....  | 1373           |
| <b>Pouliakis, Abraham</b> / <i>University of Athens, Greece</i> .....  | 1272, 1312     |
| <b>Putnik, Goran</b> / <i>CGIT Research Centre, School of Engineering, University of Minho, Portugal</i> .....         | 435            |
| <b>Putnik, Zlata</b> / <i>CGIT Research Centre, School of Engineering, University of Minho, Portugal</i> .....         | 435            |
| <b>Rabaey, Marc</b> / <i>University of Hasselt, Belgium</i> .....  | 1752           |
| <b>Radenković, Božidar</b> / <i>University of Belgrade, Serbia</i> .....   | 116            |
| <b>Raj, Ebin Deni</b> / <i>VIT University, India</i> .....   | 2354           |
| <b>Raj, Pethuru</b> / <i>IBM India Pvt Ltd, India</i> .....  | 187, 971, 2323 |
| <b>Raja, M. Yasin Akhtar</b> / <i>University of North Carolina at Charlotte, USA</i> .....                             | 943            |
| <b>Ramamurthy, Bina</b> / <i>University at Buffalo, USA</i> .....  | 2022           |
| <b>Ramzan, Naeem</b> / <i>University of the West of Scotland, UK</i> .....   | 1000           |
| <b>Rashid, Ammar</b> / <i>Auckland University of Technology, New Zealand</i> .....                                     | 98             |
| <b>Rehmani, Mubashir Husain</b> / <i>COMSATS Institute of Information Technology, Pakistan</i> .....                   | 1025           |
| <b>Rice, Randall W.</b> / <i>Rice Consulting Services, USA</i> .....   | 289            |
| <b>Robb, Shannon</b> / <i>University of Richmond, USA</i> .....  | 2099           |
| <b>Rodrigues, Joel J. P. C.</b> / <i>Institute of Telecommunications, University of Beira Interior, Portugal</i> ..... | 249            |
| <b>Romano, Paolo</b> / <i>Technical University Lisbon, Portugal</i> .....  | 749            |
| <b>Roy, Jeffrey</b> / <i>School of Public Administration, Dalhousie University, Canada</i> .....                       | 1101           |
| <b>Ruan, Keyun</b> / <i>University College Dublin, Ireland</i> .....   | 566            |
| <b>Sadiq, Ali Safa</b> / <i>Universiti Teknologi Malaysia, Malaysia</i> .....  | 1049           |
| <b>Saini, Surbhi</b> / <i>Indira Gandhi National Open University, India</i> .....                                      | 1119           |
| <b>Salama, Maria</b> / <i>British University in Egypt, Egypt</i> .....   | 2166           |
| <b>Saleem, Yasir</b> / <i>Sunway University, Malaysia</i> .....  | 1025           |
| <b>Salim, Farrukh</b> / <i>NED University of Engineering and Technology, Pakistan</i> .....                            | 1025           |
| <b>Salleh, Rosli</b> / <i>University of Malaya, Malaysia</i> .....   | 1548           |
| <b>Salvatore, Christian</b> / <i>National Research Council, Italy</i> .....  | 1294           |
| <b>Sargento, Susana</b> / <i>University of Aveiro, Portugal &amp; Instituto de Telecomunicações, Portugal</i> .....    | 2198           |
| <b>Sato, Mitsuhsisa</b> / <i>University of Tsukuba, Japan</i> .....  | 2307           |
| <b>Schnjakin, Maxim</b> / <i>Potsdam University, Germany</i> .....   | 1999           |
| <b>Sen, Jaydip</b> / <i>Tata Consultancy Services Ltd., India</i> .....  | 1585           |

|  |                  |
|--|------------------|
| <b>Shah, Bharat</b> / Lockheed Martin Corporation, USA .....   | 580              |
| <b>Shah, Vaibhav</b> / CGIT Research Centre, School of Engineering, University of Minho,<br>Portugal .....               | 435              |
| <b>Sharma, Satish C.</b> / Maharaja College of Management, India .....   | 72               |
| <b>Shawish, Ahmed</b> / Ain Shams University, Egypt .....  | 2166             |
| <b>Shen, Pei-Di</b> / Ming Chuan University, Taiwan .....  | 2126             |
| <b>Shen, Yushi</b> / Microsoft Corporation, USA .....  | 1,648, 782, 1417 |
| <b>Shi, Jiye</b> / UCB Pharma, UK .....  | 1933             |
| <b>Shosha, Ahmed F.</b> / University College Dublin, Ireland .....   | 1231             |
| <b>Shulman-Peleg, Alexandra</b> / IBM Haifa Research Lab, Israel .....   | 423              |
| <b>Simić, Konstantin</b> / University of Belgrade, Serbia .....  | 1660             |
| <b>Smith, Phil</b> / University of Ballarat, Australia .....   | 1464             |
| <b>Soares, João</b> / University of Aveiro, Portugal & Portugal Telecom Inovação, Portugal .....                         | 2198             |
| <b>Solsvik, Fredrik</b> / Telenor ASA, Norway .....  | 1162             |
| <b>Soyata, Tolga</b> / University of Rochester, USA .....  | 222, 1933        |
| <b>Spathis, Aris</b> / University of Athens, Greece .....  | 1272             |
| <b>Spyridopoulos, Theodoros</b> / University of Bristol, UK .....  | 377              |
| <b>Srinivasan, S.</b> / Texas Southern University, USA .....   | 1721             |
| <b>Stamouli, Marilena</b> / Naval and Veterans Hospital, Greece .....  | 1272             |
| <b>Stirparo, Pasquale</b> / Joint Research Centre – European Commission, Italy .....                                     | 517              |
| <b>Sun, Zhao Hao</b> / University of Ballarat, Australia & Hebei Normal University, China .....                          | 392, 1464        |
| <b>Sundaresan, M.</b> / Bharathiar University, India .....   | 1432             |
| <b>Tacconi, Simone</b> / Postal and Communications Police, Italy .....   | 2288             |
| <b>Takabi, Hassan</b> / University of Pittsburgh, USA .....  | 1561             |
| <b>Tan, Felix B</b> / Auckland University of Technology, New Zealand .....   | 98               |
| <b>Tan, Liang</b> / Zhejiang University, China .....   | 2225             |
| <b>Tate, Mary</b> / Victoria University of Wellington, New Zealand .....   | 1877             |
| <b>Tawalbeh, Lo'ai</b> / Jordan University of Science and Technology, Jordan .....                                       | 2274             |
| <b>Tsai, Chia-Wen</b> / Ming Chuan University, Taiwan .....  | 2126             |
| <b>Tsai, Wei-Tek</b> / Tsinghua University, China & Arizona State University, USA .....                                  | 1956             |
| <b>Vernik, Gil</b> / IBM Haifa Research Lab, Israel .....  | 423              |
| <b>Vishwakarma, Mohan Lal</b> / Mody Institute of Technology & Science, India .....                                      | 450              |
| <b>Vujin, Vladimir</b> / University of Belgrade, Serbia .....  | 1660             |
| <b>Wang, Dapeng</b> / Alcatel-Lucent, China .....  | 1981             |
| <b>Wang, Haoliang</b> / George Mason University, USA .....   | 222              |
| <b>Wang, James Z.</b> / Clemson University, USA .....  | 2225             |
| <b>Wang, Qi</b> / University of the West of Scotland, UK .....   | 1000             |
| <b>Wang, Runpeng</b> / Beijing Foreign Studies University, China .....   | 1000             |
| <b>Wang, Tai-Chi</b> / National Tsing Hua University, Taiwan .....   | 1062             |
| <b>Wang, William Yu Chung</b> / Auckland University of Technology, New Zealand .....                                     | 98               |
| <b>Wang, Xinheng</b> / University of the West of Scotland, UK .....  | 1000             |
| <b>Wei, Po-Ting</b> / National Tsing Hua University, Taiwan .....  | 1062             |
| <b>Wen, Qian</b> / Endronic Corp, USA .....  | 1,782            |
| <b>Wettinger, Johannes</b> / Institute of Architecture of Application Systems, University of Stuttgart,<br>Germany ..... | 2240             |
| <b>Wills, Gary</b> / University of Southampton, UK .....   | 1140             |

|   |       |
|---|-------|
| <i>Wu, Jinsong / Alcatel-Lucent, China</i>                          | 1981  |
| <i>Wu, Ling / EMC2 Corporation, USA</i>                             | 1,782 |
| <i>Yang, Haibo / Victoria University of Wellington, New Zealand</i> | 1877  |
| <i>Yang, Jie / Microsoft Corporation, USA</i>                       | 1417  |
| <i>Yang, Kun / University of Essex, UK</i>                          | 624   |
| <i>Yang, Li / University of Tennessee – Chattanooga, USA</i>        | 2149  |
| <i>Yearwood, John / Federation University, Australia</i>            | 392   |
| <i>Yen, Minnie Yi-Min / University of Alaska Anchorage, USA</i>     | 1702  |
| <i>Yu, Shucheng / University of Arkansas at Little Rock, USA</i>    | 717   |
| <i>Yuvaraj, Mayank / Banaras Hindu University, India</i>            | 50    |
| <i>Zardari, Shehnila / University of Birmingham, UK</i>             | 1351  |
| <i>Zargar, Saman Taghavi / University of Pittsburgh, USA</i>        | 1561  |
| <i>Zeid, Amir / American University of Kuwait, Kuwait</i>           | 2166  |

## Preface

The constantly changing landscape of Cloud Technology challenges experts and practitioners to stay apprized of the field's most up-to-date research. That is why Information Science Reference is pleased to offer this four-volume reference collection that will empower students, researchers, and academicians with a strong understanding of critical issues within Cloud Technology by providing both broad and detailed perspectives on cutting-edge theories and developments in the field. This collection is designed to act as a single reference source on conceptual, methodological, technical, organizational, and managerial issues, as well as provide insight into emerging trends and future opportunities within the discipline.

*Cloud Technology: Concepts, Methodologies, Tools, and Applications* is organized into eight distinct sections that provide comprehensive coverage of important topics. The sections are (1) Fundamental Concepts and Theories, (2) Development and Design Methodologies, (3) Tools and Technologies, (4) Utilization and Application, (5) Organizational and Social Implications, (6) Managerial Impact, (7) Critical Issues, and (8) Emerging Trends. The following paragraphs provide a summary of what readers may expect from this invaluable reference tool.

Section 1, *Fundamental Concepts and Theories*, includes an overview of Cloud Technology, providing readers with a foundation of knowledge for the entirety of this multivolume reference. The first chapter, “Cloud Computing Overview” by Yushi Shen, Yale Li, Ling Wu, Shaofeng Liu, and Qian Wen introduces this section and the volume as a whole with a brief history and present state of cloud computing technologies. Later chapters introduce the state of the art for a variety of applications, including library science (“Libraries and Cloud Computing Models” by Satish C. Sharma and Harshila Bagoria), healthcare (“A Survey on Research Initiatives for Healthcare Clouds” by Rahul Ghos, Ioannis Papapanagiotou, and Keerthana Boloor), and big data (“Accessing Big Data in the Cloud Using Mobile Devices” by Haoliang Wang, Wei Liu, and Tolga Soyata), among others. The section concludes with chapters such as “Cloud Computing Forensics” by Mario A. Garcia and “Legal Process and Requirements for Cloud Forensic Investigations” by Ivan Orton, Aaron Alva, and Barbara Endicott-Popovsky, two chapters that look deeply into the legal aspects of Cloud Technology.

Section 2, *Development and Design Methodologies*, investigates some of the many policies and procedures in place to make effective use of Cloud Technology. The first chapter in this section, “Data Recovery Strategies for Cloud Environments” by Theodoros Spyridopoulos and Vasilios Katos, explores one of the most common uses of Cloud Technology: the backup and restoration of critical files. A second use for cloud computing technologies is the sharing of information and files over long distances, a topic explored in the chapters “A Cloud-Oriented Reference Architecture to Digital Library Systems” by K. Palanivel and S. Kuppuswami, “Cloud Computing Networks” by Yale Li and Yudong Liu, and “A Framework for Compliance and Security Coverage Estimation for Cloud Services” by Dipankar Dasgupta and Durdana Naseem. This section concludes with discussions of Software as a Service and software testing in the cloud in the chapters “SaaS Requirements Engineering for Agile Development”

by Asif Qumer Gill and Deborah Bunker and “Experiences with Cloud Technology to Realize Software Testing Factories” by Alan W. Brown.

Section 3, *Tools and Technologies*, focuses on the software aspect of Cloud Technology and how networks, databases, and platforms can be utilized to securely store and process information. The section begins with a focus on software testing, including chapters such as “Cloud-Enabled Software Testing Based on Program Understanding” by Chia-Chu Chiang and Shucheng Yu and “Testbed Platform” by Deepak Mane. Additional technologies explored in this section include cloud networks (“Design and Implementation of Optical Cloud Networks” by Walid Abdallah and Noureddine Boudriga), network security (“Efficient Healthcare Integrity Assurance in the Cloud with Incremental Cryptography and Trusted Computing” by Wassim Itani, Ayman Kayssi, and Ali Chehab), and database management (“Cloud Database Systems” by Swati V. Chande). Finally, the section concludes with a focus on networking and communication in cloud environments, with “Communication Infrastructures in Access Networks” by Syed Ali Haider, M. Yasin Akhtar Raja, and Khurram Kazi being a notable example.

Section 4, *Utilization and Application*, explores some of the vast array of useful applications of Cloud Technology. Researchers are constantly developing innovative new uses for the cloud, adding to the already exceptional number of fields that rely heavily on this technology. Chapters of note in this section include “The Network Infrastructures for Big Data Analytics” by Pethuru Raj; “Integration of Cognitive Radio Sensor Networks and Cloud Computing” by Yasir Saleem, Farrukh Salim, and Mubashir Husain Rehmani; “Cloud Computing and Gov 2.0” by Jeffrey Roy; “Digital Library and Its Requirements in the Global World” by Surbhi Saini; “Digital Forensic Investigation and Cloud Computing” by Joshua I. James, Ahmed F. Shosha, and Pavel Gladyshev; and “Bioinformatics Clouds for High-Throughput Technologies” by Claudia Cava, Francesca Gallivanone, Christian Salvatore, Pasquale Anthony Della Rosa, and Isabella Castiglioni, among many others, chapters that demonstrate the diverse range of uses for and the fundamentally ubiquitous nature of Cloud Technology.

Section 5, *Organizational and Social Implications*, takes a look at how Cloud Technology impacts the lives and livelihoods of those who use it. The first chapter, “Demystifying Quality of Healthcare in the Cloud” by Anastasius Moumtzoglou, explores cloud computing’s impact on the medical field, and the next chapter, “Using Obstacles for Systematically Modeling, Analysing, and Mitigating Risks in Cloud Adoption” by Shehnila Zardari, Funmilade Faniyi, and Rami Bahsoon, examines the element of risk inherent in all online environments. Next, the section explores topics of regulation and security with chapters such as “Regulatory Aspects of Cloud Computing in Business Environments” by Michael Losavio, Pavel Pastukhov, and Svetlana Polyakova and “Different Perspectives of Cloud Security” by M. Sundaresan and D. Boopathy, among others, and privacy in chapters such as “Security and Privacy Issues in Cloud Computing” by Jaydip Sen and “Addressing Privacy in Traditional and Cloud-Based Systems” by Christos Kalloniatis, Evangelia Kavakli, and Stefanos Gritzalis. The final chapter in this section, “Digital Identity Management in Cloud” by Vladimir Vujin, Konstantin Simić, and Borko Kovačević, considers cloud computing on a personal level and how Cloud Technology impacts the lives of its users.

Section 6, *Managerial Impact*, delves more deeply into both the management and utilization of Cloud Technology, as well as the use of Cloud Technology in managing others. Early chapters in this section, such as “Cloud Computing Security and Risk Management” by Yoshito Kanamori and Minnie Yi-Miin Yen and “Risk Management in the Cloud and Cloud Outages” by S. Srinivasan, consider the security of the cloud and how managers and professionals mitigate security risks. The next few chapters discuss cloud computing for business leaders and how these tools can benefit a variety of organizations and businesses. Notable chapters include, among others, “Holistic Investment Framework for Cloud

Computing” by Marc Rabaey, “Organizational Control Related to Cloud” by Sathish A. Kumar, and “Organizational and Management Aspects of Cloud Computing Application in Scientific Research” by Mladen Čudanov and Jovan Krivokapić. The final chapter in this section, “Managing the Cloud for Information Systems Agility” by Haibo Yang, Sid L. Huff, and Mary Tate, considers the potential for improving cloud systems, analyzing both current practices and possible future outcomes in the industry.

Section 7, *Critical Concerns*, considers Cloud Technology from an analytic perspective, challenging accepted notions and looking toward future best practices. The beginning of this section evaluates the performance of cloud computing paradigms with chapters such as “Towards Improving the Testability of Cloud Application Services” by Tariq M. King, Annaji S. Ganti, and David Froslie and “Performance Evaluation of Data Intensive Computing in the Cloud” by Sanjay P. Ahuja and Bhagavathi Kaza, both being indicative of this section’s primary focus. Additional chapters, such as “Solving Security and Availability Challenges in Public Clouds” by Maxim Schnjakin and Christoph Meinel, “Key Legal Issues with Cloud Computing” by Sam De Silva, and “Securing Business IT on the Cloud” by Bina Ramamurthy, investigate security and legal implications of the cloud, while “A Case Study of the Health Cloud” by Roma Chauhan and “Do Open Educational Resources and Cloud Classroom Really Improve Students’ Learning?” by Chia-Wen Tsai and Pei-Di Shen consider cloud computing from a health and education standpoint. The final chapter, “Is the Cloud the Future of Computing?” by Joseph M. Kizza and Li Yang, transitions nicely into the final section on future trends and predicted developments in the industry.

Section 8, *Emerging Trends*, examines recent developments and improvements in Cloud Technology to predict where the field might head next. The section begins with a discussion of the overall outlook of the field, including chapters such as “Rationale for Use of Cloud Computing” by Amir Zeid, Ahmed Shawish, and Maria Salama and “The Cloud Inside the Network” by João Soares, Romeu Monteiro, Márcio Melo, Susana Sargent, and Jorge Carapinha. The next chapters, notably “Novel Resource Allocation Algorithm for Energy-Efficient Cloud Computing in Heterogeneous Environment” by Wei-Wei Lin, Liang Tan, and James Z. Wang; “High-Throughput Encryption for Cloud Computing Storage System” by Yaser Jararweh, Ola Al-Sharqawi, Nawaf Abdulla, Lo’ai Tawalbeh, and Mohammad Alhammouri; and “Mobile and Cloud Technologies for Smarter Governance” by Pethuru Raj, investigate recent and forthcoming improvements to cloud systems, as well as novel applications of the technology. This four-volume reference concludes with the chapter “Cloud Bioinformatics in a Private Cloud Deployment” by Victor Chang, a chapter that focuses on a future where private, personal cloud environments are common.

As a comprehensive collection of research on current findings related to the development of interdisciplinary technologies, *Cloud Technology: Concepts, Methodologies, Tools, and Applications* provides researchers, administrators, and all audiences with a complete understanding of the latest advances, applications, and concepts in Cloud Technology. Although the primary organization of the contents in this multi-volume work is based on its eight sections, offering a progression of coverage on the important concepts, methodologies, technologies, applications, social issues, managerial considerations, critical concerns, and emerging trends, the reader can also identify specific content by utilizing the extensive indexing system found at the end of each volume. Given the vast number of issues concerning usage, successes and failures, policies, strategies, and applications of Cloud Technology in countries around the world, *Cloud Technology: Concepts, Methodologies, Tools, and Applications* addresses the demand for a resource that encompasses the most pertinent research on the technologies being employed to globally bolster the knowledge and implementation of Cloud Technology.

# Section 1

## Fundamental Concepts and Theories

*This section includes an overview of Cloud Technology, providing readers with a foundation of knowledge for the entirety of this multivolume reference. Cloud computing and other network-based technologies have grown exponentially in recent years, necessitating a thorough understanding of both where the industry has been as well as where it is going. This section explores technologies such as big data, mobile applications, and library information systems, among others. In the opening 16 chapters of this extensive reference source, readers will obtain a clear understanding of the fundamental concepts and theories integral to the field of Cloud Technology.*

# Table of Contents

|               |        |
|---------------|--------|
| Preface ..... | xxviii |
|---------------|--------|

## Volume I

### Section 1 Fundamental Concepts and Theories

*This section includes an overview of Cloud Technology, providing readers with a foundation of knowledge for the entirety of this multivolume reference. Cloud computing and other network-based technologies have grown exponentially in recent years, necessitating a thorough understanding of both where the industry has been as well as where it is going. This section explores technologies such as big data, mobile applications, and library information systems, among others. In the opening 16 chapters of this extensive reference source, readers will obtain a clear understanding of the fundamental concepts and theories integral to the field of Cloud Technology.*

#### Chapter 1

|   |   |
|---|---|
| Cloud Computing Overview .....                  | 1 |
| <i>Yushi Shen, Microsoft Corporation, USA</i>   |   |
| <i>Yale Li, Microsoft Corporation, USA</i>      |   |
| <i>Ling Wu, EMC2 Corporation, USA</i>           |   |
| <i>Shaofeng Liu, Microsoft Corporation, USA</i> |   |
| <i>Qian Wen, Endronic Corp, USA</i>             |   |

#### Chapter 2

|  |    |
|--|----|
| Cloud Computing Terms, Definitions, and Taxonomy ..... | 25 |
| <i>Shamim Hossain, IBM Corporation, Australia</i>      |    |

#### Chapter 3

|  |    |
|--|----|
| Cloud Libraries: Issues and Challenges .....           | 50 |
| <i>Mayank Yuvaraj, Banaras Hindu University, India</i> |    |

#### Chapter 4

|  |    |
|--|----|
| Libraries and Cloud Computing Models: A Changing Paradigm..... | 72 |
| <i>Satish C. Sharma, Maharaja College of Management, India</i> |    |
| <i>Harshila Bagoria, Maharaja College of Management, India</i> |    |

|   |     |
|---|-----|
| <b>Chapter 5</b>  |     |
| Value Co-Creation in Cloud Services .....   | 98  |
| <i>Ammar Rashid, Auckland University of Technology, New Zealand</i>                                     |     |
| <i>William Yu Chung Wang, Auckland University of Technology, New Zealand</i>                            |     |
| <i>Felix B Tan, Auckland University of Technology, New Zealand</i>                                      |     |
| <b>Chapter 6</b>  |     |
| From Mainframe to Cloud .....   | 116 |
| <i>Božidar Radenković, University of Belgrade, Serbia</i>   |     |
| <i>Petar Kočović, Calisto Adriatic/Gartner, Serbia</i>  |     |
| <b>Chapter 7</b>  |     |
| Infrastructure as a Service.....  | 146 |
| <i>Shamim Hossain, IBM Corporation, Australia</i>   |     |
| <b>Chapter 8</b>  |     |
| A Survey on Research Initiatives for Healthcare Clouds.....   | 170 |
| <i>Rahul Ghosh, IBM, USA</i>  |     |
| <i>Ioannis Papapanagiotou, Purdue University, USA</i>   |     |
| <i>Keerthana Boloor, IBM TJ Watson Research Center, USA</i>   |     |
| <b>Chapter 9</b>  |     |
| The Compute Infrastructures for Big Data Analytics .....  | 187 |
| <i>Pethuru Raj, IBM India Pvt Ltd, India</i>  |     |
| <b>Chapter 10</b>   |     |
| Accessing Big Data in the Cloud Using Mobile Devices .....  | 222 |
| <i>Haoliang Wang, George Mason University, USA</i>  |     |
| <i>Wei Liu, University of Rochester, USA</i>  |     |
| <i>Tolga Soyata, University of Rochester, USA</i>   |     |
| <b>Chapter 11</b>   |     |
| Mobile Cloud Computing: Technologies, Services, and Applications.....                                   | 249 |
| <i>Jorge E. F. Costa, Institute of Telecommunications, University of Beira Interior, Portugal</i>       |     |
| <i>Joel J. P. C. Rodrigues, Institute of Telecommunications, University of Beira Interior, Portugal</i> |     |
| <b>Chapter 12</b>   |     |
| Energy-Efficiency in a Cloud Computing Backbone .....   | 266 |
| <i>Burak Kantarci, University of Ottawa, Canada</i>   |     |
| <i>Hussein T. Mouftah, University of Ottawa, Canada</i>   |     |