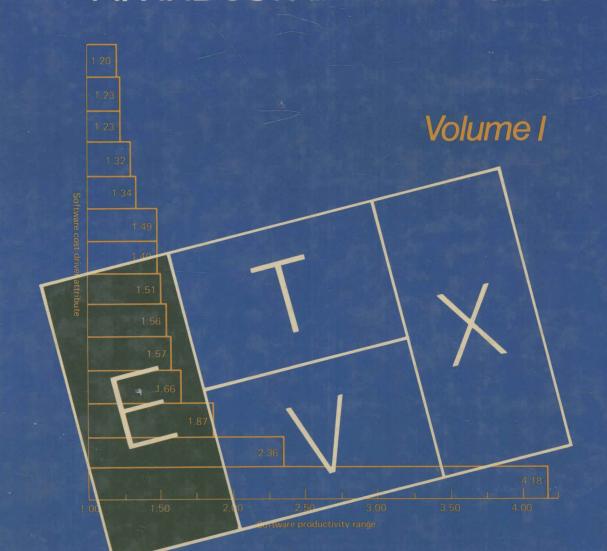
RONALD A. RADICE RICHARD W. PHILLIPS

# SCIFTWARIE ENGINEERING

AN INDUSTRIAL APPROACH



# Software Engineering: An Industrial Approach Volume 1

Ronald A. Radice and Richard W. Phillips

Rensselaer Polytechnic Institute and International Business Machines Corporation



Radice, Ronald A. (date)
Software engineering.

Bibliography: v. 1, p.
Includes index.
1. computer software—Development.
I. Phillips,
Richard W. II. Title.
QA76.76.D47R327 1988 005.1 87-30037
ISBN 0-13-823220-2 (v. 1)

Editorial/production supervision: Gloria L. Jordan Cover design: Photo Plus Art Manufacturing buyers: R. Washburn, C. Grant

The publisher offers discounts on this book when ordered in bulk quantities. For more information, write:
Special Sales/College Marketing
Prentice Hall
College Technical and Reference Division
Englewood Cliffs, N.J. 07632



© 1988 by Prentice-Hall, Inc.
A division of Simon & Schuster
Englewood Cliffs, New Jersey 07632

Ada is a registered trademark of the United States Government (Ada Joint Program Office)

LOTUS is a registered trademark of Lotus Development Corporation PSL/PSA is a registered trademark of ISDOS, Inc. SADT is a registered trademark of SofTech, Inc. SREM is a registered trademark of TRW Corporation VisiCalc is a registered trademark of VisiCorp

Reproduced by Prentice-Hall from camera-ready copy prepared by the authors using the IBM Publishing Systems BookMaster ...

All rights reserved. No part of this book may be reproduced, in any form or by any means, without permission in writing from the publisher.

Printed in the United States of America

10 9 8 7 6 5 4 3 2 1

IZBN 0-73-953550-5

Prentice-Hall International (UK) Limited, London
Prentice-Hall of Australia Pty. Limited, Sydney
Prentice-Hall Canada Inc., Toronto
Prentice-Hall Hispanoamericana, S.A., Mexico
Prentice-Hall of India Private Limited, New Delhi
Prentice-Hall of Japan, Inc., Tokyo
Simon & Schuster Asia Pte. Ltd., Singapore
Editora Prentice-Hall do Brasil, Ltda., Rio de Janeiro



# **Foreword**

Software Engineering is only a human generation old. At that age, civil engineering had yet to discover the right triangle. While more people are working on software engineering now than worked on civil engineering then, fundamental ideas and principles still take time to emerge. For example, it took the genius of Edsger Dijkstra several years to articulate the idea of structured programming after the advent of ALGOL 60.

Even before the discovery of structured programming, IBM undertook the largest, most complex software development project of its time, OS/360, under the leadership of Frederick Brooks. Although software systems have seldom had lifetimes of more than ten years (with changing hardware generations), OS/360 has been evolved and extended over twenty years, and no horizon is yet in sight. With requirements of hundreds of thousands of installations accepting ever new generations of hardware and operational conditions of distributed real time data processing, the methods and tools used in this evolution have been subjected to an uncompromising, relentless proving ground without precedent.

The demands of all this massive and continuing software development have led to a new understanding and crucial perspective that embeds methods and tools into a framework of intellectual and management control. This framework is called the IBM Programming Process Architecture, and it is the central and unifying theme in this book. As the authors state:

The Programming Process Architecture is the highest representation of the software process. While it includes the concept of a software engineering environment, it contains much more in a broader framework.

In short, it is an industrial strength process that has been developed and used in large scale practice with consistent results and control.

Two principles learned from large scale software development are brought forward in this book: (1) rigorous definition and management of the process beyond the levels exerted by individual tools and techniques are essential, and (2) the evolving process, as architected and practiced, must be allowed to govern the requirements for new tools.

In accordance with the scope of software development supported by the IBM Programming Process Architecture, this book provides a broad coverage of software methodologies, from formal procedures to creative heuristics, with many references to original work in the field. Classroom-tested in university courses, this book represents a first in bringing the lessons of megascale software development from the industrial crucible to the university classroom.

Harlan D. Mills

# **Preface**

## Why Another Book on Software Engineering?

There are many excellent books already available, and we have used a number of them over the years in the course we have taught at Rensselaer Polytechnic Institute (RPI). While we were developing our two-semester graduate-level course sequence in Software Engineering, we realized that none of the existing books fully met our needs for the sequence we were teaching, as none specifically represented an industrial view. The industrial view we wanted to focus upon required a book that was: (1) based on industrial experience and examples and (2) emphasized the engineering of software. We therefore found ourselves developing volumes of course notes and handouts to document our lectures for our students. The course notes for the first semester have now completed their migration into This volume represents the first in a proposed series which will address the complete life cycle of programming development. volumes will cover the life cycle of software development, and it is intended that succeeding volumes will cover in more detail each of the stages of development. Emphasis in this volume is placed on the methodologies within each development stage, and for each stage we note our recommended approach. volume directly maps to the first semester as we teach it at RPI.

Enough has been written over the last twenty years about the software crisis to cause one to wonder if it will ever be solved. Clearly, since it was first uttered in 1968 at the North American Treaty Organization (NATO) conference in Garmisch, Germany, the problem has changed somewhat. Indeed much has gotten better and much will continue to further improve in the coming years. The combined and increasing focus of industry and academia on this problem will bring the evolution of Software Engineering to its required maturity in the industry and engineering disciplines. We will explore some of the historical aspects of this crisis in Chapter One. However, we do not intend to belabor this crisis in this book, but will, by example, speak more optimistically about how it can best be addressed today and what the near future holds as opportunity.

Any technical book can soon become out of date, especially in a field that is evolving as quickly as Software Engineering. Nonetheless, we believe the basic underlying principles that we highlight are necessary to both short-term and long-term Software Engineering solutions. In fact, these basic principles are evident in many of the successful project solutions we have seen. Some of the specifics we discuss in the book are undoubtedly evolving even as we go to print, but we believe the basics will persist.

It is essential that computer science and software engineering students get an industrial view in their education. It is important to reiterate here that the aca-

demic world must do more to introduce and address the realities and the problems of industry in the Computer Science/Software Engineering curricula. It is important at this time, given the maturity level of software engineering, that the industry and academia be more widely integrated. This can be accomplished by having academia draw people from industry to teach graduate and undergraduate programs, or by having universities assign members of their teaching staffs to industrial sabbaticals.

The alternatives within Software Engineering that we have chosen as best or preferred are naturally influenced by our experiences at the International Business Machines Corporation (IBM), but we have, in almost all cases, gone beyond our immediate experiences to confirm the effectiveness of our preferences or recommendations. Inside IBM, our focus is predominantly determined from personal knowledge in System/370 software product development. This history spans a combined 55 years in the industry. Our backgrounds cover a multitude of products from operating systems, to telecommunications, to languages and applications. It includes work across all stages of the programming development life cycle. Since 1972, we have been involved in defining, implementing, and changing Software Engineering within IBM. The views and opinions we hold in this book, although influenced by our work at IBM, are ours alone and not necessarily those of IBM.

### Is This Book for You?

This book was written first with our students of Software Engineering at RPI in mind. As we developed the book, we realized that it applied as well to all software workers in the industry, whether they are students, new programmers, experienced programmers, or managers of programmers; and whether their focus is systems, embedded, or application programming. The book is appropriate to both academia and industry, and, therefore, we believe we have met our original objective when we were first asked by RPI to bring an industrial view of Software Engineering into the academic environment.

### What is This Book About?

The primary focus is software process: what it is, what is meant by it, why it is important, what its underlying principles are, and how it is managed. The result of a good process, in general, is a good product. There are exceptions on both sides of this relationship, but we believe that a good process is required to achieve good products repeatedly. There are other important aspects in the software environment, such as tools and methodologies, but we believe that the process should determine the tools and the methodologies and not vice versa. Throughout the development life cycle any particular process is only as good as the people who work with it and believe in it. Without good programmers and

managers behind it, no process by itself is sufficient to achieve the goals of better quality, higher productivity, and shorter development cycles.

In this volume we describe the project development stages through to the code stage. In each stage we emphasize the process paradigm we recommend in Chapter Two. Again in each of these stages we focus on an industrial approach.

### A Quick Outline

Chapter 1 introduces the topic of Software Engineering: its purpose, problems, and evolution.

In Chapter 2 we present the dominant theme of the book, the software process. We discuss

- 1. Evolution and prevalent views of software process
- 2. Principles relevant to software process management
- 3. A recommended approach for a process definition and management

In Chapter 3 we explore how the software product should be planned. This product-planning activity is central to the first portion of the Requirements and Planning stage. It is a precursor to determining the feasibility of continuing the product's actual development.

In Chapter 4 we discuss the need for alternative methods and a recommended approach to Requirements Engineering.

Chapter 5 explores a number of ideas about human factors in software, including the idea that human factors should be treated as any other functional requirement for the product, but that specific process focus must be brought to bear in order to achieve it.

Chapter 6 is focused on the planning of the project, that is, what is the best way to plan, execute, and control the project process to deliver the product.

Chapter 7 introduces the design of software and relevant concepts necessary to engineer the design.

Chapter 8 discusses approaches for validating and verifying the completion of the various work items that are developed during the product cycle. We recommend preferred approaches.

Chapters 9 and 10 discuss relevant concepts, methodologies, and representations for completing software design at three discrete design levels: Product Level Design, Component Level Design, and Module Level Design.

Chapter 11 completes this book and addresses the Code stage of software development.

Subsequent stages of the software development process will be discussed in Volume 2 of this textbook series.

### How to Use This Book

Our lectures follow the text, and are coupled with three other activities:

- 1. Course projects
- 2. Case studies
- 3. Additional readings

We follow a 14-week sequence and try to address the chapters in the following sequence:

- Chapter 1: The State of Software Engineering Week One
- Chapter 2: The Process of Software Production Week Two
- Chapter 3: Planning the Product Week Two
- Chapter 4: Requirements Engineering Weeks Three and Four
- Chapter 5: Human Factors and Usability Week Five
- Chapter 6: Planning the Project Weeks Five and Six
- Chapter 7: Design of Software Weeks Six and Seven
- Chapter 8: Validation and Verification Week Seven
- Chapter 9: Product Level Design and Component Level Design Weeks Eight and Nine
- Chapter 10: Module Level Design Weeks Ten and Eleven
- Chapter 11: Code Week Twelve

The course projects are designed to support Software Engineering. Students work on projects that address requirements formalisms, project history repositories, project tracking, design language processing, code restructure engines, reverse engineering, code generation, test coverage, test case generation, and software metrics, among others. Projects are assigned to directly reinforce the software engineering principles we teach in our lectures.

The case studies are intended to simulate specific types of problems that the soft-ware engineer might encounter in industry, and to structure a level of project progress during the semester. While we are hesitant to do anything to subvert the software principles we teach, we do have to contend with the artificial environment of a 14-week course. The focus during this semester, therefore, is in creating a learning environment more than in requiring a fully functional project at the end of Semester One. Nonetheless, the project teams are required to demonstrate the capability of their "product" at a level of test completeness by the end of the semester. Usually the teams achieve completion at a Unit Test level, a test effort which immediately follows the completion of the code. In some cases testing has gone well beyond the Unit Test level. Basically we are simulating a product development cycle for the initial release of a product within a 14-week constrained period. During the second semester the projects are rotated, the teams are kept together as much as is practical, and the teams are asked to continue with

- 1. Completing Release 1
- 2. Using it throughout the rest of the semester
- 3. Maintaining their "product"
- 4. Developing the requirements for Release 2
- 5. Completing Release 2 through the System Tested level in the life cycle

Finally, additional readings are assigned to either stress major points we want the students to explore or to take advantage of current findings in the software engineering literature.

A student using this book can either do so directly in a course that uses the text or read it as stand-alone text. While it is anticipated that the text be used in a Software Engineering course, we wrote it so that it will also stand by itself.

# **Acknowledgments**

As with all books of this nature, there are more people who deserve recognition than we can adequately acknowledge in our words here. First, we must thank our secretaries, Gloria Murphy and Anne Wendt, who helped us in so many ways with typing, editing, copying, making the graphics, and the numerous last-minute requests for changes. Fortunately, they had a well-defined process and good text processing tools to keep us under control and to help us make this text. We thank Ron Wendt for showing us the powers and intricacies of Publishing Systems BookMaster, the product we used to produce this book in camera-ready form. Next, we have to thank the many past students at RPI who were in our

Preface xxi

classes and worked with our notes as they evolved towards this book. We also thank Herb Freeman, who initially contacted us for RPI. We want to thank IBM for giving us first the experience and then the support while we worked on this book. Finally we thank all of the reviewers who helped make this a better book than it otherwise would have been.

R. A. Radice and R. W. Phillips Poughkeepsie, New York

### Reviewers

Joan Carl Almerin C. O'Hara, Jr. Gerhard Chroust Leonard Orzech W. C. Peterson Robert Goldberg A. M. Pietrasanta Jack T. Harding Gene F. Hoffnagle Bernie Rachmales Claire L. Radice Ev Merritt Harlan D. Mills Hans A. Schmid Robert P. Mueller Carol A. Schneier

# **Contents**

Foreword xv
Preface xvii
Part 1. The Basis of This Book 1
Chapter 1. The State of Software Engineering 2  1.1 Introduction 2  1.2 Beginnings of Software Engineering 3  1.3 Software Engineering Goals 5  1.4 Why Are Software Engineering Goals Important? 7  1.4.1 User Satisfaction 7  1.4.2 Software Management 8  1.4.3 Increased Function 9  1.5 Effective Process Management 9  1.6 Meeting User Needs 11  1.6.1 Requirements Engineering 11  1.6.2 Human Factors 12  1.7 Defect Detection and Prevention Related to Software Reliability 12  1.7.1 Defect Detection and Prevention 13  1.7.2 Design Methodologies 14  1.8 Capital Investment for Software 14  1.8.1 The Old-code Problem Prevention 15  1.8.2 Reuse 15  1.9 Types of Software 18  1.10 Outlook for the 1990s 19  1.10.1 Knowledge Engineering 19  1.10.2 Artificial Intelligence and Knowledge-Based Systems 20  1.10.3 Programmerless Programming 21  1.11 Technology Transfer 22  1.12 The Software Engineer's Task 24  1.13 Summary 24  1.14 References 25
Chapter 2. The Process of Software Production 28 2.1 Introduction 28 2.2 An Evolution of Process in Software 29 2.2.1 Cut and Run or Code and Go 29 2.2.2 Design—Code—Test—Maintenance 30 2.2.3 The Staged or Phased Process (the Product Life Cycle) 30

2.2.4 Waterfall Model 31 2.2.5 Incremental Development 33 2.3 Recommended Process Approach 33 2.3.1 Problems in Previous Process Approaches 35 2.3.2 Process Management Principles 35 2.3.3 Entry—Task—Validation—Exit: 36 2.4 Process Stages 42 2.4.1 Stage Definitions 44 2.5 Stage Attributes 46 2.6 Viewpoints across the Programming Process Architecture 48 2.6.1 An Example of Viewpoints Within the FVT Stage 49 2.6.2 Streamlining 51 2.7 Summary 52 2.8 References 52
Part 2. The Software Product 55
Chapter 3. Planning the Product 56 3.1 Introduction 56 3.1.1 Requirements and Planning Viewpoints 56 3.2 Key Concepts of This Chapter 57 3.2.1 Relationship to Requirements Engineering Stage 57 3.3 Entry Criteria 58 3.4 Creating the Business Proposal 60 3.4.1 High-Level and Strategic Requirements Analysis 60 3.4.2 Business Opportunity 62 3.4.3 Competitive Analysis 62 3.4.4 Description of Proposed Product 63 3.4.5 Cost and Price Objectives 64 3.4.6 Initial Sizings 64 3.4.7 Projected Profit And Loss 65 3.4.8 Risk Factors 65 3.4.9 Work Plan 66 3.5 Validation 66 3.6 Exit Criteria 66 3.7 The Decision 67 3.8 Summary 67 3.9 References 68
Chapter 4. Requirements Engineering 69 4.1 Introduction 69 4.2 Key Concepts of This Chapter 70 4.2.1 Requirements Engineering Domain 70 4.2.2 What Is a Requirement? 71

4.2.2 Sources of Requirements 72
4.2.3 Sources of Requirements 72
4.3 Some Problems with Requirements Engineering 72
4.3.1 Typical Problems from a Product Perspective 73
4.3.2 Typical Problems from a Process Perspective 74
4.3.3 Some Typical Requirements Inputs 76
4.4 Entry Criteria 81
4.5 Requirements Engineering Tasks 82
4.5.1 The Requirements and PLD Specification 82
4.5.2 A Basic Requirements Engineering Approach 83
4.5.3 Planning and Design Methodology (PDM) 84
4.5.4 RPLD Model 90
4.6 Use of E-R Languages for Requirements Engineering 96
4.6.1 PSL/PSA Tutorial 97
4.6.2 SREM 104
4.6.3 SADT 106
4.6.4 An Example E-R Language Application of RPLD Model 108
4.7 Validation 125
4.7.1 Key Validation Checkpoints 125
4.7.2 Characteristics of a Good Requirements Specification 126
4.7.3 The Four Cs 129
4.7.4 Verification and Validation 129
4.8 Exit Criteria 131
4.9 Conclusions 132
4.9.1 Effects of Using Rigorous Requirements Process 132
4.9.2 Achievable Process Goals Today 133
4.9.3 Future Requirements Engineering Goals and Trends 134
4.10 References 136
Chapter 5. Human Factors and Usability 139
5.1 Human Factors and Usability: What Do We Mean? 139
5.1.1 What Products Are We Talking About? 140
5.1.2 Are All Users the Same? 140
5.1.3 The Objectives of Usability 142
5.1.4 New Versus Existing Products 144
5.1.5 Cause of User Error 145
5.2 How to Approach Usability 147
5.2.1 Managing for Usability 147
5.2.2 Designing with Usability in Mind 150
5.2.3 Measuring Usability 152
5.3 How to Evaluate Usability 153
5.3.1 User Involvement 154
THE PART OF THE PA
5.3.2 Usability Prototyping 155
5.3.2 Usability Prototyping 155 5.3.3 Usability Laboratories 155
5.3.3 Usability Laboratories 155

5.4 User Interfaces 161 5.4.1 Commands 161 5.4.2 Messages 162 5.4.3 PF Keys 162 5.4.4 Screen Formats 164 5.4.5 Computer Assisted Instruction (CAI) 164 5.4.6 Response Time 165 5.4.7 Help Facilities 168 5.4.8 Summary 168 5.5 References 169
Part 3. Software Engineering Methods 171
Chapter 6. Planning the Project 172 6.1 Introduction 172 6.2 Key Concepts of Project Planning 172 6.3 Planning Viewpoints 173 6.4 Some Typical Planning Problems 174 6.4.1 When Size Estimates Are Inaccurate 177 6.4.2 When the Project Plan is Inadequate 179 6.5 Entry Criteria for Project Planning 180 6.6 Planning Tasks and Methods 180 6.6.1 Resource Estimation 181 6.6.2 Work Breakdown Structure 183 6.6.3 Project Process Definition 185 6.7 Validation of a Project Plan 200 6.8 Exit Criteria 201 6.9 Summary 202 6.10 References 203  Chapter 7. Design of Software 205
<ul> <li>7.1 The Role of Design in Software Engineering 205</li> <li>7.2 What Is Design? 207</li> <li>7.3 Designing: What We Do 209</li> </ul>
<ul> <li>7.4 Design Levels 212</li> <li>7.4.1 Product Level Design (PLD) 215</li> <li>7.4.2 Component Level Design (CLD) 216</li> <li>7.4.3 Module Level Design 217</li> <li>7.5 Models and Conceptual Views 218</li> <li>7.5.1 Structure 219</li> <li>7.5.2 Hierarchy 220</li> <li>7.5.3 Networking 222</li> <li>7.5.4 Function 222</li> <li>7.5.5 Finite State Machine (FSM) 223</li> </ul>

7.6 Design Methodologies 224
7.6.1 Functional Decomposition 226
7.6.2 Data Structure 227
7.6.3 Data Flow 227
7.6.4 Prescriptive 227
7.6.5 Object Oriented 228
7.7 Design Representations 228
7.8 What Is Good Design? 229
7.8.1 Design Validation 230
7.9 Design Directions 231
7.9.1 Summary 232
7.10 References 232
Chapter 8. Validation and Verification 234
8.1 Introduction 234
8.2 Good Programmers Make Errors 235
8.3 Alternatives for Delivering Defect-Free Product 236
8.3.1 Peer Reviews 236
8.3.2 Reviews and Walk-Throughs 238
8.3.3 Inspections 238
8.3.4 Prototyping 239
8.3.5 User Involvement 240
8.3.6 Proof of Correctness 240
8.3.7 Testing 240
8.3.8 Other Approaches 241
8.4 Recommended Approaches 241
8.4.1 Inspections 241
8.4.2 Proof of Correctness 244
8.5 What Is an Inspection in Software Development? 245
8.6 How Are Inspections Performed? 248
8.6.1 Inspection Steps 249
8.6.2 Who Participates in an Inspection? 254
8.6.3 When and Where Do Inspections Fit into the Programming
Process? 256
8.7 Cost and Benefits 258
8.7.1 Cost 258
8.7.2 Benefits 259
8.8 Summary 261
8.9 References 262
Part A Design and Coding Stages 265

### Design and Coding Stages 265

Chapter 9. Product Level Design and Component Level Design 266 9.1 From Requirements to Product Level Design (PLD)

> ix Contents