

 SYBEX COMPUTER BOOKS

The Think TankTM Book


Jonathan Kamin



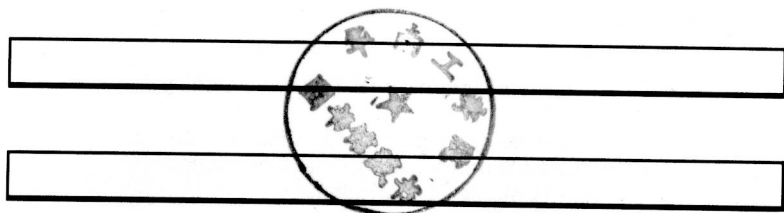
TP31
K13

8563661



E8563661

The Think TankTM Book



Jonathan Kamin



Berkeley • Paris • Düsseldorf • London

Cover design by Sharon Leong
Book design by Lisa Amon

IBM and PCjr are registered trademarks of International Business Machines Corporation.

Apple and Macintosh are registered trademarks of Apple Computer, Inc.

WordStar is a registered trademark of MicroPro International Corporation.

Compaq is a trademark of Compaq Computer Corporation.

Eagle is a trademark of Eagle Computer Corporation.

Rolodex is a trademark of Rolodex Corporation.

Every effort has been made to supply complete and accurate information. However, SYBEX assumes no responsibility for its use, nor for any infringements of patents or other rights of third parties which would result.

Copyright©1984 SYBEX Inc, 2344 Sixth Street, Berkeley, CA 94710. World rights reserved. No part of this publication may be stored in a retrieval system, transmitted, or reproduced in any way, including but not limited to photocopy, photograph, magnetic or other record, without the prior agreement and written permission of the publisher.

ISBN 0-89588-224-8

Manufactured in the United States of America

Printed by Haddon Craftsmen

10 9 8 7 6 5 4 3 2 1

The ThinkTank Book

8563661

TO ESTELLE AND HENRY KAMIN,
my parents—
whose unwavering faith and support
made possible the circumstances
in which to write this book.



I could rule the world,
If I could only get the parts.

—The Waitresses, 1983

ACKNOWLEDGEMENTS

This book would not have been possible without the contributions of many others. First and foremost, I owe a debt of immense gratitude to David Greene. David helped introduce me to computers, gave me my first exposure to ThinkTank, helped me out of assorted technical jams, and discussed many of the ideas presented in this book with me when they were in their formative stages. A great deal of the material in Chapter 10 in particular is based on David's thinking on the subject.

Many people at Living Videotext, Inc., publishers of ThinkTank, went out of their way to help me in this project. Two in particular deserve special note: David Winer, president of Living Videotext, provided me with information available nowhere else, and arranged for the use of a computer on which to test the program and create the manuscript; Mary Cadloni lent a sympathetic ear when I ran into problems, gave me a great deal of help and advice, and took an active interest in the project as it progressed, Scott Love went over the manuscript carefully and offered helpful suggestions.

Of no less importance are many members of the staff of SYBEX. Carole Alden, editor extraordinaire, did her utmost to squeeze every obscurity and ambiguity out of the text, and is largely responsible for whatever style and grace it may have. Rudy Langer supported the project from the beginning. Paul Panish and Lorraine Aochi took an active part in the manuscript's development. Joel Kreisman tested all my examples, to ensure their accuracy. Kathy Jones, Barbara Wetzel, and Wally Rutherford discussed the ideas presented in Chapter 6 with me, and helped steer me in fruitful directions. Doug Mosher, an avid ThinkTank user, was always ready to share his insights into the program's workings, and provided me with the results of his research on file sizes, which are presented in Chapter 9. Special thanks are also due to Valerie Robbins, who word-processed and indexed the manuscript under great pressure, to Bonnie Gruen who added editorial assistance, and to the members of the SYBEX Production Department, who gave it its present form: Lisa Amon, design and paste-up, Donna Scanlon, typesetting, and Dawn Amsberry, proofreading.

Before I began the actual manuscript, many ThinkTank users were kind enough to share their ideas concerning what would be useful to have in a book such as this one. For these efforts, I thank Mike McKeon, Bernie DeKoven, Don Decker, Rachel Carter, Steven Berman, G. C. Jernstedt, Bill Langenes, David Glaser, James G. Loofbourrow, and Philip S. Magee. I hope this book meets all of your needs.

Finally, thanks to my wife Nancy, for her patience.

INTRODUCTION

This book will help you get a handle on ThinkTank, whether you are a person who is just starting out or an experienced user. If you are a novice, you will find it helpful to begin by reading *The ThinkTank User's Manual* and then read the book from start to finish, trying out all of the examples, as many of the chapters are primarily tutorial in nature. On the other hand, if you are an experienced user, you can use the many tables as reference material, so the book will remain useful long after you have mastered the basics.

All levels of users will find a great deal to learn from *The ThinkTank Book*. It is not uncommon for someone to use this program for some time quite effectively, while gradually realizing that it has many more potential uses. The manual that is included with the software package explains all of ThinkTank's commands and modes, but it does not go into detail about *how* to use them.

I have attempted to go beyond these limits in several ways. First, I have provided projects to demonstrate the effects of every mode. Second, I have organized the projects in ways that require the use of several modes in the course of a task, so you can learn both the relationships between the modes and the most efficient ways of accomplishing various recurring tasks. Third, I have provided projects that suggest applications for the program that you may not have discovered for yourself. ThinkTank is quite open-ended in the variety of uses to which it can be put. When you have finished this book, you may find yourself both using the program for new purposes and using it more efficiently for your original purposes.

HOW THIS BOOK IS ORGANIZED

In the course of this book, the capabilities of ThinkTank will be demonstrated through a series of projects. You may choose to type in the examples exactly as they are presented in text. However, the selection of projects is varied enough to suggest parallel examples from your own projects. Feel free to type in your own information and to read only the sections that apply to your interests. Be sure to follow along with ThinkTank up and running on your computer, so you can try out combinations of keystrokes and observe their effects.

Let's take a brief tour through the book. **Chapter 1, "What is ThinkTank?"** introduces the program, gives a brief description of its structure, and suggests some of its many uses.

Chapter 2, "Setting up ThinkTank," is designed to get the package up and running. It explains the uses of the various programs on the ThinkTank Program Disk, and the types of files that ThinkTank can create. If you are an old hand at ThinkTank, you may safely skip this chapter, although you might find new and better ways to set up your work. If you are new to the package, however, I suggest you read this chapter carefully. It will help you avoid some of the pitfalls of using this software package for the first time.

If you are new to your computer, or if you have not run software that requires the use of the Disk Operating System (DOS) directly, at this point you may want to refer to **Appendix B**. Unlike many popular software packages that automatically activate whatever is needed from DOS, ThinkTank requires the user to interact with DOS. Appendix B will teach you enough of the basics of DOS to be able to use the program efficiently.

In **Chapter 3, "The Grand Tour,"** you are guided through all of ThinkTank's modes of operation. The tour starts with opening and closing files, so you can start a new file to work with. Next, you will learn to create and edit a simple outline, so you have some material on which to try out various other modes of operation. The INSERT mode, the Headline Editor, and the FILES mode are thoroughly explained in this chapter, while all the other modes are introduced briefly.

Chapter 4, "From a List to a Reuseable Calendar," takes you through a more complex exercise, to give you an idea of how ThinkTank can transform ideas. Starting with a simple list of things to do, you will learn how ThinkTank can reorganize it into a calendar. Next, you will use a technique called *templating* to create sets of headlines you will use repeatedly.

Chapter 5, "Creating Templates," shows you even more complex uses of templating. You will look over the shoulder of a salesman as he creates a system for logging sales calls, and follow him as he uses it. You will also follow a market researcher as he creates a system for keeping his resume up-to-date. As we watch, all the necessary keystrokes to accomplish these tasks—or equivalent tasks of your own—are introduced on the way. ThinkTank's word processor is also introduced briefly. By the time you finish this chapter, you should have a clear idea of how to use templating in your own work.

By the time you get to **Chapter 6, "From an Idea to a Master Plan,"** you will be familiar with the major aspects of the program, except for word processing and printing. At this point, we turn away from the details to get a larger view. In order to demonstrate how the many capabilities of ThinkTank can simplify and reorganize facets of a large problem, you will observe a mythical solar-heating company, Sky High Technologies, Inc., which has just developed a cost-effective, reasonably priced home solar heating/generating system. We will follow a marketing manager as she researches the market, gathers information, and puts together a final plan. In the course of this chapter, you will see ThinkTank used for brainstorming and organizing new ideas, creating and filling in the details of a plan, planning projects, scheduling, and a few other broad-scale purposes. These organizational principles will apply equally well to problems as diverse as developing a product plan, developing a grant proposal, setting up a new business, managing an office, or writing a book.

Chapter 7, "Using the Paragraph Editor," will show you the uses of the Paragraph Editor—ThinkTank's word processor. You will look at all the tricks to using the word processor effectively, many of which are barely mentioned in the *User's Manual*.

Chapter 8, "Printing a Document," explains the print formatting options. You will learn what they do and how to use them in

combination to get the kind of printed output you want. You will also learn how to make the most effective use of ThinkTank prior to sending a file to WordStar, if ThinkTank's options cannot produce the results you desire.

In **Chapter 9, "Managing Your Files and Working Around Bugs,"** you will find out how to deal with problems like crashed files, files that are too long, and errors. In addition, you will create and transfer files with the PORT menu. In this chapter, you will also find many hints and tricks that will allow you to accomplish various tasks which you might have thought impossible in ThinkTank. Finally, a few miscellaneous commands are introduced.

Chapter 10, "Thinking about Thinking," concludes the exploration of ThinkTank with a brief review. This chapter also considers the implications of using an idea-processing software package.

Three appendices are included for reference. **Appendix A** is a reference table of all the ThinkTank commands, explained and listed alphabetically. **Appendix B** introduces the elements of the IBM Personal Computer Disk Operating System. If you have a computer that uses Microsoft's MS-DOS instead of PC-DOS, most of this appendix will be equally applicable to your computer. **Appendix C** is another reference table, explaining the effects of the escape key in ThinkTank's various modes.

TYPOGRAPHICAL CONVENTIONS

this type style

Anything that appears on the computer screen, whether generated by the computer or the program, or typed in by a user. Also used for DOS commands and prompts.

ALL CAPITALS

ThinkTank commands.

P T S S

Keys to be pressed in sequence by the user to enter commands.

Ctrl-Home

Keys to be pressed in combination by the user to enter commands.

An abstract graphic design featuring several thick, black-outlined rectangular bars. Two vertical bars are positioned on the left side, extending from the top to the bottom of the page. Two horizontal bars are positioned on the right side, extending from the left to the right edge. The vertical bars intersect the horizontal bars, creating a grid-like structure. The top horizontal bar is slightly offset to the right, while the bottom horizontal bar is aligned with the left edge of the vertical bars. The overall composition is minimalist and geometric.

1

WHAT IS
THINKTANK?

Selections from The SYBEX Library

Computer Books for Kids

THE COMPUTER ABC'S

**by Daniel Le Noury and
Rodnay Zaks**

64 pp., illustr., Ref. 0-167

This beautifully illustrated, colorful book for parents and children takes you alphabetically through the world of computers, explaining each concept in simple language.

MONICA THE COMPUTER MOUSE

**by Donna Bearden, Illustrated by
Brad W. Foster**

64 pp., illustr., Hardcover, Ref. 0-214

Lavishly illustrated in color, this book tells the story of Monica the mouse, as she travels around to learn about several different kids of computers and the jobs they can do. For ages 5-8.

POWER UP! KIDS' GUIDE TO THE APPLE IIe® /IIc™

**by Marty DeJonghe and Caroline
Earhart**

200 pp., illustr., Ref. 0-212

Colorful illustrations and a friendly robot highlight this guide to the Apple IIe/IIc for kids 8-11.

BANK STREET WRITING WITH YOUR APPLE®

**by Stanley Schatt, Ph.D. and Jane
Abrams Schatt, M.A.**

150 pp., illustr., Ref. 0-189

These engaging exercises show children aged 10-13 how to use Bank Street Writer for fun, profit, and school work.

POWER UP! KIDS' GUIDE TO THE COMMODORE 64™

**by Marty DeJonghe and Caroline
Earhart**

192 pp., illustr., Ref. 0-188

Colorful illustrations and a friendly robot highlight this guide to the Commodore 64 for kids 8-11.

Humor

COMPUTER CRAZY

by Daniel Le Noury

100 pp., illustr., Ref. 0-173

No matter how you feel about computers, these cartoons will have you laughing about them.

MOTHER GOOSE YOUR COMPUTER: A GROWNUP'S GARDEN OF SILICON SATIRE

**by Paul Panish and Anna Belle
Panish, Illustrated by Terry Small**

96 pp., illustr., Ref. 0-198

This richly illustrated hardcover book uses parodies of familiar Mother Goose rhymes to satirize the world of high technology.

Special Interest

COMPUTER POWER FOR YOUR LAW OFFICE

by Daniel Remer

142 pp., Ref. 0-109

How to use computers to reach peak productivity in your law office, simply and inexpensively.

THE COLLEGE STUDENT'S PERSONAL COMPUTER HANDBOOK

by Bryan Pfaffenberger

210 pp., illustr., Ref. 0-170

This friendly guide will aid students in selecting a computer system for college study, managing information in a college course, and writing research papers.

CELESTIAL BASIC

by Eric Burgess

300 pp., 65 illustr., Ref. 0-087

A collection of BASIC programs that rapidly complete the chores of typical astronomical computations. It's like having a planetarium in your own home! Displays apparent movement of stars, planets and meteor showers.

COMPUTER POWER FOR YOUR ACCOUNTING FIRM

by James Morgan, C.P.A.

250 pp., illustr., Ref. 0-164

This book is a convenient source of information about computerizing your accounting office, with an emphasis on hardware and software options.

PERSONAL COMPUTERS AND SPECIAL NEEDS

by Frank G. Bowe

175 pp., illustr., Ref. 0-193

Learn how people are overcoming problems with hearing, vision, mobility, and learning, through the use of computer technology.

ESPIONAGE IN THE SILICON VALLEY

by John D. Halamka

200 pp., illustr., Ref. 0-225

Discover the behind-the-scenes stories of famous high-tech spy cases you've seen in the headlines.

ASTROLOGY ON YOUR PERSONAL COMPUTER

by Hank Friedman

225 pp., illustr., Ref. 0-226

An invaluable aid for astrologers who want to streamline their calculation and

data management chores with the right combination of hardware and software.

Computer Specific

Apple II—Macintosh

THE EASY GUIDE TO YOUR APPLE II®

by Joseph Kascmer

147 pp., illustr., Ref. 0-122

A friendly introduction to the Apple II, II plus and the Ile.

APPLE II® BASIC PROGRAMS IN MINUTES

by Stanley R. Trost

150 pp., illustr., Ref. 0-121

A collection of ready-to-run programs for financial calculations, investment analysis, record keeping, and many more home and office applications. These programs can be entered on your Apple II plus or Ile in minutes!

THE APPLE IIc™: A PRACTICAL GUIDE

by Thomas Blackadar

175 pp., illustr., Ref. 0-241

Learn all you need to know about the Apple IIc! This jargon-free companion gives you a guided tour of Apple's new machine.

THE BEST OF EDUCATIONAL SOFTWARE FOR APPLE II® COMPUTERS

**by Gary G. Bitter, Ph.D. and
Kay Gore**

300 pp., Ref. 0-206

Here is a handy guide for parents and an invaluable reference for educators who must make decisions about software purchases.

THE EASY GUIDE TO YOUR MACINTOSH™

by Joseph Caggiano

280 pp., illustr., Ref. 0-216

This easy-to-read guide takes you all the way from set-up to more advanced activities such as using Macwrite, Macpaint, and Multiplan.

Commodore 64/VIC-20

THE BEST OF COMMODORE 64™ SOFTWARE

by Thomas Blackadar

150 pp., illustr., Ref. 0-194

Save yourself time and frustration with this buyer's guide to Commodore 64 software. Find the best game, music, education, and home management programs on the market today.

GRAPHICS GUIDE TO THE COMMODORE 64™

by Charles Platt

261 pp., illustr., Ref. 0-138

This easy-to-understand book will appeal to anyone who wants to master the Commodore 64's powerful graphics features.

PARENTS, KIDS, AND THE COMMODORE 64™

by Lynne Alper and Meg Holmberg

110 pp., illustr., Ref. 0-234

This book answers parents' questions about the educational possibilities of the Commodore 64.

THE EASY GUIDE TO YOUR COMMODORE 64™

by Joseph Kascmer

126 pp., illustr., Ref. 0-126

A friendly introduction to the Commodore 64.

CP/M Systems

THE CP/M® HANDBOOK

by Rodney Zaks

320 pp., 100 illustr., Ref. 0-048

An indispensable reference and guide to

CP/M—the most widely-used operating system for small computers.

MASTERING CP/M®

by Alan R. Miller

398 pp., illustr., Ref. 0-068

For advanced CP/M users or systems programmers who want maximum use of the CP/M operating system . . . takes up where our *CP/M Handbook* leaves off.

THE BEST OF CP/M® SOFTWARE

by John D. Halamka

250 pp., Ref. 0-100

This book reviews tried-and-tested, commercially available software for your CP/M system.

INSTANT CP/M:® A KEYSTROKE GUIDE

by Robert Levine

250 pp., illustr., Ref. 0-132

This novice's guide includes a complete explanation of terms and commands, showing how they appear on the screen and what they do—a quick, foolproof way to gain proficiency with CP/M.

IBM PC and Compatibles

THE ABC'S OF THE IBM® PC

by Joan Lasselle and Carol Ramsay

143 pp., illustr., Ref. 0-102

This book will take you through the first crucial steps in learning to use the IBM PC.

THE BEST OF IBM® PC SOFTWARE

by Stanley R. Trost

351 pp., Ref. 0-104

Separates the wheat from the chaff in the world of IBM PC software. Tells you what to expect from the best available IBM PC programs.

THE IBM® PC-DOS HANDBOOK

by Richard Allen King

296 pp., Ref. 0-103

Explains the PC disk operating system.

Get the most out of your PC by adapting its capabilities to your specific needs.

BUSINESS GRAPHICS FOR THE IBM® PC

by Nelson Ford

259 pp., illustr., Ref. 0-124

Ready-to-run programs for creating line graphs, multiple bar graphs, pie charts, and more. An ideal way to use your PC's business capabilities!

DATA FILE PROGRAMMING ON YOUR IBM® PC

by Alan Simpson

219 pp., illustr., Ref. 0-146

This book provides instructions and examples for managing data files in BASIC. Programming design and development are extensively discussed.

SELECTING THE RIGHT DATA BASE SOFTWARE FOR THE IBM® PC

SELECTING THE RIGHT WORD PROCESSING SOFTWARE FOR THE IBM® PC

SELECTING THE RIGHT SPREADSHEET SOFTWARE FOR THE IBM® PC

by Kathleen McHugh and Veronica Corchado

100 pp., illustr., Ref. 0-174, 0-177, 0-178

This series on selecting the right business software offers the busy professional concise, informative reviews of the best available software packages.

IBM PCjr

IBM® PCjr™ BASIC PROGRAMS IN MINUTES

by Stanley R. Trost

175 pp., illustr., Ref. 0-205

Here is a practical set of BASIC programs for business, financial, real estate, data analysis, record keeping, and educational applications, ready to enter on your PCjr.

Software Specific

Spreadsheets

THE COMPLETE GUIDE TO YOUR IBM® PCjr™

by Douglas Herbert

625 pp., illustr., Ref. 0-179

Learn to master the new hardware and DOS features that IBM has introduced with the PCjr. A fold-out reference poster is included.

DOING BUSINESS WITH MULTIPLAN™

by Richard Allen King and Stanley R. Trost

250 pp., illustr., Ref. 0-148

This book will show you how using Multiplan can be nearly as easy as learning to use a pocket calculator. It presents a collection of templates for business applications.

MASTERING VISICALC®

by Douglas Hergert

217 pp., 140 illustr., Ref. 0-090

Explains how to use the VisiCalc "electronic spreadsheet" functions and provides examples of each. Makes using this powerful program simple.

DOING BUSINESS WITH VISICALC®

by Stanley R. Trost

260 pp., illustr., Ref. 0-086

Presents accounting and management planning applications—from financial statements to master budgets; from pricing models to investment strategies.

DOING BUSINESS WITH SUPERCALC™

by Stanley R. Trost

248 pp., illustr., Ref. 0-095

Presents accounting and management planning applications—from financial statements to master budgets; from pricing models to investment strategies.

MULTIPLAN™ ON THE COMMODORE 64™

by Richard Allen King

260 pp., illustr., Ref. 0-231

This clear, straightforward guide will give you a firm grasp on Multiplan's functions, as well as provide a collection of useful template programs.

Word Processing

INTRODUCTION TO WORDSTAR®

by Arthur Nalman

202 pp., 30 illustr., Ref. 0-134

Makes it easy to learn WordStar, a powerful word processing program for personal computers.

PRACTICAL WORDSTAR® USES

by Julie Anne Arca

303 pp., illustr., Ref. 0-107

Pick your most time-consuming office tasks and this book will show you how to streamline them with WordStar.

THE COMPLETE GUIDE TO MULTIMATE™

by Carol Holcomb Dreger

250 pp., illustr., Ref. 0-229

A concise introduction to the many practical applications of this powerful word processing program.

Data Base Management Systems

UNDERSTANDING dBASE II™

by Alan Simpson

260 pp., illustr., Ref. 0-147

Learn programming techniques for mailing label systems, bookkeeping, and data management, as well as ways to interface dBASE II with other software systems.

THE ABC'S OF 1-2-3™

by Chris Gilbert and Laurie Williams

225 pp., illustr., Ref. 0-168

For those new to the LOTUS 1-2-3 program, this book offers step-by-step

instructions in mastering its spreadsheet, data base, and graphing capabilities.

MASTERING APPLEWORKS™

by Elna Tymes

250 pp., illustr., Ref. 0-240

Here is a business-oriented introduction to AppleWorks, the new integrated software package from Apple. No experience with computers is assumed.

Languages

BASIC

YOUR FIRST BASIC PROGRAM

by Rodney Zaks

182 pp., illustr. in color, Ref. 0-092

A "how-to-program" book for the first time computer user, aged 8 to 88.

BASIC FOR BUSINESS

by Douglas Hergert

224 pp., 15 illustr., Ref. 0-080

A logically organized, no-nonsense introduction to BASIC programming for business applications. Includes many fully-explained accounting programs, and shows you how to write your own.

EXECUTIVE PLANNING WITH BASIC

by X. T. Bul

196 pp., 19 illustr., Ref. 0-083

An important collection of business management decision models in BASIC, including inventory management (EOQ), critical path analysis and PERT, financial ratio analysis, portfolio management, and much more.

Pascal

INTRODUCTION TO PASCAL (Including UCSD Pascal™)

by Rodney Zaks

420 pp., 130 illustr., Ref. 0-066

A step-by-step introduction for anyone